

VMware Accessibility Conformance Report

International Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: VMware vCloud Availability (vCAv) 3.0

Product Description:

VMware vCloud Availability is a powerful solution built to offer simple, secure, and cost-effective onboarding, migration, and disaster recovery services “to” or “between” multi-tenant VMware clouds.

Report Date: 08/30/2019

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Notes:

Beyondsoft, based on their independent testing of the generally available product version noted, has created this VPAT Report.

Evaluation Methods Used:

Using the combination methods of third-party automation tools and manual test.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - No Level AA - No Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V2.1.2 (2018-08)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Most of the non-text content in vCloud Availability has text alternative that serves equivalent purpose. However, some controls, such as the refresh button in navigation bar and close button in all of the dialogs, does not have text alternative.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	vCloud Availability does not contain prerecorded Audio-only or Video-only content.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Not Applicable	vCloud Availability does not contain video or audio content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	vCloud Availability does not contain video or audio content.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) 	Partially Supports	For most elements in vCloud Availability, the information and relationship conveyed through presentation can be identified by screen reader. However, when some dialogs display, screen reader still can access the content that is not display in the page, and the status of some links and tabs cannot be identified by screen reader.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The reading sequence correctly determined by screen reader.
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Color is not used as the only vision means of conveying information, indicating an action, prompting a response, or distinguishing a visual element in vCloud Availability.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	vCloud Availability does not contain audio that plays automatically for more than 3 seconds.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Partially Supports	Most functions in vCloud Availability support keyboard operation. However, some functions, such as

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		download support bundle and the run initial setup link cannot be operated via keyboard.
<p>2.1.2 No Keyboard Trap (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	There is no keyboard trap in vCloud Availability. The focus can be moved away from the focused component using only a keyboard interface.
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) 	Does not support	The character key shortcut in accept trust server certificate dialog is always effective and cannot be turned off or remapped in vCloud Availability.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does not support	The user session time in vCloud Availability cannot be turned off, adjusted or extended.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	vCloud Availability does not contain moving, blinking, scrolling or auto-updating information.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	vCloud Availability does not contain anything that flashes more than three times in any second period.
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Does not support	vCloud Availability does not provide a mechanism to bypass blocks of content that are repeated on multiple Web pages
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) 	Supports	Web pages in vCloud Availability have a title to describe the topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The focusable elements in vCloud Availability receives focus in the order that preserves meaning.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Supports	The link purpose can be determined by the link text and the context.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	The functions in vCloud Availability does not use multipoint or path-based gestures for operation.
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The completion of the function in vCloud Availability is on the up-event.
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) 	Supports	The labels in vCloud Availability matches with the text that presented visually.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	No Function in vCloud Availability is operated by device motion or user motion.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The default language of the web pages in vCloud Availability can be identified by screen reader.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	When user component receives focus in vCloud Availability, it does not initiate a change of context.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.2 On Input (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Changing the settings in vCloud Availability does not cause a change of context.
<p>3.3.1 Error Identification (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) 	Partially Supports	For most of the content in vCloud Availability, the error is described to user in text. However, in some pages, the error message is only identified by icon.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>For most components that requires user input in vCloud Availability, the label is provided.</p> <p>However, for some checkbox in replicators administration table, the label is not identified by screen reader.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Partially Supports	<p>For most content in vCloud Availability, elements are nested according to their specifications.</p> <p>However, the ID attribute is not unique in some pages</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Screen reader can read most name and value for user interface components.</p> <p>However, the role and name of some elements cannot be identified by screen reader.</p>

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	Not Applicable	<p>vCloud Availability does not contain audio or video content.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	vCloud Availability does not contain audio or video content.
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	vCloud Availability does not restrict its view and operation to a single display orientation.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) 	Supports	The input purpose for password and other input box in vCloud Availability can be identified by screen reader.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Most of the text in vCloud Availability has a contrast ratio of at least 4.5:1.</p> <p>However, the contrast ratio for some links and buttons do not meet the minimum requirement of WCAG 2.1.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>For most text content in vCloud Availability, zoom to 200% does not cause loss in function or content.</p> <p>However, for some placeholder in the input box, resize to 200% causes truncation of text.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Image of text is not used in vCloud Availability.
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>The webpage in vCloud Availability reflows and does not require scrolling in two dimensions when zoom to a width equivalent to 320 CSS pixels.</p> <p>However, in some dialogs the content overlaps and information is not displayed correctly after zoom in.</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) 	Supports	The visual information required to identify user interface components and states in vCloud Availability have a contrast ratio greater than 3:1.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	In vCloud Availability, there is no loss of content or functionality occurs by setting the line height / spacing / letter spacing / word spacing.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does Not Support	In vCloud Availability, the additional content remains visible until the hover or focus trigger is removed. However, there is no mechanism to dismiss the additional content without moving pointer hover or keyboard focus, and the additional content will disappear when moved the pointer over the additional content.
<p>2.4.5 Multiple Ways (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) 	Supports	User is able to access the web pages in vCloud Availability using the navigation bar or the links to related pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Headings and labels is provided in the web pages in vCloud Availability.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Partially Supports	The focus for most input box, combo box and other focusable components are visible to user. However, for some buttons, such as some buttons in initial setup wizard dialog, the focus is not visible.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The language of each passage can be identified by screen reader in vCloud Availability.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The navigational content repeated in different pages in vCloud Availability occurs in same relative order.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	Components that have the same functionality in vCloud Availability are identified consistently.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Error suggestions are provided in vCloud Availability if the suggestion for the error is available.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) 	Not Applicable	The web page in vCloud Availability does not cause legal commitments or financial transactions

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) – Does not apply 11.4.1.3 (Open Functionality Software) – Does not apply 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	For most status message in vCloud Availability, the message can be identified by screen reader and automatically described to user without receiving focus. However, some messages, such as the login failed message, cannot be identified by screen reader.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p>1.2.8 Media Alternative (Prerecorded) (Level AAA)</p> <p>Also applies to:</p>	Not Evaluated	Not evaluated against this criteria.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
<u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
<u>1.3.6 Identify Purpose</u> (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
<u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
<u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
<u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
<u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
<u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
<u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply	Not Evaluated	Not evaluated against this criteria.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
2.2.6 Timeouts (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
2.3.3 Animation from Interactions (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criteria.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.5 Target Size</u> (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p><u>2.5.6 Concurrent Input Mechanisms</u> (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p><u>3.1.3 Unusual Words</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p><u>3.1.4 Abbreviations</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p><u>3.1.5 Reading Level</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p><u>3.1.6 Pronunciation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p><u>3.2.5 Change on Request</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p><u>3.3.5 Help</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Evaluated	Not evaluated against this criteria.
<p><u>3.3.6 Error Prevention (All)</u> (Level AAA)</p>	Not Evaluated	Not evaluated against this criteria.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>Most features in vCloud Availability 3.0 allow vision-impaired users to use screen readers to interact with user interface elements.</p> <p>However, some features have accessibility issues, such as screen reader cannot identify the role and state for some components, which affect vision-impaired users.</p>
302.2 With Limited Vision	Partially Supports	<p>Most features in vCloud Availability 3.0 allow low vision users to interact with user interface elements using tools such as screen readers or magnifiers.</p> <p>However, some elements in the user interface do not have sufficient color contrast, which can result in a low-vision user not being able to distinguish correctly.</p>
302.3 Without Perception of Color	Supports	<p>No information in vCloud Availability 3.0 uses color as the only way to convey information.</p>
302.4 Without Hearing	Supports	<p>vCloud Availability 3.0 has no operation that requires user to hear.</p>
302.5 With Limited Hearing	Supports	<p>vCloud Availability 3.0 has no operation that requires user to hear.</p>

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	vCloud Availability 3.0 does not require speech input control or operation.
302.7 With Limited Manipulation	Supports	vCloud Availability 3.0 does not require simultaneous manual operations or fine motor control.
302.8 With Limited Reach and Strength	Supports	People with limited reach and limited strength can operate vCloud Availability 3.0. There is no operation requires user with reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Features in vCloud Availability 3.0 provide instruction when requires user input.

Chapter 4: [Hardware](#)

All criteria of chapter 4 are Not Applicable for vCloud Availability.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	VCloud Availability is not a Platform software.
502.2.2 No Disruption of Accessibility Features	Supports	VCloud Availability does not disrupt platform accessibility features.
502.3 Accessibility Services	Not Applicable	VCloud Availability is not a Platform software.
502.3.1 Object Information	Partially Supports	For most objects in vCloud Availability 3.0, object roles, states, attributes, boundaries, names, and descriptions can be determined programmatically.

Criteria	Conformance Level	Remarks and Explanations
		However, screen readers do not recognize the effect of certain elements, such as the filter button in a web page that lack a corresponding text description.
502.3.2 Modification of Object Information	Supports	For elements in vCloud Availability 3.0, states and properties can be set by user can also be set when using screen reader. vCloud Availability provides support for keyboard operation to change the object states.
502.3.3 Row, Column, and Headers	Partially Supports	Screen readers can recognize the table structure in vCloud Availability 3.0. However, in the vCAv in the Cloud 3.0 Replicator Management page, the screen reader cannot recognize the header of the data table.
502.3.4 Values	Supports	The values and set of allowable values of an object can be identified by screen reader in vCloud Availability 3.0.
502.3.5 Modification of Values	Supports	For elements in vCloud Availability 3.0, values can be set via assistive technology.
502.3.6 Label Relationships	Partially Supports	For most components in vCloud Availability 3.0, the label can be identified by screen reader. However, in some pages, the label of some element cannot be identified.
502.3.7 Hierarchical Relationships	Partially Supports	Screen readers recognize most of the hierarchical relationships between components in vCloud Availability 3.0. However, in the vCAv 3.0 configuration placement wizard step 1, the screen reader does not recognize the hierarchical relationship between the folders.

Criteria	Conformance Level	Remarks and Explanations
502.3.8 Text	Supports	For text objects in vCloud Availability 3.0, their attributes and boundary of text can be programmatically determinable.
502.3.9 Modification of Text	Supports	Text that set by the user is capable of being set programmatically.
502.3.10 List of Actions	Supports	vCloud Availability 3.0 allows assistive technology to determine the actions that can be executed on objects.
502.3.11 Actions on Objects	Partially Supports	vCloud Availability 3.0 allows assistive technologies to perform operations on objects. However, some clickable components cannot be operated through the keyboard. For example, in step 1 of the vCAv 3.0 Configuration Placement Wizard, user cannot select a VM folder by the keyboard.
502.3.12 Focus Cursor	Partially Supports	vCloud Availability 3.0 shows text insertion point when requires user input and have visible focus. However, the focus for some element is not visible to user.
502.3.13 Modification of Focus Cursor	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.
502.3.14 Event Notification	Partially Supports	Most event notifications are available for assistive technology. However, screen readers cannot identify some page event notifications automatically, such as the login failed error message.
502.4 Platform Accessibility Features	Not Applicable	vCloud Availability 3.0 is not a Platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Supports	vCloud Availability 3.0 permits user preferences from platform settings.
503.3 Alternative User Interfaces	Not Applicable	vCloud Availability 3.0 does not provide any alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The vCloud Availability 3.0 does not contain synchronized media.
503.4.2 Audio Description Controls	Not Applicable	The vCloud Availability 3.0 does not contain synchronized media
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	vCloud Availability is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	vCloud Availability is not an authoring tool.
504.2.2 PDF Export	Not Applicable	vCloud Availability is not an authoring tool.
504.3 Prompts	Not Applicable	vCloud Availability is not an authoring tool.
504.4 Templates	Not Applicable	vCloud Availability is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not Support	vCloud Availability 3.0 has no documents about Accessibility and Compatibility Features.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The vCloud Availability provides electronic support documentation including built-in help and online support.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	vCloud Availability 3.0 provides information about accessibility and compatibility features
603.3 Accommodation of Communication Needs	Supports	vCloud Availability 3.0 provides build-in and online help document as well as online support services. User can contact support service via telephone or through the VMware official website.

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most features in vCloud Availability 3.0 allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as screen reader cannot identify the role and state for some components, which affect vision-impaired users.
4.2.2 Usage with limited vision	Partially Supports	Most features in vCloud Availability 3.0 allow low vision users to interact with user interface elements using tools such as screen readers or magnifiers. However, some elements in the user interface do not have sufficient color contrast, which can result in a low-vision user not being able to distinguish correctly.
4.2.3 Usage without perception of colour	Supports	No information in vCloud Availability 3.0 uses color as the only way to convey information.
4.2.4 Usage without hearing	Supports	vCloud Availability 3.0 has no operation that requires user to hear.
4.2.5 Usage with limited hearing	Supports	vCloud Availability 3.0 has no operation that requires user to hear.

Criteria	Conformance Level	Remarks and Explanations
4.2.6 Usage without vocal capability	Supports	vCloud Availability 3.0 does not require speech input control or operation.
4.2.7 Usage with limited manipulation or strength	Supports	vCloud Availability 3.0 does not require simultaneous manual operations or fine motor control.
4.2.8 Usage with limited reach	Supports	People with limited reach and limited strength can operate vCloud Availability 3.0. There is no operation requires user with reach and strength.
4.2.9 Minimize photosensitive seizure triggers	Supports	In vCloud Availability 3.0, no content flashes more than 3 times per second.
4.2.10 Usage with limited cognition	Supports	Features in vCloud Availability 3.0 provide instruction when requires user input.
4.2.11 Privacy	Not Applicable	There is no privacy related features in VCloud Availability.

Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Partially Supports	Most contents in vCloud Availability are available to assistive technology for screen reading, but some content is closed to screen reader and does not provide non-visual access to it.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.2 Auditory output delivery including speech	Not Applicable	vCloud Availability does not contain auditory output provide as non-visual access method.
5.1.3.3 Auditory output correlation	Not Applicable	vCloud Availability does not contain audio output provide as non-visual access method.
5.1.3.4 Speech output user control	Not Applicable	vCloud Availability does not contain speech output provide as non-visual access method.
5.1.3.5 Speech output automatic interruption	Not Applicable	vCloud Availability does not contain speech output provide as non-visual access method.
5.1.3.6 Speech output for non-text content	Partially Supports	Some non-text content in vCloud Availability have descriptions, but some component such as the close button in pop up dialog do not have text description.
5.1.3.7 Speech output for video information	Not Applicable	vCloud Availability does not contain pre-recorded video that enable the use of closed functions of ICT.
5.1.3.8 Masked entry	Not Applicable	vCloud Availability does not contain auditory output provide as non-visual access method.
5.1.3.9 Private access to personal data	Not Applicable	vCloud Availability does not contain auditory output provide as non-visual access method.
5.1.3.10 Non-interfering audio output	Not Applicable	vCloud Availability does not contain auditory output provide as non-visual access method.
5.1.3.11 Private listening	Not Applicable	vCloud Availability does not contain auditory output provide as non-visual access method.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.12 Speaker volume	Not Applicable	vCloud Availability does not contain auditory output provide as non-visual access method.
5.1.3.13 Volume reset	Not Applicable	vCloud Availability does not contain auditory output provide as non-visual access method.
5.1.3.14 Spoken languages	Not Applicable	vCloud Availability does not contain speech output provide as non-visual access method.
5.1.3.15 Non-visual error identification	Not Applicable	vCloud Availability does not contain speech output provide as non-visual access method.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	vCloud Availability does not provide self-services transaction.
5.1.4 Functionality closed to text enlargement	Not Applicable	No function in vCloud Availability is closed to text enlargement feature of platform or assistive technology.
5.1.5 Visual output for auditory information	Not Applicable	No function in vCloud Availability needs pre-recorded auditory information to use.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	vCloud Availability does not have function that is closed to keyboards or keyboard interfaces.
5.2 Activation of accessibility features	Not Applicable	vCloud Availability does not have function that is closed to keyboards or keyboard interfaces.
5.3 Biometrics	Not Applicable	vCloud Availability does not use biological characteristics.
5.4 Preservation of accessibility information during conversion	Not Applicable	vCloud Availability does not convert information or communication.

Criteria	Conformance Level	Remarks and Explanations
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	vCloud Availability does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Not Applicable	vCloud Availability does not have operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	vCloud Availability does not have locking or toggle control.
5.6.2 Visual status	Not Applicable	vCloud Availability does not have locking or toggle control.
5.7 Key repeat	Not Applicable	vCloud Availability does not have key repeat function.
5.8 Double-strike key acceptance	Not Applicable	vCloud Availability follows the double-strike key settings in the platform.
5.9 Simultaneous user actions	Not Applicable	vCloud Availability does not need simultaneous user actions for its operation.

Chapter [6: ICT with Two-Way Voice Communication](#)

All criteria of chapter 6 are Not Applicable for vCloud Availability

Chapter [7: ICT with Video Capabilities](#)

All criteria of chapter 7 are Not Applicable for vCloud Availability

Chapter [8: Hardware](#)

All criteria of chapter 8 are Not Applicable for vCloud Availability

Chapter 9: Web (see [WCAG 2.x section](#))

Notes: See WCAG 2.x section

Chapter 10: Non-Web Software

Criteria	Conformance Level	Remarks and Explanations
10.0 General	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	vCloud Availability 3.0 does not contain synchronized media in non-web Documents.
10.6 Audio description timing	Not Applicable	vCloud Availability 3.0 does not contain synchronized media in non-web Documents.

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	VCloud Availability does not disrupt platform accessibility features.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.4 Assistive technology	Not Applicable	vCloud Availability is not assistive technology.
11.5.2.5 Object information	Partially Supports	For most objects in vCloud Availability 3.0, object roles, states, attributes, boundaries, names, and descriptions can be determined programmatically. However, screen readers do not recognize the effect of certain elements, such as the filter button in a web page that lack a corresponding text description.
11.5.2.6 Row, column, and headers	Partially Supports	Screen readers can recognize the table structure in vCloud Availability 3.0. However, in the vCAv in the Cloud 3.0 Replicator Management page, the screen reader cannot recognize the header of the data table.
11.5.2.7 Values	Supports	The values and set of allowable values of an object can be identified by screen reader in vCloud Availability 3.0.
11.5.2.8 Label relationships	Partially Supports	For most components in vCloud Availability 3.0, the label can be identified by screen reader. However, in some pages, the label of some element cannot be identified.
11.5.2.9 Parent-child relationships	Partially Supports	Screen readers recognize most of the hierarchical relationships between components in vCloud Availability 3.0. However, in the vCAv 3.0 configuration placement wizard step 1, the screen reader does not recognize the hierarchical relationship between the folders.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.10 Text	Supports	For text objects in vCloud Availability 3.0, their attributes and boundary of text can be programmatically determinable.
11.5.2.11 List of available actions	Supports	vCloud Availability 3.0 allows assistive technology to determine available actions on objects.
11.5.2.12 Execution of available actions	Partially Supports	vCloud Availability 3.0 allows assistive technology to execute actions on objects. However, some clickable components cannot be operated through keyboard, such as the show password icon in password input field.
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	vCloud Availability 3.0 shows text insertion point when requires user input and have visible focus. However, the focus for some element is not visible to user.
11.5.2.14 Modification of focus and selection attributes	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.
11.5.2.15 Change notification	Partially Supports	Most event notifications are available for assistive technology. However, screen readers cannot use some page change messages.
11.5.2.16 Modifications of states and properties	Partially Supports	Most event notifications are available for assistive technology. However, screen readers cannot use some page change messages.
11.5.2.17 Modifications of values and text	Partially Supports	For most elements in vCloud Availability 3.0, the values and text can be set through assistive technology. However, some clickable components cannot be navigated via keyboard.

Criteria	Conformance Level	Remarks and Explanations
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	vCloud Availability 3.0 is not platform.
11.6.2 No disruption of accessibility features	Supports	vCloud Availability 3.0 does not disrupt the accessibility features provided by platform.
11.7 User preferences	Supports	vCloud Availability 3.0 permits user preferences from platform settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The vCloud Availability 3.0 is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	The vCloud Availability 3.0 is not an authoring tool.
11.8.5 Templates	Not Applicable	The vCloud Availability 3.0 is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does not Support	vCloud Availability 3.0 has no documents about Accessibility and Compatibility Features.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	vCloud Availability 3.0 provides information about accessibility and compatibility features

Criteria	Conformance Level	Remarks and Explanations
12.2.3 Effective communication	Supports	vCloud Availability 3.0 provides build-in and online help document as well as online support services. User can contact support service via telephone or through the VMware official website.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

All criteria of chapter 13 are Not Applicable for vCloud Availability