

VMware Accessibility Conformance Report

International Edition

Based on VPAT® Version 2.4

Name of Product/Version: App Volumes (AV), Version 4.2

Report Date: October 21st, 2020

Product Description: App Volumes is a real-time application delivery system that enterprises can use to dynamically deliver and manage applications.

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Notes: NA

Evaluation Methods Used: Testing of App Volumes involved 56 scenarios from 35 workflows requiring extensive use of leading assistive technology, such as screen reader (NVDA version:2020.1), and the keyboard as well.

The following tools and assistive technologies were used:

- Manual testing with Firefox and NVDA running on Windows Server 2019 operating system
- Manual code inspection with the developer tools in Firefox

Accessibility testers performed the test using a color contrast checker, screen reader, and keyboard keeping WCAG 2.1 guidelines in mind.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Software: Supports</p>	<p>Web and Software: App Volumes provides equivalent text alternatives for the all non-text contents.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Software: Not Applicable</p>	<p>Web and Software: App Volumes does not contain prerecorded Audio-only or Video-only media.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) 	<p>Web: Not Applicable Software: Not Applicable</p>	<p>Web and Software: App Volumes does not contain any synchronized media with prerecorded audio content requiring captions.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes does not contain any time-based media or synchronized media with pre-recorded video content.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Partially Supports Software: Partially Supports	Web and Software: App Volumes conveys information and relationships for many UI elements programmatically. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the App Volumes Manager-Login page, the "Username", "Password" and "Domain" labels are not mapped with their respective form edit fields. • On the App Volumes Installer-Port & Security page, the "HTTP port", "HTTPS port" labels are not mapped with their respective form edit fields.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Software: Supports</p>	<p>Web and Software: In App Volumes, the reading sequence can be correctly determined by the screen readers listed in the “Evaluation Methods Used”.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Software: Supports</p>	<p>Web: App Volumes does not rely solely on sensory characteristics for understanding or operating most of the product, except for one instance:</p> <ul style="list-style-type: none"> On the App Volumes Manager-Package page, the tooltip is not defined for the “check” icon in the data table. <p>Software: App Volumes Installer does not rely solely on sensory characteristics for understanding or operating the product.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 	<p>Web: Partially Supports</p> <p>Software: Supports</p>	<p>Web: In App Volumes, color is not used as the sole means of conveying information on most of the pages, except for one instance:</p> <ul style="list-style-type: none"> On the App Volumes Manager-Application page, color alone is used to distinguish links present under the 'Name' column header in a table.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Software: In App Volumes Installer, color is not used as the sole means of conveying information on the pages.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes does not contain any audio that plays automatically for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Partially Supports Software: Supports	Web: App Volumes supports keyboard operations for most of the interactive elements. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Machine Managers – Register page, the "Required vCenter Permission" control cannot be reached by keyboard tab navigation. • On the Configuration-Setting page, the "Information" icon cannot be reached by keyboard tab navigation. Software: App Volumes Installer supports keyboard operations for all the interactive elements.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Software: Supports</p>	<p>Web and Software: In App Volumes, the user's keyboard focus does not get trapped at any point on pages.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p> <p>Software: Not Applicable</p>	<p>Web and Software: App Volumes does not contain Character Key Shortcuts.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not Applicable</p> <p>Software: Not Applicable</p>	<p>Web and Software: App Volumes does not impose time-out limit to users.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes does not contain any content that requires users to trigger the pause, stop, hide option.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes provides no content that flashes more than three times in one second or below thresholds.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria	Web: Supports Software: Not Applicable	Web: App Volumes provides a way to bypass blocks of content where necessary by providing a skip navigation link.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		Software: In App Volumes Installer, no content is repeated on different windows.
<p>2.4.2 Page Titled (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Software: Supports	Web and Software: App Volumes provides page title to describe its purpose.
<p>2.4.3 Focus Order (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Partially Supports Software: Supports	Web: In App Volumes, the focus order is sequential and meaningful for many contents. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Inventory-Package-Move page, the keyboard focus goes to a hidden place after pressing the tab key from the 'Packages' tab item. • On the Directory-Properties page, the focus order is illogical after the 'Users' tab item as the

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		focus starts from the 'Sync' button instead of the 'Assign application' button. Software: In App Volumes Installer, the focus order is sequential and meaningful.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Software: Supports	Web: App Volumes contains links that describe their purpose, except for one instance: <ul style="list-style-type: none"> • On the Dashboard page, the link text is not defined for the graphical image present in an anchor tag. Software: App Volumes Installer contains links that describe their purpose.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes does not use pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) 	Web: Supports Software: Supports	Web and Software: App Volumes supports pointer cancellation and no down-event.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Software: Supports</p>	<p>Web and Software: In App Volumes, accessible names of user interface controls that match their visual labels are used.</p>
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable Software: Not Applicable</p>	<p>Web and Software: App Volumes does not contain functionality that require device motion or user motion.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) 	<p>Web: Supports Software: Supports</p>	<p>Web: In App Volumes, the primary language is defined programmatically.</p> <p>Software: In App Volumes Installer, the default language of pages can be identified by the screen readers listed in the “Evaluation Methods Used”.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Software: Supports	Web and Software: In App Volumes, UI components on receiving focus do not initiate any change of context.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Software: Supports	Web and Software: App Volumes provides components that do not initiate a change of context automatically while taking user inputs.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Software: Supports</p>	<p>Web and Software: In App Volumes, error messages are identified by screen readers listed in the “Evaluation Method Used”.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Software: Supports</p>	<p>Web: App Volumes contains form fields with programmatically defined labels or instructions on many pages.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Activity-Jobs page, the label is not defined for checkboxes present in the last column of the table. • On the Configuration-Register page, a blank label is not defined for the Spin button. <p>Software: App Volumes Installer contains form fields with programmatically defined labels or instructions.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	<p>Web: Supports</p> <p>Software: Supports</p>	<p>Web: In App Volumes, markup can be interpreted and parsed by assistive technologies.</p> <p>Software: In App Volumes Installer, contents can be exposed properly to the assistive technologies.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Software: Supports	Web: In App Volumes, name, role, value is defined for many UI elements programmatically. Some example cases where the criteria not met: <ul style="list-style-type: none"> On the Configuration-Domain page, the name, role, and state is not defined for Toggle details control. On the Configuration-Machine Manager page, the role and state are not defined for "Required vCenter Permission" control. Software: In App Volumes Installer, name, role, value is defined for the UI elements programmatically.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes does not contain any synchronized media with live audio content requiring captions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes does not contain any synchronized media with prerecorded video content.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes is not available for mobile devices or mobile Web.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) 	Web: Supports Software: Not Applicable	Web: App Volumes contains forms that programmatically define the purpose of input fields. Software: App Volumes Installer does not contain web pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Software: Supports</p>	<p>Web: App Volumes contains many texts with a minimum contrast ratio of 4.5:1.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Configuration-Domain page, the luminosity contrast ratio is less than 4.5:1 for the placeholder text for the 'Filter' edit field. • On the Inventory-Rescan page, the luminosity contrast ratio is less than 4.5:1 for the status message 'Warning: The UI will issue an error after 10 minutes even if the task is still processing'. <p>Software: App Volumes Installer contains text with a minimum contrast ratio of 4.5:1.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Software: Supports</p>	<p>Web and Software: App Volumes contains text that can be resized up to 200 percent without loss of content or functionality on pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Software: Supports</p>	<p>Web and Software: App Volumes provides information using plain text rather than images of text.</p>
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support Software: Supports</p>	<p>Web: App Volumes contains contents that reflow inappropriately after a 400% zoom on the pages.</p> <p>Software: App Volumes contains contents that reflow correctly on all the pages.</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports Software: Partially Supports</p>	<p>Web and Software: App Volumes contains non-text contents with a minimum contrast ratio of 3:1 on most of the pages.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Inventory-Create page, the contrast ratio for keyboard focus boundary on the combo box with their adjacent background is 1.7:1 which is less than the minimum contrast ratio i.e. 3:1.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> On the App Volumes Installer window, the contrast ratio for keyboard focus boundary on the 'Cancel' button with their adjacent background is 2.1:1 which is less than the minimum contrast ratio i.e. 3:1.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Software: Not Applicable</p>	<p>Web: In App Volumes, when text spacing styles are applied, content and functionality on pages are available appropriately.</p> <p>Software: App Volumes Installer does not contain web pages.</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Software: Not Applicable</p>	<p>Web: App Volumes provides a mechanism to dismiss the additional content on hover using the ESC key, without moving the pointer or keyboard focus.</p> <p>Software: In App Volumes Installer, pointer hover or keyboard focus does not trigger any additional content.</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 	<p>Web: Supports</p> <p>Software: Not Applicable</p>	<p>Web: App Volumes provides multiple ways to locate the required content.</p> <p>Software: App Volumes Installer does not contain any content which requires multiple ways to locate.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Software: supports	Web and Software: App Volumes provides headings and labels to describe a topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Software: Supports	Web: App Volumes provides a visible keyboard focus indicator for many interactive elements. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Configuration-License page, the visual focus indicator is not visible on the 'Edit' and 'Next' buttons. • On the Configuration-View page, the visual focus indicator is not visible on the checkboxes present in the table. Software: App Volumes Installer provides a visible keyboard focus indicator for all the interactive elements.

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Software: Not Applicable</p>	<p>Web and Software: App Volumes does not contain any content in a secondary language.</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Software: Supports</p>	<p>Web and Software: App Volumes provides a consistent navigation mechanism for all the pages.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) 	<p>Web: Supports Software: Supports</p>	<p>Web and Software: App Volumes identifies same elements consistently on all the pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web doc 		
<p>3.3.3 Error Suggestion (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Software: Supports	Web and Software: App Volumes provides descriptive error suggestions for the form fields.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Software: Not Applicable	Web and Software: App Volumes does not contain web pages that cause legal commitments or financial transactions.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) – Does not apply 11.4.1.3 (Open Functionality Software) – Does not apply 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p> <p>Software: Supports</p>	<p>Web: App Volumes provides status messages that can be determined by the assistive technologies, except for one instance:</p> <ul style="list-style-type: none"> On the Inventory-Rescan page, the screen reader does not narrate the status message 'Warning: The UI will issue an error after 10 minutes even if the task is still processing' which comes after selecting the 'Wait for completion' radio button. <p>Software: App Volumes Installer provides status messages that can be determined by assistive technologies.</p>

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>App Volumes features allow people with vision loss to use the screen readers identified in “Evaluation Methods Used.”</p> <p>Some components misidentify component name, role, and state as disclosed in Table 1:1.3.1,2.1.1 and 4.1.2, and Table 2: 4.1.3.</p>

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	App Volumes features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
302.3 Without Perception of Color	Partially Supports	App Volumes features allow people without perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to distinguish links and convey important information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
302.4 Without Hearing	Not Applicable	App Volumes has no operation that requires the user to hear.
302.5 With Limited Hearing	Not Applicable	App Volumes has no operation that requires the user to hear.
302.6 Without Speech	Supports	App Volumes features allow people without speech to access the application as controls do not require speech input.
302.7 With Limited Manipulation	Partially Supports	App Volumes features can be operated by people with limited manipulation. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	App Volumes can be operated by people with limited reach and limited strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	App Volumes features can be operated by people with limited language, cognitive, and learning abilities. A few challenges

Criteria	Conformance Level	Remarks and Explanations
		may occur while accessing the application as disclosed in Table 1: 3.3.2.

Chapter 4: [Hardware](#)

Notes: Not Applicable for App Volumes.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	App Volumes is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	App Volumes is not a platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	App Volumes is not a platform software.
502.3.2 Modification of Object Information	Not Applicable	App Volumes is not a platform software.
502.3.3 Row, Column, and Headers	Not Applicable	App Volumes is not a platform software.
502.3.4 Values	Not Applicable	App Volumes is not a platform software.
502.3.5 Modification of Values	Not Applicable	App Volumes is not a platform software.
502.3.6 Label Relationships	Not Applicable	App Volumes is not a platform software.
502.3.7 Hierarchical Relationships	Not Applicable	App Volumes is not a platform software.
502.3.8 Text	Not Applicable	App Volumes is not a platform software.
502.3.9 Modification of Text	Not Applicable	App Volumes is not a platform software.
502.3.10 List of Actions	Not Applicable	App Volumes is not a platform software.
502.3.11 Actions on Objects	Not Applicable	App Volumes is not a platform software.
502.3.12 Focus Cursor	Not Applicable	App Volumes is not a platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	App Volumes is not a platform software.
502.3.14 Event Notification	Not Applicable	App Volumes is not a platform software.
502.4 Platform Accessibility Features	Not Applicable	App Volumes is not a platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	App Volumes does not contain any synchronized media.

503.3 Alternative User Interfaces	Not Applicable	App Volumes does not contain any synchronized media.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	App Volumes does not contain any synchronized media.
503.4.2 Audio Description Controls	Not Applicable	App Volumes does not contain any synchronized media.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	App Volumes is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	App Volumes is not an authoring tool.
504.2.2 PDF Export	Not Applicable	App Volumes is not an authoring tool.
504.3 Prompts	Not Applicable	App Volumes is not an authoring tool.
504.4 Templates	Not Applicable	App Volumes is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes: Not Applicable

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Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	App Volumes features allow people with vision loss to use the screen readers identified in "Evaluation Methods Used." Some components misidentify component name, role, and state as disclosed in Table 1:1.3.1,2.1.1 and 4.1.2, and Table 2: 4.1.3.
4.2.2 Usage with limited vision	Partially Supports	App Volumes features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
4.2.3 Usage without perception of color	Partially Supports	App Volumes features allow people without perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to distinguish links and convey important information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
4.2.4 Usage without hearing	Not Applicable	App Volumes has no operation that requires the user to hear.
4.2.5 Usage with limited hearing	Not Applicable	App Volumes has no operation that requires the user to hear.
4.2.6 Usage with no or limited vocal capability	Supports	App Volumes features allow people with no or limited vocal capabilities to access the application as controls do not require speech input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	App Volumes features can be operated by people with limited manipulation or strength. A few challenges may occur

Criteria	Conformance Level	Remarks and Explanations
		while accessing the application as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
4.2.8 Usage with limited reach	Partially Supports	App Volumes features can be operated by people with limited reach. Few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
4.2.9 Minimize photosensitive seizure triggers	Supports	App Volumes does not contain any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language, or learning	Partially Supports	App Volumes features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2.
4.2.11 Privacy	Not Applicable	App Volumes does not contain privacy related feature provided for accessibility.

Chapter 5: Generic Requirements

Notes: App Volumes supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

Chapter 8: Hardware

Notes: Not Applicable

Chapter [9: Web](#)

Notes: Refer to the previously identified remarks and details for [WCAG 2.1](#) already provided in this VPAT.

Chapter [10: Non-Web Software](#)

Notes: Refer to the previously identified remarks and details for [WCAG 2.1](#) already provided in this VPAT.

Chapter [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.3 through 11.5.2.17	See information in 11.5.2.3 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.3 through 11.5.2.17	See information in 11.5.2.3 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	App Volumes Installer supports the accessibility services provided by Windows Server, including NVDA, screen magnifier, and high contrast theme.
11.5.2.4 Assistive technology	Not Applicable	App Volumes Installer is not an assistive technology.
11.5.2.5 Object information	Partially Supports	App Volumes Installer object information is determined by the screen reader listed in the “Evaluation Method Used” for most of the content. Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1, 3.3.2,4.1.2, and Table 2: 4.1.3.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.6 Row, column, and headers	Supports	In App Volumes Installer, column headers are determined by the screen reader listed in the "Evaluation Method Used".
11.5.2.7 Values	Partially Supports	In App Volumes Installer, the values associated with objects are available to users on most of the windows that can be determined by screen reader listed in the "Evaluation Method Used". Some challenges may occur while accessing the application as disclosed in Table 1: 4.1.2.
11.5.2.8 Label relationships	Partially Supports	App Volumes Installer provides labels that can be determined by the screen reader listed in the "Evaluation Method Used" for most of the forms. Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1.
11.5.2.9 Parent-child relationships	Supports	App Volumes Installer provides parent-child relationships that can be determined by the screen reader listed in the "Evaluation Method Used".
11.5.2.10 Text	Supports	App Volumes Installer presents text objects, text attributes, and the boundary of text that can be determined by the screen reader listed in the "Evaluation Method Used".
11.5.2.11 List of available actions	Supports	App Volumes Installer allows the users to execute the supported actions of UI elements.
11.5.2.12 Execution of available actions	Supports	App Volumes Installer permits the assistive technologies to execute actions on objects.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.13 Tracking of focus and selection attributes	Supports	App Volumes Installer shows a text insertion point when user input is required and has visible focus.
11.5.2.14 Modification of focus and selection attributes	Supports	In App Volumes Installer, the focus can be tracked and moved among interactive UI elements as the input focus changes.
11.5.2.15 Change notification	Supports	In App Volumes Installer, a change of notifications are notified by the assistive technologies.
11.5.2.16 Modifications of states and properties	Supports	App Volumes Installer allows users to modify the state and properties of UI elements that can be determined by the assistive technologies.
11.5.2.17 Modifications of values and text	Supports	App Volumes Installer allows users to modify values and text using assistive technologies.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	App Volumes is not a platform software.
11.6.2 No disruption of accessibility features	Supports	App Volumes Installer does not disrupt platform accessibility features.
11.7 User preferences	Supports	App Volumes permits user preferences from platform settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	App Volumes is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	App Volumes is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	App Volumes is not an authoring tool.
11.8.5 Templates	Not Applicable	App Volumes is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes: Not Applicable

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer (Company)

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E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

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