

Table 4-3. Log File Information (Continued)

Component	Location of Log File	Description
Update Logs	/opt/vmware/var/log/update.log /opt/vmware/var/log/vami	A record of output messages related to update requests during an upgrade of Workspace. The files in the /opt/vmware/var/log/vami directory are useful for troubleshooting. You can find these files on all virtual machines after an upgrade.
Apache Tomcat Logs	/opt/vmware/horizon/workspace/logs/catalina.log	Apache Tomcat records of messages that are not recorded in other log files.

Collect Log Information

During testing or troubleshooting, the logs can give feedback about the activity and performance of the virtual appliance as well as information about any problems that occur.

You collect the logs from each workspace-va appliance that is in your environment.

Procedure

- 1 Log in to the Appliance Configurator
- 2 Open the Log File Locations page and click **Prepare log bundle**.
The information is collected into a tar.gz file that can be downloaded.
- 3 Download the prepared bundle.

What to do next

To collect all logs, do this on each workspace-va appliance.