

VMware Accessibility Conformance Report

International Edition

Based on VPAT® Version 2.4

Name of Product/Version: VMware Workspace One Boxer, Version 21.02

Report Date: Feb 19, 2021

Product Description: Workspace ONE Boxer is an enterprise email client that provides access to enterprise email, calendar, and contacts across corporate-owned devices and brings your own devices (BYOD). Boxer offers a consumer-centric focus on mobile productivity with enterprise-grade security in the form of AES 256-bit encryption. This application separates business data from personal data.

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Notes: NA

Evaluation Methods Used: Testing of VMware Workspace One Boxer involved 5 workflows and 39 scenarios requiring extensive use of leading assistive technology.

The following tools and assistive technologies were used:

- Manual testing with Talkback running on Android operating system
- Manual testing with VoiceOver running on the iOS operating system

Accessibility testers performed the test using a color contrast checker, screen reader, and keyboard keeping WCAG 2.1 guidelines in mind.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: Workspace One Boxer provides equivalent text alternatives for all the non-text content except for one instance.</p> <ul style="list-style-type: none"> • On the Settings - Add Account screen, Talkback does not announce the name of the Boxer logo.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Not Applicable</p>	<p>Software: Workspace One Boxer does not contain prerecorded Audio-only or Video-only media.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) 	<p>Software: Not Applicable</p>	<p>Software: Workspace One Boxer does not contain any synchronized media with prerecorded audio.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable	Software: Workspace One Boxer does not contain any time-based media or synchronized media with pre-recorded video content.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Software: Partially Supports	Software: Workspace One Boxer conveys information and relationships for most UI elements programmatically. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Calendar – Create Event – Repeat Weekly screen, Talkback does not announce the label of the edit field. • On the Settings – Accounts – Signature screen, VoiceOver does not announce the 'HTML enabled' label information along with the 'Switch button'.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: In Workspace One Boxer, the reading sequence can be correctly determined by screen readers listed in the “Evaluation Methods Used”.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: Workspace One Boxer does not rely solely on sensory characteristics for understanding or operating the product.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 	Software: Partially Supports	<p>Software: In Workspace One Boxer, color is not used as the sole means of conveying information except on one screen.</p> <ul style="list-style-type: none"> On the Calendar – Agenda view screen, Events are highlighted with the color but this

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		information is not programmatically conveyed for assistive technology users.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable	Software: Workspace One Boxer does not contain any audio that plays automatically for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Software: Partially Supports	Software: Workspace One Boxer supports keyboard operations for most interactive elements. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Compose E-mail screen, controls present on the header section are not operable through Keyboard. • On the Settings – Send feedback screen, the 'About Privacy' button is not operable when double-tap on it.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	<p>Software: In Workspace One Boxer, the user's keyboard focus does not get trapped on most screens.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> On the Settings – More mail settings – External Addresses screen, keyboard focus is trapped on the "email.com" edit field. On the Settings – Send feedback screen, keyboard focus gets trapped after removing the attached screenshot under the 'Technical Issue' screen.
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Not Applicable	Software: Workspace One Boxer does not contain Character Key Shortcuts.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Software: Not Applicable	Software: Workspace One Boxer does not impose a time-out limit on users.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable	Software: Workspace One Boxer does not contain any advancing content, so there are no pause, stop, and hide options present
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable	Software: Workspace One Boxer provides no content that flashes more than three times in one second or below thresholds.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria	Software: Not Applicable	Software: In Workspace One Boxer, no content is repeated on different screens.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: Workspace One Boxer provides a page title to describe its purpose.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Software: Partially Supports	<p>Software: In Workspace One Boxer, the focus order is sequential and meaningful for most contents.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the E-mail – Compose – Add from Boxer Files screen, the keyboard focus moves on hidden elements after the list of attached files while navigating with swipe gesture or keyboard. • On the Applications - Native Public View page, the keyboard focus order is not logical after the

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		'Search' field as the focus moves on the 'Cancel' button instead of the 'Clear text' button.
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: Workspace One Boxer contains links that describe their purpose.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: Workspace One Boxer does not use pointer gestures.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) 	Software: Supports	Software: Workspace One Boxer supports pointer cancellation and no down-event.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.3 Label in Name (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: In Workspace One Boxer, accessible names of user interface controls that match their visual labels are used.
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: Workspace One Boxer does not contain functionality that requires device motion or user motion.
<p>3.1.1 Language of Page (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) 	Software: Supports	Software: In Workspace One Boxer, the default language of the pages can be identified by the screen reader listed in the “Evaluation Methods Used”.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	Software: In Workspace One Boxer, UI components on receiving focus do not initiate any change of context on most screens. Some example cases where the criteria not met: <ul style="list-style-type: none"> • On the Compose E-mail screen, the keyboard focus suddenly moves on another component after the checkbox. • On the Calendar screen, the keyboard focus moves automatically to the previous week's date after the '+' (add) button while using the swipe gesture or keyboard.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	Software: Workspace One Boxer provides components that do not initiate a change of context automatically while taking user inputs on most pages except for one element. <ul style="list-style-type: none"> • On the Compose E-mail screen, the whole 'New Event' screen gets closed when using the 'Z' gesture to close the 'Add attachments' pop-up.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: In Workspace One Boxer, error messages are identified by the screen readers listed in the “Evaluation Method Used”.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	<p>Software: Workspace One Boxer contains form fields with programmatically defined labels or instructions on most pages except for a couple of elements.</p> <ul style="list-style-type: none"> • On the Contacts screen, VoiceOver does not announce the label of 'First Name', 'Middle Name', 'Last Name', and 'Job Title' input fields.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Software: Supports	Software: In Workspace One Boxer, contents can be exposed properly to the assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Partially Supports	Software: In Workspace One Boxer, name, role, value is defined for many UI elements programmatically. Some example cases where the criteria not met: <ul style="list-style-type: none"> On the Calendar – Create Event screen, Talkback does not announce the name of the drop-down button present in the notification section. On the Settings – Add account screen, VoiceOver does not announce the role and state of the 'Change Language' drop-down icon button.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Software: Not Applicable	Software: Workspace One Boxer does not contain any synchronized media with live audio content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable	Software: Workspace One Boxer does not contain any synchronized media with prerecorded video content.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: In Workspace One Boxer, content can be displayed in the preferred orientation - portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) 	Software: Not Applicable	Software: Workspace One Boxer is a native application.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	<p>Software: Workspace One Boxer contains texts with a minimum contrast ratio of 4.5:1 on most screens.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the E-mail – Search screen, the placeholder text ‘Search’ does not meet the sufficient color contrast ratio. • On the Compose E-mail screen, the luminosity ratio of the text 'Calendar', 'Files', 'Contacts', and 'Settings' does not meet the minimum color contrast ratio.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	<p>Software: Workspace One Boxer contains text that can be resized without loss of content or functionality except for a couple of instances.</p> <ul style="list-style-type: none"> • On the E-mail – More Options screen, the 'Phishing' button gets cropped when resizing the text. • On the Calendar – View Event screen, the 'Maybe' button gets cropped when resizing the text.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: Workspace One Boxer provides information using plain text rather than images of text.
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Not Applicable	Software: Workspace One Boxer is a native application.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Partially Supports	<p>Software: Workspace One Boxer contains non-text contents with a minimum contrast ratio of 3:1 on most screens.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Inbox screen, there are graphical objects that do not meet sufficient contrast requirements. • On the Compose E-mail screen, the visual boundaries of the checkbox and 'Close' buttons do not meet sufficient contrast requirements.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Not Applicable	Software: Workspace One Boxer is a native application.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Not Applicable	Software: In Workspace One Boxer, pointer hover or keyboard focus does not trigger any additional content.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Software: Supports	Software: Workspace One Boxer provides multiple ways to locate the required content, where necessary.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: Workspace One Boxer provides headings and labels to describe a topic or purpose.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	<p>Software: Workspace One Boxer provides a visible keyboard focus indicator for most interactive elements.</p> <p>Some example cases where the criteria not met:</p> <ul style="list-style-type: none"> • On the Compose E-mail screen, the keyboard focus indicator is not visible on suggestion list items. • On the Calendar – View Event screen, the keyboard focus indicator is not properly visible on the 'Close' and 'Edit' buttons.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) 	Software: Not Applicable	Software: Workspace One Boxer does not contain any content in a secondary language.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Software: Supports	Software: Workspace One Boxer provides a consistent navigation mechanism for all the screens.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web doc 	Software: Supports	Software: Workspace One Boxer identifies the same elements consistently across the application.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p>	<p>Software: Workspace One Boxer provides descriptive error suggestions for the form fields.</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Not Applicable</p>	<p>Software: Workspace One Boxer does not contain a screen that causes legal commitments or financial transactions.</p>
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) 	<p>Software: Does Not Support</p>	<p>Software: Workspace One Boxer provides status messages that cannot be determined by assistive technologies.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Workspace One Boxer features allow people with vision loss to use the screen readers identified in “Evaluation Methods Used.” Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.3, 3.3.2 and 4.1.2, and Table 2: 4.1.3.
302.2 With Limited Vision	Partially Supports	Workspace One Boxer features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.4, 1.4.11, and 2.4.7.
302.3 Without Perception of Color		Workspace One Boxer features allow people without the perception of color to

Criteria	Conformance Level	Remarks and Explanations
	Partially Supports	access most of the content and functionality of the application. A few challenges of color alone used as the sole means to distinguish links and convey important information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
302.4 Without Hearing	Not Applicable	Workspace One Boxer has no operation that requires the user to hear.
302.5 With Limited Hearing	Not Applicable	Workspace One Boxer has no operation that requires the user to hear.
302.6 Without Speech	Supports	Workspace One Boxer features allow people without speech to access the application as controls do not require speech input.
302.7 With Limited Manipulation	Partially Supports	Workspace One Boxer features can be operated by people with limited manipulation. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.1.2, 2.4.3, 3.2.1, and 3.2.2, and Table 2: 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	Workspace One Boxer can be operated by people with limited reach and limited strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.1.2, 2.4.3, 3.2.1, and 3.2.2, and Table 2: 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Workspace One Boxer features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 1.4.1, 3.3.2, and 4.1.2 and Table2: 4.1.3.

Chapter 4: [Hardware](#)

Notes: Not Applicable for Workspace One Boxer.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Workspace One Boxer is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	Workspace One Boxer is not a platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Workspace One Boxer is not a platform software.
502.3.2 Modification of Object Information	Not Applicable	Workspace One Boxer is not a platform software.
502.3.3 Row, Column, and Headers	Not Applicable	Workspace One Boxer is not a platform software.
502.3.4 Values	Not Applicable	Workspace One Boxer is not a platform software.
502.3.5 Modification of Values	Not Applicable	Workspace One Boxer is not a platform software.
502.3.6 Label Relationships	Not Applicable	Workspace One Boxer is not a platform software.
502.3.7 Hierarchical Relationships	Not Applicable	Workspace One Boxer is not a platform software.
502.3.8 Text	Not Applicable	Workspace One Boxer is not a platform software.
502.3.9 Modification of Text	Not Applicable	Workspace One Boxer is not a platform software.
502.3.10 List of Actions	Not Applicable	Workspace One Boxer is not a platform software.
502.3.11 Actions on Objects	Not Applicable	Workspace One Boxer is not a platform software.
502.3.12 Focus Cursor	Not Applicable	Workspace One Boxer is not a platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	Workspace One Boxer is not a platform software.
502.3.14 Event Notification	Not Applicable	Workspace One Boxer is not a platform software.

502.4 Platform Accessibility Features	Not Applicable	Workspace One Boxer is not a platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	Workspace One Boxer does not contain any synchronized media.
503.3 Alternative User Interfaces	Not Applicable	Workspace One Boxer does not contain any synchronized media.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Workspace One Boxer does not contain any synchronized media.
503.4.2 Audio Description Controls	Not Applicable	Workspace One Boxer does not contain any synchronized media.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	Workspace One Boxer is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Workspace One Boxer is not an authoring tool.
504.2.2 PDF Export	Not Applicable	Workspace One Boxer is not an authoring tool.
504.3 Prompts	Not Applicable	Workspace One Boxer is not an authoring tool.
504.4 Templates	Not Applicable	Workspace One Boxer is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes: Not Applicable

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Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Workspace One Boxer features allow people with vision loss to use the screen readers identified in “Evaluation Methods Used.” Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4, 3.3.2 and 4.1.2, and Table 2: 4.1.3.
4.2.2 Usage with limited vision	Partially Supports	Workspace One Boxer features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.4, 1.4.11, and 2.4.7.
4.2.3 Usage without the perception of color	Partially Supports	Workspace One Boxer features allow people without the perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to distinguish links and convey important information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
4.2.4 Usage without hearing	Not Applicable	Workspace One Boxer has no operation that requires the user to hear.
4.2.5 Usage with limited hearing	Not Applicable	Workspace One Boxer has no operation that requires the user to hear.
4.2.6 Usage with no or limited vocal capability	Supports	Workspace One Boxer features allow people with no or limited vocal capabilities to access the application as controls do not require speech input.

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	Workspace One Boxer features can be operated by people with limited manipulation or strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.1.2, 2.4.3, 3.2.1, and 3.2.2, and Table 2: 2.4.7.
4.2.8 Usage with limited reach	Partially Supports	Workspace One Boxer features can be operated by people with limited reach. Few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1, 2.1.2, 2.4.3, 3.2.1, and 3.2.2, and Table 2: 2.4.7.
4.2.9 Minimize photosensitive seizure triggers	Supports	Workspace One Boxer does not contain any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language, or learning	Partially Supports	Workspace One Boxer features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 1.4.1, 3.3.1, 3.3.2, and 4.1.2 and Table 2: 4.1.3.
4.2.11 Privacy	Not Applicable	Workspace One Boxer does not contain privacy-related features provided for accessibility.

Chapter [5: Generic Requirements](#)

Notes: Workspace One Boxer supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter [8: Hardware](#)

Notes: Not Applicable

Chapter [9: Web](#)

Notes: Refer to the previously identified remarks and details for [WCAG 2.1](#) already provided in this VPAT.

Chapter [10: Non-Web Software](#)

Notes: Refer to the previously identified remarks and details for [WCAG 2.1](#) already provided in this VPAT.

Chapter [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.3 through 11.5.2.17	See information in 11.5.2.3 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.3 through 11.5.2.17	See information in 11.5.2.3 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	Workspace One Boxer Installer supports the accessibility services provided by Windows Server, including NVDA, screen magnifier, and high contrast theme.
11.5.2.4 Assistive technology	Not Applicable	Workspace One Boxer Installer is not assistive technology.
11.5.2.5 Object information	Partially Supports	Workspace One Boxer Installer object information is determined by the screen reader listed in the “Evaluation Method Used” for most of the content.

Criteria	Conformance Level	Remarks and Explanations
		Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1, 3.3.2, and 4.1.2, and Table 2: 4.1.3.
11.5.2.6 Row, column, and headers	Supports	In Workspace One Boxer Installer, column headers are determined by the screen reader listed in the "Evaluation Method Used".
11.5.2.7 Values	Partially Supports	In Workspace One Boxer Installer, the values associated with objects are available to users on most of the windows that can be determined by the screen reader listed in the "Evaluation Method Used". Some challenges may occur while accessing the application as disclosed in Table 1: 4.1.2.
11.5.2.8 Label relationships	Partially Supports	Workspace One Boxer Installer provides labels that can be determined by the screen reader listed in the "Evaluation Method Used" for most of the forms. Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1.
11.5.2.9 Parent-child relationships	Supports	Workspace One Boxer Installer provides parent-child relationships that can be determined by the screen reader listed in the "Evaluation Method Used".
11.5.2.10 Text	Supports	Workspace One Boxer Installer presents text objects, text attributes, and the boundary of text that can be determined by the screen reader listed in the "Evaluation Method Used".

Criteria	Conformance Level	Remarks and Explanations
11.5.2.11 List of available actions	Supports	Workspace One Boxer Installer allows the users to execute the supported actions of UI elements.
11.5.2.12 Execution of available actions	Supports	Workspace One Boxer Installer permits the assistive technologies to execute actions on objects.
11.5.2.13 Tracking of focus and selection attributes	Supports	Workspace One Boxer Installer shows a text insertion point when user input is required and has visible focus.
11.5.2.14 Modification of focus and selection attributes	Supports	In Workspace One Boxer Installer, the focus can be tracked and moved among interactive UI elements as the input focus changes.
11.5.2.15 Change notification	Supports	In Workspace One Boxer Installer, a change of notifications is notified by the assistive technologies.
11.5.2.16 Modifications of states and properties	Supports	Workspace One Boxer Installer allows users to modify the state and properties of UI elements that can be determined by the assistive technologies.
11.5.2.17 Modifications of values and text	Supports	Workspace One Boxer Installer allows users to modify values and text using assistive technologies.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	Workspace One Boxer is not a platform software.
11.6.2 No disruption of accessibility features	Supports	Workspace One Boxer Installer does not disrupt platform accessibility features.
11.7 User preferences	Supports	Workspace One Boxer permits user preferences from platform settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	Workspace One Boxer is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
11.8.3 Preservation of accessibility information in transformations	Not Applicable	Workspace One Boxer is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	Workspace One Boxer is not an authoring tool.
11.8.5 Templates	Not Applicable	Workspace One Boxer is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes: Not Applicable

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer (Company)

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E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

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