

VMware Horizon Service

Universal License

Q. What is the Horizon universal license?

A. The VMware Horizon® Service universal license provides customers with a single subscription license for all Horizon products.

- VMware Horizon® Cloud
- VMware Horizon® 7 subscription

This means that a Horizon Cloud customer will now also be entitled to Horizon 7 subscription, and vice versa, a Horizon 7 subscription customer is now also entitled to Horizon Cloud.

The universal license comes in two different versions. The full version supports virtual desktops and apps, and an apps-only license will also be available.

CURRENT ENTITLEMENT	HORIZON UNIVERSAL LICENSE	HORIZON APPS UNIVERSAL LICENSE
Horizon Cloud	Horizon 7 subscription and Horizon Cloud	Horizon 7 Apps subscription and Horizon Cloud Apps
Horizon 7 subscription	Horizon 7 subscription and Horizon Cloud	Horizon 7 Apps subscription and Horizon Cloud Apps

To reiterate, the universal license entitles Horizon 7 subscription and Horizon Cloud customers to all of the following solutions:

- Horizon 7 subscription – On-premises
- Horizon 7 subscription – On VMware Cloud™ on AWS
- Horizon Cloud on Microsoft Azure
- Horizon Cloud on IBM Cloud

Customers will have the ability to split workloads across these four options as long as the total number of licenses equals the purchased license amount.

Q. Why did VMware create the universal license?

A. With universal license, customers need only one license to flexibly deploy desktops and apps across multiple private and public cloud options. For example, customers can now start with an on-premises deployment and move to the cloud without requiring a new license. Customers have the ability to mix and match deployments.

Q. How does the license work?

A. The universal license entitles customers to both Horizon 7 subscription and Horizon Cloud.

However, if a customer wants to deploy on premises, they still need to download and install Horizon 7 software that is included in their subscription license. If they want Horizon Cloud, they need to connect to the Horizon Cloud control plane.

Q. How are existing customers handled?

A. All existing Horizon Cloud and Horizon 7 subscription customers can take advantage of the universal license. They will be immediately granted access to both Horizon Cloud and Horizon 7 subscription regardless of which of these SKUs they own today.

All existing customers will be sent an email informing them about the new universal license.

Q. How is VMware notifying customers about their new entitlements?

A. **Existing customers** – Existing Horizon 7 subscription and Horizon Cloud customers will receive a notification telling them they are now entitled to both Horizon 7 subscription and Horizon Cloud. The email will include a link to a landing page with more information on the universal license.

New customers – New customers will receive a welcome email that provides information on all their entitlements, as well as all necessary documentation and download links.

Q. Is VMware Identity Manager™ supported?

A. The universal license supports VMware Identity Manager Hosted.

Q. Is VMware vRealize® Operations™ included in any of the Horizon subscription bundles?

A. VMware vRealize Operations is not included in any Horizon subscription bundle. Customers can buy stand-alone licenses.

Q. How do add-on purchases work?

A. **Existing Horizon Cloud** customers will be able to add additional licenses without creating a new SID. We are using the Horizon Cloud SKUs for the universal license. These will co-term to your existing contract.

Horizon 7 subscription customers will need to use the new SKUs. This means a new SID will be created and it will not co-term to your existing contract.

However, when your old contract is up for renewal, you will be able to move all those licenses to the new contract and your licenses will co-term to the new contract. You'll then have one contract going forward.

Q. What happens to the VMware Workspace ONE® Enterprise for VDI SKU?

A. Customers with the existing Workspace ONE Enterprise for VDI SKU will be granted access to the Horizon universal license. Workspace ONE Enterprise for VDI will now include the Horizon universal license.

Q. What happens to the Workspace ONE Enterprise SKU?

A. Customers with the existing Workspace ONE Enterprise SKU will be granted access to the Horizon Apps universal license. Workspace ONE Enterprise will now include the Horizon universal license.