VPAT™
Virtual Infrastructure - Virtual Infrastructure – vCenter vSphere Client 4.0

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Client Name: VMware	
Product Name: Virtual Infrastructure - vCenter vShpere Client 4.0	Date: 06/30/09

VPAT

Product: Virtual Infrastructure - vCenter vSphere Client 4.0
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Summary of Voluntary Product Accessibility Template		
Criteria	*Supporting Features*	*Remarks and Explanations*
Section 1194.21 Software Applications and Operating Systems	Supports	Please refer to the attached 1194.21 VPAT.
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multimedia Products	Not Applicable	
Section 1194.25 Self-contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Supports	Please reference the attached 1194.21, and 1194.31 sections.
Section 1194.41 Information, Documentation and Support	Supports	Please reference the attached 1194.41 section.

Supporting Features (second column on VPAT)	
Supports	Use this language when you determine the product fully meets the letter and intent of the Criteria.
Supports with Exceptions	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.

Supports through Equivalent Facilitation	Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.
Supports when combined with Compatible AT	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).
Does not Support	Use this language when you determine the product does not meet the letter or intent of the Criteria.
Not Applicable	Use this language when you determine that the Criteria do not apply to the specific product.
Not Applicable - Fundamental Alteration Exception Applies	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board standards for the definition of "fundamental alteration").

1194.21 Software Applications and Operating Systems

Criteria	*Supporting Features*	*Remarks and explanations*
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	Login Screen can be used from the Keyboard. Tabbing through the screen does allow user to use form fields.

(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports with Exceptions	Virtual Infrastructure - vCenter vSphere Client 4.0 does honor some activated features of the operating system such as high contrast, but will not honor large text set in the Display option of Accessibility Options in the Control Panel. Enlarged text is available from Assistive Technology.
. (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	Assistive technology can track focus changes in the login screen.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	All controls on the Login Screen have sufficient information for identifying them including name, role, state and value information provided through Microsoft Active Accessibility (MSAA).
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not Applicable	Bitmap images are not used to identify controls, status indicators, or other programmatic elements in the Login Screen.

(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Text is available through the operating system and assistive technology.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports with Exceptions	Virtual Infrastructure vCenter vSphere Client 4.0 does honor or extend Windows high contrast settings but does not honor large font settings. See 1194.21(b)
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	Animation is not used.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable	Color coding is not used as the sole means of conveying information
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Blinking and flashing does not occur in the prohibited range.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Form Fields in the Login Screen are appropriately labeled to be used by Assistive Technology

1194.31 Functional performance criteria

Criteria	*Supporting Features*	*Remarks and explanations*
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Supports	Virtual Infrastructure - Virtual Infrastructure vCenter vSphere Client 4.0 does offer support for Assistive Technology.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Supports with Exceptions	Screen magnifiers do work with this product. Virtual Infrastructure vCenter vSphere Client 4.0 does honor or extend Windows high contrast settings but does not honor large font settings. See 1194.21(b) and (g)
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Supports	Hearing is not required.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Audio is not present.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Supports	User speech is not required.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	All user interface elements are keyboard accessible. Please refer to 1194.21(a), (d), (l) for details.

1194.41 Information, Documentation and Support -Detail

Criteria	*Supporting Features*	*Remarks and explanations*
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Upon request, Product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Upon request, Product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support is available online and via telephone. Deaf or hard of hearing users can use the national relay service to converse with VMware representatives.