

# Subscription Upgrade Program for Horizon

## Terms and conditions

The Subscription Upgrade Program (SUP) for Horizon provides a path for customers to upgrade perpetual VMware Horizon® licenses to Horizon Universal subscription licenses at a price reflecting the additional value. SKUs are transactable as of November 8, 2019.

### Terms and Conditions

- The Subscription Upgrade Program (SUP) for Horizon delivers upgrade pricing on Horizon Universal licenses for customers who want to move from existing perpetual entitlements to subscription.
- For every Horizon Universal (subscription) license purchased through the SUP for Horizon, the customer must own a corresponding Horizon perpetual license from which to upgrade, and provide proof of ownership at time of quote request. Net-new licenses must be purchased using Horizon Universal SKUs (not the SUP for Horizon SKUs).
- Customers must have active SnS for their perpetual Horizon licenses to be eligible for this program.
- By participating in the SUP for Horizon, customers are agreeing to relinquish their corresponding perpetual Horizon licenses upon completion of their purchase.
- Customers are not eligible for this program until renewal.
- The SUP for Horizon provides a one-way upgrade from perpetual to subscription.
- SUP for Horizon SKUs are non-renewable. Horizon Universal SKUs should be used at renewal.
- The SUP for Horizon is not eligible for the VMware Volume Purchasing Program (VPP) or VMware Transactional Purchasing Program (TPP).
- The SUP for Horizon cannot be combined with any other promotional discounts on the same product.

