

Getting Started with VMware vCloud Air Direct Connect

Please follow the below steps to setup VMware vCloud® Air™ Direct Connect:

- Decide on a vCloud Air location, the number of connections that you would like to use, and the port size.
 - **For a connection from a collocated cage:** skip to Step 2
 - **For a private line or network exchange connection:** contact your preferred Network Service Provider (NSP) or one that already terminates in the desired vCloud Air location to setup a connection from your data center to the corresponding network termination address below.

vCLOUD AIR LOCATION	NETWORK TERMINATION ADDRESS	COLOCATION PARTNER
US Northern California	VMware / Savvis (SC5) 2403 Walsh Ave Santa Clara, CA 95051, USA	CenturyLink
US Nevada	VMware / SwitchNap 7135 S Decatur Blvd Las Vegas, NV 89118, USA	SwitchNap
US New Jersey	VMware / Savvis (NJ1) 34 Exchange Pl, Suite 802 Jersey City, NJ 07311, USA	CenturyLink
US Texas	VMware / Digital Realty Trust 850 East Collins Blvd Richardson, TX 75081, USA	DigitalRealty
US Virginia	VMware / Savvis (DC4) 21110 Ridgeway Circle Sterling, VA 20166, USA	CenturyLink
Europe Germany	VMware / Equinix (FR2) Friesstrasse 26 Frankfurt, Germany 60388	Equinix
Europe UK	VMware / Equinix (LD5) 8 Buckingham Ave Slough Trading Estate Slough, Berkshire SL1 4AX, England	Equinix
Japan West	VMware / SoftBank Telecom Yahatahigashi-Ku, Kitakyushu-Shi, Fukuoka, Japan	Softbank
Australia South	VMware / Telstra 1822 Dandenong Rd. Clayton, VIC 3168, Australia	Telstra

A reference list of connected NSPs per location can be found on the Direct Connect section of the vCloud Air website (<http://vcloud.vmware.com/service-offering/direct-connect>); however, it is not exhaustive and should be confirmed with the location provider.

If your preferred NSP is not connected into your desired location, you can request that they initiate a Network-to-Network Interface (NNI) agreement with an NSP that is.

Note: Network exchange connections can only be provided by select partner NSPs in certain vCloud Air locations. Consult the vCloud Air website for the most up-to-date list.

- Ensure that all relevant information for a Letter of Authorization – Connecting Facility Assignment (LOA-CFA) is received from the NSP or collocation partner for circuit completion.
- Login to the My VMware® portal to create your port request(s). Choose the appropriate type of Direct Connect depending on the connection type used:
 - **Direct Connect with Cross Connect:** for private lines and connections from collocated equipment
 - **Direct Connect for Network Exchange:** for network exchange connections

The LOA-CFA received from the NSP or collocation partner should be submitted with the order
- For private lines and connections from collocated equipment, VMware will also order and setup the cross connect between the NSP termination point or collocated equipment and the vCloud Air termination point in the MMR/MDF. (Network exchange connections have pre-provisioned cross connects).
- Once the Direct Connect port and cross connect (if necessary) are provisioned, your vCloud Air account manager will setup a Test & Verify Meeting to confirm that the entire circuit is complete

