

Client Name: VMware	
Product Name: Web-based documentation	Date: 11/28/2006

## **VPAT VMware Web-based Documentation**

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## VPAT

**Product:** VMware Web-based documentation

**Components covered:** Documentation at <http://pubs.VMware.com/vi3/wwhelp/wwhimpl/js/html/wwhelp.htm>

**Contact for more information:** <http://www.VMware.com>

**Date:** November, 2006

<b>Summary of Voluntary Product Accessibility Template</b>		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
Section 1194.21 Software Applications and Operating Systems	Not Applicable	
Section 1194.22 Web-based Internet Information and Applications	Supports with Exceptions	Please reference the included 1194.22 VPAT.
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multimedia Products	Not Applicable	
Section 1194.25 Self-contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	Please reference the 1194.31 VPATs for the Virtual Infrastructure Client 2.0 and the Virtual Infrastructure Web Access client.
Section 1194.41 Information, Documentation and Support	Supports with Exceptions	Please reference the included 1194.41 section.

### **Supporting Features (second column on VPAT)**

#### **Supports**

Use this language when you determine the product fully meets the letter and intent of the Criteria.

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<b>Supports with Exceptions</b>	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
<b>Supports through Equivalent Facilitation</b>	Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.
<b>Supports when combined with Compatible AT</b>	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).
<b>Does not Support</b>	Use this language when you determine the product does not meet the letter or intent of the Criteria.
<b>Not Applicable</b>	Use this language when you determine that the Criteria do not apply to the specific product.
<b>Not Applicable - Fundamental Alteration Exception Applies</b>	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board standards for the definition of "fundamental alteration").

## 1194.22 Web-based Internet information and applications

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Some images do not have alt attributes, e.g., btn_nwx.gif in the tabs frame. Other images do have good alt text.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	No Multimedia is present.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with Exceptions	The selected tab in the tabs frame is color coded without a text equivalent.
(d) Documents shall be organized so they are readable without requiring	Supports with	Some structural markup is missing, e.g., heading tags are not present for

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an associated style sheet.	Exceptions	headings in the topic "Welcome."
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	
(g) Row and column headers shall be identified for data tables.	Does not Support	Data tables such as the one in the topic "Welcome" lack TH tags for headers.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	Data tables with two or more logical levels are not present.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Does not Support	The navigation and title frames lack Title attributes.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not Applicable	Client-side scripting is not used.
(m) When a web page requires that an applet, plug-in or other application be present on the client	Not Applicable	

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system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21 (a) through (l).		
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not Support	The edit and combo boxes lack explicit labeling on the Search page.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	Frames allow for link skipping by using frame navigation features of the browser.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	

### 1194.31 Functional performance criteria

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	Some exceptions exist that impair screen reader access to the web-based documentation. Please reference the 1194.22 VPAT for details.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Supports	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be	Supports	

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provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.		
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Supports	User speech is not required.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	

<b>1194.41 Information, Documentation and Support -Detail</b>		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports with Exceptions	Some exceptions are present in the web-based documentation that affects accessibility. Please reference the 1194.22 VPAT for details.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	
(c) Support services for products shall accommodate	Supports	Support is available online and via telephone. Deaf or hard of hearing

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the communication needs of end-users with disabilities.

users can use the national relay service to converse with VMware representatives.