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VMware Workstation 11.1 VPAT©

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Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	**Supports with Exceptions**	Please refer to the 1194.21 section for details.
Section 1194.22 Web-based Intranet and Internet Information and Applications	Not Applicable	Not Applicable
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
Section 1194.31 Functional Performance Criteria	**Supports with Exceptions**	Please refer to the 1194.31 section for details.
Section 1194.41 Information, Documentation, and Support	**Supports**	Please refer to the 1194.41 section for details.

Support Levels

Support Level	Description
Supports	The product fully meets the letter and intent of the Criteria.
Supports with Exceptions/Minor Exceptions	The product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through Equivalent Facilitation	The accessibility tester identified an alternate way to meet the intent of the Criteria or the product does not fully meet the intent of the Criteria.
Supports when combined with Compatible AT	The product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology (AT). For example, many software programs can provide speech output when combined with a compatible screen reader, commonly used AT for people who are blind.
Does Not Support	The product does not meet the letter or intent of the Criteria.
Not Applicable	The Criteria does not apply to the specific product.
Not Applicable - Fundamental Alteration Exception Applies	A Fundamental Alteration of the product would be required to meet the Criteria (see the Access Board's standards for the definition of "fundamental alteration").

§ 1194.21 Software Applications and Operating Systems

Criteria	Support Level	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	**Supports with Exceptions**	VMware Workstation 11.1 provides keyboard shortcuts for the most frequently used features. Most controls are keyboard accessible, with some exceptions. Initial keyboard focus is set in the main tabbed pane, but there is no keyboard support for moving to the Library pane. Users must click the mouse in the Library pane before the tree control responds to keyboard usage. At this point, users must utilize the mouse again to move keyboard focus back to the main tabbed pane. Most of the functions in the Library and main tabs are accessible via the Menu bar. The Library search field and its associated drop-down menu are exceptions because they are neither accessible from the keyboard nor from the menus.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	**Supports with Minor Exceptions**	VMware Workstation 11.1 generally does not disrupt accessibility features. However, messages at the left end of the status bar are set to always display in black. When high contrast mode is enabled using a black background, the resulting black-on-black text is not readable.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as	**Does Not Support**	VMware Workstation 11.1 provides visual focus that some assistive technology products can track.

Criteria	Support Level	Remarks and Explanations
the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. (Related to well-defined focus control which will also be visually indicative).		However, programmatic focus is not available on many UI elements. Within the main tabs, screen readers are unable to track focus and elements are not announced as they receive keyboard focus. Additionally, the menu bar is non-standard and is not fully supported by assistive technologies. Screen readers do not recognize it as a menu bar and are unable to identify the menus as they receive keyboard focus. Once opened, the options in menus and submenus are properly tracked and read. Users can also use accelerator keys to access the menus.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	**Does Not Support**	VMware Workstation 11.1 provides textual names for most controls. However, role and state information is not available for some critical controls, including for controls in the main tab, the Menu bar, and unselected items in the Library tree.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	**Supports**	VMware Workstation 11.1 uses images in a consistent way.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	**Supports**	VMware Workstation 11.1 displays text using standard operating system methods.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	**Supports with Minor Exceptions**	Some sections of VMware Workstation 11.1 override user-selected contrast and color selections.

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		Messages in the left corner of the status bar are set to always display in black. When a high contrast mode is enabled using a black background, the resulting black-on-black text is not readable.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	**Not Applicable**	VMware Workstation 11.1 does not display animation.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	**Supports**	VMware Workstation 11.1 does not use color coding as the only means of conveying information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	**Not Applicable**	VMware Workstation 11.1 does not permit users to adjust color and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	**Supports**	VMware Workstation 11.1 does not blink or flash.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports With Exceptions**	Many forms in VMware Workstation 11.1 are accessible, such as the Preferences dialog. However, some forms and controls, such as the controls found in the main tabs, are not accessible to assistive technologies. Nevertheless, these functions are accessible via the menus or other alternate methods.

§ 1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Does Not Support**	VMware Workstation 11.1 does not make use of standard controls in key components such as the menu bar, Library, and the controls in the main tabs. Users who are blind have to learn the menu bar accelerator keys to gain access to the required menu. Without direct access to the Library or main tabs, users who are blind are entirely dependent upon the menus to operate the software.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports with Minor Exceptions**	The only problem that affects users with low vision has been discussed in the technical paragraph § 1194.21 (b) above.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Supports**	VMware Workstation 11.1 does not require the use of audio.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Supports**	VMware Workstation 11.1 does not require the use of audio.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Supports**	User speech is not required.
(f) At least one mode of operation and information retrieval that does	**Supports**	Fine motor control is not required to use VMware Workstation 11.1.

Criteria	Support Level	Remarks and Explanations
not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.		

§ 1194.41 Information, Documentation, and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.