

# VMware Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version: NSX-T 3.1**

**Report Date: 11/06/2020**

### **Product Description:**

VMware NSX-T™ Data Center (formerly NSX-T) provides an agile software-defined infrastructure to build cloud-native application environments.

NSX-T Data Center focused on providing networking, security, automation, and operational simplicity for emerging application frameworks and architectures that have heterogeneous endpoint environments and technology stacks. NSX-T Data Center supports cloud-native applications, bare metal workloads, multi-hypervisor environments, public clouds, and multiple clouds.

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## Notes:

Beyondsoft, based on their independent testing of the generally available product version noted, has created this VPAT Report.

This report contains the evaluation result for the following features of NSX-T 3.1:

- PMAN changes for vLCM
- Capacity Dashboard Features for Highline
- UI - Reducing Number of Clicks
- Dark Mode
- HTTP cookie security compliance
- WCP DLB Trace flow
- TCP MSS Clamping for L2 VPN
- Multicast : L3 Multicast Support Phase 2
- DFW: Jump To Section
- NAT session limit per logical router
- Upgrade
- Licensing
- UI - Network Topology (Highline)
- Custom RBAC
- EVPN
- ERSPAN for ENS fast path
- IDPS
- Firewall Custom FQDN DFW

- UI - Show system excluded VMs in Exclusion List
- V2T VRA Integration
- UI Tag handling
- Completion of DFW Drafts Feature - Export / Import of Draft
- Reporting - Export Firewall Configuration
- Avi Integration
- Bare metal
- Installation: Simplifying Host/Cluster Preparation

## Evaluation Methods Used:

With Chrome, Firefox, Edge, Safari browsers, and using the combination methods of third-party automation tools and manual test with following assistive technology: Keyboard, Screen Magnifier, NVDA, and VoiceOver.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (No) Level AA (No) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

Standard/Guideline	Included In Report
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11)	(Yes)

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Most of the non-text content in NSX-T 3.1 has text alternatives that serves equivalent purpose. However, some graphics and buttons, such as the alert image does not have text alternative.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>NSX-T 3.1 does not contain prerecorded Audio-only or Video-only content.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Not Applicable</p>	<p>NSX-T 3.1 does not contain video or audio content.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	NSX-T 3.1 does not contain video or audio content.
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	Partially Supports	For most elements in NSX-T 3.1, the information, structure, and relationships conveyed through presentation can be programmatically determined. However, some information is not accessible to vision impaired users, such as some header names in the table is not accessible to screen reader.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Most NSX-T 3.1 content preserves with the correct reading order needed to understand the meaning. However, for some content, such as the reading sequence for some graphics is incorrect.
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	In NSX-T 3.1, color is not used as the only visual means of conveying information.
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	NSX-T 3.1 does not contain audio that plays automatically for more than 3 seconds.
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> </ul>	Partially Supports	<p>Most functionality of the content is operable through keyboard without requiring specific timings for individual keystrokes.</p> <p>However, some functionality, such as the “Or Create New Transport Zone” link, “New Node Switch” button, “PNIC only Migration” check box in “Add Transport</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		Node” dialog cannot be focused and operated via keyboard.
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	In NSX-T 3.1, when users move the keyboard focus to a component, users also can move the focus away from the component.
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Not Applicable	NSX-T 3.1 does not contain Character Key Shortcuts.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	The user can get warn before session is over, and NSX-T 3.1 allows users to extend it for 7 times and that is less than 10 times that specified in this criterion.
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	NSX-T 3.1 does not have move, blink, scroll, or auto-update content.
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> </ul>	Supports	NSX-T 3.1 does not contain anything that flashes more than three times in one-second period.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	NSX-T 3.1 provides a "Skip to Main content" link to bypass blocks of content that are repeated on multiple web pages.
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	NSX-T 3.1 web pages have titles to describe the topic or purpose. In login page, the page is titled with "VMware NSX   Login". After login, all the pages are titled with "NSX".

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>When users navigate sequentially through content, they can encounter most information in an order that is consistent with the meaning of the content.</p> <p>However, in some pages the focus order is not consistent with the meaning of the content, such as in Distributed Firewall page, the focus order of some elements does not match the meaning of the content.</p>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.4 (Web)</li> <li>10.2.4.4 (Non-web document)</li> <li>11.2.4.4 (Open Functionality Software)</li> <li>11.2.4.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>The purpose of each link can be determined from the link text or the link context.</p>
<p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.1 (Web)</li> </ul>	Not Applicable	<p>NSX-T 3.1 does not support multipoint or path-based gestures for operation.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Supports	The down-event of the pointer in NSX-T 3.1 is not used to execute any part of the function.
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Supports	The labels in NSX-T 3.1 matches with the visually presented text.
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> </ul>	Not Applicable	No NSX-T 3.1 functionality require device motion or user motion.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The default language of most NSX-T 3.1 web pages can be programmatically determined.</p> <p>However, the language of login page cannot be programmatically determined.</p>
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>When component receives focus in NSX-T 3.1, it does not initiate a change of context.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	NSX-T 3.1 user interface components do not change context when settings are changed.
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	In NSX-T 3.1, all errors are described to user in text and can be identified by screen reader.
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> </ul>	Partially Supports	Most NSX-T 3.1 components which requires user input have labels. However, for some check boxes, screen reader cannot identify their labels.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Most NSX-T 3.1 elements are nested according to their specifications.</p> <p>However, the ID attribute is not unique in some pages.</p>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Partially Supports	<p>For most NSX-T 3.1 user interface components, the name, role, states etc. can be obtained by assistive technologies.</p> <p>However, for some tooltips, the incorrect role info is identified by screen reader.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	NSX-T 3.1 does not contain audio or video content.
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.5 (Web)</li> <li>10.1.2.5 (Non-web document)</li> <li>11.1.2.5 (Open Functionality Software)</li> <li>11.1.2.5 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Not Applicable	NSX-T 3.1 does not contain audio or video content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	NSX-T 3.1 does not restrict its view and operation to a single display orientation.
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	The input purpose for password and other input boxes in NSX-T 3.1 can be identified by screen reader.
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Partially Supports	<p>Most NSX-T 3.1 text has a contrast ratio exceeding 4.5:1.</p> <p>However, the contrast ratio of some text still less than 4.5:1 and do not meet the minimum contrast requirement.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<b><a href="#">1.4.4 Resize text</a></b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	To magnify NSX-T 3.1 text content to 200%, most does not cause loss in function or content. However, truncation, overlapped and loss content issues still occurs on some menus, dialogs, and tables.
<b><a href="#">1.4.5 Images of Text</a></b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Image of text is not used in NSX-T 3.1.
<b><a href="#">1.4.10 Reflow</a></b> (Level AA 2.1 only) Also applies to:	Partially Supports	Most NSX-T 3.1 webpages do not require scrolling in two dimensions when zooming to a width equivalent to

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<p>320 CSS pixels.</p> <p>However, in some dialogs the content overlaps and information is not displayed correctly after zoom in.</p>
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Most NSX-T 3.1 non-text content has a contrast ratio greater than 3:1.</p> <p>However, some attention icons and graphics' contrast do not meet minimum contrast requirement.</p>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	<p>In NSX-T 3.1, there is no loss of content or functionality occurs by setting the line height / spacing / letter spacing / word spacing.</p>
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Partially Supports	<p>NSX-T 3.1 allows the user to use ESC key to dismiss additional content without moving pointer hover or keyboard focus.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<p>However, user cannot move the pointer to hover on the additional content.</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Supports</p>	<p>User is able to access NSX-T 3.1 web pages using the navigation bar or the links to related pages.</p>
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Supports</p>	<p>The headings and labels in NSX-T 3.1 are clear and descriptive.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	The focus for most NSX-T 3.1 input boxes, combo boxes and other focusable components are visible to the user. However, for some buttons and check boxes, such as when focus on the "Available" check box in Edit Group dialog, the focus is not visible.
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The language of each page can be identified by screen reader in NSX-T 3.1.
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.3 (Web)</li> </ul>	Supports	The navigational mechanisms are repeated in different pages in NSX-T 3.1 occurs in same relative order.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	NSX-T 3.1 components that have the same functionality are identified consistently.
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Supports	NSX-T 3.1 provides error suggestions if the suggestion is available.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	NSX-T 3.1 web pages do not contain legal commitments or financial transactions.
<b>4.1.3 Status Messages</b> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document)</li> <li>• 11.4.1.3 (Open Functionality Software)</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Partially Supports	Many NSX-T 3.1 status messages are identified by the screen reader and automatically described to user without receiving focus. However, the status message cannot be identified by screen reader when add/remove some components.

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><u>1.2.6 Sign Language (Prerecorded)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>1.2.7 Extended Audio Description (Prerecorded)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>1.2.8 Media Alternative (Prerecorded)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>1.2.9 Audio-only (Live)</u></b> (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>1.3.6 Identify Purpose</u></b> (Level AAA 2.1 only) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>1.4.6 Contrast (Enhanced)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>1.4.7 Low or No Background Audio</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>1.4.8 Visual Presentation</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>1.4.9 Images of Text (No Exception)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>2.1.3 Keyboard (No Exception)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>2.2.3 No Timing</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b><u>2.2.4 Interruptions</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	Not evaluated against this criterion.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b>2.2.5 Re-authenticating</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>2.2.6 Timeouts</b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>2.3.2 Three Flashes</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>2.3.3 Animation from Interactions</b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>2.4.8 Location</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>2.4.9 Link Purpose (Link Only)</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>2.4.10 Section Headings</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>2.5.5 Target Size</b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>2.5.6 Concurrent Input Mechanisms</b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>3.1.3 Unusual Words</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>3.1.4 Abbreviations</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.

Criteria	Conformance Level	Remarks and Explanations
<b>3.1.5 Reading Level</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>3.1.6 Pronunciation</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>3.2.5 Change on Request</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>3.3.5 Help</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.
<b>3.3.6 Error Prevention (All)</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not evaluated against this criterion.

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most NSX-T 3.1 features allow users without vision to use screen readers to interact with user interface elements. However, some pages have accessibility issues for users without vision, such as screen reader cannot identify the label, states for some components.
302.2 With Limited Vision	Partially Supports	Most NSX-T 3.1 features allow users with limited vision to use tools such as screen readers/Magnifier to interact with user interface elements. However, some elements do not have sufficient color contrast, and the tooltip content is not hoverable which may affect low vision user with screen magnifier.
302.3 Without Perception of Color	Supports	In NSX-T 3.1, color is not used as the only vision means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Supports	NSX-T 3.1 has no operation that requires users have the ability to hear.
302.5 With Limited Hearing	Supports	NSX-T 3.1 has no operation that requires users have the ability to hear.
302.6 Without Speech	Supports	NSX-T 3.1 does not require speech input control or operation.
302.7 With Limited Manipulation	Supports	NSX-T 3.1 does not require simultaneous manual operations or fine motor control.
302.8 With Limited Reach and Strength	Supports	NSX-T 3.1 can be operated by people with limited reach and limited strength. There is no operation requires user with reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	NSX-T 3.1 features provide instruction when user input is required, and provides error suggestions when available.

## Chapter 4: [Hardware](#)

All criteria of chapter 4 are Not Applicable for NSX-T.

## Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.2.1 User Control of Accessibility Features	Not Applicable	NSX-T 3.1 is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	NSX-T 3.1 is not a platform software.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	<p>For most NSX-T 3.1 objects, the object role, states, properties, boundary, name and description can be programmatically determined.</p> <p>However, some components, for example, the "Upload Config File", "4 Edges" etc. clickable content's description and role cannot be identified by screen reader.</p>
502.3.2 Modification of Object Information	Supports	For NSX-T 3.1 elements, states and properties can be set by user can also be set when using screen reader.
502.3.3 Row, Column, and Headers	Partially Supports	<p>Most NSX-T 3.1 data tables can be programmatically determined.</p> <p>However, the screen reader cannot recognize the correct table header names in Select Members, Groups and Services etc. tables.</p>
502.3.4 Values	Supports	The values and set of allowable values of an object can be identified by screen reader in NSX-T 3.1.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Supports	For NSX-T 3.1 most elements, the states and properties can be set through assistive technology.
502.3.6 Label Relationships	Partially Supports	For most components in NSX-T 3.1, the label can be identified by screen reader. However, in some pages, the label of edit box, combo box and radio button etc. cannot be identified.
502.3.7 Hierarchical Relationships	Supports	The NSX-T 3.1 hierarchical (parent-child) relationship can be identified correctly.
502.3.8 Text	Supports	For NSX-T 3.1 text objects, their attributes and boundary of text can be programmatically determined.
502.3.9 Modification of Text	Supports	Text that can be set by the user in NSX-T 3.1 can be set programmatically.
502.3.10 List of Actions	Partially Supports	NSX-T 3.1 allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
502.3.11 Actions on Objects	Partially Supports	NSX-T 3.1 allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Partially Supports	NSX-T 3.1 shows text insertion point during user input and the focusable elements have visible focus. However, some clickable components cannot be focused or does not have visible focus.
502.3.13 Modification of Focus Cursor	Supports	NSX-T 3.1 tracks the focus cursor and movement among interactive interface elements as the input focus changes.
502.3.14 Event Notification	Partially Supports	Most NSX-T 3.1 event notifications are available to assistive technology. However, some page changes and warning message are not available to screen reader.
502.4 Platform Accessibility Features	Not Applicable	NSX-T 3.1 is not a Platform software.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	NSX-T 3.1 permits user preferences from platform settings.
503.3 Alternative User Interfaces	Not Applicable	NSX-T 3.1 does not provide any alternative user interface that functionality as assistive technology.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	NSX-T 3.1 does not contain synchronized media.

Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	Not Applicable	NSX-T 3.1 does not contain synchronized media.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	NSX-T 3.1 is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	NSX-T 3.1 is not an authoring tool.
504.2.2 PDF Export	Not Applicable	NSX-T 3.1 is not an authoring tool.
504.3 Prompts	Not Applicable	NSX-T 3.1 is not an authoring tool.
504.4 Templates	Not Applicable	NSX-T 3.1 is not an authoring tool.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	Not evaluated for this criterion.
602.3 Electronic Support Documentation	Not Applicable	Not evaluated for this criterion.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Not evaluated for this criterion.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	NSX-T 3.1 provides information about accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Supports	NSX-T 3.1 provides built-in and online help document as well as online support services. User can contact support service via telephone or through the VMware official website.

# EN 301 549 Report

## Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most NSX-T 3.1 features allow users without vision to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as missing description for some edit boxes and buttons that will affect vision impaired users.
4.2.2 Usage with limited vision	Partially Supports	Most NSX-T 3.1 features allow users with limited vision to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface elements do not have enough color contrast ratio to allow low vision users to easily read the text.
4.2.3 Usage without perception of colour	Supports	In NSX-T 3.1, color is not used as the only vision means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
4.2.4 Usage without hearing	Supports	NSX-T 3.1 has no operations that requires user to hear.

Criteria	Conformance Level	Remarks and Explanations
4.2.5 Usage with limited hearing	Supports	NSX-T 3.1 has no operations that requires user to hear.
4.2.6 Usage with no or limited vocal capability	Supports	NSX-T 3.1 does not require speech input control or operation.
4.2.7 Usage with limited manipulation or strength	Supports	NSX-T 3.1 does not require simultaneous manual operations or fine motor control.
4.2.8 Usage with limited reach	Supports	NSX-T 3.1 can be operated by people with limited reach and limited strength. There is no operation requires user with reach and strength.
4.2.9 Minimize photosensitive seizure triggers	Supports	NSX-T 3.1 does not contain content flashes more than 3 times per second.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	NSX-T 3.1 provides instruction when requires user input and provides error suggestions when available. However, for some hover info, it only can display 5 seconds may affect user with cognitive limitations.
4.2.11 Privacy	Not Applicable	NSX-T 3.1 does not contain privacy related features.

## Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Partially Supports	NSX-T 3.1 content is available to assistive technology for screen reading, but some content is closed to screen reader and does not provide non-visual access to it.
5.1.3.2 Auditory output delivery including speech	Not Applicable	NSX-T 3.1 does not contain auditory output provide as a non-visual access method.
5.1.3.3 Auditory output correlation	Not Applicable	NSX-T 3.1 does not contain auditory output provide as a non-visual access method.
5.1.3.4 Speech output user control	Not Applicable	NSX-T 3.1 does not contain speech output provide as a non-visual access method.
5.1.3.5 Speech output automatic interruption	Not Applicable	NSX-T 3.1 does not contain speech output provide as a non-visual access method.
5.1.3.6 Speech output for non-text content	Partially Supports	Most of the non-text content in NSX-T 3.1 has descriptions, but some components such as the alert image does not have text descriptions.
5.1.3.7 Speech output for video information	Not Applicable	NSX-T 3.1 does not contain pre-recorded video that enable the use of closed functions of ICT.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.8 Masked entry	Not Applicable	NSX-T 3.1 does not contain auditory output provided as non-visual access method.
5.1.3.9 Private access to personal data	Not Applicable	NSX-T 3.1 does not contain auditory output provided as non-visual access method.
5.1.3.10 Non-interfering audio output	Not Applicable	NSX-T 3.1 does not contain auditory output provided as non-visual access method.
5.1.3.11 Private listening volume	Not Applicable	NSX-T 3.1 does not contain auditory output provided as non-visual access method.
5.1.3.12 Speaker volume	Not Applicable	NSX-T 3.1 does not contain auditory output provided as non-visual access method.
5.1.3.13 Volume reset	Not Applicable	NSX-T 3.1 does not contain auditory output provided as non-visual access method.
5.1.3.14 Spoken languages	Not Applicable	NSX-T 3.1 does not provide speech output.
5.1.3.15 Non-visual error identification	Not Applicable	NSX-T 3.1 does not provide speech output.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	NSX-T 3.1 does not provide self-service transactions.

Criteria	Conformance Level	Remarks and Explanations
5.1.4 Functionality closed to text enlargement	Not Applicable	NSX-T 3.1 is not closed to text enlargement feature of platform or assistive technology.
5.1.5 Visual output for auditory information	Not Applicable	No NSX-T 3.1 function requires prerecorded auditory information.
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	NSX-T 3.1 does not have functionality that are closed to keyboards or keyboard interfaces.
5.1.7 Access without speech	Not Applicable	NSX-T 3.1 does not have functionality that are closed to keyboards or keyboard interfaces.
5.2 Activation of accessibility features	Not Applicable	NSX-T 3.1 does not have functionality that are closed to keyboards or keyboard interfaces.
5.3 Biometrics	Not Applicable	NSX-T 3.1 does not use biological characteristics.
5.4 Preservation of accessibility information during conversion	Not Applicable	NSX-T 3.1 does not convert information or communication.
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	NSX-T 3.1 does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.

Criteria	Conformance Level	Remarks and Explanations
5.5.2 Operable parts discernibility	Not Applicable	NSX-T 3.1 does not have operable parts.
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	NSX-T 3.1 does not have locking or toggle control.
5.6.2 Visual status	Not Applicable	NSX-T 3.1 does not have locking or toggle control.
5.7 Key repeat	Not Applicable	NSX-T 3.1 does not have key repeat function.
5.8 Double-strike key acceptance	Not Applicable	NSX-T 3.1 follows the double-strike key settings in the platform.
5.9 Simultaneous user actions	Not Applicable	NSX-T 3.1 does not need simultaneous user actions for its operation.

## **Chapter 6: ICT with Two-Way Voice Communication**

All criteria of chapter 6 are Not Applicable for NSX-T.

## **Chapter 7: ICT with Video Capabilities**

All criteria of chapter 7 are Not Applicable for NSX-T.

## **Chapter 8: Hardware**

All criteria of chapter 8 are Not Applicable for NSX-T.

## **Chapter 9: Web** (see [WCAG 2.x section](#))

Notes: See WCAG 2.x section

## Chapter [10: Non-Web Software](#)

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	NSX-T 3.1 does not contain synchronized media in non-web Documents.
10.6 Audio description timing	Not Applicable	NSX-T 3.1 does not contain synchronized media in non-web Documents.

## Chapter [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	NSX-T 3.1 uses the accessibility features provided by platform.
11.5.2.4 Assistive technology	Not Applicable	NSX-T 3.1 is not assistive technology.
11.5.2.5 Object information	Partially Supports	For most NSX-T 3.1 objects, object roles, states, attributes, boundaries, names, and descriptions can be determined programmatically. However, some name, role and states of

Criteria	Conformance Level	Remarks and Explanations
		certain elements cannot be identified by screen reader.
11.5.2.6 Row, column, and headers	Partially Supports	Most NSX-T 3.1 table structure and content can be identified correctly. However, some tables' column headers cannot be identified correctly by screen reader.
11.5.2.7 Values	Supports	NSX-T 3.1 identifies the values and set of allowable values of an object to the screen reader.
11.5.2.8 Label relationships	Partially Supports	Most NSX-T 3.1 components have labels that can be identified by screen reader. However, in some pages, the label of some buttons cannot be identified.
11.5.2.9 Parent-child relationships	Supports	The relationship between a NSX-T 3.1 user interface element and any parent or children elements can be programmatically determined.
11.5.2.10 Text	Supports	NSX-T 3.1 text objects allow programmatic determination of their attributes and boundary of text.
11.5.2.11 List of available actions	Partially Supports	Most NSX-T 3.1 available actions can be programmatically determinable by assistive technologies. However, for example, the list of Action

Criteria	Conformance Level	Remarks and Explanations
		sub menus cannot be focused and operated through keyboard.
11.5.2.12 Execution of available actions	Partially Supports	NSX-T 3.1 allows assistive technology to execute actions on objects. However, some clickable components cannot be operated through keyboard, such as the details button in Network Topology page.
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	NSX-T 3.1 shows the text insertion point when requires user input and have visible focus. However, the focus for some element is not visible to user.
11.5.2.14 Modification of focus and selection attributes	Supports	NSX-T 3.1 allows the focus cursor to be tracked and moved among interactive interface elements as the input focus changes.
11.5.2.15 Change notification	Partially Supports	Most NSX-T 3.1 event notifications are available for assistive technology. However, screen readers cannot identify the change messages of some buttons and check boxes.
11.5.2.16 Modifications of states and properties	Supports	NSX-T 3.1 allows user to modify focus, text insertion point, and selection attributes of user interface elements with keyboard.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.17 Modifications of values and text	Supports	In NSX-T 3.1, elements allow values and text to be set through assistive technology.
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	NSX-T 3.1 is not a platform.
11.6.2 No disruption of accessibility features	Supports	NSX-T 3.1 does not disrupt the accessibility features provided by platform.
11.7 User preferences	Supports	NSX-T 3.1 permits user preferences from platform settings.
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	NSX-T 3.1 is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	NSX-T 3.1 is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	NSX-T 3.1 is not an authoring tool.
11.8.5 Templates	Not Applicable	NSX-T 3.1 is not an authoring tool.

## Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	Not evaluated for this criterion.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 Accessible documentation	Not Applicable	Not evaluated for this criterion.
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	NSX-T 3.1 provides information about accessibility and compatibility features.
12.2.3 Effective communication	Supports	NSX-T 3.1 provides built-in and online help document as well as online support services. User can contact support service via telephone or through the VMware official website.
12.2.4 Accessible documentation	<a href="#">See WCAG 2.x section</a>	See information in WCAG 2.x section

## **Chapter [13: ICT Providing Relay or Emergency Service Access](#)**

All criteria of chapter 13 are Not Applicable for NSX-T.

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