

VMware View Enterprise Bundle & Add-on

End of Availability and End of Support Lifecycle FAQs

What did VMware announce regarding VMware View Enterprise?

VMware has announced the end of availability (“EOA”) of VMware View Enterprise Bundle and Add-on, effective on **September 30th, 2013**. No further orders for VMware View Enterprise and VMware Enterprise Add-ons will be accepted after this date. View Enterprise customers with an active Support and Subscription contract will continue to receive support and maintenance through the end of support life as specified in the [product lifecycle policies](#).

The features and capabilities offered in View Enterprise will continue to be available in VMware Horizon View (formerly VMware View Premier).

Can I purchase more View Enterprise Bundle or View Enterprise Add-ons licenses after the EOA date?

You will not be able to purchase VMware Enterprise Licenses after **September 30th, 2013**.

Can I still get VMware View Enterprise support?

Yes, you may continue to obtain technical support and maintenance for the VMware Enterprise products up until the end of support life (“EOSL”) date if you have a currently active VMware Support & Subscription service contract. You should continue to use the same support tools and methods for logging support cases.

What if my VMware View Enterprise Support & Subscription service contract goes beyond the “EOSL” date?

If you have an active VMware Support & Subscription contract for VMware Enterprise Bundle or Add-on that expires after the EOSL Date, VMware or your VMware Reseller representative will contact you regarding the unused portion of your contract.

Can I continue to use VMware View Enterprise after “EOA” and “EOSL”?

Yes. You may use View Enterprise for as long as the product continues to run. There is no licensing restriction that would prevent you from running your View Enterprise deployment indefinitely. There may be new operating systems or future hardware advancements and peripherals that may prevent View Enterprise from working, so your timeframe may be determined by your rate of adoption of new technology and by the View Enterprise features you use.

Is there a migration or upgrade path from VMware View Enterprise Bundle and Add-on?

Yes, customers can upgrade from View Enterprise Bundle to VMware Horizon View (formerly View Premier). Customers with View Enterprise Add-on can upgrade to either Horizon View Add-on or Horizon View Bundle. Contact your VMware representative or VMware partner to learn more about upgrade paths.

Will I be able to receive new releases of View Enterprise Bundle and Add-on?

As part of the standard product support lifecycle, as long as you have an active Support and Subscription contract, you will continue to receive products updates made to View Enterprise Bundle and Add-on until the [EOSL date](#).

What if I have further questions?

If you have any additional questions regarding your existing VMware View Enterprise license(s) or support entitlements, please contact your VMware or VMware Reseller representative.

