

# VMware Accessibility Conformance Report

## International Edition

VPAT® Version 2.3 – December 2018

**Name of Product/Version:** VMware vRealize Network Insight (vRNI) 4.0

### Product Description:

VMware vRealize Network Insight helps customers build an optimized, highly available and secure network infrastructure across multi-cloud environments. It accelerates micro-segmentation deployment, minimizes business risk during application migration and enables customers to confidently manage and scale NSX deployments.

**Date:** 01/24/2019

### Contact information:

VMware Inc.

3401 Hillview Ave.

Palo Alto, CA 94304, USA

Tel: 1-877-486-9273

Fax: 650-427-5001

For more information, please contact [Sales](#) or [Support](#).

## Notes:

Beyondsoft, based on their independent testing of the generally available product version noted, has created this VPAT Report.

## Evaluation Methods Used:

Using the combination methods of third-party automation tools and manual test.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A - No Level AA - No Level AAA - No
Web Content Accessibility Guidelines 2.1 at <a href="https://www.w3.org/TR/WCAG21/">https://www.w3.org/TR/WCAG21/</a>	Level A - Yes Level AA - Yes Level AAA - Yes
<a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017 <a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08) at <a href="https://www.etsi.org/deliver/etsi_en//301500_301599/301549/02.01.02_60/en_301549v020102p.pdf">https://www.etsi.org/deliver/etsi_en//301500_301599/301549/02.01.02_60/en_301549v020102p.pdf</a>	Yes

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Most of the non-text content has text alternative that serves equivalent purpose.</p> <p>However, some images and controls, such as the search and pin button, does not provide text alternative.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	<p>The VMware vRealize Network Insight does not contain Audio-only or Video-only media.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> </ul>	Not Applicable	<p>The VMware vRealize Network Insight does not contain Audio or Video media.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The VMware vRealize Network Insight does not contain Audio or Video media.
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Partially Supports	For most components in VMware vRealize Network Insight, the Information, structure, and relationships conveyed through presentation is available in text. However, some redundant "blank" are read by screen reader when view the page with screen reader.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<b><u>1.3.2 Meaningful Sequence</u></b> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	In VMware vRealize Network Insight the reading sequence can be correctly determined by screen reader.
<b><u>1.3.3 Sensory Characteristics</u></b> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	For most instructions in VMware vRealize Network Insight, the content does not rely solely on sensory characteristics of components. However, for the Customer Experience Improvement Program dialog, the instruction for participation preferences only says, "You can select your participation preference below", which only contains visual location in the instruction.
<b><u>1.4.1 Use of Color</u></b> (Level A) Also applies to:	Supports	Color is not the only visual means of conveying information in VMware vRealize Network Insight.

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The VMware vRealize Network Insight does not contain audio content which plays automatically for more than 3 seconds
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Partially Supports	Most content in VMware vRealize Network Insight supports keyboard operate. However, some user interface component, such as the enable/disable switch in settings page, cannot be operate via keyboard.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	There is no keyboard trap in VMware vRealize Network Insight.
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Not Applicable	VMware vRealize Network Insight does not contain Character Key Shortcuts.
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> Also applies to: EN 301 549 Criteria	Supports	The user can adjust the time limit before encountering it over a wide range that is more than ten times the length of the default setting (15 min) in VMware vRealize



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		Network Insight.
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	VMware vRealize Network Insight does not contain moving, blinking, scrolling or auto-updating information.
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1(Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	Supports	VMware vRealize Network Insight does not have content that flashes more than three times in one second or below thresholds.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	In VMware vRealize Network Insight, no repeated displays on different windows.
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Each page in VMware vRealize Network Insight has title to describe its purpose.
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p>	Supports	The focusable elements in VMware vRealize Network

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>Insight receive focus in the order that preserves meaning and operability.</p>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>The purpose of most links in VMware vRealize Network Insight can be determined from the link text together with its context.</p> <p>However, for some link icons, user cannot get the link purpose.</p>
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> </ul>	<p>Not Applicable</p>	<p>VMware vRealize Network Insight only support single pointer operation. No function in VMware vRealize Network Insight uses multipoint or path-based gestures for operation.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Supports	The execution of function in VMware vRealize Network Insight is not triggered when a button is pressed.
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3 (Open Functionality Software)</li> <li>• 11.2.5.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Supports	For user interface components with labels in VMware vRealize Network Insight, the name matches the text of the label.
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Not Applicable	There is no user interface component in VMware vRealize Network Insight that requires device motion or user motion to operate.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The default language of each Web page can be programmatically determined in VMware vRealize Network Insight.
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The context does not change when element receives focus in VMware vRealize Network Insight.
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	Changing the settings of user interface component does not cause a change of context in VMware vRealize Network Insight.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>In VMware vRealize Network Insight, some error messages can be automatically identified by screen reader.</p> <p>However, some error messages only display when the pointer hovers, so they cannot be identified automatically by screen reader.</p>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	Partially Supports	<p>For most components in VMware vRealize Network Insight, the label can be identified by screen reader. However, in some pages, the label of some elements cannot be identified.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>4.1.1 Parsing</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	For most content in VMware vRealize Network Insight, Most HTML elements meet and compile with HTML standard. However, the ID attribute of some elements are not unique in some pages.
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Screen reader can read most name and value for user interface components. However, the role of some element cannot be identified by screen reader.

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>The VMware vRealize Network Insight does not contain synchronized media.</p>
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>The VMware vRealize Network Insight does not contain synchronized media.</p>
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> </ul>	<p>Supports</p>	<p>The VMware vRealize Network Insight can display in the orientation (portrait or landscape) preferred by the user.</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.5 (Open Functionality Software)</li> <li>• 11.1.3.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Does Not Support	The VMware vRealize Network Insight, the input purpose for some input fields that collect user information, such as name, email address, cannot be identified by screen reader.
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Most of the text in VMware vRealize Network Insight has a contrast ratio of at least 4.5:1. However, the contrast ratio for some links/buttons do not meet the minimum requirement of WCAG 2.1.
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Partially Supports	Most of the text in VMware vRealize Network Insight can be resized without assistive technology up to 200 percent without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>However, the left navigation bar cannot display completely after resize web page to 200%.</p>
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>There is no Image of text in VMware vRealize Network Insight.</p>
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10.1 (Open Functionality Software)</li> <li>• 11.1.4.10.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p>Does Not Support</p>	<p>In VMware vRealize Network Insight, we still require scrolling in two dimensions after set the width equivalent to 320 CSS pixels.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Partially Supports	<p>Most of the user interface components and graphics in VMware vRealize Network Insight have a contrast ratio of at least 3:1.</p> <p>However, some tip icons and the text-inputs do not meet 3:1 contrast ratio.</p>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> <li>11.1.4.12 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Supports	<p>In VMware vRealize Network Insight, there is no loss of content or functionality occurs by setting the line height/spacing/letter spacing/word spacing and by changing no other style property</p>
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Partially Supports	<p>In VMware vRealize Network Insight, the additional content remains visible until the hover or focus trigger is removed.</p> <p>However, there is no a mechanism to dismiss the additional content without moving pointer hover or keyboard focus, and the additional content will disappear when moved the pointer over the additional content.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	In VMware vRealize Network Insight, users can use navigation landmark to locate the menus.
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Most label and headings are available for VMware vRealize Network Insight. However, in most web pages, only level 2 heading is presented, no other level of headings in the page.
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 10.2.4.7 (Non-web document)</li> </ul>	Partially Supports	For most user interface components in VMware vRealize Network Insight, the focus is visible when they receive keyboard focus. However, some buttons do not have visible focus when they get focused.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.4.7 (Open Functionality Software)</li> <li>• 11.2.4.7 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The language in VMware vRealize Network Insight can be determined by screen reader.
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508	Supports	Navigational mechanisms that are repeated on multiple Web pages within a set of web pages in VMware vRealize Network Insight occur in the same relative order each time they are repeated.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	The functional components are identified consistently.
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	There are appropriate suggestions for correction of an input error in VMware vRealize Network Insight.
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Not Applicable	The VMware vRealize Network Insight does not contain web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		user-controllable data in data storage systems, or that submit user test.
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document) – Does not apply</li> <li>11.4.1.3 (Open Functionality Software) – Does not apply</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	In VMware vRealize Network Insight, some error message can read automatically by screen reader. However, most status message cannot read by screen reader.

**Table 3: Success Criteria, Level AAA**

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.6 Sign Language (Prerecorded)</b> (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	VMware vRealize Network Insight does not contain video or audio content.
<p><b>1.2.7 Extended Audio Description (Prerecorded)</b> (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	VMware vRealize Network Insight does not contain video or audio content.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.8 Media Alternative (Prerecorded)</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Not Applicable	VMware vRealize Network Insight does not contain video or audio content.
<p><b><u>1.2.9 Audio-only (Live)</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria– Does not apply  Revised Section 508 – Does not apply</p>	Not Applicable	VMware vRealize Network Insight does not contain video or audio content.
<p><b><u>1.3.6 Identify Purpose</u></b> (Level AAA 2.1 only)  Also applies to:  EN 301 549 Criteria– Does not apply  Revised Section 508 – Does not apply</p>	Does Not Support	The purpose of user interface components, icons and regions cannot be programmatically determined in VMware vRealize Network Insight.
<p><b><u>1.4.6 Contrast Enhanced</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Partially Supports	Most text and Images of text in VMware vRealize Network Insight have a contrast ratio greater than 7:1. However, some text in Settings page, the color contrast ratio is less than 7:1.
<p><b><u>1.4.7 Low or No Background Audio</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Not Applicable	VMware vRealize Network Insight does not contain background audio.
<p><b><u>1.4.8 Visual Presentation</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Partially Supports	Most blocks of text have a good visual presentation in VMware vRealize Network Insight 4.0. However, some specifying texts do not meet the criterion, such as the line space is not space-and-a-half within paragraphs
<p><b><u>1.4.9 Images of Text (No Exception) Control</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	No images of text are used in VMware vRealize Network Insight.
<p><b><u>2.1.3 Keyboard (No Exception)</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Partially Supports	Most content in VMware vRealize Network Insight supports keyboard operate. However, some user interface component, such as the enable/disable switch in settings page, cannot be operated via keyboard.
<p><b><u>2.2.3 No Timing</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply</p>	Does Not Support	The user session time in VMware vRealize Network Insight can be set to 24 hours at most.



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b>2.2.4 Interruptions</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	User can disable auto refresh in VMware vRealize Network Insight.
<b>2.2.5 Re-authenticating</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	User goes back to home page after re-authenticating in vRealize Network Insight 4.0. The data user input before re-authentication is lost.
<b>2.2.6 Timeouts</b> (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The user session can be set to more than 20 hours in VMware vRealize Network Insight.
<b>2.3.2 Three Flashes</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	VMware vRealize Network Insight does not contain anything that flashes more than 3 times in 1 second.
<b>2.3.3 Animation from Interactions</b> (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most content in VMware vRealize Network Insight does not contain animation. However, some non-essential animation, such as the animation when display the micro-segments chart cannot be disabled.
<b>2.4.8 Location</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	VMware vRealize Network has navigation bar to indicate the current location within a set of web pages in settings page and in search result page, the user can find the location info within the web page.
<b>2.4.9 Link Purpose (Link Only)</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	For most links in VMware vRealize Network Insight, the purpose can be determined by the link itself. However, for some links in settings page, such as the “View Details”, “Learn More” link in settings page, the link purpose can only be determined with its context.
<b>2.4.10 Section Headings</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	VMware vRealize Network Insight contains heading in most pages, but some sections in settings page does not have section headings.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.5.5 Target Size</u></b> (Level AAA 2.1 only)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Partially Supports	The size of most target for pointer inputs in VMware vRealize Network Insight is larger than 44 by 44 CSS pixels. However, some element, such as the more options button, does not meet the requirement.
<p><b><u>2.5.6 Concurrent Input Mechanisms</u></b> (Level AAA 2.1 only)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	VMware vRealize Network Insight does not restrict use of input modalities.
<p><b><u>3.1.3 Unusual Words</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Not Applicable	No unusual Words used in VMware vRealize Network Insight.
<p><b><u>3.1.4 Abbreviations</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Partially Supports	Most abbreviations in VMware vRealize Network Insight have the expanded form displayed. However, some abbreviations do not have the expanded form given.
<p><b><u>3.1.5 Reading Level</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	No text in VMware vRealize Network Insight requires reading ability more advanced than the lower secondary education level after removal of proper names and titles.
<p><b><u>3.1.6 Pronunciation</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Not Applicable	In VMware vRealize Network Insight, no words cause ambiguous meaning without knowing the pronunciation
<p><b><u>3.2.5 Change on Request</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	The auto-refresh function in VMware vRealize Network Insight can be disabled by user.
<p><b><u>3.3.5 Help</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	The help can be accessed on every web page in VMware vRealize Network Insight and when use search function, the suggestion function is available to help user input data.
<p><b><u>3.3.6 Error Prevention (All)</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply</p>	Supports	VMware vRealize Network Insight supports data input check and information confirmation.

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
Revised Section 508 – Does not apply		

# Revised Section 508 Report

## Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most features in VMware vRealize Network Insight allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as redundant "clickable" is read by screen reader that affect vision-impaired users
302.2 With Limited Vision	Partially Supports	Most features allow low vision users to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface does not have enough color contrast ratio to allow low-vision user to distinguish.
302.3 Without Perception of Color	Supports	No information in VMware vRealize Network Insight uses color as the only way to convey information.
302.4 Without Hearing	Supports	VMware vRealize Network Insight has no operation that requires user to hear.
302.5 With Limited Hearing	Supports	VMware vRealize Network Insight has no operation that requires user to hear.
302.6 Without Speech	Supports	VMware vRealize Network Insight does not require speech input control or operation.
302.7 With Limited Manipulation	Supports	VMware vRealize Network does not require simultaneous manual operations or fine motor control.
302.8 With Limited Reach and Strength	Supports	People with limited reach and limited strength can operate VMware vRealize Network. There is no operation requires user with reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most features in VMware vRealize Network Insight provide instruction when requires user input. However, the line space issue, page location is not displayed within a set of web pages issue may affect user with limited cognitive.

## Chapter 4: Hardware

All criteria of chapter 4 are Not Applicable for VMware vRealize Network Insight.

## Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>502 Interoperability with Assistive Technology</b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	VMware vRealize Network Insight is not a platform software.
502.2.2 No Disruption of Accessibility Features	Supports	VMware vRealize Network Insight does not disrupt platform accessibility features.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	For most objects in VMware vRealize Network Insight, the object role, states, properties, boundary, name and description can be programmatically determined. However, screen reader cannot identify the role of some element, such as some buttons in web pages.
502.3.2 Modification of Object Information	Supports	For elements in VMware vRealize Network Insight, states and properties can be set by user can also be set when using screen reader.
502.3.3 Row, Column, and Headers	Supports	For data tables in VMware vRealize Network Insight, the table headers can be programmatically determined.
502.3.4 Values	Supports	The values and set of allowable values of an object can be identified by screen reader in VMware vRealize Network Insight.
502.3.5 Modification of Values	Partially Supports	For most elements in VMware vRealize

Criteria	Conformance Level	Remarks and Explanations
		Network Insight, the states and properties can be set through assistive technology. But for some element, such as the date time selector, the state cannot be set through keyboard.
502.3.6 Label Relationships	Partially Supports	For most components in VMware vRealize Network Insight, the label can be identified by screen reader. However, in some pages, the label of some element cannot be identified.
502.3.7 Hierarchical Relationships	Partially Supports	For some components in VMware vRealize Network Insight, the hierarchical relationship between components cannot be identified by screen reader.
502.3.8 Text	Supports	For text objects in VMware vRealize Network Insight, their attributes and boundary of text can be programmatically determinable.
502.3.9 Modification of Text	Supports	Text that set by the user is capable of being set programmatically.
502.3.10 List of Actions	Partially Supports	VMware vRealize Network Insight allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
502.3.11 Actions on Objects	Partially Supports	VMware vRealize Network Insight allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
502.3.12 Focus Cursor	Partially Supports	VMware vRealize Network Insight shows text insertion point when requires user input and have visible focus.

Criteria	Conformance Level	Remarks and Explanations
		However, some clickable components cannot be focused.
502.3.13 Modification of Focus Cursor	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.
502.3.14 Event Notification	Partially Supports	Most notification of events is available to assistive technology. However, some page changes and alert/warning message are not available to screen reader.
502.4 Platform Accessibility Features	Not Applicable	VMware vRealize Network Insight is not a Platform software.
<b>503 Applications</b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	VMware vRealize Network Insight permits user preferences from platform settings.
503.3 Alternative User Interfaces	Not Applicable	VMware vRealize Network Insight does not provide any alternative user interface that functions as assistive technology.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The VMware vRealize Network Insight does not contain synchronized media.
503.4.2 Audio Description Controls	Not Applicable	The VMware vRealize Network Insight does not contain synchronized media.
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The VMware vRealize Network Insight is not an authoring tool.
504.2.2 PDF Export	Not Applicable	The VMware vRealize Network Insight is not an authoring tool.
504.3 Prompts	Not Applicable	The VMware vRealize Network Insight is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
504.4 Templates	Not Applicable	The VMware vRealize Network Insight is not an authoring tool.

## Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	VMware vRealize Network Insight has no accessibility and compatibility features, so no documentation is required.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	The VMware Network Insight provides electronic support documentation including built-in help and online support.
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	VMware vRealize Network Insight has no build-in accessibility features, so no corresponding support services is required.
603.3 Accommodation of Communication Needs	Supports	VMware vRealize Network Insight provides build-in and online help document as well as online support services. User can contact support service via telephone or through the VMware official website.



# EN 301 549 Report

## Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most features in VMware vRealize Network Insight allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as redundant "clickable" is read by screen reader that affect vision-impaired users
4.2.2 Usage with limited vision	Partially Supports	Most features allow low vision users to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface does not have enough color contrast ratio to allow low-vision user to distinguish.
4.2.3 Usage without perception of colour	Supports	No information in VMware vRealize Network Insight uses color as the only way to convey information.
4.2.4 Usage without hearing	Supports	VMware vRealize Network Insight has no operate that requires user to hear.
4.2.5 Usage with limited hearing	Supports	VMware vRealize Network Insight has no operate that requires user to hear.
4.2.6 Usage without vocal capability	Supports	VMware vRealize Network Insight does not require speech input control or operation.
4.2.7 Usage with limited manipulation or strength	Supports	VMware vRealize Network does not require simultaneous manual operations or fine motor control.
4.2.8 Usage with limited reach	Supports	People with limited reach and limited strength can operate VMware vRealize Network. There is no operation requires user with reach and strength.

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	In VMware vRealize Network Insight, no content flashes more than 3 times per second.
4.2.10 Usage with limited cognition	Partially Supports	Most features in VMware vRealize Network Insight provides instruction when requires user input. However, the line space issue, page location is not displayed within a set of web pages issue may affect user with limited cognitive.
4.2.11 Privacy	Not Applicable	There is no privacy related feature provided for accessibility in VMware vRealize Network Insight.

## Chapter 5: [Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Does not support	Most contents in VMware vRealize Network Insight are available to assistive technology for screen reading, but some content is closed to screen reader and does not provide non-visual access to it.
5.1.3.2 Auditory output delivery including speech	Not Applicable	VMware vRealize Network Insight does not contain auditory output provide as non-visual access mothed.
5.1.3.3 Auditory output correlation	Not Applicable	VMware vRealize Network Insight does not contain audio output provide as non-visual access mothed.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.4 Speech output user control	Not Applicable	VMware vRealize Network Insight does not contain speech output provide as non-visual access method.
5.1.3.5 Speech output automatic interruption	Not Applicable	VMware vRealize Network Insight does not contain speech output provide as non-visual access method.
5.1.3.6 Speech output for non-text content	Partially Supports	Most non-text content in VMware vRealize Network Insight, alternative text is provided. However, some images in VMware vRealize Network Insight does not provide proper alternative text.
5.1.3.7 Speech output for video information	Not Applicable	VMware vRealize Network Insight does not contain pre-recorded video content provide as non-visual access method.
5.1.3.8 Masked entry	Not Applicable	VMware vRealize Network Insight does not contain auditory output provide as non-visual access method.
5.1.3.9 Private access to personal data	Not Applicable	VMware vRealize Network Insight does not contain auditory output provide as non-visual access method.
5.1.3.10 Non-interfering audio output	Not Applicable	VMware vRealize Network Insight does not contain auditory output provide as non-visual access method.
5.1.3.11 Private listening	Not Applicable	VMware vRealize Network Insight does not contain auditory output provide as non-visual access method.
5.1.3.12 Speaker volume	Not Applicable	VMware vRealize Network Insight does not contain auditory output provide as non-visual access method.
5.1.3.13 Volume reset	Not Applicable	VMware vRealize Network Insight does not contain auditory output provide as non-visual access method.
5.1.3.14 Spoken languages	Not Applicable	VMware vRealize Network Insight does not contain speech output provide as non-

Criteria	Conformance Level	Remarks and Explanations
		visual access method.
5.1.3.15 Non-visual error identification	Not Applicable	VMware vRealize Network Insight does not contain speech output provide as non-visual access method.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	VMware vRealize Network Insight does not provide self-services transaction.
5.1.4 Functionality closed to text enlargement	Not Applicable	No function in VMware vRealize Network Insight is closed to text enlargement feature of platform or assistive technology.
5.1.5 Visual output for auditory information	Not Applicable	No function in VMware vRealize Network Insight needs pre-recorded auditory information to use.
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Each user interface that can receive input focus in VMware vRealize Network Insight supports keyboard input.
5.2 Activation of accessibility features	Not Applicable	VMware vRealize Network Insight does not support closed to keyboards or keyboard interfaces.
5.3 Biometrics	Not Applicable	VMware vRealize Network Insight does not use biological characteristics.
5.4 Preservation of accessibility information during conversion	Not Applicable	VMware vRealize Network Insight does not have documented accessibility features.
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	VMware vRealize Network Insight does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Not Applicable	VMware vRealize Network Insight does not have operable parts.
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.6.1 Tactile or auditory status	Not Applicable	VMware vRealize Network Insight does not have locking or toggle control.
5.6.2 Visual status	Not Applicable	VMware vRealize Network Insight does not have locking or toggle control.
5.7 Key repeat	Not Applicable	VMware vRealize Network Insight does not have key repeat function.
5.8 Double-strike key acceptance	Not Applicable	VMware vRealize Network Insight does not have keyboard or keypad provided.
5.9 Simultaneous user actions	Supports	VMware vRealize Network Insight provides key mapping function, user can customize keyboard shortcut.

## **Chapter 6: ICT with Two-Way Voice Communication**

All criteria of chapter 6 are Not Applicable for VMware vRealize Network Insight.

## **Chapter 7: ICT with Video Capabilities**

All criteria of chapter 7 are Not Applicable for VMware vRealize Network Insight.

## **Chapter 8: Hardware**

All criteria of chapter 8 are Not Applicable for VMware vRealize Network Insight.

## **Chapter 9: Web** *(see WCAG 2.x section)*

Notes: See WCAG 2.1 section

## **Chapter 10: Non-web Documents**

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
10.5 Caption positioning	Not Applicable	VMware vRealize Network Insight does

Criteria	Conformance Level	Remarks and Explanations
		not contain synchronized media.
10.6 Audio description timing	Not Applicable	VMware vRealize Network Insight does not contain synchronized media.

## Chapter [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality (informative)</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.3 Use of accessibility services	Supports	VMware Workstation does not disrupt platform accessibility features.
11.5.2.4 Assistive technology	Not Applicable	VMware vRealize Network Insight is not assistive technology.
11.5.2.5 Object information	Partially Supports	For most objects in VMware vRealize Network Insight, the object role, states, properties, boundary, name and description can be programmatically determined. However, screen reader cannot identify the role of some element, such as some buttons in web pages.
11.5.2.6 Row, column, and headers	Supports	For data tables in VMware vRealize Network Insight, the table headers can be programmatically determined.
11.5.2.7 Values	Supports	The values and set of allowable values of an object can be identified by screen

Criteria	Conformance Level	Remarks and Explanations
		reader in VMware vRealize Network Insight.
11.5.2.8 Label relationships	Partially Supports	For most components in VMware vRealize Network Insight, screen reader can identify the label automatically. However, in some pages, the label of some element cannot be identified.
11.5.2.9 Parent-child relationships	Partially Supports	For some components in VMware vRealize Network Insight, the hierarchical relationship between components cannot be identified by screen reader.
11.5.2.10 Text	Supports	For text objects in VMware vRealize Network Insight, its attributes and boundary of text can be programmatically determinable.
11.5.2.11 List of available actions	Partially Supports	VMware vRealize Network Insight allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
11.5.2.12 Execution of available actions	Partially Supports	VMware vRealize Network Insight allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	VMware vRealize Network Insight shows text insertion point when requires user input and have visible focus. However, some clickable components cannot be focused.
11.5.2.14 Modification of focus and selection attributes	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.15 Change notification	Partially Supports	Most notification of events is available to assistive technology. However, some page changes and alert/warning message is not available to screen reader.
11.5.2.16 Modifications of states and properties	Supports	For elements in VMware vRealize Network Insight, states and properties can be set by user can also be set when using screen reader.
11.5.2.17 Modifications of values and text	Partially Supports	For most elements in VMware vRealize Network Insight, the states and properties can be set through assistive technology. However, for some elements, such as the date time selector, the state cannot be set through keyboard.
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	VMware vRealize Network Insight is not platform.
11.6.2 No disruption of accessibility features	Supports	VMware vRealize Network Insight does not disrupt the accessibility features provided by platform.
11.7 User preferences	Supports	VMware vRealize Network Insight permits user preferences from platform settings.
<b>11.8 Authoring tools</b>	Heading cell – no response required	
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.1</a> section	See information in WCAG section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The VMware vRealize Network Insight is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	The VMware vRealize Network Insight is not an authoring tool.
11.8.5 Templates	Not Applicable	The VMware vRealize Network Insight is not an authoring tool.



## Chapter [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	VMware vRealize Network Insight has no accessibility and compatibility features, so no documentation is required.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	VMware vRealize Network Insight has no accessibility and compatibility features, so no documentation is required.
12.2.3 Effective communication	Supports	VMware vRealize Network Insight provides build-in and online help document as well as online support services. User can contact support service via telephone or through the VMware official website.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

All criteria of chapter 13 are Not Applicable for VMware vRealize Network Insight.