

VMware Accessibility Conformance Report

International Edition

Based on VPAT® Version 2.4

Name of Product/Version: VMware Workspace One UEM (WS1 UEM), Version 2102

Report Date: Feb 19, 2021

Product Description: VMware Workspace ONE UEM (formerly known as AirWatch) provides a comprehensive enterprise mobility platform that delivers simplified access to enterprise applications, secures corporate data, and enables mobile productivity.

Clarity Disclaimer: VMware Workspace One UEM was built using Clarity 2.4.2 and Angular 8.2.14. Please refer to the Clarity VPAT and Google AngularJS for more accessibility details.

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Notes: NA

Evaluation Methods Used: Testing of VMware Workspace One UEM involved 'Device Details Summary', 'Devices List View', 'Users List View', 'User Details', 'Navigation Search – Devices', 'Left Navigation', 'Top Navigation', 'Devices Dashboard', 'Applications - Native Public View', 'Applications - Details View', 'Groups and Settings - Assignment Groups', 'Groups and Settings - All Settings Modal', 'Devices – Profiles', 'Login', and Freestyle modules requiring extensive use of leading assistive technology.

The following tools and assistive technologies were used:

- Manual testing with Firefox and NVDA running on Windows operating system
- Manual testing with Firefox and VoiceOver running on the macOS operating system

- Using magnification on Chrome

Accessibility testers performed the test using a color contrast checker, screen reader, and keyboard keeping WCAG 2.1 guidelines in mind.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: WS1 UEM provides equivalent text alternatives for most non-text contents.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Applications – Native Public View page, application icons do not have an alt attribute with a meaningful alternative text. • In the Devices Dashboard – SVGs do not use the <title> elements.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: WS1 UEM does not contain prerecorded Audio-only or Video-only media.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) 	<p>Web: Not Applicable</p>	<p>Web: WS1 UEM does not contain any synchronized media with prerecorded audio.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: WS1 UEM does not contain any time-based media or synchronized media with pre-recorded video content.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Partially Supports	<p>Web: WS1 UEM conveys information and relationships for most UI elements programmatically.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Left Navigation, sub-list/nested list items are marked up correctly. • On the Devices List View page, table headers and cells are properly associated.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: In WS1 UEM, the reading sequence can be correctly determined by the screen readers listed in the "Evaluation Methods Used".
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: WS1 UEM does not rely solely on sensory characteristics for understanding or operating the product.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 	Web: Partially Supports	<p>Web: In WS1 UEM, color is not used as the sole means of conveying information on most of the pages.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> On the Left Navigation, primary and secondary left navigation links highlight the current page visually using blue color, but this highlighting is

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		not programmatically conveyed for assistive technology users. <ul style="list-style-type: none"> • On the Login page, a red color is used as the sole means of indicating field-specific errors that appear around the input control as well as dynamic textual inline error messages that appear below the input fields.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: WS1 UEM does not contain any audio that plays automatically for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Partially Supports	Web: WS1 UEM supports keyboard operations for most interactive elements. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Left Navigation, the "About" link does not gain keyboard focus, and therefore cannot be operated by keyboard-only and screen reader users. • On the Devices Dashboard page, 'Home' and 'Star' links placed beside the heading <h1> in the main content area do not receive keyboard focus, and therefore cannot be operated by keyboard-only and screen reader users.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: In WS1 UEM, the user's keyboard focus does not get trapped at any point on pages.
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	Web: WS1 UEM does not contain Character Key Shortcuts.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Web: Does Not Support	Web: WS1 UEM does not allow the user to turn off, adjust, or extend the time limit.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: WS1 UEM does not contain any advancing content, so there are no pause, stop, and hide options present.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: WS1 UEM provides no content that flashes more than three times in one second or below thresholds.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Does Not Support</p>	<p>Web: WS1 UEM does not provide a way to bypass blocks of content where necessary by providing a skip navigation link.</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: WS1 UEM provides page title to describe its purpose.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) 	<p>Web: Partially Supports</p>	<p>Web: In WS1 UEM, the focus order is sequential and meaningful for most contents.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Device Details Summary page, the keyboard focus does not remain inside some dialogs when they are open, such as the send modal on the device details page.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<ul style="list-style-type: none"> On the Applications - Native Public View page, the keyboard focus is not moved to an appropriate location when some modals are activated, such as when activating the send link on the device details page.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	Web: WS1 UEM contains links that describe their purpose on most pages: <ul style="list-style-type: none"> On the Left Navigation, the Screen reader announces "About" as a blank link. On the Devices List View page, table header links such as "Name", "Platform" are used to sort the view of the column in alphabetical ascending/descending order. The link text is not clear nor does it indicates its purpose.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: WS1 UEM does not use pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.2 (Web) 	Web: Supports	Web: WS1 UEM supports pointer cancellation and no down-event.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: In WS1 UEM, accessible names of user interface controls that match their visual labels are used.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: WS1 UEM does not contain functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) 	Web: Does Not Support	Web: In WS1 UEM, the primary language is not defined programmatically.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: In WS1 UEM, UI components on receiving focus do not initiate any change of context.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Partially Supports	Web: WS1 UEM provides components that do not initiate a change of context automatically while taking user inputs on most pages. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Left Navigation page, several links open modals when activated and don't indicate this fact, such as the query and send links on the device details page. • On the Users List View page, some controls forcibly shift keyboard focus to the beginning of the page on user input, such as the more actions and more menus on the device details page.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In WS1 UEM, error messages are identified by the screen readers listed in the “Evaluation Method Used” on most pages.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> On the Login page, the error message for the Password field is not directly associated with their respective form fields, generating additional ambiguity regarding which errors apply to which field. On the Devices - Profiles page, when an invalid or empty form is submitted, field-specific error messages are displayed inline below the input field.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: WS1 UEM contains form fields with programmatically defined labels or instructions on most pages.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> On the Applications - Details View page, placeholder text is used as a visible label. On the User Details page, For a few form controls, a visible label is available but is not programmatically associated with its input element or is not correctly associated with the input element.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 	Web: Supports	Web: In WS1 UEM, markup can be interpreted and parsed by assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	Web: In WS1 UEM, name, role, value is defined for most UI elements programmatically. Some example cases where the criteria not met: <ul style="list-style-type: none"> On the Device Details Summary page, some controls do not provide a textual description for state changes (e.g. expand and collapse), such as the more actions and more menus on the device details page. On the Left Navigation, Header links that activate a modal dialog do not have adequate textual role, name & description for screen reader users to understand the relationship of the dialog & its content.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 	Web: Not Applicable	Web: WS1 UEM does not contain any synchronized media with live audio content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: WS1 UEM does not contain any synchronized media with prerecorded video content.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: WS1 UEM is not available for mobile devices or mobile Web.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria	Web: Partially Supports	Web: WS1 UEM contains forms that programmatically define the purpose of input fields on most pages. Some example cases where the criteria not met:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> • On the Devices List View page, common user input fields such as username and password do not have the autocomplete attribute set. • On the Devices – Profiles page, common user input fields such as username and password do not have the autocomplete attribute set
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: WS1 UEM contains texts with a minimum contrast ratio of 4.5:1 on most pages.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Applications - Native Public View page, blue link text on a light gray background color does not meet the sufficient color contrast ratio. • On the Freestyle page, the luminosity ratio of the text 'Sun', 'Mon' does not meet the minimum color contrast ratio.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Partially Supports</p>	<p>Web: WS1 UEM contains text that can be resized up to 200 percent without loss of content or functionality except for the one instance.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Freestyle page, when the user resizes the page to 200% and presses the tab key to navigate on-page, the page does not auto-scroll.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: WS1 UEM provides information using plain text rather than images of text.
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10.1 (Open Functionality Software) 11.1.4.10.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web: WS1 UEM contains contents that reflow appropriately after a 400% zoom on most pages. Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> On the Device Details – Summary page, Text and other content on the site do not reflow without requiring scrolling in two dimensions when the horizontal width is 320 CSS pixels/vertical height is 256 CSS pixels. On the Devices Dashboard page, text and other content on the site does not reflow without requiring scrolling in two dimensions when the horizontal width is 320 CSS pixels/vertical height is 256 CSS pixels.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 	Web: Partially Supports	<p>Web: WS1 UEM contains non-text contents with a minimum contrast ratio of 3:1 on most pages. Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> On the Applications - Native Public View page, there are graphical objects that do not meet sufficient contrast requirements.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		<ul style="list-style-type: none"> • On the User Details page, there are graphical objects that do not meet sufficient contrast requirements.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In WS1 UEM, when text spacing styles are applied, content and functionality are available appropriately on most pages. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Device Details Summary page, when users override text spacing via a style sheet or another browser setting, there is some loss of content or functionality as the text has been cut off or is missing. • On the Devices List View page, when users override text spacing via a style sheet or another browser setting, there is some loss of content or functionality as the text has been cut off or is missing.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: WS1 UEM provides a mechanism to dismiss the additional content on hover using the ESC key, without moving the pointer or keyboard focus on most pages. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Devices List View page, when additional content is triggered on mouse hover, the additional content disappears when mouse hover is moved away from the trigger. • On the User Details page, when additional content is triggered on mouse hover, the additional content disappears when mouse hover is moved away from the trigger.
<p>2.4.5 Multiple Ways (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply 	Web: Supports	Web: WS1 UEM provides multiple ways to locate the required content, where necessary.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: WS1 UEM provides headings and labels to describe a topic or purpose.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Partially Supports	<p>Web: WS1 UEM provides a visible keyboard focus indicator for most interactive elements.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Device Details Summary page, there are several instances where no visual indication of keyboard focus is presented on links/controls. • On the Devices Dashboard page, there are several instances where no visual indication of keyboard focus is presented on links/controls.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	Web: WS1 UEM does not contain any content in a secondary language.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: WS1 UEM provides a consistent navigation mechanism for all the pages.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 	Web: Supports	<p>Web: WS1 UEM identifies the same elements consistently on most pages.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> On the Devices List View page, the implementation of the error and an alert

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web doc 		<p>mechanism is not consistent across the application.</p> <ul style="list-style-type: none"> • On the Groups and Settings - Assignment Groups page, the implementation of the error and an alert mechanism are not consistent across the application.
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: WS1 UEM provides descriptive error suggestions for the form fields on most pages.</p> <p>some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Devices List View page, when an invalid form is submitted, inline field error messages/suggestions are generic, For ex: "Required Field". • On the Devices – Profiles page, when an invalid form is submitted, inline field error messages/suggestions are generic, For ex: "Required Field".
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Not Applicable</p>	<p>Web: WS1 UEM does not contain web pages that cause legal commitments or financial transactions.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) – Does not apply 11.4.1.3 (Open Functionality Software) – Does not apply 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Does Not Support	Web: WS1 UEM provides status messages that cannot be determined by assistive technologies.

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	WS1 UEM features allow people with vision loss to use the screen readers identified in “Evaluation Methods Used.” Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.4.1,

Criteria	Conformance Level	Remarks and Explanations
		2.4.3, 2.4.4, 3.3.1, 3.3.2 and 4.1.2, and Table 2: 1.3.5, 3.3.3, and 4.1.3.
302.2 With Limited Vision	Partially Supports	WS1 UEM features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.4, 1.4.10, 1.4.11, 1.4.12, and 2.4.7.
302.3 Without Perception of Color	Partially Supports	WS1 UEM features allow people without the perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to distinguish links and convey important information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
302.4 Without Hearing	Not Applicable	WS1 UEM has no operation that requires the user to hear.
302.5 With Limited Hearing	Not Applicable	WS1 UEM has no operation that requires the user to hear.
302.6 Without Speech	Supports	WS1 UEM features allow people without speech to access the application as controls do not require speech input.
302.7 With Limited Manipulation	Partially Supports	WS1 UEM features can be operated by people with limited manipulation. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.4.1, 2.4.3, and 3.2.2, and Table 2: 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	WS1 UEM can be operated by people with limited reach and limited strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.4.1, 2.4.3, and 3.2.2, and Table 2: 2.4.7.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	WS1 UEM features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 1.4.1, 3.3.1, 3.3.2, and 4.1.2 and Table2: 1.3.5, 3.2.4, and 3.3.3.

Chapter 4: [Hardware](#)

Notes: Not Applicable for WS1 UEM.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	WS1 UEM is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	WS1 UEM is not a platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	WS1 UEM is not a platform software.
502.3.2 Modification of Object Information	Not Applicable	WS1 UEM is not a platform software.
502.3.3 Row, Column, and Headers	Not Applicable	WS1 UEM is not a platform software.
502.3.4 Values	Not Applicable	WS1 UEM is not a platform software.
502.3.5 Modification of Values	Not Applicable	WS1 UEM is not a platform software.
502.3.6 Label Relationships	Not Applicable	WS1 UEM is not a platform software.
502.3.7 Hierarchical Relationships	Not Applicable	WS1 UEM is not a platform software.
502.3.8 Text	Not Applicable	WS1 UEM is not a platform software.
502.3.9 Modification of Text	Not Applicable	WS1 UEM is not a platform software.
502.3.10 List of Actions	Not Applicable	WS1 UEM is not a platform software.
502.3.11 Actions on Objects	Not Applicable	WS1 UEM is not a platform software.
502.3.12 Focus Cursor	Not Applicable	WS1 UEM is not a platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	WS1 UEM is not a platform software.
502.3.14 Event Notification	Not Applicable	WS1 UEM is not a platform software.
502.4 Platform Accessibility Features	Not Applicable	WS1 UEM is not a platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	WS1 UEM does not contain any synchronized media.

503.3 Alternative User Interfaces	Not Applicable	WS1 UEM does not contain any synchronized media.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	WS1 UEM does not contain any synchronized media.
503.4.2 Audio Description Controls	Not Applicable	WS1 UEM does not contain any synchronized media.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	WS1 UEM is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	WS1 UEM is not an authoring tool.
504.2.2 PDF Export	Not Applicable	WS1 UEM is not an authoring tool.
504.3 Prompts	Not Applicable	WS1 UEM is not an authoring tool.
504.4 Templates	Not Applicable	WS1 UEM is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes: Not Applicable

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Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	WS1 UEM features allow people with vision loss to use the screen readers identified in "Evaluation Methods Used." Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 3.3.2 and 4.1.2, and Table 2: 1.3.5, 3.3.3, and 4.1.3.
4.2.2 Usage with limited vision	Partially Supports	WS1 UEM features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.4, 1.4.10, 1.4.11, 1.4.12, and 2.4.7.
4.2.3 Usage without the perception of color	Partially Supports	WS1 UEM features allow people without the perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to distinguish links and convey important information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
4.2.4 Usage without hearing	Not Applicable	WS1 UEM has no operation that requires the user to hear.
4.2.5 Usage with limited hearing	Not Applicable	WS1 UEM has no operation that requires the user to hear.
4.2.6 Usage with no or limited vocal capability	Supports	WS1 UEM features allow people with no or limited vocal capabilities to access the application as controls do not require speech input.

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	WS1 UEM features can be operated by people with limited manipulation or strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.1.2, 2.4.1, 2.4.3, 3.2.1, and 3.2.2, and Table 2: 2.4.7.
4.2.8 Usage with limited reach	Partially Supports	WS1 UEM features can be operated by people with limited reach. Few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.4.1, 2.4.3, and 3.2.2, and Table 2: 2.4.7.
4.2.9 Minimize photosensitive seizure triggers	Supports	WS1 UEM does not contain any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language, or learning	Partially Supports	WS1 UEM features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 1.4.1, 3.3.1, 3.3.2, and 4.1.2 and Table 2: 1.3.5, 3.2.4, and 3.3.3.
4.2.11 Privacy	Not Applicable	WS1 UEM does not contain privacy related feature provided for accessibility.

Chapter 5: [Generic Requirements](#)

Notes: WS1 UEM supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter 7: [ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter [8: Hardware](#)

Notes: Not Applicable

Chapter [9: Web](#)

Notes: Refer to the previously identified remarks and details for [WCAG 2.1](#) already provided in this VPAT.

Chapter [10: Non-Web Software](#)

Notes: Refer to the previously identified remarks and details for [WCAG 2.1](#) already provided in this VPAT.

Chapter [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.3 through 11.5.2.17	See information in 11.5.2.3 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.3 through 11.5.2.17	See information in 11.5.2.3 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	WS1 UEM Installer supports the accessibility services provided by Windows Server, including NVDA, screen magnifier, and high contrast theme.
11.5.2.4 Assistive technology	Not Applicable	WS1 UEM Installer is not assistive technology.
11.5.2.5 Object information	Partially Supports	WS1 UEM Installer object information is determined by the screen reader listed in the “Evaluation Method Used” for most of the content.

Criteria	Conformance Level	Remarks and Explanations
		Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1, 3.3.2, 4.1.2, and Table 2: 4.1.3.
11.5.2.6 Row, column, and headers	Supports	In WS1 UEM Installer, column headers are determined by the screen reader listed in the “Evaluation Method Used”.
11.5.2.7 Values	Partially Supports	In WS1 UEM Installer, the values associated with objects are available to users on most of the windows that can be determined by the screen reader listed in the “Evaluation Method Used”. Some challenges may occur while accessing the application as disclosed in Table 1: 4.1.2.
11.5.2.8 Label relationships	Partially Supports	WS1 UEM Installer provides labels that can be determined by the screen reader listed in the “Evaluation Method Used” for most of the forms. Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1.
11.5.2.9 Parent-child relationships	Supports	WS1 UEM Installer provides parent-child relationships that can be determined by the screen reader listed in the “Evaluation Method Used”.
11.5.2.10 Text	Supports	WS1 UEM Installer presents text objects, text attributes, and the boundary of text that can be determined by the screen reader listed in the “Evaluation Method Used”.
11.5.2.11 List of available actions	Supports	WS1 UEM Installer allows the users to execute the supported actions of UI elements.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Supports	WS1 UEM Installer permits the assistive technologies to execute actions on objects.
11.5.2.13 Tracking of focus and selection attributes	Supports	WS1 UEM Installer shows a text insertion point when user input is required and has visible focus.
11.5.2.14 Modification of focus and selection attributes	Supports	In WS1 UEM Installer, the focus can be tracked and moved among interactive UI elements as the input focus changes.
11.5.2.15 Change notification	Supports	In WS1 UEM Installer, a change of notifications is notified by the assistive technologies.
11.5.2.16 Modifications of states and properties	Supports	WS1 UEM Installer allows users to modify the state and properties of UI elements that can be determined by the assistive technologies.
11.5.2.17 Modifications of values and text	Supports	WS1 UEM Installer allows users to modify values and text using assistive technologies.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	WS1 UEM is not a platform software.
11.6.2 No disruption of accessibility features	Supports	WS1 UEM Installer does not disrupt platform accessibility features.
11.7 User preferences	Supports	WS1 UEM permits user preferences from platform settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	WS1 UEM is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	WS1 UEM is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	WS1 UEM is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
11.8.5 Templates	Not Applicable	WS1 UEM is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes: Not Applicable

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer (Company)

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E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

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