



Digital Accessibility: It's All We Do

SDDC Manager Accessibility Conformance Report

Washington, D.C. Office
1600 Spring Hill Road, Suite 400
Vienna, VA 22182

SDDC Manager Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: SDDC Manager v4.1

Report Date: August 2020

Product Description: SDDC manager is the software component that provisions, manages, and monitors the logical and physical resources of a VMware Cloud Foundation system. SDDC Manager automates the entire system lifecycle (from configuration and provisioning to upgrades and patching) and simplifies day-to-day management and operations.

Clarity Disclaimer: SDDC Manager was built using Clarity 2.3.8 and Angular 8.1.0. Please refer to the Clarity VPAT and Google AngularJS for more accessibility details.

Contact Information:

VMware Inc.

3401 Hillview Ave.

Palo Alto, CA 94304, USA

Tel: 1-877-486-9273

Fax: 650-427-5001

For more information, contact accessibility@vmware.com

Evaluation Methods Used: Testing SDDC Manager involved a combination of manual on desktop. Level Access (Level) comprehensively tested a selection of screens representative of SDDC Manager using, among other methodologies, the screen reader NVDA 2020, exclusive use of the keyboard, and manual inspection of site code.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | Yes |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11) | Yes |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------|---|
| <p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Partially Supports</p> | <p>Web: SDDC Manager includes textual descriptions for most non-text content, such as informational and functional images across the tested pages.</p> <p>SDDC Manager includes some instances where hidden elements are rendered to assistive technology users on the Edit License Key Description and Add VxRail Cluster pages.</p> <p>SDDC Manager includes some custom buttons that do not provide valid name, role, and state information on the Virtual Infrastructure, Commission Hosts and Dashboard pages.</p> |
| <p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) | <p>Web: Not Applicable</p> | <p>Web: SDDC Manager does not contain prerecorded audio-only and video-only content.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------|---|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable | Web: SDDC Manager does not contain video content. |
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable | Web: SDDC Manager does not contain prerecorded audio or video content. |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) | Web: Partially Supports | Web: SDDC Manager includes headings to convey information and relationships programmatically on some pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | <p>SDDC Manager includes many instances of implicit heading markup on the Network Settings, Virtual Infrastructure, Hosts, View Host Inventory, Add Edge Cluster, Security TAB, Multi-Instance Management Dashboard, Create Federation, View Licensing, VMware CEIP, Bundle Management, Composable Infrastructure, Compose a Server, Remove a Host, Add VxRail Cluster, and Backup Configuration pages.</p> <p>SDDC Manager includes many instances of unnecessary use of heading elements on the Add VxRail Cluster, Decompose a Server, Add Cluster, Add Hosts, Invite Member, Add VxRail Cluster, Decompose a Server, Add Storage, vRealize Suite Lifecycle Manager Installation, and Add VxRail Host pages.</p> <p>SDDC Manager includes several instances where live regions are not indicated for dynamically changing content, such as on the Virtual Infrastructure, Hosts, View Host Inventory, Dashboard, Remove a Host, and Add Cluster pages.</p> <p>SDDC Manager does not include labels for many form fields and controls on the Network Settings, Virtual Infrastructure, Hosts, Commission Hosts, Add User or Group, Password Management, Composable Infrastructure, Compose a Server, Update History TAB, Add VxRail Cluster, Add VxRail Host, Add Cluster, and Add Hosts pages.</p> <p>SDDC Manager includes many dialogs that do not use proper structure on the Network Settings, Virtual</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------|---|
| | | <p>Infrastructure, Hosts, Task Panel, Add User or Group, Password Management, Composable Infrastructure, Compose a Server, Remove a Host, Add Storage, Add Cluster, and Add Host pages.</p> <p>SDDC Manager includes several instances where the content updates do not define focus updates appropriately on the Commission Hosts, Task Panel, Invite Member, and Add Storage pages.</p> <p>In SDDC Manager, there are some instances on the Security Tab and Manage User page where the data table headers are not properly identified, and table headers and data cells are not properly associated.</p> |
| <p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports</p> | <p>Web: In SDDC Manager, the reading sequence can be correctly determined by the screen readers listed in the “Evaluation Methods Used.”</p> |
| <p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) | <p>Web: Supports</p> | <p>Web: SDDC Manager includes important instructions that do not rely solely on sensory characteristics for operating and understanding the content.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------|--|
| <ul style="list-style-type: none"> • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Partially Supports</p> | <p>Web: In SDDC Manager, color is not used as the sole means of conveying information on most of the pages.</p> <p>In SDDC Manager, color is solely used to distinguish links and to convey important information on the Invite Member page.</p> |
| <p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 | <p>Web: Not Applicable</p> | <p>Web: SDDC Manager does not include audio that plays automatically.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------|--|
| <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: Partially Supports</p> | <p>Web: In SDDC Manager, most of the actionable elements receive focus and are actionable via the keyboard.</p> <p>SDDC Manager includes some buttons that cannot be activated from the keyboard on the Edit Network Pool, View Workload Domain Cluster and Dashboard pages.</p> <p>SDDC Manager includes several links that cannot be activated with the keyboard on the Virtual Infrastructure, Hosts, Update History TAB and Update/Patches TAB pages.</p> <p>SDDC Manager includes tooltips that cannot be accessed via the keyboard on several of the tested pages. Examples include Add Edge Cluster, Create Network Pool, Edit Network Pool, Add Edge cluster, Configure Certificate, Bundle Management, Compose a Server and Add VxRail Cluster pages.</p> <p>SDDC Manager includes many instances where inactive or non-actionable elements receive focus on the Commission Hosts, Multi-Instance Management Dashboard, Create Federation, Join Federation, About, Invite Member, Password Management, Edit License Key Description, Update Password, Schedule Update, Compose a Server, Remove a Host, Delete Workload Domain VxRail, Configure Translation Layer Modal, Add</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| | | VxRail Cluster, Decompose a Server, Add Storage, Add VxRail Host, and Add Hosts pages. |
| <p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports | Web: In SDDC Manager, the user’s keyboard focus does not get trapped at any point on the pages. |
| <p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Web: Supports | Web: SDDC Manager does not contain character key shortcuts. |
| <p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) | Web: Supports | Web: SDDC Manager does not have content that is time limited. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------|---|
| <ul style="list-style-type: none"> • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not Applicable | Web: SDDC Manager does not include any content that requires users to trigger the pause, stop, hide option. |
| <p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | Web: Not Applicable | Web: SDDC Manager does not contain flashing content. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|--|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: Support | Web: SDDC Manager provides mechanism to bypass blocks of content that are repeated on multiple pages. |
| <p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Partially Supports | <p>Web: SDDC Manager includes a descriptive and unique title for some of the pages.</p> <p>SDDC Manager does not provide descriptive and unique page titles for the View Workload Domain Cluster, View Host Inventory, Multi-instance Management Dashboard, Create Federative, Composable Infrastructure, Virtual Infrastructure, Dashboard, and Upload Certificate pages.</p> |
| <p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.3 (Web) | Web: Partially Supports | Web: In SDDC Manager, focus order is meaningful for a few of the pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|--|
| <ul style="list-style-type: none"> • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | In SDDC Manager, focus order is not meaningful for a lot of content on the Network Settings, Virtual Infrastructure, Hosts, Add Edge Cluster, Commission Hosts, Task Panel, Dashboard, Upload Certificate, Add User or Group, Configure Certificate, Password Management, Bundle Management, Composable Infrastructure, Compose a Server, Add Storage, Add Cluster, and Add Hosts pages. |
| <p>2.4.4 Link Purpose (In context) (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Partially Supports | Web: SDDC Manager includes links that describe their purpose on most of the pages. In the SDDC manager, some links on the Edit License Key Description and Update Password pages do not describe their purpose. |
| <p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) | Web: Supports | Web: SDDC Manager does not use pointer gestures. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------|--|
| Revised Section 508 – Does not apply | | |
| <p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Web: Supports | Web: SDDC Manager does not require pointer cancellation incorporation as an up-event is used to trigger functionality. |
| <p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Web: Partially Supports | <p>Web: In SDDC Manager, some form elements provide a valid label.</p> <p>In SDDC Manager, many form elements on the Network Settings, Virtual Infrastructure, Hosts, Commission Host, Add Users or Group, Password Management, Schedule Update, Composable Infrastructure, Compose a Sever, Remove a Host, Add VxRail Cluster, Add Storage, and Add Cluster pages do not provide a valid label.</p> |
| <p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Web: Supports | Web: SDDC does not include functionality that requires device motion or user motion. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------|--|
| <p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Does Not Support</p> | <p>Web: In SDDC Manager, a primary language is not defined.</p> |
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports</p> | <p>Web: SDDC Manager includes components that do not initiate a change of context when they receive focus.</p> |
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) | <p>Web: Partially Supports</p> | <p>Web: In SDDC Manager, most of the components do not initiate a change of context when a user inputs data.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------|---|
| <ul style="list-style-type: none"> • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | In SDDC Manager, the Search Image Name input field on the Image Management page changes the context when the user inputs data. |
| <p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Partially Supports | <p>Web: In SDDC Manager, error messages are identified on most pages.</p> <p>SDDC Manager includes several dynamically displayed error messages that are not announced for screen reader users on the Create Network Pool, Commission Hosts, Add Edge Cluster, Configure Certificate, Image Management, vRealize Suite Lifecycle Manager Installation, Update Password, and Backup Configuration pages.</p> |
| <p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) | Web: Partially Supports | <p>Web: In SDDC Manager, most of the form controls programmatically define the purpose.</p> <p>SDDC Manager includes several form input fields within the filter pop-up that do not provide a visual label.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|--|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Partially Supports | <p>Web: In SDDC Manager, many pages parse as per the HTML specification.</p> <p>SDDC Manager includes several HTML ID elements on the View Host Inventory, Virtual Infrastructure, View Workload Domain Cluster, Hosts, Dashboard, vRealize Suite Lifecycle Manager Installation, Successfully Deployment of vRealize Suite, Edit License Key Description, and Update Password pages that do not have a unique value.</p> |
| <p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Partially Supports | <p>Web: In SDDC Manager, name, role, and state information for controls are defined programmatically on some pages.</p> <p>SDDC Manager includes many user interface controls where a role is either not defined or is defined inappropriately on the Network Settings, Virtual Infrastructure, Hosts, Commission Hosts, Workload Domain, View Host Inventory, Create Network Pool, Edit Network Pool, Task Panel, Create Federation, Join Federation, Add User or Group, Password Management, Compose a Server, Remove a Host, Add Storage, Add Cluster, and Add Hosts pages.</p> <p>SDDC Manager includes some custom buttons that do not provide valid name, role, and state information on</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|----------|-------------------|--|
| | | <p>the Virtual Infrastructure, Commission Hosts, and Dashboard pages.</p> <p>SDDC Manager does not include labels for many form controls on the Network Settings, Virtual Infrastructure, Hosts, Commission Hosts, Add User or Group, Password Management, Composable Infrastructure, Compose a Server, Update History TAB, Add VxRail Cluster, Add VxRail Host, Add Cluster, and Add Hosts pages.</p> <p>SDDC Manager includes many dialogs that do not use proper structure on the Network Settings, Virtual Infrastructure, Hosts, Task Panel, Add User or Group, Password Management, Composable Infrastructure, Compose a Server, Remove a Host, Add Storage, Add Cluster, and Add Host pages.</p> <p>SDDC Manager includes some radio button controls on the Commission Hosts, Add Edge Cluster, Add Cluster, Add Hosts pages that are not grouped.</p> <p>SDDC Manager includes some instances where ARIA roles, states, and properties are not valid or used inappropriately on the Network Settings, Virtual Infrastructure, Commission Hosts, Hosts, View Workload Domain Cluster, View Host Inventory, Task Panel, Dashboard, Multi-Instance Management Dashboard, Create Federation, Join Federation, Configure Certificate, Invite Member, Edit License Key Description, Update Password, Bundle Management, Compose a Server, Remove a Host, Delete Workload Domain, Update History Tab, Add VxRail Cluster, Add</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|----------|-------------------|---|
| | | Storage, Add VxRail Host, Add Cluster, and Add Hosts pages. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------|---|
| <p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not Applicable | Web: SDDC Manager does not contain live audio content. |
| <p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> | Web: Not Applicable | Web: SDDC Manager does not contain prerecorded audio content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------|---|
| <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Web: Supports | Web: SDDC Manager is not a native app and does not support the mobile web. |
| <p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Web: Supports | Web: SDDC Manager does not contain common input fields that require autocomplete. |
| <p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) | Web: Partially Supports | <p>Web: SDDC Manager includes background/foreground color combinations with sufficient contrast for most of the text.</p> <p>SDDC manager includes a few background/foreground color combinations with an insufficient contrast ratio for text on the Network Pool, View Workload Domain,</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------|--|
| <ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | View Host Inventory, and the Bundle Management pages. |
| <p>1.4.4 Resize text (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Partially Supports | Web: SDDC Manager includes text that can be resized up to 200 percent without loss of content or functionality on some pages. SDDC Manager includes several instances where content is not available when text is resized up to 200% on the Create Network Pool, Add Edge Cluster, Federation, Manage Users, Configure Certificate, and Add VxRail Cluster pages. |
| <p>1.4.5 Images of Text (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports | Web: SDDC Manager provides information using plain text rather than images of text. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------|--|
| <p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Web: Partially Supports</p> | <p>Web: In SDDC Manager, most of the pages do not reflow appropriately. Some of the examples include Network Settings, Create Network Pool, Edit Network Pool, Commission Hosts, Hosts, Workload Domain, Add Edge Cluster, View Host Inventory, Dashboard, Manage Users, Add User or Group, About, Configure Certificate, Invite Member, View Licensing, Password Management, and Update Password pages.</p> |
| <p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Web: Partially Supports</p> | <p>Web: SDDC Manager provides sufficient color contrast for non-text content on a few pages.</p> <p>SDDC Manager includes many instances of non-text content with insufficient color contrast. Some of the examples include Gray filter button controls, Capacity Utilization Bar Graphs, and the Checkbox controls.</p> |
| <p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports</p> | <p>Web: In SDDC Manager, when text spacing styles are applied, content and functionality on all pages is available appropriately.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------|---|
| <p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Web: Partially Supports</p> | <p>Web: SDDC Manager includes content that becomes available on hover and on focus, that can be dismissed by users without losing their location as well as content that is hoverable, focusable, and remains persistent until the user dismisses it on most of the pages.</p> <p>SDDC Manager includes tooltips that appear on hover but do not allow the pointer to move to it without disappearing. Some of the examples include Add Cluster, Add VxRail Cluster, vRealize Suite Lifecycle Manager Installation, Compose a Server, and Image Management pages.</p> |
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Supports</p> | <p>Web: SDDC Manager provides multiple ways for users to locate the required content.</p> |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) | <p>Web: Partially Supports</p> | <p>Web: SDDC Manager includes unique and descriptive button labels on most pages.</p> <p>SDDC Manager includes some inappropriate labels on the Solutions, Security TAB, and Composable Infrastructure pages.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------|--|
| <ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Partially Supports</p> | <p>Web: SDDC Manager provides a visible keyboard focus indicator on most of the pages.</p> <p>SDDC Manager does not provide a visible keyboard focus indicator for some actionable elements on the Bundle Management, Compose a Server, Add Cluster, and Add VxRail Cluster pages.</p> |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) | <p>Web: Supports</p> | <p>Web: SDDC Manager does not include content in a secondary language.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|--|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| <p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | Web: SDDC Manager provides a consistent navigation mechanism for all the pages. |
| <p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | Web: SDDC Manager identifies elements consistently on all the pages. |
| <p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.3 (Web) 10.3.3.3 (Non-web document) | Web: Partially Supports | Web: SDDC Manager provides descriptive error messages for most of the form fields. SDDC Manager does not provide a descriptive error message for the form field on the vRealize Suite |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|--|
| <ul style="list-style-type: none"> • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | Lifecycle Manager Installation and Add VxRail Cluster pages. |
| <p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports | Web: SDDC Manager does not include forms that cause legal commitments or financial transactions. |
| <p>4.1.3 Status Messages (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Web: Partially Supports | Web: In SDDC Manager, the status messages are being announced for most of the pages. SDDC Manager includes some status messages that are not being announced for the screen reader users on the VMware Cloud Foundation Update Status and Image Management pages. |

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------|--|
| 302.1 Without Vision | Partially Supports | SDDC Manager features allow people with vision loss to use screen readers to interact with user interface elements. Some components misidentify component name, role, and state information as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4, 3.1.1, 3.2.2, 3.3.1, 3.3.2, 4.1.1, 4.1.2, and Table 2: 2.4.6, 3.3.3, 4.1.3 |
| 302.2 With Limited Vision | Partially Supports | SDDC Manager features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.1.1, 1.4.1, and Table 2: 1.4.3, 1.4.4, 1.4.10, 1.4.11, 2.4.7 |
| 302.3 Without Perception of Color | Partially Supports | SDDC Manager features allow people without the perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to convey information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.11 |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 302.4 Without Hearing | Supports | SDDC Manager features allow people without hearing to access the application. |
| 302.5 With Limited Hearing | Supports | SDDC Manager features allow people with limited hearing to access the application. |
| 302.6 Without Speech | Supports | SDDC Manager features allow people without speech to access the application as controls do not require speech input. |
| 302.7 With Limited Manipulation | Partially Supports | SDDC Manager features can be operated by people with limited manipulation. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.4.3, 3.2.2, Table 2: 2.4.7 |
| 302.8 With Limited Reach and Strength | Partially Supports | SDDC Manager features can be operated by people with limited reach and strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.4.3, 3.3.2, Table 2: 2.4.7 |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | SDDC Manager features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 2.4.2, 2.4.4, 3.3.1, 3.3.2, Table 2: 2.4.6, 3.3.3 |

Chapter 4: [Hardware](#)

Notes: SDDC Manager is not a Hardware, and thus all the requirements of this section are not applicable.

Chapter 5: [Software](#)

Notes: SDDC Manager is not a Software, and thus all the requirements of this section are not applicable.

Chapter 6: [Support Documentation and Services](#)

Notes: Not Applicable.

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 4.2.1 Usage without Vision | Partially Supports | SDDC Manager features allow people with vision loss to use screen readers to interact with user interface elements. Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4, 3.1.1, 3.2.2, 3.3.1, 3.3.2, 4.1.1, 4.1.2, and Table 2: 2.4.6, 3.3.3, 4.1.3 |
| 4.2.2 Usage with limited Vision | Partially Supports | SDDC Manager features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.1.1, 1.4.1, and Table 2: 1.4.3, 1.4.4, 1.4.10, 1.4.11, 2.4.7 |
| 4.2.3 Usage without perception of colour | Partially Supports | SDDC Manager features allow people without the perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to convey information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.11 |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 4.2.4 Usage without hearing | Supports | SDDC Manager features allow people without hearing to access the application. |
| 4.2.5 Usage with limited Hearing | Supports | SDDC Manager features allow people with limited hearing to access the application. |
| 4.2.6 Usage with no or limited vocal capability | Supports | SDDC Manager features allow people with no or limited vocal capabilities to access the application as controls do not require speech input. |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | SDDC Manager features can be operated by people with limited manipulation or strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.4.3, 3.3.2, Table 2: 2.4.7 |
| 4.2.8 Usage with limited reach | Partially Supports | SDDC Manager features can be operated by people with limited reach. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.4.3, 3.3.2, Table 2: 2.4.7 |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | SDDC Manager does not include any content that triggers photosensitive seizures in the application. |
| 4.2.10 Usage with limited cognition, language or learning | Partially Supports | SDDC Manager features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------|-------------------|--|
| | | as disclosed in Table 1: 2.4.2, 2.4.4, 3.3.1, 3.3.2, Table 2: 2.4.6, 3.3.3 |
| 4.2.11 Privacy | Supports | SDDC Manager features respect the privacy of assistive technology users. |

Chapter [5: Generic Requirements](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13. |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6. |
| 5.1.3 Non-visual access | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.2 Auditory output delivery including Speech | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.3 Auditory output correlation | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.4 Speech output user control | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.5 Speech output automatic interruption | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 5.1.3.6 Speech output for non-text content | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.7 Speech output for video information | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.8 Masked entry | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.9 Private access to personal data | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.10 Non-interfering audio output | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.11 Private listening volume | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.3.12 Speaker volume | Not Applicable | SDDC Manager supports standard assistive technologies and is, therefore, not subject to the closed functionality. |
| 5.1.3.13 Volume reset | Not Applicable | SDDC Manager supports standard assistive technologies and is, therefore, not subject to the closed functionality. |
| 5.1.3.14 Spoken languages | Not Applicable | SDDC Manager supports standard assistive technologies and is, therefore, not subject to the closed functionality. |
| 5.1.3.15 Non-visual error identification | Not Applicable | SDDC Manager supports standard assistive technologies and is, therefore, not subject to the closed functionality. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable | SDDC Manager supports standard assistive technologies and is, therefore, not subject to the closed functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 5.1.4 Functionality closed to text enlargement | Not Applicable | SDDC Manager supports standard assistive technologies and is, therefore, not subject to the closed functionality. |
| 5.1.5 Visual output for auditory information | Not Applicable | SDDC Manager supports standard assistive technologies and is, therefore, not subject to the closed functionality. |
| 5.1.6 Operation without keyboard interface | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16. |
| 5.1.6.2 Input focus | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.1.7 Access without Speech | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.2 Activation of accessibility features | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.3 Biometrics | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.4 Preservation of accessibility information during conversion | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.5 Operable parts | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.5.2 Operable parts discernibility | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.6 Locking or toggle controls | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------------|-------------------|---|
| 5.6.1 Tactile or auditory status | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.6.2 Visual status | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.7 Key repeat | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.8 Double-strike key acceptance | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |
| 5.9 Simultaneous user actions | Not Applicable | SDDC Manager supports standard assistive technology and is, therefore, not subject to the closed functionality. |

[Chapter 6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable.

[Chapter 7: ICT with Video Capabilities](#)

Notes: Not Applicable.

[Chapter 8: Hardware](#)

Notes: Not Applicable.

[Chapter 9: Web](#) (see [WCAG 2.x section](#))

Notes: Not Applicable.

[Chapter 10: Non-Web Software](#)

Notes: Not Applicable.

Chapter 11: Software

Notes: Not Applicable.

Chapter 12: Documentation and Support Services

Notes: Not Applicable.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable.

Legal Disclaimer (Company)

This VPAT is for information purposes only. The information contained in this VPAT represents VMware's view regarding matters discussed herein as of the date of publication. Because of changing market conditions, this VPAT is not a commitment on the part of VMware, and VMware cannot guarantee the accuracy of any information presented after the date of publication. VMware makes no warranties, express or implied.

E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

VMware defers to www.microsoft.com for Windows and Windows application VPATs.

VMware defers to Google for Chrome VPATs.

VMware defers third party applications and tools to the third-party supplier.