

vRealize Network Insight Accessibility Conformance Report

International Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version:

vRealize Network Insight (vRNI) 5.0

Product Description:

vRealize Network Insight transforms security and network operations for the Software Defined Data Center (SDDC). The platform helps IT organizations plan, operate, visualize, analyze, and troubleshoot their complex software-defined data center environments.

Date:

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Contact information:

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Notes:

BarrierBreak performed an accessibility audit for vRealize Network Insight.

Evaluation Methods Used:



A sample set of 90 pages from 32 workflows were selected to perform the audit. The pages were tested in Google Chrome and Safari web browsers with JAWS 2018 and VoiceOver/MAC 10.13. Accessibility testers perform the audit using automated tools, keyboard-only interaction, screen readers (JAWS and VoiceOver). Accessibility testers perform the test using accessibility toolbar, browser toolbar, code inspection, color contrast checkers keeping WCAG 2.1 guidelines in mind.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Applicable for 95 pages comprising of different elements from a set of 32 workflows.

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Partially Supports</p> <p>Online Help: Not Applicable</p>	<p>Web: Textual descriptions were specified for few informative and functional images such as, “Close” image button was available on the modal dialog of the tested pages.</p> <p>Textual descriptions were missing for several informative and functional images that were defined as CSS background images on different tested pages.</p> <p>Several instances of images with no textual descriptions were found across the tested pages.</p> <p>Few instances of complex images with no textual description were found on Host, NSX Manager, VxLAN, etc. pages.</p> <p>Incomplete alternate text is provided for some images in the Topology section.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		Online Help: Non-text content is not present on the tested page.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Online Help: Not Applicable	Web: Audio-only and Video-only content is not present on the tested pages. Online Help: Audio-only and Video-only content is not present on the tested page.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Not Applicable Online Help: Not Applicable	Web: Prerecorded multimedia content is not present on the tested pages. Online Help: Prerecorded multimedia content is not present on the tested page.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Online Help: Not Applicable</p>	<p>Web: Prerecorded multimedia content is not present on the tested pages. Online Help: Prerecorded multimedia content is not present on the tested page.</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Online Help: Partially Supports</p>	<p>Web: Headings were defined for sections and sub-sections of content on few of the settings pages. Headings were not defined for several pages tested. Few instances of missing labels for form controls were found on Edit a pinboard, VM Internet-Gateway, List of pinboards, etc. pages. Some instances of related items not being grouped using list mark-up were found on Select an Account or Source Type, Platform Health Events, etc. pages. An instance of table headers not defined was found on User Defined Events page. An instance of tabular content not being appropriately marked-up was found on Syslog Configuration page.</p>

Criteria	Conformance Level	Remarks and Explanations
		Online Help: Several instances of related items not being grouped using list mark-up were found on the Help page.
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Online Help: Supports</p>	<p>Web: Information on most of the pages tested was presented in a correct sequence through code to ensure that it can be accessed in a logical order by assistive technologies, such as screen readers. However, few instances of illogical reading order were found in VM Internet-Gateway, Firewall, etc. pages.</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Partially Supports</p> <p>Online Help: Supports</p>	<p>Web: On most of the pages tested Important instructions to access the web page content were not presented using sensory characteristics, such as size, shape, sound etc. However, on few pages, directional reference is used to inform user about visual location of interactive elements.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Online Help: Supports</p>	<p>Web: On most of the tested pages, color was not used as the sole means of conveying information. However, few instances of color alone being used as the sole means to distinguish links and convey important information.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Online Help: Not Applicable</p>	<p>Web: Audio content that plays automatically was not present on the tested pages.</p> <p>Online Help: Audio content that plays automatically was not present on the tested page.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does Not Support Online Help: Partially Supports</p>	<p>Web: Except for a few buttons and links which can be operated using a keyboard, several interactive elements that lack keyboard support were found across the tested pages.</p> <p>Several instances of inaccessible modal dialog were found on the tested pages.</p> <p>On most of the pages, instances of tooltip content not available for keyboard-only users were found across the tested pages.</p> <p>Few instances of sort functionality inaccessible with a keyboard were found on Plan Security Table and Saved Applications pages.</p> <p>Few instances of drag and drop functionality inaccessible with a keyboard were found in Select Column section.</p> <p>Several instances of missing keyboard support for links, image links, buttons, checkboxes, slider, input fields, menu, expand/collapse and tabs were found across the different tested pages.</p> <p>Online Help: Keyboard support was missing for interactive elements, such as links in Supported properties tab.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) 	<p>Web: Supports Online Help: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Online Help: Not Applicable	Web: On the tested pages, character key shortcuts were not defined for the interactive elements. Online Help: On the tested page, character key shortcuts were not defined for the interactive elements.
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Partially Supports Online Help: Partially Supports	Web: An option to extend the time limit were available on all tested pages. However, the slider to adjust the time limit was not accessible for screen reader users Refer to 4.1.2. Online Help: On the tested page, time dependent content was not available.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Online Help: Not Applicable</p>	<p>Web: On all the tested pages, moving, blinking and auto-updating content was not available.</p> <p>Online Help: On the tested page, moving, blinking and auto-updating content was not available.</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Not Applicable</p> <p>Online Help: Not Applicable</p>	<p>Web: On all the tested pages, flickering and flashing content was not available.</p> <p>Online Help: On the tested page, flickering and flashing content was not available.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Online Help: Supports</p>	
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does Not Support Online Help: Supports</p>	<p>Web: Across all the tested pages, identical and inappropriate page title such as, "Settings - VMware vRealize Network Insight: 147.135.40.230" was specified for all the settings pages.</p>
<p>2.4.3 Focus Order (Level A)</p>	<p>Web: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Online Help: Supports</p>	
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Online Help: Supports</p>	<p>Web: Most of the links have unique and descriptive text which helps users to understand the destination target they point to.</p> <p>In a few instances link with identical and non-descriptive text were found on My Preferences, Kubernetes Dashboard, etc. pages.</p>
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Supports Online Help: Not Applicable</p>	<p>Online Help: On the tested page, functionality that was depending on multipoint or path-based gestures were not present.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Online Help: Supports</p>	
<p><u>2.5.3 Label in Name</u> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Online Help: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable Online Help: Not Applicable</p>	<p>Web: On all the tested pages, functionality that requires device motion or user motion were not present.</p> <p>Online Help: On the tested page, functionality that requires device motion or user motion were not present.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Online Help: Supports</p>	
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) 	<p>Web: Supports Online Help: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.2 On Input (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Online Help: Supports	
<p>3.3.1 Error Identification (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) 	Web: Does Not Supports Online Help: Not Applicable	Web: Across the tested pages instances of dynamically displayed error messages were found. Error messages were conveyed using color alone for the My Preferences - Change Password, East-West Ips and North-South Ips pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>Few instances of dynamically displayed error messages are found on Add Application, What's New, Network Performance, etc. pages.</p> <p>Online Help: Form fields were not present on the tested page.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Online Help: Not Applicable</p>	<p>Web: On most of the tested pages, labels are provided for form fields.</p> <p>Few instances of missing labels for form controls were found on Edit a pinboard, VM Internet-Gateway, List of pinboards, etc. pages.</p> <p>Some instances of mandatory fields not identified were found in Pin this widget section.</p> <p>Across the tested pages instances of missing instruction for mandatory fields were found.</p> <p>Online Help: Form elements were not present on the tested page.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	<p>Web: Does Not Support Online Help: Does Not Support</p>	<p>Web: Instances of duplicate IDs and incorrect nesting for HTML elements are found on different tested pages.</p> <p>Online Help: Instances of duplicate IDs and incorrect nesting for HTML elements are found on the tested page.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Online Help: Supports</p>	<p>Web: Few instances of name, role and state being defined correctly for custom control on most of the tested pages.</p> <p>Some instances of inaccessible functionality of dropdowns, input fields, links, sliders and checkboxes are found on most of the tested pages.</p> <p>Some instances of content getting updated dynamically were found when users interacted with buttons, checkboxes and input fields on most of the tested pages.</p> <p>Several instances of element's state not defined were found on the different tested pages.</p> <p>An instance of element's role defined inappropriately for "Cancel" button was found on My Preferences - Change Password page.</p> <p>Invisible content, such as, "Severity: Critical", "Manager: 10.196.167.128", "Defined By: System", etc. being announced for screen reader users was found on the Kubernetes Dashboard page.</p>

Table 2: Success Criteria, Level AA

Notes: Applicable for 95 pages comprising of different elements from a set of 32 workflows.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Online Help: Not Applicable</p>	<p>Web: Live multimedia content was not present on the tested pages.</p> <p>Online Help: Live multimedia content was not present on the tested page.</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Not Applicable Online Help: Not Applicable</p>	<p>Web: Prerecorded multimedia content was not present on the tested pages.</p> <p>Online Help: Prerecorded multimedia content was not present on the tested page.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Online Help: Supports</p>	
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5 (Open Functionality Software) 11.1.3.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p> <p>Online Help: Not Applicable</p>	<p>Web: Purpose of form input fields were not programmatically defined for Outliers - Add configuration, Mail Server, etc. forms.</p> <p>Online Help: Form elements were not present on the tested page.</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 	<p>Web: Partially Supports</p> <p>Online Help: Supports</p>	<p>Web: Sufficient color contrast was present for some of the text of the tested pages.</p> <p>In some instances, background/foreground color combinations with an insufficient contrast ratio for text were found on Property templates, Mail Server, Service Usage, etc. pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Online Help: Supports	Web: On most of the pages tested, text can be resized up to 200 percent without loss of content or functionality. However, content of the left navigation pane was not available with browser's zoom turned on.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) 	Web: Partially Supports Online Help: Supports	Web: Plain text was used across most of the tested pages to convey information rather than images of text. However, an instance of Image of text being used was found on the Saved application page.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.10 Reflow (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Online Help: Supports	Web: On most of the tested pages when content is reflowed, all the content and functionality was available for low vision users. In a few instances when content is reflowed, low vision users found it difficult to access the content and functionality on the left navigation pane and Create Support Bundle/s - Modal, Configure User Defined Event Modal, Plan Security Modal, etc. pages.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Supports Online Help: Supports	Web: When hovered over with a mouse, color contrast for the “Save” button was found to be insufficient on several pages of the application. Several instances of insufficient color contrast of form input border color with its adjacent background were found across the tested pages.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> Also applies to:	Web: Partially Supports Online Help: Supports	Web: On most of the tested pages when text spacing styles are applied, content and functionality is available

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<p>for users. However, on Network Insight System NI-System and Kubernetes Dashboard pages, content gets cut off when text spacing styles are applied.</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Online Help: Supports</p>	
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports Online Help: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Online Help: Supports	Web: Most of the button labels on the pages were unique and descriptive. However, an instance of inappropriate label for button was found on VMware Technical Support Messenger page.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Does Not Support Online Help: Does Not Support	Web: Across the tested pages, keyboard focus was not visible for all the interactive elements. Online Help: On the tested page, keyboard focus was not visible for all the interactive elements.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Online Help: Not Applicable</p>	<p>Web: Content in secondary language was not present on the tested pages.</p> <p>Online Help: Content in secondary language was not present on the tested page.</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Online Help: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Online Help: Supports</p>	
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Online Help: Not Applicable</p>	<p>Online Help: Forms were not present on the tested pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Online Help: Not Applicable</p>	<p>Web: Forms that include legal commitments, financial transactions and user-controllable data were not present on the tested pages.</p> <p>Online Help: Forms that include legal commitments, financial transactions and user-controllable data were not present on the tested page.</p>
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support Online Help: Does Not Support</p>	<p>Web: Several instances of feedback message that appears on user interaction were not announced to screen reader users.</p> <p>In some instances, dynamically updating list of search suggestions not being announced for screen reader users are found on different pages of the application. Loading messages were not announced on all the tested pages.</p> <p>Online Help: Loading messages was not announced on the tested page.</p>

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated



Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Applicable

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Users without vision will find some challenges in accessing the application as described in 1.1.1 , 1.3.1 , 1.3.2 , 1.3.3 , 1.4.1 , 2.1.1 , 2.4.4 , 3.3.1 and 4.1.2 of WCAG 2.1 section above.
302.2 With Limited Vision	Partially Supports	Users with limited vision will find some challenges in accessing the application as described in 1.3.2 , 1.3.3 , 1.4.1 , 1.4.3 , 1.4.5 , 1.4.10 , 1.4.11 and 2.4.7 of WCAG 2.1 section above.
302.3 Without Perception of Color	Partially Supports	Users without perception of color will find some challenges in accessing the application as described in 1.4.1 , 1.4.3 and 1.4.11 of WCAG 2.1 section above.
302.4 Without Hearing	Supports	Users without hearing will not find any challenges in accessing the application as audio/video content was not available.
302.5 With Limited Hearing	Supports	Users with limited hearing will not find any challenges in accessing the application as audio/video content was not available.
302.6 Without Speech	Supports	Users without speech will not find any challenges as speech was not required to

Criteria	Conformance Level	Remarks and Explanations
		carry out any functionality of the application.
302.7 With Limited Manipulation	Partially Supports	Users with limited manipulation will find some challenges in accessing the application as described in 1.3.5 , 2.1.1 and 2.4.7 of WCAG 2.1 section above.
302.8 With Limited Reach and Strength	Partially Supports	Users with limited reach and strength will find some challenges in accessing the application as described in 1.3.5 , 2.1.1 and 2.4.7 of WCAG 2.1 section above.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Users with limited language, cognitive, and learning abilities will find some challenges in accessing the application as described in 1.3.5 and 3.3.2 of WCAG 2.1 section above.

Chapter 4: [Hardware](#)

Notes: Not Applicable

Chapter 5: [Software](#)

Notes: Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes: Search and Supported properties tab of the help section were evaluated.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Applicable – Not tested	
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – Not tested	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not tested	
603.3 Accommodation of Communication Needs	Applicable – Not tested	

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes: Applicable

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Users without vision will find some challenges in accessing the application as described in 1.1.1 , 1.3.1 , 1.3.2 , 1.3.3 , 1.4.1 , 2.1.1 , 2.4.4 , 3.3.1 and 4.1.2 of WCAG 2.1 section above.
4.2.2 Usage with limited vision	Partially Supports	Users with limited vision will find some challenges in accessing the application as described in 1.3.2 , 1.3.3 , 1.4.1 , 1.4.3 , 1.4.5 , 1.4.10 , 1.4.11 and 2.4.7 of WCAG 2.1 section above.
4.2.3 Usage without perception of colour	Partially Supports	Users without perception of colour will find some challenges in accessing the application as described in 1.4.1 , 1.4.3 and 1.4.11 of WCAG 2.1 section above.
4.2.4 Usage without hearing	Supports	Users without hearing will not find any challenges in accessing the application as audio/video content was not available.
4.2.5 Usage with limited hearing	Supports	Users with limited hearing will not find any challenges in accessing the application as audio/video content was not available.
4.2.6 Usage without vocal capability	Supports	Users without vocal capability will not find any challenges as speech was not required

Criteria	Conformance Level	Remarks and Explanations
		to carry out any functionality of the application.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Users with limited manipulation or strength will find some challenges in accessing the application as described in 1.3.5 , 2.1.1 and 2.4.7 of WCAG 2.1 section above.
4.2.8 Usage with limited reach	Partially Supports	Users with limited reach will find some challenges in accessing the application as described in 1.3.5 , 2.1.1 and 2.4.7 of WCAG 2.1 section above.
4.2.9 Minimize photosensitive seizure triggers	Supports	Content that triggers photosensitive seizure is not present in the application
4.2.10 Usage with limited cognition	Partially Supports	Users with limited cognition will find some challenges in accessing the application as described in 1.3.5 and 3.3.2 of WCAG 2.1 section above.
4.2.11 Privacy	Supports	Accessibility features of the application respect the privacy of assistive technology users.

Chapter [5: Generic Requirements](#)

Notes: Applicable

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Partially Supports	Refer to section 4.2.1 , 4.2.2 , 4.2.10
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Partially Supports	Refer to section 4.2.2
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter [8: Hardware](#)

Notes: Not Applicable

Chapter [9: Web](#) (see [WCAG 2.1 section](#))

Notes: Applicable see WCAG 2.1 section above

Chapter [10: Non-Web Software](#)

Notes: Not Applicable

Chapter [11: Software](#)

Notes: Not Applicable

Chapter [12: Documentation and Support Services](#)

Notes: Search and Supported properties tabs of the help section were evaluated.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable – Not tested	
12.1.2 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Applicable – Not tested	
12.2.3 Effective communication	Applicable – Not tested	
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer (vRealize Network Insight)

These results reflect accessibility of the 32 workflow and Online Help page. All the sub-sections were not evaluated for accessibility. The following key sections of the application were evaluated:

- About
- Account & Data Sources
- Add a New AWS Account or Source
- Add a new Network Insight Data Collector virtual appliance Modal
- Add Application
- Add License
- Add SNMP Trap Destination
- Add Subnet Modal
- Add Syslog Server
- All Events
- App Discovery Templates
- Application
- Audit Logs
- Bulk Edit - platform health event
- Bulk Edit - System Event
- Collector VM: NI-Collector_10.79.45.153 Detail
- Configure LDAP
- Configure Mail Server
- Configure User Defined Event Modal
- Configure VMware Identity Manager (vIDM)
- Create Support Bundle/s – Modal
- Customer Experience Improvement Program Modal
- Discover Application - Visualization
- Discovered Applications



- East-West Ips
- Edit - App Discovery template
- Edit - platform health event
- Edit - Property template
- Edit - System Event
- Edit a pinboard
- Edit definition
- Edit SNMP Trap Destination
- Edit Syslog Server
- Edit Threshold "SYS-Test - 1-Network-Rate"
- Edit User Defined Event Modal
- Firewall
- Flow Insights -Modal
- Help
- Homepage
- Host
- Install and support
- Kubernetes Dashboard
- License and Usage
- License Verification
- List of pinboards
- Mail Server
- Modify Application
- My Preferences
- My Preferences - Change Password
- Network Insight System NI-System
- NI Self Service - Learning Tool
- North-South Ips
- NSX Manager



- Outlier Configurations
- Outliers
- Outliers - Add configuration
- Outliers - View Details
- PCI Compliance
- PCI Compliance Modal
- Physical IP and DNS Mapping
- Physical Subnets and VLANs
- Pie Chart Modal
- Plan Security Modal
- Plan Security Table
- Plan Security Visualization
- Platform Health Events
- Property templates
- Saved Applications
- Saved Searches - Top N Dashboard
- Search Bar
- Select an Account or Source Type
- Service Usage
- Settings - Data Management
- Sharing and Collaboration Modal
- SNMP Trap Destinations
- Syslog Configuration
- System Configuration
- Threshold - Add configuration
- Thresholds
- Top Talkers
- User Defined Events
- User Management



- User Session Timeout Modal
- VeloCloud Data Source SDWAN lab
- View Threshold
- VM Internet-Gateway
- Vmware Technical Support Messenger
- VRF
- VxLAN
- What's new