# VMware Accessibility Conformance Report

# International Edition

**Based on VPAT® Version 2.4**

## Name of Product/Version: ThinApp, Version 5.2.8

## Report Date: September 30th, 2020

## Product Description: ThinApp virtualizes applications by encapsulating their files and registry settings into a ThinApp package, which includes one or more executable files that can be started without requiring installation. IT administrators can deploy, manage, and update these ThinApp packages independently from the underlying operating system. The virtualized applications do not make any changes to the underlying operating system and behave the same across different desktop configurations. They are also isolated from each other and the underlying operating system. This provides a stable and consistent end-user experience.

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## Notes: NA

## Evaluation Methods Used:

Testing of ThinApp involved 17 scenarios from 22 workflows requiring extensive use of leading assistive technology, such as screen readers (NVDA, version: 2020.1), and the keyboard as well. The following tools and assistive technologies were used:

- Manual testing using a screen reader (NVDA) running on the Windows 10 operating system.

Accessibility testers performed the test using a color contrast checker, screen reader, and keyboard keeping WCAG 2.1 guidelines in mind.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018 | (Yes) |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11) | (Yes) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

# WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549:  Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

# Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.1.1 Non-text Content (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.1.1.1 (Web)<br>   • 10.1.1.1 (Non-web document)<br>   • 11.1.1.1.1 (Open Functionality Software)<br>   • 11.1.1.1.2 (Closed Functionality Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Software: Supports | Software: ThinApp provides equivalent text alternatives for the all non-text contents. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.1.2.1 (Web)<br>   • 10.1.2.1 (Non-web document)<br>   • 11.1.2.1.1 (Open Functionality Software)<br>   • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Software: Not Applicable | Software: ThinApp does not contain prerecorded Audio-only and Video-only content. |
| 1.2.2 Captions (Prerecorded) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.1.2.2 (Web)<br>   • 10.1.2.2 (Non-web document)<br>   • 11.1.2.2 (Open Functionality Software) | Software: Not Applicable | Software: ThinApp does not contain any synchronized media with prerecorded audio content requiring captions. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>11.1.2.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.2.3 (Web)</li><li>10.1.2.3 (Non-web document)</li><li>11.1.2.3.1 (Open Functionality Software)</li><li>11.1.2.3.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Software: Not Applicable | Software: ThinApp does not contain any time based media or synchronized media with pre-recorded video content. |
| 1.3.1 Info and Relationships (Level A)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.3.1 (Web)</li><li>10.1.3.1 (Non-web document)</li><li>11.1.3.1.1 (Open Functionality Software)</li><li>11.1.3.1.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul> | Software: Partially Supports | Software: ThinApp conveys information and relationships for most UI elements programmatically.<br>Some example cases where the criteria not met:<ul><li>On the Advanced Scan Locations window, table headers are not determined by the screen reader.</li><li>On the Groups window, radio buttons used for the same purpose are not grouped programmatically.</li></ul> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 602.3 (Support Docs) | | |
| [1.3.2 Meaningful Sequence](#) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br> • 9.1.3.2 (Web)<br> • 10.1.3.2 (Non-web document)<br> • 11.1.3.2.1 (Open Functionality Software)<br> • 11.1.3.2.2 (Closed Software)<br> • 11.8.2 (Authoring Tool)<br> • 12.1.2 (Product Docs)<br> • 12.2.4 (Support Docs)<br>Revised Section 508<br> • 501 (Web)(Software)<br> • 504.2 (Authoring Tool)<br> • 602.3 (Support Docs) | Software: Partially Supports | Software: In ThinApp, the reading sequence can be correctly determined by the screen readers listed in the "Evaluation Methods Used" on most pages, except for one instance.<br> • On the 'Enter a License Key' window, the reading order is not determined properly by the screen reader. |
| [1.3.3 Sensory Characteristics](#)  (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br> • 9.1.3.3 (Web)<br> • 10.1.3.3 (Non-web document)<br> • 11.1.3.3 (Open Functionality Software)<br> • 11.1.3.3 (Closed Software)<br> • 11.8.2 (Authoring Tool)<br> • 12.1.2 (Product Docs)<br> • 12.2.4 (Support Docs)<br>Revised Section 508<br> • 501 (Web)(Software)<br> • 504.2 (Authoring Tool)<br> • 602.3 (Support Docs) | Software: Supports | Software: ThinApp does not rely solely on sensory characteristics for understanding or operating contents. |
| [1.4.1 Use of Color](#) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br> • 9.1.4.1 (Web)<br> • 10.1.4.1 (Non-web document)<br> • 11.1.4.1 (Open Functionality Software) | Software: Supports | Software: In ThinApp, color is not used as the sole means of conveying information. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 11.1.4.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| 1.4.2 Audio Control (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.2 (Web)<br>• 10.1.4.2 (Non-web document)<br>• 11.1.4.2 (Open Functionality Software)<br>• 11.1.4.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Software: Not Applicable | Software: ThinApp does not contain any audio that plays automatically for more than 3 seconds. |
| 2.1.1 Keyboard (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.1.1 (Web)<br>• 10.2.1.1 (Non-web document)<br>• 11.2.1.1.1 (Open Functionality Software)<br>• 11.2.1.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool) | Software: Supports | Software: ThinApp supports keyboard operations for all the interactive elements. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 602.3 (Support Docs) | | |
| 2.1.2 No Keyboard Trap (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br> • 9.2.1.2 (Web)<br> • 10.2.1.2 (Non-web document)<br> • 11.2.1.2 (Open Functionality Software)<br> • 11.2.1.2 (Closed Software)<br> • 11.8.2 (Authoring Tool)<br> • 12.1.2 (Product Docs)<br> • 12.2.4 (Support Docs)<br>Revised Section 508<br> • 501 (Web)(Software)<br> • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Software: Supports | Software: In ThinApp, the user's keyboard focus does not get trapped at any point. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br> • 9.2.1.4 (Web)<br> • 10.2.1.4 (Non-web document)<br> • 11.2.1.4.1 (Open Functionality Software)<br> • 11.2.1.4.2 (Closed Software)<br> • 11.8.2 (Authoring Tool)<br> • 12.1.2 (Product Docs)<br> • 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Not Applicable | Software: ThinApp does not contain Character Key Shortcuts. |
| 2.2.1 Timing Adjustable (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br> • 9.2.2.1 (Web)<br> • 10.2.2.1 (Non-web document)<br> • 11.2.2.1 (Open Functionality Software)<br> • 11.2.2.1 (Closed Software)<br> • 11.8.2 (Authoring Tool)<br> • 12.1.2 (Product Docs)<br> • 12.2.4 (Support Docs) | Software: Not Applicable | Software: ThinApp does not impose time out limit to users. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | | |
| 2.2.2 Pause, Stop, Hide (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.2.2 (Web)<br>&bull; 10.2.2.2 (Non-web document)<br>&bull; 11.2.2.2 (Open Functionality Software)<br>&bull; 11.2.2.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Not Applicable | Software: ThinApp does not contain any content that requires users to trigger the pause, stop, hide option. |
| 2.3.1 Three Flashes or Below Threshold (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.3.1 (Web)<br>&bull; 10.2.3.1 (Non-web document)<br>&bull; 11.2.3.1 (Open Functionality Software)<br>&bull; 11.2.3.1(Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Not Applicable | Software: ThinApp provides no content that flashes more than three times in one second or below thresholds. |
| 2.4.1 Bypass Blocks (Level A)<br>Also applies to:<br>EN 301 549 Criteria | Software: Not Applicable | Software: In ThinApp, no content is repeated on different windows. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 9.2.4.1 (Web)<br>• 10.2.4.1 (Non-web document) – Does not apply<br>• 11.2.4.1 (Open Functionality Software) – Does not apply<br>• 11.2.4.1 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | | |
| 2.4.2 Page Titled (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.2 (Web)<br>• 10.2.4.2 (Non-web document)<br>• 11.2.4.2 (Open Functionality Software) - Does not apply<br>• 11.2.4.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Software: Supports | Software: ThinApp provides page title to describe its purpose. |
| 2.4.3 Focus Order (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.3 (Web)<br>• 10.2.4.3 (Non-web document)<br>• 11.2.4.3 (Open Functionality Software)<br>• 11.2.4.3 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs) | Software: Supports | Software: In ThinApp, the focus order is sequential & meaningful. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| 2.4.4 Link Purpose (In Context) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.4 (Web)<br>• 10.2.4.4 (Non-web document)<br>• 11.2.4.4 (Open Functionality Software)<br>• 11.2.4.4 (Closed Software<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Software: Supports | Software: ThinApp contains links that describe their purpose. |
| 2.5.1 Pointer Gestures (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.1 (Web)<br>• 10.2.5.1 (Non-web document)<br>• 11.2.5.1 (Open Functionality Software)<br>• 11.2.5.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Not Applicable | Software: ThinApp does not use pointer gestures. |
| 2.5.2 Pointer Cancellation (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.2 (Web)<br>• 10.2.5.2 (Non-web document)<br>• 11.2.5.2 (Open Functionality Software) | Software: Supports | Software: ThinApp supports pointer cancellation and no down-event. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 11.2.5.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |
| 2.5.3 Label in Name (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.3 (Web)<br>• 10.2.5.3 (Non-web document)<br>• 11.2.5.3 (Open Functionality Software)<br>• 11.2.5.3 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: In ThinApp, accessible names of user interface controls that match their visual labels are used. |
| 2.5.4 Motion Actuation (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.4 (Web)<br>• 10.2.5.4 (Non-web document)<br>• 11.2.5.4 (Open Functionality Software)<br>• 11.2.5.4 (Closed Software<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Not Applicable | Software: ThinApp does not contain functionality that require device motion or user motion. |
| 3.1.1 Language of Page (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.1.1 (Web)<br>• 10.3.1.1 (Non-web document)<br>• 11.3.1.1.1 (Open Functionality Software)<br>• 11.3.1.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool) | Software: Supports | Software: In ThinApp, the default language of the pages can be identified by screen reader listed in the "Evaluation Methods Used". |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| 3.2.1 On Focus (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.1 (Web)<br>• 10.3.2.1 (Non-web document)<br>• 11.3.2.1 (Open Functionality Software)<br>• 11.3.2.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Software: Supports | Software: In ThinApp, UI components on receiving focus do not initiate any change of context. |
| 3.2.2 On Input (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.2 (Web)<br>• 10.3.2.2 (Non-web document)<br>• 11.3.2.2 (Open Functionality Software)<br>• 11.3.2.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Software: Supports | Software: ThinApp provides components that do not initiate a change of context automatically while taking user inputs. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 3.3.1 Error Identification (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.3.3.1 (Web)<br>   • 10.3.3.1 (Non-web document)<br>   • 11.3.3.1.1 (Open Functionality Software)<br>   • 11.3.3.1.2 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Software: Supports | Software: In ThinApp, error messages are identified by screen readers listed in the "Evaluation Method Used". |
| 3.3.2 Labels or Instructions (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.3.3.2 (Web)<br>   • 10.3.3.2 (Non-web document)<br>   • 11.3.3.2 (Open Functionality Software)<br>   • 11.3.3.2 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs) Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Software: Supports | Software: ThinApp contains form fields with programmatically defined labels or instructions on most pages. |
| 4.1.1 Parsing (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.4.1.1 (Web)<br>   • 10.4.1.1 (Non-web document)<br>   • 11.4.1.1.1 (Open Functionality Software)<br>   • 11.4.1.1.2 (Closed Software) – Does not apply<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs) | Software: Supports | Software: In ThinApp, contents can be exposed properly to the assistive technologies. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 12.2.4 (Support Docs)<br>Revised Section 508<br>    • 501 (Web)(Software)<br>    • 504.2 (Authoring Tool)<br>    • 602.3 (Support Docs) | | |
| 4.1.2 Name, Role, Value (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    • 9.4.1.2 (Web)<br>    • 10.4.1.2 (Non-web document)<br>    • 11.4.1.2.1 (Open Functionality Software)<br>    • 11.4.1.2.2 (Closed Software) – Not required<br>    • 11.8.2 (Authoring Tool)<br>    • 12.1.2 (Product Docs)<br>    • 12.2.4 (Support Docs)<br>Revised Section 508<br>    • 501 (Web)(Software)<br>    • 504.2 (Authoring Tool)<br>    • 602.3 (Support Docs) | Software: Supports | Software: In ThinApp, name, role, value is defined for UI elements programmatically. |

## Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.2.4 Captions (Live) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    • 9.1.2.4 (Web)<br>    • 10.1.2.4 (Non-web document)<br>    • 11.1.2.4 (Open Functionality Software)<br>    • 11.1.2.4 (Closed Software)<br>    • 11.8.2 (Authoring Tool)<br>    • 12.1.2 (Product Docs) | Software: Not Applicable | Software: ThinApp does not contain any synchronized media with live audio content requiring captions. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 12.2.4 (Support Docs)<br>Revised Section 508<br>    • 501 (Web)(Software)<br>    • 504.2 (Authoring Tool)<br>    • 602.3 (Support Docs) | | |
| 1.2.5 Audio Description (Prerecorded) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    • 9.1.2.5 (Web)<br>    • 10.1.2.5 (Non-web document)<br>    • 11.1.2.5 (Open Functionality Software)<br>    • 11.1.2.5 (Closed Software)<br>    • 11.8.2 (Authoring Tool)<br>    • 12.1.2 (Product Docs)<br>    • 12.2.4 (Support Docs)<br>Revised Section 508<br>    • 501 (Web)(Software)<br>    • 504.2 (Authoring Tool)<br>    • 602.3 (Support Docs | Software: Not Applicable | Software: ThinApp does not contain any synchronized media with prerecorded video content. |
| 1.3.4 Orientation (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>    • 9.1.3.4 (Web)<br>    • 10.1.3.4 (Non-web document)<br>    • 11.1.3.4 (Open Functionality Software)<br>    • 11.1.3.4 (Closed Software)<br>    • 11.8.2 (Authoring Tool)<br>    • 12.1.2 (Product Docs)<br>    • 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Not Applicable | Software: ThinApp does not support mobile devices. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>    • 9.1.3.5 (Web)<br>    • 10.1.3.5 (Non-web document) | Software: Not Applicable | Software: ThinApp does not contain web pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 11.1.3.5 (Open Functionality Software)<br>• 11.1.3.5 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |
| 1.4.3 Contrast (Minimum) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.3 (Web)<br>• 10.1.4.3 (Non-web document)<br>• 11.1.4.3 (Open Functionality Software)<br>• 11.1.4.3 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Software: Supports | Software: ThinApp contains text with a minimum contrast ratio of 4.5:1. |
| 1.4.4 Resize text (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.4 (Web)<br>• 10.1.4.4 (Non-web document)<br>• 11.1.4.4.1 (Open Functionality Software)<br>• 11.1.4.4.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Software: Supports | Software: ThinApp contains text that can be resized up to 200 percent without loss of content or functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.4.5 Images of Text (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.4.5 (Web)<br>&bull; 10.1.4.5 (Non-web document)<br>&bull; 11.1.4.5.1 (Open Functionality Software)<br>&bull; 11.1.4.5.2 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Supports | Software: ThinApp provides information using plain text rather than images of text. |
| 1.4.10 Reflow (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.4.10 (Web)<br>&bull; 10.1.4.10 (Non-web document)<br>&bull; 11.1.4.10.1 (Open Functionality Software)<br>&bull; 11.1.4.10.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: ThinApp contains contents that reflows correctly on all the pages. |
| 1.4.11 Non-text Contrast (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.4.11 (Web)<br>&bull; 10.1.4.11 (Non-web document)<br>&bull; 11.1.4.11 (Open Functionality Software)<br>&bull; 11.1.4.11 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Does not Support | Software: ThinApp contains non-text contents with minimum contrast ratio of 3:1 on most of the pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.4.12 Text Spacing (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.12 (Web)<br>• 10.1.4.12 (Non-web document)<br>• 11.1.4.12 (Open Functionality Software)<br>• 11.1.4.12 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Not Applicable | Software: ThinApp does not contain web pages. |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.13 (Web)<br>• 10.1.4.13 (Non-web document)<br>• 11.1.4.13 (Open Functionality Software)<br>• 11.1.4.13 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Not Applicable | Software: In ThinApp, pointer hover or keyboard focus does not trigger any additional content. |
| 2.4.5 Multiple Ways (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.5 (Web)<br>• 10.2.4.5 (Non-web document) – Does not apply<br>• 11.2.4.5 (Open Functionality Software) – Does not apply<br>• 11.2.4.5 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Software: Not Applicable | Software: ThinApp does not contain any content that require multiple ways to locate. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.4.6 Headings and Labels (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>  • 9.2.4.6 (Web)<br>  • 10.2.4.6 (Non-web document)<br>  • 11.2.4.6 (Open Functionality Software)<br>  • 11.2.4.6 (Closed Software)<br>  • 11.8.2 (Authoring Tool)<br>  • 12.1.2 (Product Docs)<br>  • 12.2.4 (Support Docs)<br>Revised Section 508<br>  • 501 (Web)(Software)<br>  • 504.2 (Authoring Tool)<br>  • 602.3 (Support Docs) | Software: Supports | Software: ThinApp provides headings and labels to describe a topic or purpose. |
| 2.4.7 Focus Visible (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>  • 9.2.4.7 (Web)<br>  • 10.2.4.7 (Non-web document)<br>  • 11.2.4.7 (Open Functionality Software)<br>  • 11.2.4.7 (Closed Software)<br>  • 11.8.2 (Authoring Tool)<br>  • 12.1.2 (Product Docs)<br>  • 12.2.4 (Support Docs)<br>Revised Section 508<br>  • 501 (Web)(Software)<br>  • 504.2 (Authoring Tool)<br>  • 602.3 (Support Docs) | Software: Partially Supports | Software: ThinApp provides a visible keyboard focus indicator for all the interactive elements, except for once instance.<br>  • On the 'ThinApp – Groups' window, the keyboard focus indicator is not visible in the edit field. |
| 3.1.2 Language of Parts (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>  • 9.3.1.2 (Web)<br>  • 10.3.1.2 (Non-web document)<br>  • 11.3.1.2 (Open Functionality Software) – Does not apply<br>  • 11.3.1.2 (Closed Software) – Does not apply<br>  • 11.8.2 (Authoring Tool) | Software: Not Applicable | Software: ThinApp does not contain content in a secondary language. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>    • 501 (Web)(Software)<br>    • 504.2 (Authoring Tool)<br>    • 602.3 (Support Docs) | | |
| 3.2.3 Consistent Navigation (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    • 9.3.2.3 (Web)<br>    • 10.3.2.3 (Non-web document) – Does not apply<br>    • 11.3.2.3 (Open Functionality Software) – Does not apply<br>    • 11.3.2.3 (Closed Software) – Does not apply<br>    • 11.8.2 (Authoring Tool)<br>    • 12.1.2 (Product Docs)<br>    • 12.2.4 (Support Docs)<br>Revised Section 508<br>    • 501 (Web)(Software) – Does not apply to non-web software<br>    • 504.2 (Authoring Tool)<br>    • 602.3 (Support Docs) – Does not apply to non-web docs | Software: Supports | Software: ThinApp provides a consistent navigation mechanisms for all the pages. |
| 3.2.4 Consistent Identification (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    • 9.3.2.4 (Web)<br>    • 10.3.2.4 (Non-web document) – Does not apply<br>    • 11.3.2.4 (Open Functionality Software) – Does not apply<br>    • 11.3.2.4 (Closed Software) – Does not apply<br>    • 11.8.2 (Authoring Tool)<br>    • 12.1.2 (Product Docs)<br>    • 12.2.4 (Support Docs)<br>Revised Section 508<br>    • 501 (Web)(Software) – Does not apply to non-web software<br>    • 504.2 (Authoring Tool)<br>    • 602.3 (Support Docs) – Does not apply to non-web doc | Software: Supports | Software: ThinApp identifies same elements consistently on all the pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 3.3.3 Error Suggestion (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.3.3 (Web)<br>&bull; 10.3.3.3 (Non-web document)<br>&bull; 11.3.3.3 (Open Functionality Software)<br>&bull; 11.3.3.3 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Supports | Software: ThinApp provides descriptive error suggestions for the form fields. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.3.4 (Web)<br>&bull; 10.3.3.4 (Non-web document)<br>&bull; 11.3.3.4 (Open Functionality Software)<br>&bull; 11.3.3.4 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Not Applicable | Software: ThinApp does not contain forms that cause legal commitments or financial transactions. |
| 4.1.3 Status Messages (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.4.1.3 (Web)<br>&bull; 10.4.1.3 (Non-web document) – Does not apply<br>&bull; 11.4.1.3 (Open Functionality Software) – Does not apply<br>&bull; 11.4.1.3 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool) | Software: Does Not Support | Software: ThinApp provides status messages that can be determined by assistive technologies. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |

## Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report

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## Chapter 3: [Functional Performance Criteria](#) (FPC)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | Partially Supports | ThinApp features allow people with vision loss to use the screen readers identified in "Evaluation Methods Used." Some components misidentify component name, role, and the state as disclosed in Table 1: 1.3.1, and 1.3.2, and Table 2: 4.1.3. |
| 302.2 With Limited Vision | Partially Supports | ThinApp features allow people with limited vision to access most of the interface elements.<br>Some challenges may occur while accessing the application as disclosed in Table 2: 1.4.11, and Table 2: 2.4.7. |
| 302.3 Without Perception of Color | Partially Supports | ThinApp allows people without perception of color to access most of the content and functionality of the application. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | Some challenges may occur while accessing the application as disclosed in 2:1.4.11. |
| 302.4 Without Hearing | Supports | ThinApp has no operation that requires the user to hear. |
| 302.5 With Limited Hearing | Supports | ThinApp has no operation that requires the user to hear. |
| 302.6 Without Speech | Supports | ThinApp does not require speech input control or operation. |
| 302.7 With Limited Manipulation | Supports | ThinApp features can be operated by people with limited manipulation. Some challenges may occur while accessing the application as disclosed in Table 2: 2.4.7. |
| 302.8 With Limited Reach and Strength | Supports | ThinApp can be operated by people with limited reach and limited strength. Some challenges may occur while accessing the application as disclosed in Table 2: 2.4.7. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | ThinApp features provide instructions when user inputs are required and provide error suggestions when available. |

# Chapter 4: Hardware

Notes: Not Applicable.

# Chapter 5: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **501.1 Scope – Incorporation of WCAG 2.1 AA** | See [WCAG 2.1](#) section | See information in WCAG 2.1 section |
| *502 Interoperability with Assistive Technology* | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | ThinApp is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | ThinApp is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | ThinApp is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | ThinApp is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | ThinApp is not a platform software. |
| 502.3.4 Values | Not Applicable | ThinApp is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | ThinApp is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | ThinApp is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | ThinApp is not a platform software. |
| 502.3.8 Text | Not Applicable | ThinApp is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | ThinApp is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | ThinApp is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | ThinApp is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | ThinApp is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | ThinApp is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | ThinApp is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | ThinApp is not a platform software. |
| *503 Applications* | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | ThinApp does not contain any synchronized media. |

| | | |
|---|---|---|
| 503.3 Alternative User Interfaces | Not Applicable | ThinApp does not contain any synchronized media. |
| **503.4 User Controls for Captions and Audio Description** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | ThinApp does not contain any synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | ThinApp does not contain any synchronized media. |
| *504 Authoring Tools* | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | Not Applicable | ThinApp is not an authoring tool. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | ThinApp is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | ThinApp is not an authoring tool. |
| 504.3 Prompts | Not Applicable | ThinApp is not an authoring tool. |
| 504.4 Templates | Not Applicable | ThinApp is not an authoring tool. |

# Chapter 6: Support Documentation and Services

Notes: Not Applicable.

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## Chapter 4: Functional Performance Statements (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | Partially Supports | ThinApp features allow people with vision loss to use the screen readers identified in "Evaluation Methods Used."<br>Some components misidentify component roles as disclosed in Table 1: 1.3.1, and 1.3.2, and Table 2: 4.1.3. |
| 4.2.2 Usage with limited vision | Partially Supports | ThinApp features allow people with limited vision to access most of the interface elements.<br>Some challenges may occur while accessing the application as disclosed in Table 2: 1.4.11, and 2.4.7. |
| 4.2.3 Usage without perception of color | Partially Supports | ThinApp allows people without perception of color to access most of the content and functionality of the application.<br>Some challenges may occur while accessing the application as disclosed in Table 2: 1.4.11. |
| 4.2.4 Usage without hearing | Supports | ThinApp has no operation that requires the user to hear. |
| 4.2.5 Usage with limited hearing | Supports | ThinApp has no operation that requires the user to hear. |
| 4.2.6 Usage with no or limited vocal capability | Supports | ThinApp does not require speech input control or operation. |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | ThinApp features can be operated by people with limited manipulation.<br>Some challenges may occur while accessing the application as disclosed in Table 2: 2.4.7. |
| 4.2.8 Usage with limited reach | Partially Supports | ThinApp can be operated by people with limited reach. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | Some challenges may occur while accessing the application as disclosed in Table 2: 2.4.7. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | ThinApp does not contain any content that triggers photosensitive seizures in the application. |
| 4.2.10 Usage with limited cognition, language, or learning | Supports | ThinApp features provide instructions when user inputs are required and provide error suggestions when available. |
| 4.2.11 Privacy | Supports | ThinApp features respect the privacy of assistive technology users. |

## Chapter 5: Generic Requirements

Notes: ThinApp supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

## Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable.

## Chapter 7: ICT with Video Capabilities

Notes: Not Applicable.

## Chapter 8: Hardware

Notes: Not Applicable.

## Chapter 9: Web

Notes: Not Applicable.

## Chapter 10: Non-Web Software

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

# Chapter 11: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **11.0 General (informative)** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.1 section | See information in WCAG 2.1 section |
| **11.5 Interoperability with assistive technology** | Heading cell – no response required | Heading cell – no response required |
| **11.5.1 Closed functionality** | Heading cell – no response required | Heading cell – no response required |
| **11.5.2 Accessibility services** | Heading cell – no response required | Heading cell – no response required |
| **11.5.2.1 Platform accessibility service support for software that provides a user interface** | See 11.5.2.3 through 11.5.2.17 | See information in 11.5.2.3 through 11.5.2.17 |
| **11.5.2.2 Platform accessibility service support for assistive technologies** | See 11.5.2.3 through 11.5.2.17 | See information in 11.5.2.3 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | Supports | ThinApp supports the accessibility services provided by Windows OS, such as screen magnifier and high contrast theme. |
| 11.5.2.4 Assistive technology | Not Applicable | ThinApp is not an assistive technology. |
| 11.5.2.5 Object information | Partially Supports | In ThinApp, object information is determined by the screen reader listed in the "Evaluation Method Used" for most of the content. Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1, and Table 2: 4.1.3. |
| 11.5.2.6 Row, column, and headers | Does Not Support | In ThinApp, column headers are not determined by the screen reader listed in the "Evaluation Method Used". Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1. |
| 11.5.2.7 Values | Supports | In ThinApp, the values associated with objects are available to users and are determined by the screen reader listed in the "Evaluation Method Used". |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 11.5.2.8 Label relationships | Supports | ThinApp provides labels that can be determined by the screen reader listed in the "Evaluation Method Used". |
| 11.5.2.9 Parent-child relationships | Supports | ThinApp provides parent-child relationships that can be determined by the screen reader listed in the "Evaluation Method Used". |
| 11.5.2.10 Text | Supports | ThinApp presents text objects, text attributes, and the boundary of text that can be determined by the screen reader listed in the "Evaluation Method Used". |
| 11.5.2.11 List of available actions | Supports | ThinApp allows the users to execute the supported actions of UI elements. |
| 11.5.2.12 Execution of available actions | Supports | ThinApp permits the assistive technologies to execute actions on objects. |
| 11.5.2.13 Tracking of focus and selection attributes | Supports | ThinApp shows a text insertion point when requires user input and has visible focus. |
| 11.5.2.14 Modification of focus and selection attributes | Supports | In ThinApp, the focus can be tracked and moved among interactive UI elements as the input focus changes. |
| 11.5.2.15 Change notification | Does Not Support | In ThinApp, change of notifications is not notified by the assistive technologies. |
| 11.5.2.16 Modifications of states and properties | Supports | ThinApp allows users to modify the state and properties of UI elements that can be determined by assistive technologies. |
| 11.5.2.17 Modifications of values and text | Supports | ThinApp allows users to modify values and text using assistive technologies. |
| *11.6 Documented accessibility usage* | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | ThinApp is not a platform software. |
| 11.6.2 No disruption of accessibility features | Supports | ThinApp does not disrupt platform accessibility features. |
| 11.7 User preferences | Supports | ThinApp permits user preferences from platform settings. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *11.8 Authoring tools* | Heading cell – no response required | Heading cell – no response required |
| *11.8.1 Content technology* | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | Not Applicable | ThinApp is not an authoring tool. |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | ThinApp is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | ThinApp is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | ThinApp is not an authoring tool. |

# Chapter 12: Documentation and Support Services

Notes: Not Applicable.

# Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable.

# Legal Disclaimer (Company)

E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

VMware defers to www.microsoft.com for Windows and Windows application VPATS.

VMware defers to Google for Chrome VPATs.

VMware defers third-party applications and tools to the third-party supplier.