vROps Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

VMware vROps - (vROps) 8.1. This will be referred to as vROps in Remarks and Explanations

Report Date:

July 9th, 2020

Product Description:

VMware vROps delivers intelligent operations management with application-to-storage visibility across physical, virtual, and cloud infrastructures. Using policy-based automation, operations teams automate key processes and improve IT efficiency.

Contact Information:

VMware Inc.

3401 Hillview Ave.

Palo Alto, CA 94304, USA

Tel: 1-877-486-9273

Fax: 650-427-5001

For more information, contact accessibility@vmware.com

Notes:

BarrierBreak performed an accessibility audit for vROps.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Evaluation Methods Used:

A sample set of 238 pages from 29 workflows were selected to perform the audit. The pages were tested in Google Chrome and Safari web browsers with JAWS 2018 and VoiceOver/MAC 10.13. Accessibility testers performed the audit using automated tools such as Wave, W3C validator, Color contrast checker, keyboard-only interaction, and screen readers (JAWS and VoiceOver). Accessibility testers performed the test using accessibility toolbars, browser extensions, code inspection, and color contrast checkers keeping WCAG 2.1 guidelines in mind.

These results reflect the accessibility of a sample set of pages from 29 workflows. The following workflows were evaluated:

- Optimize Performance
- Optimize Capacity
- Troubleshoot
- Manage Configuration
- Manage Applications
- Configuration after Installation
- Configuring Data Sources
- App Monitoring
- Service Discovery
- Log Insight Integration
- Edit Cost Settings
- Manage Solutions Workspace
- Configuring Alerts and Actions
- Creating and Managing Alert Notifications

- Configuring Notifications
- Create an Alert Definition
- Configuring Compliance
- Configuring Super Metrics
- Configuring Objects
- View Management
- Reports Management
- Configuring Administration Settings
- Configuring and Using Workload Optimization
- Troubleshooting
- Running Actions (Summary pages)
- Troubleshoot Actions
- Troubleshoot Failed Tasks
- What-If Scenarios
- Capacity Management and Optimization

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: Applicable for 238 pages comprising of different elements from a set of 29 workflows.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vROps includes textual descriptions for most non-text content, such as informative and functional images across the tested pages. vROps does not include textual descriptions for many functional and complex images on Workload Planning: Traditional, Results: Add VMs and Recommended Actions pages. vROps include a few instances of the inappropriate label for image buttons on Troubleshoot a Virtual Machine and Troubleshoot vSAN pages. vROps include some instances of informative and functional images that are defined as CSS background images that are not visible in Windows high contrast mode on Workload Optimization Home, Datacenter Comparison: Private Cloud, and Workload Automation Policy Settings pages.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vROps does not contain prerecorded Audio-only and Video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Web: Does Not Support	Web: vROps does not include captions for videos.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: vROps does not include text transcript or audio description for videos.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software)	Web: Partially Supports	Web: vROps includes headings to convey information and relationship programmatically on most of the pages. vROps include some instances of missing heading markup on DRS summary and Workload Optimize Placements pages.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		vROps does not include labels for some form controls on Workload Optimization, New Custom Datacenter, and DRS summary pages. In vROps, some related items are not being grouped using list mark-up on Workload Automation Policy Settings, Select VMS, and Triggered Alerts pages. vROps includes a table for which headers are not defined on Cost Drivers - Server Hardware: Traditional page.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In vROps, the reading sequence is correctly determined by a screen reader for all content except on Troubleshoot a Virtual Machine and Environment Overview - New Group pages.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supports	Web: vROps include important instructions that do not rely solely on sensory characteristics for operating and understanding the content.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In vROps, color is not used as the sole means of conveying information on most of the pages. vROps includes some instances where color alone is used to distinguish links and convey important information on Recommended Actions, DRS Summary, and Results: Add VMs pages.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vROps does not include audio that plays automatically.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria	Web: Partially Supports	Web: In vROps, many of the interactive elements can be operated using a keyboard.

Criteria	Conformance Level	Remarks and Explanations
• 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		vROps include few links that cannot be operated with a keyboard on Plan and Add Symptom Definition pages. vROps include few instances of modal dialogs that cannot be accessed with a keyboard on Workbench and Troubleshoot vSAN pages. vROps includes tooltips that cannot be accessed with a keyboard on some of the tested pages. vROps includes sort functionality that cannot be operated with a keyboard on Triggered Alerts and Troubleshoot vSAN pages. vROps include drag and drop functionality which cannot be operated with a keyboard on Add Symptom Definition and Create New Recommendations pages. vROps include some links, buttons, checkboxes, and sliders that cannot be operated with a keyboard on Recommended Actions, Plan, and Workbench pages.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In vROps, the user's keyboard focus does not get trapped at any point on most pages. vROps include some instances of keyboard focus getting trapped on Troubleshoot a Virtual Machine, Troubleshoot vSAN, and Troubleshooting Workbench pages.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web)	Web: Not Applicable	Web: vROps does not contain character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: vROps does not provide users with an option to adjust the time out limit. In vROps, the user session expires automatically approximately after one and a half hours.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Not Applicable	Web: vROps does not include any content that requires users to triggers the pause, stop, hide option.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vROps does not contain flashing content.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: vROps includes headings on all pages to help users bypass repetitive blocks of content.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document)	Web: Does Not Support	Web: vROps includes identical and inaccurate page titles for most pages.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: In vROps, focus order is meaningful.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supports	Web: vROps includes links that describe their purpose.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: vROps doesn't use pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: vROps does not require to incorporate pointer cancellation as up-event is used to trigger functionality.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports	Web: In vROps, accessible names of user interface controls that match their visual labels are used.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: vROps does not include functionality that require device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: In vROps, primary language is defined programmatically.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software)	Web: Supports	Web: vROps includes components that do not initiate a change of context when they receive focus.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vROps includes components that do not initiate a change of context when user inputs data.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Partially Supports	Web: In vROps, error messages are identified for screen reader users on most pages. vROps includes many dynamically displayed error messages that are not announced for screen reader users on Create an Alert Definition, Troubleshooting Workbench, and Alerts pages.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vROps contains form fields with programmatically defined labels on most pages. vROps does not include labels for some form controls on Workload Optimization, New Custom Datacenter, and DRS summary pages. vROps includes some mandatory fields which are not identified. Some of the examples include New Custom Datacenter, Datacenter Comparison: Private Cloud, and Alerts pages. vROps include inaccurate date format instruction on many pages. Some of the examples include Manage Rebalance Schedules, Troubleshooting Workbench, and VSAN Data Source - Details pages.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: In vROps, mark-up does not parse as per the HTML specification. vROps include HTML elements that are nested incorrectly on different pages.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document)	Web: Partially Supports	Web: In vROps, name, role, and state for custom controls are defined programmatically on some pages. vROps includes many users interface controls for which role is either not defined or is defined inappropriately

Criteria	Conformance Level	Remarks and Explanations
• 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		on Reports New Templates, New View, and Configure Availability pages. vROps includes a few buttons and links for which state is not defined on System Status and Global Network Time Protocol Settings pages. vROps includes some dropdowns, input fields, links, sliders, and checkboxes for which role and state are not defined on New nodes for cluster, Compliance, and Create Alert Definition pages. vROps include a few radio buttons and sliders that dynamically update the content which is not announced for screen reader users on Workload Automation Policy Settings and Manage Rebalance Schedules pages.

Table 2: Success Criteria, Level AA

Notes: Applicable for 238 pages comprising of different elements from a set of 29 workflows.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vROps does not contain live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: vROps does not include audio descriptions for videos.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria	Web: Not Applicable	Web: vROps is not a native app, and does not support mobile web.

Criteria	Conformance Level	Remarks and Explanations
• 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support	Web: vROps include forms that do not programmatically define the purpose of input fields. Some of the examples include New Custom Datacenter and Create Alert Definition forms.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vROps includes background/foreground color combinations with sufficient contrast for some of the text. vROps includes background/foreground color combinations with an insufficient contrast ratio for text on many pages. Some of the examples include Workload Automation Policy Settings, Edit Business Intent, and Plan pages.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vROps include text that can be resized up to 200 percent without loss of content or functionality on some pages. vROps includes several instances where content is not available when text is resized up to 200% on Workload Optimization and Rightsizing pages.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vROps provides information using plain text rather than images of text.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software)	Web: Partially Supports	Web: vROps includes content that reflows appropriately on a few pages. vROps includes content that fails to reflow appropriately on many pages. Some of the examples include Workload Optimization, What-If Analysis, and Troubleshooting Workbench pages.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: vROps provide sufficient color contrast for non-text content on a few pages. vROps includes many instances of non-text content with insufficient color contrast. Some of the examples include Workload Optimization Home, Workload Planning: Hyperconverged - Amazon Web service, and Create Alert Definition pages.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In vROps, when text spacing styles are applied content and functionality on some pages are available appropriately. vROps include some instances of text getting cut off when text spacing styles are applied on Set DRS Automation, Workload Optimization Home, and Plan pages.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software)	Web: Supports	Web: vROps includes content that becomes available on hover and on focus, which can be dismissed by users without losing their location as well as content is hoverable, focusable, and remains persistent until the user dismisses it.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: vROps provides multiple ways for users to locate the required content.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vROps includes unique and descriptive button labels on most pages. vROps include some inappropriate button labels on Troubleshoot a Virtual Machine, Troubleshoot vSAN, and Add sources for User and Group Import pages. vROps include some instances of identical and non-descriptive button labels on Cloud Accounts - Card View, Compliance, and Workload Optimization Home pages.
2.4.7 Focus Visible (Level AA) Also applies to:	Web: Does Not Support	Web: vROps does not provide a visible keyboard focus indicator.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vROps does not include content in a secondary language.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Web: Supports	Web: vROps provides a consistent navigation mechanism for all the pages.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: vROps identifies elements consistently on all the pages.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vROps provide descriptive error messages for form fields.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vROps does not include forms that cause legal commitments or financial transactions.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support	Web: In vROps, status messages are not announced. vROps includes loading messages that are not announced for screen reader users on all the pages.

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

Revised Section 508 Report

Notes: Applicable for 238 pages comprising of different elements from a set of 29 workflows.

Chapter 3: Functional Performance Criteria (FPC)

Notes: Applicable for 238 pages comprising of different elements from a set of 29 workflows.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	vROps features allow people with vision loss to use screen readers to interact with user interface elements. Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.2.3, 1.3.1, 1.3.2, 2.1.1, 3.3.1, and 4.1.2, and Table 2: 4.1.3.
302.2 With Limited Vision	Partially Supports	vROps features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.2 and 1.4.1 and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
302.3 Without Perception of Color	Partially Supports	vROps features allow people without the perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to distinguish links and convey important information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
302.4 Without Hearing	Does Not Support	vROps features do not allow people without hearing to access the videos. Captions are not provided for videos as disclosed in Table 1: 1.2.2.
302.5 With Limited Hearing	Does Not Support	vROps features do not allow people with limited hearing to access the videos.

Criteria	Conformance Level	Remarks and Explanations
		Captions are not provided for videos as disclosed in Table 1: 1.2.2.
302.6 Without Speech	Supports	vROps features allow people without speech to access the application as controls do not require speech input.
302.7 With Limited Manipulation	Partially Supports	vROps features can be operated by people with limited manipulation. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 1.3.5 and 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	vROps features can be operated by people with limited reach and strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 1.3.5 and 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	vROps features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2 and Table 2: 1.3.5.

Chapter 4: Hardware

Notes: vROps is not a Hardware and thus all the requirements of this section are not applicable.

Chapter 5: Software

Notes: Applicable for 238 pages comprising of different elements from a set of 29 workflows.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section. Refer to	See information in WCAG 2.1 section

Criteria	Conformance Level	Remarks and Explanations
	Table 1: 1.1.1, 1.2.2, 1.2.3, 1.3.1, 1.3.2,1.4.1, 2.1.1, 2.1.2, 2.2.1, 2.4.2, 3.3.1, 3.3.2, 4.1.1, 4.1.2. Table 2: 1.2.5, 1.3.5, 1.4.3, 1.4.4, 1.4.10, 1.4.11, 1.4.12, 2.4.6, 2.4.7, 4.1.3.	
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	vROps is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	vROps is not a platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	vROps is not a platform software.
502.3.2 Modification of Object Information	Not Applicable	vROps is not a platform software.
502.3.3 Row, Column, and Headers	Not Applicable	vROps is not a platform software.
502.3.4 Values	Not Applicable	vROps is not a platform software.
502.3.5 Modification of Values	Not Applicable	vROps is not a platform software.
502.3.6 Label Relationships	Not Applicable	vROps is not a platform software.
502.3.7 Hierarchical Relationships	Not Applicable	vROps is not a platform software.
502.3.8 Text	Not Applicable	vROps is not a platform software.
502.3.9 Modification of Text	Not Applicable	vROps is not a platform software.
502.3.10 List of Actions	Not Applicable	vROps is not a platform software.
502.3.11 Actions on Objects	Not Applicable	vROps is not a platform software.
502.3.12 Focus Cursor	Not Applicable	vROps is not a platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	vROps is not a platform software.
502.3.14 Event Notification	Not Applicable	vROps is not a platform software.
502.4 Platform Accessibility Features	Not Applicable	vROps is not a platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	vROps permits user preferences from platform settings.
503.3 Alternative User Interfaces	Not Applicable	vROps does not provide any alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does not Support	vROps does not include captions for videos.

Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	Does not Support	vROps does not include audio descriptions for videos.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	vROps is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	vROps is not an authoring tool.
504.2.2 PDF Export	Not Applicable	vROps is not an authoring tool.
504.3 Prompts	Not Applicable	vROps is not an authoring tool.
504.4 Templates	Not Applicable	vROps is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes: Support documentation and services of vROps are not part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	In vROps, accessibility and compatibility features are not part of the accessibility review.
602.3 Electronic Support Documentation	Not Applicable	In vROps, electronic support documentation is not part of the accessibility review.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	In vROps, alternate formats are not part of the accessibility review.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	In vROps, information on accessibility and compatibility features is not part of the accessibility review.
603.3 Accommodation of Communication Needs	Not Applicable	In vROps, accommodation of communication needs is not part of the accessibility review.

EN 301 549 Report

Notes: Applicable for 238 pages comprising of different elements from a set of 29 workflows.

Chapter 4: Functional Performance Statements (FPS)

Notes: Applicable for 238 pages comprising of different elements from a set of 29 workflows.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	vROps features allow people with vision loss to use screen readers to interact with user interface elements. Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.2.3, 1.3.1, 1.3.2, 2.1.1, 3.3.1, and 4.1.2, and Table 2: 4.1.3.
4.2.2 Usage with limited vision	Partially Supports	vROps features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.2 and 1.4.1 and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
4.2.3 Usage without perception of colour	Partially Supports	vROps features allow people without perception of color to access most of the content and functionality of the application. A few challenges of color alone used as the sole means to distinguish links and convey important information are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
4.2.4 Usage without hearing	Does Not Support	vROps features do not allow people without hearing to access the videos. Captions are not provided for videos as disclosed in Table 1: 1.2.2.
4.2.5 Usage with limited hearing	Does Not Support	vROps features do not allow people with limited hearing to access the videos.

Criteria	Conformance Level	Remarks and Explanations
		Captions are not provided for videos as disclosed in Table 1: 1.2.2.
4.2.6 Usage with no or limited vocal capability	Supports	vROps features allow people with no or limited vocal capabilities to access the application as controls do not require speech input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	vROps features can be operated by people with limited manipulation or strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 1.3.5 and 2.4.7.
4.2.8 Usage with limited reach	Partially Supports	vROps features can be operated by people with limited reach. Few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 1.3.5 and 2.4.7.
4.2.9 Minimize photosensitive seizure triggers	Supports	vROps does not include any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	vROps features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2 and Table 2: 1.3.5.
4.2.11 Privacy	Supports	vROps features respect the privacy of assistive technology users.

Chapter 5: Generic Requirements

Notes: vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.4 Speech output user control	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.8 Masked entry	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.11 Private listening volume	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.12 Speaker volume	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.13 Volume reset	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.14 Spoken languages	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.1.7 Access without speech	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.2 Activation of accessibility features	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.3 Biometrics	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.4 Preservation of accessibility information during conversion	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.5.2 Operable parts discernibility	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.6.2 Visual status	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.7 Key repeat	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.8 Double-strike key acceptance	Not Applicable	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.
5.9 Simultaneous user actions	Supports	vROps support standard assistive technologies and are, therefore, not subject to the closed functionality.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Applicable for videos from a set of 29 workflows.

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	vROps does not provide captions for videos.
7.1.2 Captioning synchronization	Not Applicable	vROps does not provide captions for videos.
7.1.3 Preservation of captioning	Not Applicable	vROps does not provide captions for videos.
7.1.4 Captions characteristics	Not Applicable	vROps does not provide captions for videos.
7.1.5 Spoken subtitles	Not Applicable	vROps does not provide captions for videos.
7.2.1 Audio description playback	Not Applicable	vROps does not provide audio descriptions for videos.
7.2.2 Audio description synchronization	Not Applicable	vROps does not provide audio descriptions for videos.
7.2.3 Preservation of audio description	Not Applicable	vROps does not provide audio descriptions for videos.
7.3 User controls for captions and audio description	Not Applicable	vROps does not provide captions and audio descriptions for videos.

Chapter 8: Hardware

Notes: Not Applicable

Chapter 9: Web *(see WCAG 2.1 section)*

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

Chapter 10: Non-Web Software

Notes: Not Applicable

Chapter 11: Software

Notes: Applicable for 238 pages comprising of different elements from a set of 29 workflows.

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section. Refer to Table 1: 1.1.1, 1.2.2, 1.2.3, 1.3.1, 1.3.2,1.4.1, 2.1.1, 2.1.2, 2.2.1, 2.4.2, 3.3.1, 3.3.2, 4.1.1, 4.1.2. Table 2: 1.2.5, 1.3.5, 1.4.3, 1.4.4, 1.4.10, 1.4.11, 1.4.12, 2.4.6, 2.4.7, 4.1.3.	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	vROps is not a platform software.
11.5.2.4 Assistive technology	Not Applicable	vROps is not a platform software.
11.5.2.5 Object information	Not Applicable	vROps is not a platform software.
11.5.2.6 Row, column, and headers	Not Applicable	vROps is not a platform software.
11.5.2.7 Values	Not Applicable	vROps is not a platform software.
11.5.2.8 Label relationships	Not Applicable	vROps is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.9 Parent-child relationships	Not Applicable	vROps is not a platform software.
11.5.2.10 Text	Not Applicable	vROps is not a platform software.
11.5.2.11 List of available actions	Not Applicable	vROps is not a platform software.
11.5.2.12 Execution of available actions	Not Applicable	vROps is not a platform software.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	vROps is not a platform software.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	vROps is not a platform software.
11.5.2.15 Change notification	Not Applicable	vROps is not a platform software.
11.5.2.16 Modifications of states and properties	Not Applicable	vROps is not a platform software.
11.5.2.17 Modifications of values and text	Not Applicable	vROps is not a platform software.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	vROps is not a platform software.
11.6.2 No disruption of accessibility features	Not Applicable	vROps is not a platform software.
11.7 User preferences	Supports	vROps permits user preferences from platform settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	vROps is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	vROps is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	vROps is not an authoring tool.
11.8.5 Templates	Not Applicable	vROps is not an authoring tool.

Chapter 12: Documentation and Support Services

Notes: Support documentation and services of vROps are not part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	In vROps, accessibility and compatibility features are not part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 Accessible documentation	Not Applicable	In vROps, accessible documentation is not part of the accessibility review.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	In vROps, information on accessibility and compatibility features is not part of the accessibility review.
12.2.3 Effective communication	Not Applicable	In vROps, information on effective communication is not part of the accessibility review.
12.2.4 Accessible documentation	Not Applicable	In vROps, accessible documentation is not part of the accessibility review.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

Legal Disclaimer (vROps)

This VPAT is for information purposes only. The information contained in this VPAT represents VMware's view regarding matters discussed herein as of the date of publication. Because of changing market conditions, this VPAT is not a commitment on the part of VMware, and VMware cannot guarantee the accuracy of any information presented after the date of publication. VMware makes no warranties, express or implied.

E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

VMware defers to www.microsoft.com for Windows and Windows application VPATs.

VMware defers to Google for Chrome VPATs.

VMware defers third party applications and tools to the third-party supplier.