

Subscription Upgrade Program for VMware vRealize Suite and VMware vCloud Suite

The Subscription Upgrade Program (SUP) for VMware vRealize® Suite and VMware vCloud Suite® provides a path for customers to upgrade perpetual licenses to VMware vRealize® Cloud Universal™ subscription licenses at a price reflecting the additional value.

Terms and conditions

- The Subscription Upgrade Program for vRealize Suite and vCloud Suite delivers upgrade pricing on vRealize Cloud Universal (formerly known as vRealize Flex™) licenses for customers who want to move from existing perpetual entitlements to subscription.
- For every vRealize Cloud Universal (subscription) license purchased through the SUP for vRealize Suite and vCloud Suite, the customer must own a VMware vSphere®, vRealize Suite and vCloud Suite perpetual license from which to upgrade, and provide proof of ownership at time of quote request. Talk to your account representative for more details on SUP eligibility. Net-new licenses must be purchased using vRealize Cloud Universal SKUs (not the SUP for vRealize Suite and vCloud Suite SKUs).
- Customers must have active subscription and support (SnS) for their perpetual vRealize Suite and vCloud Suite licenses to be eligible for this program.
- By participating in the SUP for vRealize Suite and vCloud Suite, customers are agreeing to relinquish their corresponding perpetual vRealize Suite and vCloud Suite licenses upon completion of their purchase.
- Customers are not eligible for this program until renewal.
- The SUP for vRealize Suite and vCloud Suite provides a one-way upgrade from perpetual to subscription.
- The SUP for vRealize Suite and vCloud Suite SKUs are non-renewable. vRealize Cloud Universal SKUs should be used at renewal.
- The SUP for vRealize Suite and vCloud Suite is not eligible for the VMware Volume Purchasing Program or VMware Transactional Purchasing Program.
- The SUP for vRealize Suite and vCloud Suite cannot be combined with any other promotional discounts on the same product.