VMware Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

VMware Cloud Director Availability 4.1

Report Date:

November 2020

Product Description:

VMware Cloud Director Availability is a powerful solution built to offer simple, secure, and cost-effective onboarding, migration, and disaster recovery services "to" or "between" multi-tenant VMware clouds.

Clarity Disclaimer: VMware Cloud Director Availability includes Clarity 3, Angular 10.0.5. Please refer to the Clarity VPAT and Google AngularJS for more accessibility details.

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Notes: N/A

Evaluation Methods Used:

The VMware Cloud Director Availability accessibility audit was comprised of 5 main workflows which were further organized into 21 task-driven activities. These tasks, along with exploratory testing, were evaluated using a combination of manual and automated testing. The audit was conducted using tools such as VoiceOver 10 with Safari 13 on macOS Catalina 10, Colour Contrast Analyser 2.4, W3C validator, keyboard-only interaction, code inspection with in-browser developer tools, Firefox 82, and Chrome 85 browser display settings.

Workflows tested:

1. Monitoring
1.1. Monitoring the Traffic Usage
1.2. Monitor the Traffic Usage as a Tenant
1.3. Monitor and Export Organization Traffic Usage as a Service Provider
1.4. Monitor the Traffic Usage of a Virtual Machine Replication
1.5. Monitoring the Disk Usage
1.6. Monitor the Disk Usage as a Tenant
1.7. Monitor and Export Organization Disk Usage as a Service Provider
1.8.   Monitor the Disk Usage of a Virtual Machine Replication
1.9.   Monitoring the Resource Requirements
1.10. Monitor the Resource Requirements as a Tenant
1.11. Monitor the Resource Requirements as a Service Provider

2. Event notifications
2.1. Forward Cloud Event Notifications

3. Bandwidth throttling
3.1. Configure the Global Bandwidth Throttling for the Cloud Site
3.2. Configure the On-Premises Outbound Bandwidth Throttling

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability includes text descriptions for most non-text content, such as informative and functional images across tested workflows. • VMware Cloud Director Availability does not include textual descriptions for some complex images and charts. • VMware Cloud Director Availability include some images in datagrids that do not provide textual equivalents.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Not Applicable	Web: VMware Cloud Director Availability does not contain prerecorded Audio-only and Video-only content.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.2 (Web)
   • 10.1.2.2 (Non-web document)
   • 11.1.2.2 (Open Functionality Software)
   • 11.1.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable	Web: VMware Cloud Director Availability does not contain Audio-only or Video-only media.

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.3 (Web)
   • 10.1.2.3 (Non-web document)
   • 11.1.2.3.1 (Open Functionality Software)
   • 11.1.2.3.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable	Web: VMware Cloud Director Availability does not contain time-based media or synchronized media.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability conveys info and relationships in content that is available in text or can be programmatically determined for specific content on most pages. • VMware Cloud Director Availability conveys a tree view as programmatic page tabs. • VMware Cloud Director Availability in some instances convey static text as actionable controls. • VMware Cloud Director Availability include some headings that are not marked as such programmatically. • VMware Cloud Director Availability include some links that are not marked programmatically as such.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability provides a meaningful sequence for many elements. • VMware Cloud Director Availability does not manage focus appropriately to first element on the main content on many pages. • VMware Cloud Director Availability provides focus on many static content. • VMware Cloud Director Availability provides positive tabindex values to some controls such as in modals and in the header.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability includes instructions that are not dependent on sensory characteristics for operating and understanding content.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability does not solely rely on the use of color to communicate meaning.
1.4.2 Audio Control (Level A) Also applies to:	Web: Not Applicable	Web: VMware Cloud Director Availability does not contain Audio-only media.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability uses interactive elements, most of which can be accessed by keyboard. • VMware Cloud Director Availability contains interactive graphs that cannot be accessed by keyboard. • VMware Cloud Director Availability contains extra tab focuses on static content such as the main content container, form group container and modal content. • VMware Cloud Director Availability contains some links that do not receive focus. • VMware Cloud Director Availability contains some accordions that cannot be activated by keyboard.

Criteria	Conformance Level	Remarks and Explanations

2.1.2 No Keyboard Trap (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.1.2 (Web)
   • 10.2.1.2 (Non-web document)
   • 11.2.1.2 (Open Functionality Software)
   • 11.2.1.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: VMware Cloud Director Availability does not contain keyboard traps.

2.1.4 Character Key Shortcuts (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.2.1.4 (Web)
   • 10.2.1.4 (Non-web document)
   • 11.2.1.4.1 (Open Functionality Software)
   • 11.2.1.4.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Not Applicable	Web: VMware Cloud Director Availability does not contain character key shortcuts.

2.2.1 Timing Adjustable (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.2.1 (Web)
   • 10.2.2.1 (Non-web document)
	Web: Does Not Support	Web: VMware Cloud Director Availability does not include a means where timing is adjustable.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability does not provide moving, blinking, or scrolling content and the frequency of auto-updating content can be adjusted.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software)	Web: Not Applicable	Web: VMware Cloud Director Availability does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: VMware Cloud Director Availability provides a mechanism to bypass blocks of repeated content.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document)	Web: Supports	Web: VMware Cloud Director Availability provide web page titles that describe their topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.2 (Open Functionality Software) – Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability employs logical focus order on most active elements. • VMware Cloud Director Availability moves focus inconsistently in which the first element of the main content is not always the first item to receive focus when navigating to new page content. • VMware Cloud Director Availability contains some static content that receive focus, such as the main content container and form group containers. • VMware Cloud Director Availability contains some content with positive tabindex values causing the focus order to be illogical, such as the header, and modal controls.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web)	Web: Partially Supports	Web: VMware Cloud Director Availability contains links that can be determined from the link text alone or from the link text together with

Criteria	Conformance Level	Remarks and Explanations
• 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		its programmatically determined link context in most pages. • VMware Cloud Director Availability include some links that do not describe their purpose such as in datagrids.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: VMware Cloud Director Availability does not use pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports	Web: VMware Cloud Director Availability supports pointer cancellation and no down-event.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: VMware Cloud Director Availability provides appropriate accessible names for most user interface components that contain visual text. • VMware Cloud Director Availability contains some controls where the accessible label does not include the visible label text.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: VMware Cloud Director Availability does not include functionality requiring device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document)	Web: Supports	Web: VMware Cloud Director Availability defines the primary human language of webpages programmatically.

Criteria	Conformance Level	Remarks and Explanations
11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability includes components that do not initiate a change of context when they receive focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software)	Web: Supports	Web: VMware Cloud Director Availability does not include components that initiate a change of context on input.

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability provides error description to the user in text, when an input error is automatically detected.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability provides labels or instructions for user input on many pages. VMware Cloud Director Availability does not label some input elements such as in modals and tables.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability provides content that have complete start and end tags and elements that are nested according to their specifications, do not contain duplicate attributes, and provide unique IDs.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Partially Supports	Web: VMware Cloud Director Availability uses name, role, and/or value to identify most elements across the application. • VMware Cloud Director Availability uses the incorrect role on some elements such as form elements on static text. • VMware Cloud Director Availability does not indicate state on some elements, such as elements that are expanded/collapsed, sorted, or selected range.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• VMware Cloud Director Availability contains some elements that use incorrect roles, such as page tab for tree views. • VMware Cloud Director Availability contains some elements that do not provide the valid name to identify the component. • VMware Cloud Director Availability include some links that do not provide the role of link.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: VMware Cloud Director Availability does not contain live audio content.

Criteria	Conformance Level	Remarks and Explanations

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
EN 301 549 Criteria
  • 9.1.2.5 (Web)
  • 10.1.2.5 (Non-web document)
  • 11.1.2.5 (Open Functionality Software)
  • 11.1.2.5 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Not Applicable	Web: VMware Cloud Director Availability does not include audio descriptions for videos.

1.3.4 Orientation (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.1.3.4 (Web)
  • 10.1.3.4 (Non-web document)
  • 11.1.3.4 (Open Functionality Software)
  • 11.1.3.4 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Supports	Web: VMware Cloud Director Availability is a web application and does not restrict the user from changing orientation.

1.3.5 Identify Input Purpose (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.1.3.5 (Web)
  • 10.1.3.5 (Non-web document)
	Web: Supports	Web: VMware Cloud Director Availability does not contain form fields that collect information about the user.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability provides sufficient contrast for text elements across the application.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability allows text to resize up to 200% for most content. • Some content such as in modal dialogs is lost when increasing the text size to 200%.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability provides information using plain text rather than images of text.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support	Web: VMware Cloud Director Availability includes content that fails to reflow appropriately.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: VMware Cloud Director Availability provides sufficient color contrast for non-text content on tasks within workflows.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: VMware Cloud Director Availability provides content and functionality appropriately when text spacing styles are applied.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Partially Supports	Web: VMware Cloud Director Availability includes content on hover or focus that persists until the user removes keyboard focus or mouse pointer away from the revealed content on many pages. • VMware Cloud Director Availability contains content that cannot be dismissed without moving the pointer or keyboard focus and

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		cannot be moved to the new content without the content disappearing in some instances, such as tooltips for forms.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: VMware Cloud Director Availability provides multiple ways for users to locate the required content.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: VMware Cloud Director Availability includes headings and labels that describe topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability provides visible keyboard focus on one of the themes. • The mechanism to go to the theme lacks visible keyboard focus on the default theme.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Not Applicable	Web: VMware Cloud Director Availability does not include content in a secondary language.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: VMware Cloud Director Availability provides a consistent navigation mechanism for all the pages.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Supports	Web: VMware Cloud Director Availability identifies elements consistently on all the pages.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: VMware Cloud Director Availability provides descriptive error messages for most form fields. Some forms do not provide suggestions on how to fix the error, such as password creation.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Not Applicable	Web: VMware Cloud Director Availability does not include forms that cause legal commitments or financial transactions.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: VMware Cloud Director Availability does not use status messages to communicate information.

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

Revised Section 508 Report

Notes: Applicable for all 5 workflows and 21 tasks.

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes: Applicable for all 5 workflows and 21 tasks.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	VMware Cloud Director Availability can be operated by people without vision. Some challenges may occur as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.2.1, 2.4.3, 2.4.4, 2.5.3, 3.3.2, and 4.1.2, and Table 2: 3.3.3.
302.2 With Limited Vision	Partially Supports	VMware Cloud Director Availability can be operated by people with limited vision. Some challenges may occur as disclosed in Table 1: 1.1.1 and 2.5.3 and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
302.3 Without Perception of Color	Supports	VMware Cloud Director Availability can be operated by people without perception of color.
302.4 Without Hearing	Supports	VMware Cloud Director Availability can be operated by people without hearing.

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	VMware Cloud Director Availability can be operated by people with limited Hearing.
302.6 Without Speech	Supports	VMware Cloud Director Availability can be operated by people without speech.
302.7 With Limited Manipulation	Partially Supports	VMware Cloud Director Availability can be operated by people with limited manipulation. Some challenges may occur as disclosed in Table 1: 2.1.1, 2.2.1, 2.4.3 and 2.5.3 and Table 2: 1.4.13 and 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	VMware Cloud Director Availability can be operated by people with limited reach and strength. Some challenges may occur as disclosed in Table 1: 2.1.1, 2.2.1, 2.4.3 and 2.5.3 and Table 2: 1.4.13 and 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	VMware Cloud Director Availability can be operated by people with limited language, cognitive, and learning abilities. Some challenges may occur as disclosed in Table 1: 2.2.1, 2.4.4, and 3.3.2 and Table 2: 3.3.3

Chapter 4: **Hardware**

Notes: Not Applicable

Chapter 5: [Software](#)

Notes: Applicable for all 5 workflows and 21 tasks.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.2 Modification of Object Information	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.3 Row, Column, and Headers	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.4 Values	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.5 Modification of Values	Not Applicable	VMware Cloud Director Availability is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.7 Hierarchical Relationships	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.8 Text	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.9 Modification of Text	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.10 List of Actions	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.11 Actions on Objects	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.12 Focus Cursor	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.3.14 Event Notification	Not Applicable	VMware Cloud Director Availability is not a platform software.
502.4 Platform Accessibility Features	Not Applicable	VMware Cloud Director Availability is not a platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Not Applicable	VMware Cloud Director Availability does not contain synchronized media.
503.3 Alternative User Interfaces	Not Applicable	VMware Cloud Director Availability does not contain synchronized media.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	VMware Cloud Director Availability does not contain synchronized media.
503.4.2 Audio Description Controls	Not Applicable	VMware Cloud Director Availability does not contain synchronized media.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.1 section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	VMWARE CLOUD DIRECTOR AVAILABILITY is not an authoring tool.
504.2.2 PDF Export	Not Applicable	VMWARE CLOUD DIRECTOR AVAILABILITY is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Not Applicable	VMWARE CLOUD DIRECTOR AVAILABILITY is not an authoring tool.
504.4 Templates	Not Applicable	VMWARE CLOUD DIRECTOR AVAILABILITY is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	In VMware Cloud Director Availability, accessibility and compatibility features are not a part of the accessibility review.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	In VMware Cloud Director Availability, alternate formats are not a part of the accessibility review.
603 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Not Applicable	In VMware Cloud Director Availability, information on accessibility and compatibility features is not a part of the accessibility review.
603.3 Accommodation of Communication Needs	Not Applicable	In VMware Cloud Director Availability, accommodation of communication needs is not a part of the accessibility review.

EN 301 549 Report

Notes: Applicable for all 5 workflows and 21 tasks.

Chapter 4: [Functional Performance Statements](#) (FPS)

Notes: Applicable for all 5 workflows and 21 tasks.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	VMware Cloud Director Availability can be operated by people without vision. Some challenges may occur as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.2.1, 2.4.3, 2.4.4, 2.5.3, 3.3.2, and 4.1.2, and Table 2: 3.3.3.
4.2.2 Usage with limited vision	Partially Supports	VMware Cloud Director Availability can be operated by people with limited vision. Some challenges may occur as disclosed in Table 1: 1.1.1 and 2.5.3 and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
4.2.3 Usage without perception of colour	Supports	VMware Cloud Director Availability can be operated by people without perception of colour.
4.2.4 Usage without hearing	Supports	VMware Cloud Director Availability can be operated by people without hearing.

Criteria	Conformance Level	Remarks and Explanations
4.2.5 Usage with limited hearing	Supports	VMware Cloud Director Availability can be operated by people with limited Hearing.
4.2.6 Usage with no or limited vocal capability	Supports	VMware Cloud Director Availability can be operated by people with no or limited vocal capability.
4.2.7 Usage with limited manipulation or strength	Partially Supports	VMware Cloud Director Availability can be operated by people with limited manipulation or strength. Some challenges may occur as disclosed in Table 1: 2.1.1, 2.2.1, 2.4.3 and 2.5.3 and Table 2: 1.4.13 and 2.4.7.
4.2.8 Usage with limited reach	Partially Supports	VMware Cloud Director Availability can be operated by people with limited reach. Some challenges may occur as disclosed in Table 1: 2.1.1, 2.2.1, 2.4.3 and 2.5.3 and Table 2: 1.4.13 and 2.4.7.
4.2.9 Minimize photosensitive seizure triggers	Supports	VMware Cloud Director Availability does not include any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	VMware Cloud Director Availability can be operated by people with limited language, cognitive, and learning abilities. Some challenges

Criteria	Conformance Level	Remarks and Explanations
		may occur as disclosed in Table 1: 2.2.1, 2.4.4, and 3.3.2 and Table 2: 3.3.3
4.2.11 Privacy	Supports	VMware Cloud Director Availability features respect the privacy of assistive technology users.

Chapter [5: Generic Requirements](#)

Notes: VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not

Criteria	Conformance Level	Remarks and Explanations
		subject to the Closed Functionality criteria described in this Chapter.
5.1.3.2 Auditory output delivery including speech	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.3 Auditory output correlation	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.4 Speech output user control	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.5 Speech output automatic interruption	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.6 Speech output for non-text content	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.8 Masked entry	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.9 Private access to personal data	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.10 Non-interfering audio output	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.11 Private listening volume	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.12 Speaker volume	Not Applicable	VMware Cloud Director Availability supports standard assistive

Criteria	Conformance Level	Remarks and Explanations
		technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.13 Volume reset	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.14 Spoken languages	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.15 Non-visual error identification	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.4 Functionality closed to text enlargement	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not

Criteria	Conformance Level	Remarks and Explanations
		subject to the Closed Functionality criteria described in this Chapter.
5.1.5 Visual output for auditory information	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.7 Access without speech	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.2 Activation of accessibility features	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.4 Preservation of accessibility information during conversion	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.5.2 Operable parts discernibility	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not

Criteria	Conformance Level	Remarks and Explanations
		subject to the Closed Functionality criteria described in this Chapter.
5.6.2 Visual status	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.7 Key repeat	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.8 Double-strike key acceptance	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.9 Simultaneous user actions	Not Applicable	VMware Cloud Director Availability supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

Chapter 8: Hardware

Notes: Not Applicable

Chapter 9: Web *(see WCAG 2.1 section)*

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

Chapter 10: Non-Web Software

Notes: Not Applicable

Chapter 11: Software

Notes: Applicable for all 5 workflows and 21 tasks.

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.4 Assistive technology	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.5 Object information	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.6 Row, column, and headers	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.7 Values	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.8 Label relationships	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.9 Parent-child relationships	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.10 Text	Not Applicable	VMware Cloud Director Availability is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.11 List of available actions	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.12 Execution of available actions	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.15 Change notification	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.16 Modifications of states and properties	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.5.2.17 Modifications of values and text	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.6.2 No disruption of accessibility features	Not Applicable	VMware Cloud Director Availability is not a platform software.
11.7 User preferences	Not Applicable	VMware Cloud Director Availability is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See [WCAG 2.1](#) section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.1 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	VMware Cloud Director Availability is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	VMware Cloud Director Availability is not an authoring tool.
11.8.5 Templates	Not Applicable	VMware Cloud Director Availability is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes: Support documentation and services are not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not applicable	VMware Cloud Director Availability accessibility and compatibility features are not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not applicable	VMware Cloud Director Availability information on accessibility and compatibility features is not part of the accessibility review.
12.2.3 Effective communication	Not applicable	VMware Cloud Director Availability information on effective communication is not a part of the accessibility review.
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable

Legal Disclaimer (Company)

E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

VMware defers to www.microsoft.com for Windows and Windows application VPATs.

VMware defers to Google for Chrome VPATs.

VMware defers third party applications and tools to the third-party supplier.