

VMware Continuent EOA

Announcement

Q. What did VMware announce?

A. VMware announced the End of Availability (“EOA”) for all versions of VMware Continuent® effective May 4, 2016.

Q. What is End of Availability (EOA)?

A. A product has reached its end of availability when it is no longer available for sale from VMware. See more at: <https://www.vmware.com/support/policies/lifecycle>.

Q. Can I continue to use VMware Continuent with support after EOA?

A. Yes, you may continue to use the VMware Continuent products with support until End of General Support (EOGS) as long as your Support contract remains active.

Q. When is VMware Continuent End of General Support (EOGS) date?

A. End of General Support (EOGS), End of Support Life (EOSL), end of Technical Guidance Phase and End of Distribution (EOD) for VMware Continuent are December 31, 2018, pursuant to any other agreement you may have with VMware.

Q. Can I purchase additional VMware Continuent licenses after May 4, 2016?

A. No. However, existing customers have an option to renew their current Term license or their Support and Subscription Services (SnS) until December 31, 2018.

Customer Support and Subscription

Q. What if I want to stay on VMware Continuent?

A. You can continue to use the current product and receive support until the End of General Support (EOGS) date of December 31, 2018. If you have a Support contract that ends before the EOGS date, you have an option to renew your current subscription until December 31, 2018.

Q. What happens to the Support contract renewal when my VMware Continuent Support contract expires?

A. When your Support contract expires, you will renew Support on the products that you have been entitled to:

Scenario 1: Term License

You can renew your Term license, but only until EOGS date of December 31, 2018. If your renewal is for a partial year due to EOGS, your license costs will be prorated.

Scenario 2: Perpetual License

You can renew your Support and Subscription Services, but only until EOGS date of December 31, 2018. If your renewal is for a partial year due to EOGS, your costs will be prorated.

Definition of Terms

For life cycle support phases, visit <https://www.vmware.com/support/policies/lifecycle.html>.

