

- Validation review of the environment and discussion of testing results.
- Update and finalize the Architecture Design document.
- Execute test cases to validate the design with Customer test workloads. If Customer does not supply test workloads, VMware will perform standard rule testing with pre-built virtual machine templates.

Phase 7: Knowledge Transfer

VMware provides a knowledge transfer session about the design, deployment, and system capabilities of the Micro-Segmentation solution. Specifically, the knowledge transfer phase consists of the following:

- Up to two (2) days of onsite knowledge transfer, for up to eight (8) people, to include best practices in the following areas:
 - Deployed NSX infrastructure components.
 - NSX logical networks and security.

Note: The knowledge transfer phase is not a substitute for VMware training courses, such as the Install, Configure, and Manage, or Operational Readiness.

Phase 8: Conclusion

The project review and conclusion activities include a presentation that summarizes the engagement activities performed for the resulting Micro-Segmentation solution.

Deliverables

- Pre-engagement call(s) to discuss project objectives, scope, requirements, prerequisites, schedules, and logistics.
- Service Checklist document.
- Kickoff meeting.
- Solution Overview presentations.
- Solution Requirements document.
- Architecture Design document.
- Deployed production NSX Micro-Segmentation solution environment as defined in the Deploy phase.
- Configuration Workbook.
- Validation Workbook.
- Knowledge transfer workshop.

Out of Scope

The following are out of scope for this service:

- Implementation or configuration of VMware vShield Endpoint™ or NSX Data Security.

- Configuration of the VMware vCloud Suite® products used for the NSX for vSphere solution beyond those implemented for the mutually agreed to use cases.
- Integration with Customer's existing environment, except authentication system and network infrastructure.
- Design and/or Integration with third-party systems and applications.
- Remediation work associated with any problems resulting from the content, completeness, accuracy, and consistency of any data, materials, or information supplied by Customer.
- Third-party software or any technical services that are not applicable to VMware components.
- Integration with any cloud management suite product (such as VMware vRealize™ Automation or VMware vRealize™ Orchestrator™) not specifically defined in this datasheet.
- Application coding and/or API scripting.
- Analyzing Customer workloads for use with an NSX for vSphere environment.
- Customizing any of the NSX software infrastructure components.
- Configuring, tuning, or troubleshooting of Customer's server, storage, or network environment.
- Installing and configuring third-party software.
- Resolving physical/underlying network or storage connectivity issues.
- Designing physical/underlying network to support NSX for vSphere.
- Operationalizing NSX for vSphere production environment.
- Customer solution training outside of the defined Knowledge Transfer session previously described.

Prerequisites

Technical Requirements

- Hardware Requirements: Customer will have the required hardware installed and configured as required and communicated in the Service Checklist.
- Software Requirements: Customer will have the required software installed and configured as required and communicated in the Service Checklist.

Role Descriptions

VMware Project Team

The VMware team will be comprised of multiple roles and might vary in the level of effort. VMware will utilize the following resources to deliver the consulting services outlined in this datasheet.