

## VMware Horizon Workspace 1.0 VPAT©

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Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

Criteria	Supporting Features	Remarks and Explanations
<b>Section 1194.21 Software Applications and Operating Systems</b>	<b>Supports with Exceptions</b>	<a href="#">Please refer to the 1194.21 section for details.</a>
<b>Section 1194.22 Web-based Intranet and Internet Information and Applications</b>	<b>Does Not Support</b>	<a href="#">Please refer to the 1194.22 section for details.</a>
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
<b>Section 1194.31 Functional Performance Criteria</b>	<b>Supports with Exceptions</b>	<a href="#">Please refer to the 1194.31 section for details.</a>
<b>Section 1194.41 Information, Documentation, and Support</b>	<b>Supports</b>	<a href="#">Please refer to the 1194.41 section for details.</a>

## Support Levels

Support Level	Description
<b>Supports</b>	The product fully meets the letter and intent of the Criteria.
<b>Supports with Exceptions/Minor Exceptions</b>	The product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
<b>Supports through Equivalent Facilitation</b>	The accessibility tester identified an alternate way to meet the intent of the Criteria or the product does not fully meet the intent of the Criteria.
<b>Supports when combined with Compatible AT</b>	The product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology (AT). For example, many software programs can provide speech output when combined with a compatible screen reader, commonly used AT for people who are blind.
<b>Does Not Support</b>	The product does not meet the letter or intent of the Criteria.
<b>Not Applicable</b>	The Criteria does not apply to the specific product.
<b>Not Applicable - Fundamental Alteration Exception Applies</b>	A Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration").

## § 1194.21 Software Applications and Operating Systems

Criteria	Support Level	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	<b>Supports</b>	Horizon Workspace 1.0 supports standard Windows keyboard commands.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	<b>Supports</b>	Horizon Workspace 1.0 does not disrupt or disable accessibility features.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. (Related to well-defined focus control which will also be visually indicative).	<b>Supports</b>	Horizon Workspace 1.0 uses standard Windows focus indicators.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed	<b>Supports</b>	Horizon Workspace 1.0 provides the identity, operation and state of all interface elements.

Criteria	Support Level	Remarks and Explanations
by the image must also be available in text.		
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	<b>Supports</b>	Horizon Workspace 1.0 does not use images to identify controls, status indicators or other programmatic elements.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	<b>Supports</b>	Horizon Workspace 1.0 provides text using standard operating system functions.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	<b>Supports with Exceptions</b>	Horizon Workspace 1.0 does not override user selected contrast and color selections except for a few screens such as the login screen.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	<b>Supports</b>	Horizon Workspace 1.0 does not display animation.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	<b>Supports</b>	Horizon Workspace 1.0 does not use color to convey information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	<b>Not Applicable</b>	Horizon Workspace 1.0 does not provide user selectable color and contrast settings.

Criteria	Support Level	Remarks and Explanations
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	<b>Supports</b>	Horizon Workspace 1.0 does not use flashing or blinking text.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	<b>Supports with Exceptions</b>	Horizon Workspace 1.0 does not provide explicit form field labels; however, screen readers are able to access the on-screen implicit labels correctly for most form controls.

## § 1194.22 Web-based Intranet and Internet Information and Applications

Criteria	Support Level	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	<b>Does Not Support</b>	Horizon Workspace 1.0 does not provide alternative text for non-text elements.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	<b>Supports</b>	Horizon Workspace 1.0 does not produce multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	<b>Supports</b>	Horizon Workspace 1.0 does not use color to convey information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	<b>Does Not Support</b>	Horizon Workspace 1.0 does not function correctly without style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	<b>Supports</b>	Horizon Workspace 1.0 does not use server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	<b>Supports</b>	Horizon Workspace 1.0 does not use client-side image maps.
(g) Row and column headers shall be identified for data tables.	<b>Does Not Support</b>	Horizon Workspace 1.0 does not use table header markup.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	<b>Supports</b>	Horizon Workspace 1.0 does not use tables with two or more logical levels.
(i) Frames shall be titled with text that facilitates frame identification and navigation	<b>Supports</b>	Horizon Workspace 1.0 does not use frames.

Criteria	Support Level	Remarks and Explanations
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	<b>Supports</b>	Horizon Workspace 1.0 does not cause screen flickering.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	<b>Supports</b>	Horizon Workspace 1.0 provides a command line interface that can be used instead of the web interface.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	<b>Does Not Support</b>	The scripting used in Horizon Workspace 1.0 does not provide functional text for use by assistive technologies.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	<b>Supports</b>	Horizon Workspace 1.0 does not require the use of a plug-in.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	<b>Supports with Exceptions</b>	Horizon Workspace 1.0 forms provide basic accessibility; however, form fields lack explicit labels.
(o) A method shall be provided that permits users to skip repetitive navigation links.	<b>Does Not Support</b>	Horizon Workspace 1.0 does not provide a method to skip repetitive navigation links.

Criteria	Support Level	Remarks and Explanations
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	<b>Supports</b>	Horizon Workspace 1.0 does not require a timed response.

*Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.*



### §1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<b>Does Not Support</b>	While the Horizon Workspace 1.0 client software is generally accessible, the web interface presents a number of accessibility problems thereby making its use difficult for people who are blind or visually impaired.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	<b>Supports with Exceptions</b>	Horizon Workspace 1.0 supports low vision users using magnification; however, some content with fixed colors may be difficult for some low vision users to read.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	<b>Supports</b>	Horizon Workspace 1.0 does not produce audio.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<b>Supports</b>	Horizon Workspace 1.0 does not produce audio.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	<b>Supports</b>	Horizon Workspace 1.0 does not require user speech.

Criteria	Support Level	Remarks and Explanations
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	<b>Supports with Exceptions</b>	Some Horizon Workspace 1.0 controls are only usable with the mouse; however, these controls do not require complex or fine manipulation of the mouse.

## § 1194.41 Information, Documentation, and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.