

Subscription Upgrade Program for Horizon

Terms and conditions

The Subscription Upgrade Program (SUP) for Horizon provides a path for customers to upgrade perpetual VMware Horizon® licenses to VMware Horizon® Service (SaaS) entitlements or Horizon subscription Term licenses (collectively the “Horizon Offerings”) at a price reflecting the additional value. The program update is effective February 8, 2021.

Terms and Conditions

- The Subscription Upgrade Program (SUP) for Horizon delivers upgrade pricing on Horizon Offerings if you want to move from existing perpetual entitlements to subscription SaaS or subscription Term.
- For every Horizon Offering purchased through the SUP for Horizon, you must own a corresponding Horizon perpetual license from which to upgrade at the time of your upgrade request. You must have current support and subscription entitlement (“SnS”) for your perpetual Horizon licenses to be eligible for this program.
- By participating in the SUP for Horizon, you are agreeing to relinquish your corresponding perpetual Horizon licenses upon completion of your purchase.
- Unless otherwise agreed by VMware in writing, no credit will be given for any prepaid, unused SnS.
- The SUP for Horizon Program provides a one-way upgrade from perpetual to SaaS or subscription.
- The SUP for Horizon SKUs are not eligible for the VMware Volume Purchasing Program (VPP) or VMware Transactional Purchasing Program (TPP).
- The SUP for Horizon Program cannot be combined with any other promotional discounts on the same product.
- **Horizon Promotional Renewal Fee.** For every Horizon Offering purchased through the Subscription Upgrade Program, you may renew the Horizon Offerings in the same quantity and edition (or the then-current offering containing substantially the same features, functionality and pricing as the current offering), directly from VMware for one additional Subscription Term beginning on the expiration of the current Subscription Term for an annualized fee that will not exceed the annualized fee that you paid for the then-expiring subscription for the applicable Horizon Offerings by more than ten percent (10%) if your current Horizon Offerings Subscription Term is two (2) years or less or by more than fifteen percent (15%) if your current Horizon Offerings Subscription Term is greater than two (2) years. If you purchase the Horizon Offerings from a VMware channel partner, the annualized pricing that VMware offers through VMware’s standard distribution channel will not exceed the annualized fee for the Horizon Offerings that VMware charges through VMware’s standard distribution channel by more than ten percent (10%). You acknowledge that all pricing and discounts for the Horizon Offerings

entitlement purchased from your preferred reseller shall be solely as negotiated by and between you and the reseller, and VMware makes no representations whatsoever as to any specific pricing or discounts that you may receive if you choose to make purchases through a third-party VMware channel partner.

- **Staggered License Upgrades for Horizon Service.** You may choose to upgrade your perpetual licenses to Horizon Service (SaaS) entitlements over time as your prepaid support service contracts for those licenses expire. So that you can manage your Horizon deployments in a single environment, VMware will allow you to exceed your purchased Horizon Service capacity following your initial upgrade provided that (1) your total capacity of Horizon Service entitlements and Horizon perpetual licenses deployed does not exceed your aggregate Horizon Service and Horizon Perpetual license purchase, (2) you may not use any control plane services for perpetual desktop and app pools (other than license management) beyond your licensed Horizon Service capacity, and (3) you agree to upgrade those perpetual licenses using the SUP for Horizon once your prepaid support services contract for each license expires.
- **Perpetual Licenses on Public Cloud Infrastructure.** VMware agrees that you may use and install on Public Cloud Infrastructure any Horizon perpetual license that you identify as a license that you will upgrade using the SUP for Horizon once your prepaid support services contract for that license expires. "Public Cloud Infrastructure" means infrastructure computing services whereby the provider makes necessary resources, such as hardware, software and other supporting infrastructure available for rent to customers (whether accessible by customers or not), and on which customers may install applications.
- Additional restrictions may apply.