

VMware vFabric Postgres EOA

September 1, 2014

Q. When is the VMware vFabric Postgres EOA?

A. The vFabric Postgres EOA is scheduled for September 1st, 2014. vFabric Postgres will no longer be available for purchase after this date.

Q: What is End of Availability (EOA)?

A: A product has reached its end of availability when it is no longer available from VMware. See more at: <https://www.vmware.com/support/policies/lifecycle.html#sthash.9ICRhwGh.dpuf>

Q: When is VMware vFabric Postgres End of General Support (EOGS) date?

A: End of General Support (EOGS) for VMware vFabric Postgres is January 15th, 2016, pursuant to any other agreement you may have with VMware.

Q. Does the EOA apply to just to the standalone version of vFabric Postgres?

A. No. vFabric Postgres contained in the VMware vFabric Suite will go EOA at the same time.

Q. Can I continue to use vFabric Postgres after the EOA?

A. Yes, you may continue to use the product after EOA.

Q. Can I continue to get technical support for vFabric Postgres after EOA?

A. Yes. Customers who have active support contracts for vFabric Postgres will still be entitled to Technical Support as per the VMware Life Cycle policy matrix. <https://www.vmware.com/files/pdf/support/Production-Lifecycle-Matrix.pdf>

Q. How and when will customers get notified?

A. Customers who have purchased vFabric Postgres standalone or as part of the vFabric Suite Advanced and have active support contracts, should receive notification of the End of Availability by e-mail by September 5th, 2014.

Q. Will vFabric Postgres licenses be removed from My VMware?

A. No, the licenses will not be removed from the portal.

Q. Is there a new product that replaces vFabric Postgres?

A. No, there is not a direct replacement for vFabric Postgres.

Q: Whom may I contact if I have additional questions?

A: Please reach out to your VMware representative or VMware Global Support Services if you have any additional questions.

