

Workspace Administrative Services

You manage Workspace users, groups, resources, authentication, sync setup, and the database connection from different Workspace administrative services.

Service	Description
Workspace Admin Console	In the Workspace Admin Console interface, you set up the resource catalog and administer your users and groups, entitlements, and reports. You log in as the administrator user role assigned from Active Directory. The URL to directly log in to the admin console is https://WorkspaceFQDN/SAAS/admin .
Connector Services Admin	In the Connector Services Admin pages, you configure the directory, set up your authentication adapters, and administer other enterprise integrations such as virtual desktops and remote apps. This includes setting up the integration to the View connection server, ThinApp repository, and Citrix published applications resources. From these pages you can also check directory sync status and alerts. You log in as the Workspace administrator, using the user name admin and the admin password you created when you set up Workspace. A link to the Connector Services Admin pages can be found at https://Workspace_FQDN.com:8443 .
Appliance Configurator	In the Appliance Configurator pages, you can manage the Workspace database, update certificates, enable Syslog, change the Workspace and system passwords and manage other infrastructure functions. You log in as the Workspace administrator, using the user name admin and the admin password you created when you set up Workspace. A link to the Appliance Configurator pages can be found at https://Workspace_FQDN.com:8443 . You can also access the Appliance Configurator pages from the Workspace Admin Console, Settings > Virtual Appliance System Configuration page.

Customer Experience Improvement Program

When you install Workspace, you can choose to participate in VMware's customer experience improvement program.

If you participate in the program, VMware collects anonymous data about your deployment in order to improve VMware's response to user requirements. No data that identifies your organization is collected.

Before collecting the data, VMware makes anonymous all fields that contain information that is specific to your organization.

NOTE If your network configurations Internet access through HTTP proxy, in order to send this information, you must adjust your proxy settings on the workspace appliance. See [“Set Proxy Server Settings for Workspace,”](#) on page 19
