



VMware, Inc.
 3401 Hillview Avenue (877) 486-9273 main www.vmware.com
 Palo Alto, CA 94304 (650) 427-5001 fax

vCenter Operations Manager User Interface 5.6 VPAT©

December 27, 2012

Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	Not Applicable
Section 1194.22 Web-based Intranet and Internet Information and Applications	Does Not Support	Please refer to the 1194.22 section for details.
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	Please refer to the 1194.31 section for details.
Section 1194.41 Information, Documentation, and Support	Supports	Please refer to the 1194.41 section for details.

Support Levels

Support Level	Description
Supports	The product fully meets the letter and intent of the Criteria.
Supports with Exceptions/Minor Exceptions	The product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through Equivalent Facilitation	The accessibility tester identified an alternate way to meet the intent of the Criteria or the product does not fully meet the intent of the Criteria.
Supports when combined with Compatible AT	The product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology (AT). For example, many software programs can provide speech output when combined with a compatible screen reader, a commonly used AT for people who are blind.
Does Not Support	The product does not meet the letter or intent of the Criteria.
Not Applicable	The Criteria does not apply to the specific product.
Not Applicable - Fundamental Alteration Exception Applies	A Fundamental Alteration of the product would be required to meet the Criteria. See the Access Board's standards for the definition of "fundamental alteration".

§ 1194.22 Web-based Intranet and Internet Information and Applications

Criteria	Support Level	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Text equivalents for non-text elements are available to comprehend content and to aid in navigation with some exceptions. Image-simulated controls that do not have alternative text include the Refresh, Help, Search, Expand/Collapse, Status Filters, Toolbar and Metric Types simulated buttons, Tree nodes, Page selectors and month selectors on popup calendars. Static images that do not have text alternatives include the VMware logo, Alert graphics, Reports icons, graphs, icons in data tables and some decorative images. Images for Sort simulated controls have incorrect null alt attributes.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Web pages do not have multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with Exceptions	When color conveys information, text or programmatically implemented equivalents are not provided. Examples include information in graphs and selected tabs.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does Not Support	Web pages are not readable when style sheets are disabled or with user-defined style sheets. Boldface headings do not have structural markup (i.e., H1-H6 tags) for screen reader users to identify and navigate them in a hierarchical order.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	vCenter Operations Manager 5.6 does not have server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where	Does Not Support	Client-side image maps and their areas do not have alternative text.

Criteria	Support Level	Remarks and Explanations
the regions cannot be defined with an available geometric shape.		
(g) Row and column headers shall be identified for data tables.	Does Not Support	Column headers for data tables are not structured as <code>th</code> elements. Column headers and associated data are in separate tables or are not structured as <code>table</code> elements.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	vCenter Operations Manager 5.6 does not have data tables that have two or more levels of column or row headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Does Not Support	<code>Title</code> attributes are not provided to help assistive technology users identify and navigate to frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Web pages do not have content that flashes or blinks with a frequency greater than 2 Hz and lower than 55 Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	Text-only pages are not required since compliance can be met through remediation.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	With some exceptions, assistive technology and keyboard-only users can access scripted interfaces. Exceptions include the Actions drop-down menu, Filter Objects and Status Filters simulated controls, expand/collapse interfaces, tooltips on graphs, Sort selectors of column

Criteria	Support Level	Remarks and Explanations
		<p>headers, top navigation simulated controls, tabs, some tree nodes, many links to popup dialogs, month selectors on popup calendars, Toolbar simulated controls on some main screens and in dialogs and items in data tables. Some interfaces (e.g., the Export link) can be reached, but cannot be activated from the keyboard.</p> <p>JAWS users are unable to navigate popup calendars. Graphic and silver buttons that are keyboard accessible cannot obtain visible focus when users tab to them. Simulated controls that open dialogs do not announce the fact to screen reader users. Dialogs do not gain initial focus when they are opened.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Does Not Support</p>	<p>vCenter Operations Manager 5.6 does not provide links to download Adobe Reader so users can view files that are provided on the website.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports with Exceptions</p>	<p>Assistive technologies such as screen readers may not identify and navigate to all form elements to complete and submit forms online. Many form fields do not have explicit labeling. Associated form fields are not grouped in fieldsets.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Does Not Support</p>	<p>Assistive technology and keyboard-only users cannot bypass repetitive navigation links.</p>
<p>(p) When a timed response is required, the user shall be</p>	<p>Does Not Support</p>	<p>When timed responses are required, the server does not alert users or</p>

Criteria	Support Level	Remarks and Explanations
alerted and given sufficient time to indicate more time is required.		provide them options for extending time.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4

§1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	Some information retrieval processes and/or operations require vision and may not provide support for assistive technologies. Graphs, many informative images and some decorative graphics do not have text equivalents. Color-conveyed information and frames also do not have text equivalents. Column headers of data tables do not have structural markup. Many form fields do not have explicit labeling. Boldface headings do not have structural markup.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	Some information retrieval processes and/or operations require vision acuity greater than 20/70 and may not provide support for assistive technologies. Graphs, many informative images and some decorative graphics do not have text equivalents. Color-conveyed information also does not have text equivalents.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	vCenter Operations Manager 5.6 does not require hearing for information retrieval and operations. Support for hearing devices may be provided.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory	Not Applicable	vCenter Operations Manager 5.6 does not have audio information.

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<p>fashion, or support for assistive hearing devices shall be provided.</p>		
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Supports</p>	<p>vCenter Operations Manager 5.6 does not require speech for information retrieval or operations. Support for assistive technologies may be provided.</p>
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Supports with Exceptions</p>	<p>vCenter Operations Manager 5.6 does not require fine motor control or simultaneous actions. Persons with dexterity impairments can perform product operations, with some exceptions. Exceptions include expanding/collapsing interfaces, tooltips on graphs, Sort selectors of column headers, top navigation links, tabs, many links to popup dialogs month selectors on popup calendars and Toolbar controls. Some interfaces (e.g., the Export link) can be reached, but cannot be activated with the keyboard. Furthermore, graphic and silver buttons that are keyboard accessible cannot obtain visible focus when users tab to them.</p>

§ 1194.41 Information, Documentation, and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.