

VMware Accessibility Conformance Report

International Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: VMware vRealize Log Insight (vRLI) 4.7.1

Product Description:

vRealize Log Insight provides scalable log aggregation and indexing for the vCloud Suite, including all editions of vSphere, with near real-time search and analytics capabilities. vRealize Log Insight collects, imports, and analyzes logs to provide answers to problems related to systems, services, and applications, and derive important insights.

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Notes:

Beyondsoft, based on their independent testing of the generally available product version noted, has created this VPAT Report.

Evaluation Methods Used:

Using the combination methods of third-party automation tools and manual test.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A - No Level AA - No Level AAA - No
Web Content Accessibility Guidelines 2.1 at https://www.w3.org/TR/WCAG21/	Level A - Yes Level AA - Yes Level AAA - Yes
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08) at https://www.etsi.org/deliver/etsi_en//301500_301599/301549/02.01.02_60/en_301549v020102p.pdf	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	Most of the non-text content(controls, info) does not have text alternative that serves equivalent purpose.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 	Not Applicable	The vRealize Log Insight does not contain Audio-only and Video-only media.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The vRealize Log Insight does not contain Audio-only and Video-only media.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The vRealize Log Insight does not contain time-based media or synchronized media.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>For most components in vRealize Log Insight , the Information, structure, and relationships conveyed through presentation is available in text. However, some redundant "blank" are read by screen reader when view the page with screen reader.</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>In vRealize Log Insight the reading sequence can be correctly determined by screen reader.</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) 	Supports	<p>For all content in vRealize Log Insight, the content does not rely solely on sensory characteristics of components.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Color is not used as the only visual means of conveying information in vRealize Log Insight.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The VMware vRealize Log Insight does not contain Audio-only.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Most content in vRealize Log Insight supports keyboard operate. However, some icon links cannot be focused and operated via keyboard.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Most vRealize Log Insight pages don't have keyboard trap, but on General tab of Dashboards, keyboard focus cannot move away from hostname etc. edit boxes.
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) 	Not Applicable	VMware vRealize Log Insight does not contain Character Key Shortcuts.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The user is allowed to adjust the browser session timeout through vRealize Log Insight's home menu->Administration->General.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	VMware vRealize Log Insight does not contain moving, blinking, scrolling or auto-updating information.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria	Not Applicable	VMware vRealize Log Insight does not have content that flashes more than three times in one second or

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		below thresholds.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Does Not Support	No bypass way provided on VMware vRealize Log Insight, users cannot skip the repeated menus.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Supports	Each page in vRealize Log Insight has title to describe its purpose.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The focus-able elements in VMware vRealize Log Insight receive focus in the order that preserves meaning and operable.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	The purpose of most links in VMware vRealize Log Insight can be determined from the link text together with its context. However, for some link icons such as “Home link” icon, users cannot get the text purpose.
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p>	Supports	VMware vRealize Log Insight only support single

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		pointer.
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	VMware vRealize Log Insight supports pointer cancellation and no down-event.
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	For user interface components with labels in VMware vRealize Log Insight, the name matches the text of the label.
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p>	Not Applicable	There is no device motion or user motion to operate the interface components in VMware vRealize Log

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		Insight.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The default language of each Web page can be programmatically determined in VMware vRealize Log Insight.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports	The context does not change when elements receive focus in VMware vRealize Log Insight.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Changing the settings of user interface component does not cause a change of context in VMware vRealize Log Insight.
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	In VMware vRealize Log Insight some error message can be read automatically by screen reader. However some error message such as "Incorrect password" message cannot be read by screen reader.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 	Partially Supports	For most components in VMware vRealize Log Insight, the label can be identified by screen reader. But in some pages, the label of cannot be identified.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	For most content in VMware vRealize Log Insight, elements are nested according to their specifications. However, the ID attribute is not unique in some pages.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Partially Supports	Screen reader can read most name and value for user interface components. However, the role of some elements cannot be identified by screen reader.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The vRealize Log Insight does not contain synchronized media.
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The vRealize Log Insight does not contain prerecorded video content, so audio description is not necessary.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The content of VMware Log Insight does not restrict its view and operation to a single display orientation.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	The vRealize Log Insight, there is no auto-filling technology using for input fields.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Partially Supports	<p>Most of the text in vRealize Log Insight has a contrast ratio of at least 4.5:1.</p> <p>But the contrast ratio for some buttons do not meet the minimum(4.5:1) requirement of WCAG 2.1.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Most of the text in vRealize Log Insight can be resized without assistive technology up to 200 percent without loss of content or functionality.</p> <p>But some text is cut off after resize web page to 200%.</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>There is no Image of text in vRealize Log Insight.</p>
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 	Does Not Support	<p>In vRealize Log Insight, if setting the desktop browser window to 1280 x 1024 CSS pixels, users still require scrolling in two dimensions after 400% zoom.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	<p>Most of the user interface components and graphics in vRealize Log Insight have a contrast ratio of at least 3:1.</p> <p>However some tip icons and the text-inputs do not meet 3:1 contrast ratio.</p>
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	<p>In vRealize Log Insight, there is no loss of content or functionality occurs by setting the line height/spacing/letter spacing/word spacing and by changing no other style property</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) 	Partially Supports	<p>In vRealize Log Insight, the additional content remains visible until the hover or focus trigger is removed. However, there is no a mechanism to dismiss the additional content without moving pointer hover or keyboard focus, and the additional content will disappear when moved the pointer over the additional</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		content.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	In vRealize Log Insight, users can use navigation landmark to locate the menus.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Most label and headings are available for vRealize Log Insight. However, there is no heading level one in most web page, and the Administration pages only have heading level 2 or heading level 3.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria	Partially Supports	Most keyboard operable user interface has visible when they get the focus in vRealize Log Insight.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		However some buttons cannot see the visual focus when they get focus.
<p>3.1.2 Language of Parts (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The language in vRealize Log Insight can be determined by screen reader.
<p>3.2.3 Consistent Navigation (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Supports	The navigational mechanism occurs in same relative order within the website.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.2.4 Consistent Identification (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The functional components are identified consistently.
<p>3.3.3 Error Suggestion (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	There are appropriate suggestions for correction of an input error in vRealize Log Insight.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p>	Not Applicable	The vRealize Log Insight does not contain web pages

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test.
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) – Does not apply 11.4.1.3 (Open Functionality Software) – Does not apply 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	In vRealize Log Insight some error message can be read automatically by screen reader. However most status message cannot be read by screen reader.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	VMware vRealize Log Insight does not contain video or audio content.
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>Also applies to:</p>	Not Applicable	VMware vRealize Log Insight does not contain video or

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		audio content.
<u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	VMware vRealize Log Insight does not contain video or audio content.
<u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	VMware vRealize Log Insight does not contain video or audio content.
<u>1.3.6 Identify Purpose</u> (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	The purpose of user interface components, icons and regions cannot be programmatically determined in VMware vRealize Log Insight.
<u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most text and Image text in VMware vRealize Log Insight has a contrast ratio greater than 7:1. But some text in Settings page, the color contrast ratio is less than 7:1.
<u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	VMware vRealize Log Insight does not contain background audio.
<u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most blocks of text have a good visual presentation in VMware vRealize Log Insight 4.7.1. However some specifying texts do not meet the criterion, such as the line space is not space-and-a-half within paragraphs; the width of text blocks exceed 80 characters; user cannot resize text to 200% without scrolling horizontally to read a line of text.
<u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply	Supports	Image of text is not used in VMware vRealize Log Insight

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially Supports	Most content in VMware vRealize Log Insight supports keyboard operate. However, some user interface component, such as the enable/disable switch in settings page, cannot be operate via keyboard.
<p><u>2.2.3 No Timing</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	VMware vRealize Log Insight allows users to complete an activity without any time limit.
<p><u>2.2.4 Interruptions</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	User can disable auto refresh in VMware vRealize Log Insight.
<p><u>2.2.5 Re-authenticating</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	In vRealize Log Insight, when an authenticated session expires, users can continue the activity without loss of data after re-authenticating.
<p><u>2.2.6 Timeouts</u> (Level AAA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The user session can be set to more than 20 hours in VMware vRealize Log Insight.
<p><u>2.3.2 Three Flashes</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	VMware vRealize Log Insight does not contain anything that flashes more than 3 times in 1 second.
<p><u>2.3.3 Animation from Interactions</u> (Level AAA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially Supports	<p>Most content in VMware vRealize Log Insight does not contain animation.</p> <p>However, some non-essential animation, such as the animation when display the memory and swap chart in System Monitor page cannot be disabled.</p>
<p><u>2.4.8 Location</u> (Level AAA)</p> <p>Also applies to:</p>	Supports	VMware vRealize Log Insight have a navigation bar to indicate the location of the web page with in the

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		product.
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	For most links in VMware vRealize Log Insight, the purpose can be determined by the link itself. But for some links, the link purpose can only be determined with context.
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	There are heading level 2 or 3 in administration pages, but no heading level 1.
2.5.5 Target Size (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	The size of most target for pointer inputs in VMware vRealize Log Insight is larger than 44 by 44 CSS pixels. However, some elements, such as the help button, does not meet the requirement.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	VMware vRealize Log Insight does not restrict use of input modalities.
3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	No unusual Words used in VMware vRealize Log Insight.
3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Most abbreviations in VMware vRealize Log Insight don't have the expanded form displayed.
3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	No text in VMware vRealize Log Insight requires reading ability more advanced than the lower secondary education level after removal of proper names and titles.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.6 Pronunciation</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	In VMware vRealize Log Insight, no words cause ambiguous meaning without knowing the pronunciation.
<p><u>3.2.5 Change on Request</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially Supports	Users can control most the changes of context in vRealize Log Insight. However, user cannot disable the info refresh of “System Monitor” in vRealize Log Insight.
<p><u>3.3.5 Help</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The help can be accessed on every web page in VMware vRealize Log Insight. And many info icons display on the page to provide better understanding for users.
<p><u>3.3.6 Error Prevention (All)</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	VMware vRealize Log Insight supports data input check and information confirmation.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most features in VMware vRealize Log Insight allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as redundant "blank" is read by screen reader that affect vision-impaired users.
302.2 With Limited Vision	Partially Supports	Most features allow low vision users to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface does not have enough color contrast ratio to allow low-vision user to distinguish.
302.3 Without Perception of Color	Supports	All information in VMware vRealize Log Insight does not use color as the only way to convey information.
302.4 Without Hearing	Supports	VMware vRealize Log Insight has no operate that requires user to hear.
302.5 With Limited Hearing	Supports	VMware vRealize Log Insight has no operate that requires user to hear.
302.6 Without Speech	Supports	VMware vRealize Log Insight does not require speech input control or operation.
302.7 With Limited Manipulation	Supports	VMware vRealize Log Insight does not require simultaneous manual operations or fine motor control.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	VMware vRealize Log can be operated by people with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most features in VMware vRealize Log Insight provide instruction when requires user input. But the line space issue, page location is not displayed within a set of web pages issue may affect user with limited cognitive.

Chapter 4: Hardware

All criteria of chapter 4 are Not Applicable for VMware vRealize Log Insight.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	VMware vRealize Log Insight is not a platform software.
502.2.2 No Disruption of Accessibility Features	Supports	VMware vRealize Log Insight does not disrupt platform accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	For most objects in VMware vRealize Log Insight, the object role, states, properties, boundary, name and description can be programmatically determined. However, some elements such as some buttons in web pages, the

Criteria	Conformance Level	Remarks and Explanations
		role of the object cannot be identified by screen reader.
502.3.2 Modification of Object Information	Supports	For elements in VMware vRealize Log Insight, states and properties can be set by user can also be set when using screen reader.
502.3.3 Row, Column, and Headers	Partially Supports	Most tables in VMware vRealize Log Insight, the table headers can be programmatically determined. However, some tables' column headers cannot read by screen reader.
502.3.4 Values	Partially Supports	For most elements in VMware vRealize Log Insight, the values can be set through assistive technology. However, some list values cannot be read by screen reader.
502.3.5 Modification of Values	Partially Supports	For most elements in VMware vRealize Log Insight, the values can be set through assistive technology. However, some drop-down list cannot be navigated via keyboard.
502.3.6 Label Relationships	Partially Supports	For most components in VMware vRealize Log Insight, the label can be identified by screen reader. But in some pages, the label of some elements cannot be identified.
502.3.7 Hierarchical Relationships	Supports	For most components in VMware vRealize Log Insight, the hierarchical relationship between components can be identified by screen reader.
502.3.8 Text	Supports	For text objects in VMware vRealize Log Insight, its attributes and boundary of text can be programmatically determinable.
502.3.9 Modification of Text	Supports	Text that can be set by the user can be capable of being set programmatically.

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Partially Supports	VMware vRealize Log Insight allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
502.3.11 Actions on Objects	Partially Supports	VMware vRealize Log Insight allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
502.3.12 Focus Cursor	Partially Supports	VMware vRealize Log Insight shows text insertion point when requires user input and have visible focus. However, some clickable components cannot be focused.
502.3.13 Modification of Focus Cursor	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.
502.3.14 Event Notification	Partially Supports	Most notification of events is available to assistive technology. However, some page changes and alert/warning message is not available to screen reader.
502.4 Platform Accessibility Features	Not Applicable	VMware vRealize Log Insight is not a Platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	VMware vRealize Log Insight permits user preferences from platform settings.
503.3 Alternative User Interfaces	Not Applicable	VMware vRealize Log Insight does not provide any alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
	required	
503.4.1 Caption Controls	Not Applicable	The VMware vRealize Log Insight does not contain, so Caption Controls are unnecessary.
503.4.2 Audio Description Controls	Not Applicable	The VMware vRealize Log Insight does not contain Audio, so Audio Description Controls are unnecessary.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.1 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The VMware vRealize Log Insight is not an authoring tool.
504.2.2 PDF Export	Not Applicable	The VMware vRealize Log Insight is not an authoring tool.
504.3 Prompts	Not Applicable	The VMware vRealize Log Insight is not an authoring tool.
504.4 Templates	Not Applicable	The VMware vRealize Log Insight is not an authoring tool.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required

602.2 Accessibility and Compatibility Features	Not Applicable	VMware vRealize Log Insight has no accessibility and compatibility features, so no documentation is required.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	The VMware Log Insight provides electronic support documentation including built-in help and online support.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	VMware vRealize Log Insight has no build-in accessibility features, so no corresponding support services is required.
603.3 Accommodation of Communication Needs	Supports	VMware vRealize Log Insight provides build-in and online help document as well as online support services. User can contact support service via telephone or through the VMware official website.

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Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most features in VMware vRealize Log Insight allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as redundant "clickable" is read out by screen reader that affect vision-impaired users
4.2.2 Usage with limited vision	Partially Supports	Most features allow low vision users to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface does not have enough color contrast ratio to allow low-vision user to distinguish.
4.2.3 Usage without perception of colour	Supports	All information in VMware vRealize Log Insight does not use color as the only way to convey information.
4.2.4 Usage without hearing	Supports	VMware vRealize Log Insight has no operate that requires user to hear.
4.2.5 Usage with limited hearing	Supports	VMware vRealize Log Insight has no operate that requires user to hear.
4.2.6 Usage without vocal capability	Supports	VMware vRealize Log Insight does not require speech input control or operation.
4.2.7 Usage with limited manipulation or strength	Supports	VMware vRealize Log Insight does not require simultaneous manual operations or fine motor control.

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Supports	VMware vRealize Log Insight can be operated by people with limited reach and limited strength. There is no operation requires user with reach and strength.
4.2.9 Minimize photosensitive seizure triggers	Supports	In VMware vRealize Log Insight, no content flashes more than 3 times per second.
4.2.10 Usage with limited cognition	Partially Supports	Most features in VMware vRealize Log Insight provides instruction when requires user input. But the line space issue, page location is not displayed within a set of web pages issue may affect users with limited cognitive.
4.2.11 Privacy	Not Applicable	There is no privacy related feature provided for accessibility in VMware vRealize Log Insight.

Chapter 5: [Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Does not support	Most non-text contents in VMware vRealize Log Insight do not provide proper alternative text.
5.1.3.2 Auditory output delivery including speech	Not Applicable	VMware vRealize Log Insight does not contain auditory output provide as non-visual access method.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.3 Auditory output correlation	Not Applicable	VMware vRealize Log Insight does not contain audio output provide as non-visual access method.
5.1.3.4 Speech output user control	Not Applicable	VMware vRealize Log Insight does not contain speech output provide as non-visual access method.
5.1.3.5 Speech output automatic interruption	Not Applicable	VMware vRealize Log Insight does not contain speech output provide as non-visual access method.
5.1.3.6 Speech output for non-text content	Does not support	Most non-text contents in VMware vRealize Log Insight do not provide proper alternative text.
5.1.3.7 Speech output for video information	Not Applicable	VMware vRealize Log Insight does not contain pre-recorded video content provide as non-visual access method.
5.1.3.8 Masked entry	Not Applicable	VMware vRealize Log Insight does not contain auditory output provide as non-visual access method.
5.1.3.9 Private access to personal data	Not Applicable	VMware vRealize Log Insight does not contain auditory output provide as non-visual access method.
5.1.3.10 Non-interfering audio output	Not Applicable	VMware vRealize Log Insight does not contain auditory output provide as non-visual access method.
5.1.3.11 Private listening	Not Applicable	VMware vRealize Log Insight does not contain auditory output provide as non-visual access method.
5.1.3.12 Speaker volume	Not Applicable	VMware vRealize Log Insight does not contain auditory output provide as non-visual access method.
5.1.3.13 Volume reset	Not Applicable	VMware vRealize Log Insight does not contain auditory output provide as non-visual access method.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages	Not Applicable	VMware vRealize Log Insight does not contain speech output provide as non-visual access method.
5.1.3.15 Non-visual error identification	Not Applicable	VMware vRealize Log Insight does not contain speech output provide as non-visual access method.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	VMware vRealize Log Insight does not provide self-services transaction.
5.1.4 Functionality closed to text enlargement	Not Applicable	No function in VMware vRealize Log Insight is closed to text enlargement feature of platform or assistive technology.
5.1.5 Visual output for auditory information	Not Applicable	No function in VMware vRealize Log Insight needs pre-recorded auditory information to use.
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality		
5.1.6.2 Input focus	Not Applicable	VMware vRealize Log Insight does not support closed to keyboards or keyboard interfaces.
5.2 Activation of accessibility features	Not Applicable	VMware vRealize Log Insight does not support closed to keyboards or keyboard interfaces.
5.3 Biometrics	Not Applicable	VMware vRealize Log Insight does not use biological characteristics.
5.4 Preservation of accessibility information during conversion	Not Applicable	VMware vRealize Log Insight does not convert information or communication.
5.5 Operable parts		
5.5.1 Means of operation	Not Applicable	VMware vRealize Log Insight does not have operable parts that

Criteria	Conformance Level	Remarks and Explanations
		require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Not Applicable	VMware vRealize Log Insight does not have operable parts.
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status	Not Applicable	VMware vRealize Log Insight does not have locking or toggle control.
5.6.2 Visual status	Not Applicable	VMware vRealize Log Insight does not have locking or toggle control.
5.7 Key repeat	Not Applicable	VMware vRealize Log Insight does not have key repeat function.
5.8 Double-strike key acceptance	Not Applicable	VMware vRealize Log Insight does not have key repeat function.
5.9 Simultaneous user actions	Not Applicable	VMware vRealize Log Insight does not need simultaneous user actions for its operation.

Chapter [6: ICT with Two-Way Voice Communication](#)

All criteria of chapter 6 are Not Applicable for VMware vRealize Log Insight.

Chapter [7: ICT with Video Capabilities](#)

All criteria of chapter 7 are Not Applicable for VMware vRealize Log Insight.

Chapter [8: Hardware](#)

All criteria of chapter 8 are Not Applicable for VMware vRealize Log Insight.

Chapter [9: Web](#) (see WCAG 2.1 section)

Notes: See WCAG 2.1 section

Chapter [10: Non-web Documents](#)

Criteria	Conformance Level	Remarks and Explanations
10.0 General	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG section
10.5 Caption positioning	Not Applicable	VMware vRealize Log Insight does not contain synchronized media.
10.6 Audio description timing	Not Applicable	VMware vRealize Log Insight does not contain synchronized media.

Chapter [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.3 Use of accessibility services	Not Applicable	VMware vRealize Log Insight does not disrupt platform accessibility features.
11.5.2.4 Assistive technology	Not Applicable	VMware vRealize Log Insight is not assistive technology.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Partially Supports	For most objects in VMware vRealize Log Insight, the object role, states, properties, boundary, name and description can be programmatically determined. However, some elements such as some buttons in web pages, the role of the object cannot be identified by screen reader.
11.5.2.6 Row, column, and headers	Partially Supports	Most tables in VMware vRealize Log Insight, the table headers can be programmatically determined. However, some tables' column headers cannot be read by screen reader.
11.5.2.7 Values	Partially Supports	The most values and set of allowable values of an object can be identified by screen reader in VMware vRealize Log Insight. However, some listed values of combo box cannot be read by screen reader.
11.5.2.8 Label relationships	Partially Supports	For most components in VMware vRealize Log Insight, the label can be identified by screen reader. But in some pages, the labels of some elements cannot be identified.
11.5.2.9 Parent-child relationships	Supports	For most components in VMware vRealize Log Insight, the hierarchical relationship between components can be identified by screen reader.
11.5.2.10 Text	Supports	For text objects in VMware vRealize Log Insight, its attributes and boundary of text can be programmatically determinable.
11.5.2.11 List of available actions	Partially Supports	VMware vRealize Log Insight allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Partially Supports	VMware vRealize Log Insight allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	VMware vRealize Log Insight shows text insertion point when requires user input and have visible focus. However, some clickable components cannot be focused.
11.5.2.14 Modification of focus and selection attributes	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.
11.5.2.15 Change notification	Partially Supports	Most notification of events is available to assistive technology. However, some page changes and alert/warning message is not available to screen reader.
11.5.2.16 Modifications of states and properties	Supports	For elements in VMware vRealize Log Insight, states and properties can be set by user can also be set when using screen reader.
11.5.2.17 Modifications of values and text	Partially Supports	For most elements in VMware vRealize Log Insight, the values can be set through assistive technology. However, some drop-down list cannot be navigated via keyboard.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	VMware vRealize Log Insight is not platform.
11.6.2 No disruption of accessibility features	Supports	VMware vRealize Log Insight does not disrupt the accessibility features provided by platform.
11.7 User preferences	Supports	VMware vRealize Log Insight permits user preferences from

Criteria	Conformance Level	Remarks and Explanations
		platform settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.1 section	See information in WCAG section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The VMware vRealize Log Insight is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	The VMware vRealize Log Insight is not an authoring tool.
11.8.5 Templates	Not Applicable	The VMware vRealize Log Insight is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

All criteria of chapter 13 are Not Applicable for VMware vRealize Log Insight.