

Setting Time To Live in DNS Record

The time to live (TTL) setting determines how long before DNS related information is refreshed in the cache. For a seamless failover of View desktops and applications, make sure that the time to live (TTL) setting on the DNS records is short. If the TTL setting is set too long, users might not be able to access their View desktops and applications immediately after failover. To enable quick refresh of the DNS, set the DNS TTL to 30 seconds.

Workspace Activities Not Available in Read-Only Mode

Using Workspace in read-only mode is designed for high availability to allow end users access to the resources in their My Apps portal. Some activities in the Workspace admin console and other admin services pages might not be available when Workspace is in read-only mode. Below is a partial list of common activities that are not available.

When Workspace is running in read-only mode, activities related to changes in Active Directory or the database cannot be made and syncing to the Workspace database does not work.

Administrative functions that require writing to the database are not available during this time. You must wait until Workspace returns to read and write mode.

Workspace Administration Console Read-Only Mode

The following are some of the limitations in the Workspace admin console in read-only mode.

- Adding, deleting, editing users and groups in the Users & Groups tab
- Adding, deleting, editing applications in the Catalog tab
- Adding, deleting, editing application entitlements
- Changing branding information

Connector Services Admin Pages Read-Only Mode

The following are some of the limitations in the Connector Service Admin pages in read-only mode.

- Directory Sync to add, edit, delete users and groups
- Editing information about resources, including View, XenApp and other resources
- Editing the Authentication Methods page

Appliance Configurator Pages Read-Only Mode

The following are some of the limitations in the Appliance Configurator pages in read-only mode

- Testing the database connection setup
- Changing the Workspace admin password in the Change Password page

End User My Apps Portal Read-Only Mode

When Workspace is in read-only mode, users can sign in to their Workspace portal and access their resources. The following functionality in the end user Workspace portal is not available when Workspace is in read-only mode.

- Mark a resource as Favorite or unmark a resource as Favorite
- Drag and drop resources on the user's My Apps page to rearrange them
- Add resources from the App Center or remove resources from the user's My Apps page
- The label **New** is not removed from an application when it is launched