

VMware Accessibility Conformance Report

VPAT® Version 2.2 – Nov 2018

Name of Product/Version: VMware Fusion 11

Product Description:

VMware Fusion delivers the best way to run Windows on the Mac, and the ultimate development and testing tool for building apps to run on any platform.

Improving on the best way to run Windows on the Mac, Fusion 11 offers an improved user interface with customizable Touch Bar support, a new Application menu for quickly launching Windows apps and VMs, as well as an improved graphics engine built with Apple Metal technology.

Built for more than just Windows on the Mac, Fusion 11 Pro is a powerful and secure development and testing sandbox for IT pros, developers and businesses. Fusion Pro includes all features of Fusion, with additional capabilities for managing virtual networking configuration and simulation, VM cloning, and enhanced remote vSphere controls.

Date: 2018/11/20

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For more accessibility information, please find from website: [VMWare Accessibility](#)

Notes:

Beyondsoft, based on their independent testing of the generally available product version noted, has created this VPAT Report.

Evaluation Methods Used:

Using the combination methods of third-party automation tools and manual test.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A - Yes Level AA - Yes Level AAA - Yes
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Most non-text content in VMware Fusion have text alternative that serves equivalent purpose. However, some status image and icons does not have text alternative.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) 	Not Applicable	The VMware Fusion does not contain Audio-only or Video-only media.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Caption is provided in Video Tutorials in VMware Fusion.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The information in the Video Tutorials is provided in text displayed in same web page.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Most of the content in VMware Fusion is available to user who uses screen reader.</p> <p>But some collapsed content which is unexpected for end-user is still read by screen reader.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Most of the content in VMware Fusion is available to user who uses screen reader.</p> <p>But some collapsed content which is unexpected for end-user is still read by screen reader.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply 	Supports	<p>The instructions provided in VMware Fusion for understanding and operating content do not rely solely on sensory characteristics of components.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Information in VMware Fusion does not use color as the only visual method to convey information.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The VMware Fusion does not contain audio content plays automatically for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Most components in VMware Fusion support keyboard access.</p> <p>However some action such as restore Virtual Machine to snapshot is not available through keyboard action.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	There is no keyboard Trap in VMware Fusion.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply 	Not Applicable	There is no time limit is set in VMware Fusion.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	VMware Fusion does not contain moving, blinking, scrolling or auto-updating information.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	VMware Fusion does not have content that flashes more than three times in one second or below thresholds.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Not Applicable	VMware Fusion does not have repeated content in different windows.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The window in VMware Fusion have titles that describe its topic.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply 	Supports	In VMware Fusion, the content receives focus in an order which is consistent with the meaning of the content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The link purpose in VMware Fusion can be determined by the link text and the context.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The VMware Fusion does not contain web pages.

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The context is not changed when component receives focus in VMware Fusion.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	In VMware Fusion, changing the settings does not automatically cause a change in context.
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) 	Supports	When the input error is identified in VMware Fusion, a pop up window contain error message displays to notify user.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Most content which requires user input can provide labels or instruction. However, some combo boxes and edit boxes are not associated with label and no other instructions provided in some modules.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The content in VMware Fusion is not implemented using markup language.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	For most user interfaces in VMware Fusion, the role and name can be read by screen reader. But for the install method select window, the status of the install method is not read by screen reader.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	VMware Fusion does not contain live audio content.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Video Tutorials in VMware Fusion does not contain visual details that cannot be understood from the main soundtrack alone.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Most of the text in VMware Fusion has a contrast ratio of at least 4.5:1. But the contrast ratio for some buttons does not meet the minimum requirement of WCAG 2.0.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) 	Does not Support	The text in VMware Fusion cannot be resized without requiring the use of assistive technology such as a screen magnifier.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.5 Images of Text (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Image of text is not used in VMware Fusion, and text is used instead of image of text to convey the information.
<p>2.4.5 Multiple Ways (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	VMware Fusion has menus and toolbars to navigate in the application.
<p>2.4.6 Headings and Labels (Level AA)</p> Also applies to:	Not Applicable	The content in VMware Fusion does not contain headings.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The focus is visible in VMware Fusion.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Supports	The language in the VMware Fusion can be determined by screen reader, users with disabilities can be better able to understand the content.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The navigational mechanism occurs in same order in a series of window.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The functional components in application are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.35 (Web) 	Supports	If input error is detected, VMware Fusion suggests the correct value when available.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 10.2.35 (non-web document) 11.2.1.35 (Software) 11.2.2.35 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.36 (Web) 10.2.36 (non-web document) 11.2.1.36 (Software) 11.2.2.36 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The VMware Fusion does not contain web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Does Not Support	No sign language is provided in Video Tutorials in VMware Fusion
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p>	Not Applicable	The VMware Fusion does not contain video content

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>		<p>where pauses in foreground audio are insufficient to allow audio descriptions to convey the sense of the video.</p>
<p><u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	<p>The information in the Video Tutorials is also provided in text displayed in same web page.</p>
<p><u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	<p>The VMware Fusion does not contain Audio only content</p>
<p><u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially Supports	<p>Most of the text in VMware Fusion has a contrast ratio of at least 7:1. But the contrast ratio for the text on some buttons and links does not meet it.</p>
<p><u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	<p>The VMware Fusion does not contain Audio or Video media.</p>
<p><u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially Supports	<p>Most blocks of text have a good visual presentation in VMware Fusion. However some specifying texts do not meet the criterion, such as users cannot select foreground and background colors.</p>
<p><u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	<p>Image of text is not used in VMware Fusion, text is used to convey the information.</p>
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially Supports	<p>Most components in VMware Fusion support keyboard access. However some action such as restore Virtual Machine to snapshot is not available through keyboard action.</p>
<p><u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	<p>There is no timing related content on VMware Fusion, hence timing is not an essential part of the event for this product.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.4 Interruptions (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The messages displayed in VMware Fusion can be postponed by user.
<p>2.2.5 Re-authenticating (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	No session in VMware Fusion requires authentication.
<p>2.3.2 Three Flashes (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	VMware Fusion do not contain anything that flashes more than three times in any one-second period to reduce the chance of seizures.
<p>2.4.8 Location (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Menus always display on the Window, users can obtain their location and direct to new menu through the menus
<p>2.4.9 Link Purpose (Link Only) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially Supports	Most links in VMware Fusion can be identified by link text but some links in preference window cannot be determined by its text.
<p>2.4.10 Section Headings (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Each section in VMware Fusion have a heading to describe the function.
<p>3.1.3 Unusual Words (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	No unusual Words used in VMware Fusion.
<p>3.1.4 Abbreviations (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially Supports	Most abbreviations in VMware Fusion have the expanded form displayed. But some words in settings page does not have expanded form displayed.
<p>3.1.5 Reading Level (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	No text in VMware Fusion requires reading ability more advanced than the lower secondary education level after removal of proper names and titles.

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.6 Pronunciation (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	In VMware Fusion, no words cause ambiguous meaning without knowing the pronunciation.
<p>3.2.5 Change on Request (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	All requests can be initiated or enabled/disabled by users on VMware Fusion
<p>3.3.5 Help (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Context-sensitive help is available on VMware Fusion.
<p>3.3.6 Error Prevention (All) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	VMware Fusion supports data input check and information confirmation

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most features allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues such as contrast ratio for some content doesn't meet 4.5:1, redundant blank is read out by screen reader ... that affect vision-impaired users.
302.2 With Limited Vision	Partially Supports	Most features allow low vision users to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface does not have enough color contrast ratio to allow low-vision user to distinguish.
302.3 Without Perception of Color	Partially Supports	Most features allow users with color deficiencies to operate normally, but for some notification messages, the color contrast ratio is not enough.
302.4 Without Hearing	Supports	VMware Fusion is available to people who are deaf or hard of hearing. There is no operation requires user hearing.
302.5 With Limited Hearing	Supports	VMware Fusion is available to people who are deaf or hard of hearing. There is no operation requires user hearing.
302.6 Without Speech	Supports	VMware Fusion does not require user speech.
302.7 With Limited Manipulation	Supports	VMware Fusion does not require simultaneous manual operations or fine motor control.
302.8 With Limited Reach and Strength	Supports	VMware Fusion can be operated by people with limited reach and limited strength. There is no operation requires user with reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	VMware Fusion is compatible with screen reader and provides instruction when requires user input. However, the line space and background/foreground color unchangeable issues may affect user with limited cognitive.

Chapter 4: Hardware

All criteria of chapter 4 are Not Applicable for VMware Fusion.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	VMware Fusion is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	VMware Fusion does not disrupt platform accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	For most objects in the VMware Fusion, their roles, states, properties boundary, name and description can be determined by screen reader. But for some content, the status is not able to determine by screen reader.
502.3.2 Modification of Object Information	Supports	The states and properties can be set through assistive technology, such as a screen reader.
502.3.3 Row, Column, and Headers	Partially Supports	For most table content in VMware Fusion, the table header and row header can be read out by screen reader, but in some tables, such as the shared folders table, the row header is not read out by screen reader.
502.3.4 Values	Supports	For content in VMware Fusion, the values for the object can be read by screen reader, and the range of allowable values is displayed when the value is set out of the allowable range.
502.3.5 Modification of Values	Supports	The values set by user also can be set via keyboard when using screen reader.
502.3.6 Label Relationships	Partially Supports	Most labels in VMware Fusion can be detected and read out by screen reader. However, some labels, such as license key edit boxes cannot be read out by screen reader.
502.3.7 Hierarchical Relationships	Supports	All objects' hierarchical relationships information in VMware Fusion can be obtained by screen reader.
502.3.8 Text	Partially Supports	Most content of text objects, text attributes, and the boundary of text rendered to the screen in VMware Fusion are available and displayed. However, some text boundary is not able to determine by screen reader.
502.3.9 Modification of Text	Supports	Text set by the user can be set programmatically.
502.3.10 List of Actions	Partially Supports	For most content in VMware Fusion, the list of available actions is read out when the content receives focus. However, for some content, such as the snapshot in snapshot manager, the actions list that screen reader provided does not contain all the actions for the object, some actions are not captured by screen reader.
502.3.11 Actions on Objects	Partially Supports	In VMware Fusion, most actions for the objects can be executed when screen

Criteria	Conformance Level	Remarks and Explanations
		reader turned on, but for some actions, such as restore a snapshot, it cannot be executed when using screen reader.
502.3.12 Focus Cursor	Supports	VMware Fusion shows text insertion point when requires user input and have visible focus.
502.3.13 Modification of Focus Cursor	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.
502.3.14 Event Notification	Partially Supports	Most notifications of events are available to screen reader. However, some alert/warning message is not available to screen reader.
502.4 Platform Accessibility Features	Not Applicable	VMware Fusion is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	VMware Fusion permits user preferences from platform settings.
503.3 Alternative User Interfaces	Not Applicable	VMware Fusion does not provide any alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	VMware Fusion does not have user controls for volume adjustment
503.4.2 Audio Description Controls	Not Applicable	VMware Fusion does not contain user controls for program selection.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	VMware Fusion is not an authoring tool.
504.2.2 PDF Export	Not Applicable	VMware Fusion is not an authoring tool.
504.3 Prompts	Not Applicable	VMware Fusion is not an authoring tool.
504.4 Templates	Not Applicable	VMware Fusion is not an authoring tool.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	VMware Fusion has no accessibility and compatibility features, so no documentation is required.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All the documents of VMware Fusion are electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	VMware Fusion has no build-in accessibility features, so no corresponding support services is required.
603.3 Accommodation of Communication Needs	Supports	Support services of the VMware Fusion is provided, such as the Help. In addition, there is some contact info listed in the electronic documents. VMware customers have access to get support service through the Get Support from web (https://www.vmware.com/support.html) or calling the support telephone.

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Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most features allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as contrast ratio for some content doesn't meet 4.5:1, redundant blank is read out by screen reader ... that affect vision-impaired users.
4.2.2 Usage with limited vision	Partially Supports	Most features allow low vision users to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface does not have enough color contrast ratio to allow low-vision user to distinguish.
4.2.3 Usage without perception of colour	Partially Supports	Most information in VMware Fusion does not use color as the only visual method to convey information. However, for memory types, the memory size is only distinguished by color without any text description.
4.2.4 Usage without hearing	Supports	VMware Fusion is available to people who are deaf or hard of hearing. There is no operation requires user hearing.
4.2.5 Usage with limited hearing	Supports	VMware Fusion is available to people who are deaf or hard of hearing. There is no operation requires user hearing.
4.2.6 Usage without vocal capability	Supports	VMware Fusion does not require user speech.
4.2.7 Usage with limited manipulation or strength	Supports	VMware Fusion does not require simultaneous manual operations or fine motor control.
4.2.8 Usage with limited reach	Supports	VMware Fusion can be operated by people with limited reach and limited strength.
4.2.9 Minimize photosensitive seizure triggers	Supports	VMware Fusion does not have content that flashes which can trigger photosensitive seizures.
4.2.10 Usage with limited cognition	Partially Supports	VMware Fusion is compatible with screen reader and provides instruction when requires user input. However, the line space and background/foreground unchangeable issues may affect user with limited cognitive.
4.2.11 Privacy	Not Applicable	There is no privacy related feature provided for accessibility in VMware Fusion.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Does not support	Some content, such as the "clean up recommended" button, is closed to screen reader and does not provide non-visual access to it.
5.1.3.2 Auditory output delivery including speech	Not Applicable	VMware Fusion does not contain auditory output provide as non-visual access method.
5.1.3.3 Auditory output correlation	Not Applicable	VMware Fusion does not contain audio output provide as non-visual access method.
5.1.3.4 Speech output user control	Not Applicable	VMware Fusion does not contain speech output provide as non-visual access method.
5.1.3.5 Speech output automatic interruption	Not Applicable	VMware Fusion does not contain speech output provide as non-visual access method.
5.1.3.6 Speech output for non-text content	Partially Supports	In VMware Fusion, alternative text is provided for most non-text content. However, proper alternative text is not provided for some images in VMware Fusion.
5.1.3.7 Speech output for video information	Not Applicable	VMware Fusion does not contain pre-recorded video content provide as non-visual access method.
5.1.3.8 Masked entry	Not Applicable	VMware Fusion does not contain auditory output provide as non-visual access method.
5.1.3.9 Private access to personal data	Not Applicable	VMware Fusion does not contain auditory output provide as non-visual access method.
5.1.3.10 Non-interfering audio output	Not Applicable	VMware Fusion does not contain auditory output provide as non-visual access method.
5.1.3.11 Private listening	Not Applicable	VMware Fusion does not contain auditory output provide as non-visual access method.
5.1.3.12 Speaker volume	Not Applicable	VMware Fusion does not contain auditory output provide as non-visual access method.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.13 Volume reset	Not Applicable	VMware Fusion does not contain auditory output provide as non-visual access method.
5.1.3.14 Spoken languages	Not Applicable	VMware Fusion does not contain speech output provide as non-visual access method.
5.1.3.15 Non-visual error identification	Not Applicable	VMware Fusion does not contain speech output provide as non-visual access method.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	VMware Fusion does not provide self-services transaction.
5.1.4 Functionality closed to text enlargement	Not Applicable	No function in VMware Fusion is closed to text enlargement feature of platform or assistive technology.
5.1.5 Visual output for auditory information	Not Applicable	No function in VMware Fusion needs pre-recorded auditory information for using.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	No function in VMware Fusion is closed to keyboard or keyboard interfaces.
5.2 Activation of accessibility features	Not Applicable	VMware Fusion does not have documented accessibility features.
5.3 Biometrics	Not Applicable	VMware Fusion does not use biological characteristics.
5.4 Preservation of accessibility information during conversion	Not Applicable	VMware Fusion does not convert information or communication.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	VMware Fusion does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Not Applicable	There are no operable parts in VMware Fusion.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	VMware Fusion does not have locking or toggle control.
5.6.2 Visual status	Not Applicable	VMware Fusion does not have locking or toggle control.
5.7 Key repeat	Not Applicable	VMware Fusion does not have key repeat function.
5.8 Double-strike key acceptance	Not Applicable	VMware Fusion does not have key repeat function.
5.9 Simultaneous user actions	Supports	VMware Fusion provides key mapping function, user is able to customize keyboard shortcut.

Chapter 6: ICT with Two-Way Voice Communication

All criteria of chapter 6 are Not Applicable for VMware Fusion.

Chapter 7: ICT with Video Capabilities

All criteria of chapter 7 are Not Applicable for VMware Fusion.

Chapter 8: Hardware

All criteria of chapter 8 are Not Applicable for VMware Fusion.

Chapter 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1 General	Heading cell – no response required	Heading cell – no response required
10.2 Document success criteria	Heading cell – no response required	Heading cell – no response required
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG section
10.2.39 Caption positioning	Not Applicable	VMware Fusion is not non-web document.
10.2.40 Audio description timing	Not Applicable	VMware Fusion is not non-web document.

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
	required	
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Supports	VMware Fusion supports the accessibility services provided by Mac OS, including Voiceover, screen magnifier, high contrast theme, etc.
11.3.2.4 Assistive technology	Not Applicable	VMware Fusion is not assistive technology.
11.3.2.5 Object information	Partially Supports	For most objects in the VMware Fusion, their roles, states, properties boundary, name and description can be determined by screen reader. But for some content, the status is not able to determine by screen reader.
11.3.2.6 Row, column, and headers	Partially Supports	For most table content in VMware Fusion, the table header and row header can be read by screen reader, but in some table, such as the shared folders table, the row header is not read by screen reader.
11.3.2.7 Values	Supports	For content in VMware Fusion, the values for the object can be read by screen reader, and the range of allowable values is displayed when the value is set out of the allowable range.
11.3.2.8 Label relationships	Partially Supports	Most labels in VMware Fusion can be detected and read by screen reader. However, some labels, such as license key edit box cannot be read by screen reader.
11.3.2.9 Parent-child relationships	Supports	All objects' hierarchical relationships information in VMware Fusion can be obtained by screen reader.
11.3.2.10 Text	Supports	The content of text objects, text attributes, and the boundary of text rendered to the screen in VMware Fusion are available and displayed.
11.3.2.11 List of available actions	Partially Supports	For most content in VMware Fusion, the list of available actions is read when the content receives focus. However, for some content, such as the snapshot in snapshot manager, the list of actions does not contain all the actions for the object.
11.3.2.12 Execution of available actions	Partially Supports	For most content in VMware Fusion, most actions for a object can be executed when screen reader turned on, but for some actions, such as restore a snapshot, it cannot be executed when use screen reader.
11.3.2.13 Tracking of focus and selection attributes	Supports	VMware Fusion shows text insertion point when requires user input and have visible focus.
11.3.2.14 Modification of focus and selection attributes	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.15 Change notification	Supports	When change the attributes of user interface element, screen reader can read the new attribute to user.
11.3.2.16 Modifications of states and properties	Supports	The states and properties can be set through assistive technology, such as a screen reader.
11.3.2.17 Modifications of values and text	Supports	The values that can be set by vision-impaired users with accessibility tools such as screen reader.
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	VMware Fusion is not platform software.
11.4.2 No disruption of accessibility features	Supports	VMware Fusion does not disrupt platform accessibility features.
11.5 User preferences	Supports	VMware Fusion use the user preferences for platform settings.
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
11.6.3 Preservation of accessibility information in transformations	Not Applicable	VMware Fusion is not an authoring tool
11.6.4 Repair assistance	Not Applicable	VMware Fusion is not an authoring tool
11.6.5 Templates	Not Applicable	VMware Fusion is not an authoring tool

Chapter 12: Documentation and support services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	VMware Fusion has no accessibility and compatibility features, so no documentation is required.
12.1.2 Accessible documentation	See WCAG 2.0 section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and	Not Applicable	VMware Fusion has no accessibility and compatibility features, so no

Criteria	Conformance Level	Remarks and Explanations
compatibility features		corresponding support services are required.
12.2.3 Effective communication	Supports	Support services of the VMware Fusion is provided, such as the Help, the privacy policy, open source license and submit logs link of about. In addition, there is some contact info listed in the electronic documents. VMware customers have access to get support service through the Get Support from web (https://www.vmware.com/support.html) or calling the support telephone.
12.2.4 Accessible documentation	See WCAG 2.0 section	See information in WCAG section

Chapter 13: ICT Providing Relay or Emergency Service Access

All criteria of chapter 13 are Not Applicable for VMware Fusion.