

# vSphere Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

### Name of Product/Version:

VMware vSphere Client, version 7.0. This will be referred to as vSphere in Remarks and Explanations.

### Report Date:

September 2020

### Product Description:

The vSphere Client is an HTML5-based client and is included with vCenter Server. The vSphere Client is the primary interface for connecting to and managing vCenter Server instances. For more information, see the VMware product documentation at <https://docs.vmware.com/en/VMware-vSphere/index.html>.

### Contact Information:

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## Notes:

You can access vSphere components through the vSphere Client, the VMware Host Client, and the vSphere Command-Line Interface. For more information, see [Client Interfaces for vSphere](#). You can review the vSphere product documentation <https://docs.vmware.com/en/VMware-vSphere/index.html>.

## Evaluation Methods Used:

The vSphere accessibility audit was comprised of 8 main workflows which were further organized into 67 task-driven activities. These tasks, along with exploratory testing, were evaluated using a combination of manual and automated testing. The audit was conducted using tools such as VoiceOver 10 with Safari 13.1.2 on macOS Catalina 10.15.6, Colour Contrast Analyser 2.4, W3C validator, keyboard-only interaction, code inspection with in-browser developer tools, and Chrome 85.0.4183.102 browser display settings.

## Workflows Tested:

1. Hosts, Clusters, vCenters
  - 1.1. Upgrade VC (VAMI)
  - 1.2. Backup/Restore VC (VAMI)
  - 1.3. Config DRS on Cluster
  - 1.4. Config HA on Cluster
  - 1.5. Config FT on Cluster
  - 1.6. Add KMS
  - 1.7. Put Host into Maintenance Mode
  - 1.8. VAMI Start and Stop Service
  - 1.9. VAMI Disk Utilization
2. VMs, Folders
  - 2.1. Create VM
  - 2.2. Add Hard Disk to VM
  - 2.3. Attach VM to a Network
  - 2.4. Increase Memory of a VM
  - 2.5. Clone VM
  - 2.6. Add to Content Library

- 2.7. Create VM from Content Library
- 2.8. Import from OVF/OVA Template
- 2.9. Clone to Template
- 2.10. Export to OVF
- 2.11. Create Resource Pool
- 2.12. Migrate VM with Host, Storage, Network, and vMotion
- 2.13. Create Tags and Custom Attributes
- 2.14. Assign Tags and Custom Attributes
- 2.15. Search by Tag
- 2.16. Add Note
- 2.17. Install VMtools in Guest OS
- 3. Storage
  - 3.1. Add iSCSI Storage to Host
  - 3.2. Create Datastore
  - 3.3. Increase Datastore Capacity
  - 3.4. Refresh Datastore Capacity
  - 3.5. Download File from Datastore
  - 3.6 Upload File from Datastore
  - 3.7. Config Storage DRS
- 4. Networking
  - 4.1. Create Network (vSwitch)
  - 4.2. Create Network (DVS)
- 5. Operations
  - 5.1. Monitor Performance Charts for VMs, Hosts, Datastores, Networks, and Clusters
  - 5.2. View Alerts, Tasks, and Events
  - 5.3. Acknowledge Alarms for Host Summary Tabs and Global Notification Banner
  - 5.4. Navigate to VMs, Datastores, and Networks by Inventory Tree
  - 5.5. Navigate to VMs, Datastores, and Networks by Search
  - 5.6. Navigate to VMs, Datastores, and Networks by Related Objects Tab
  - 5.7. Create, View Compliance of, and Remediate Host Profiles
  - 5.8. Launch Remote Console

- 5.9. Use Power Ops for Native VMRC
- 5.10. Assign Role on Folder for User
- 5.11. View Permissions for a Role
- 5.12. Create a Snapshot of a VM
- 5.13. Consolidate and Delete Snapshots
- 5.14. Add Custom Alarm Definitions
- 5.15. Add a Schedule Task
- 5.16. Use the vFeedback Tool
- 5.17. Manage Licenses
- 6. Review Clarity Errors and Alerts for Screen Readers
- 7. Lifecycle
  - 7.1. vCenter Lifecycle
  - 7.2. Add Hosts and Configure Clusters
  - 7.3. Use AutoDeploy
  - 7.4. Use VUM to Create a Baseline, View Compliance, and Remediate
  - 7.5. Certificates
  - 7.6. Licensing
  - 7.7. Create a Distributed Virtual Switch
  - 7.8. Configure vC HA
- 8. WCP Kubernetes Containers
  - 8.1. Deploy and Enable a Supervisor Cluster
  - 8.2. Create a Namespace
  - 8.3. Add a Storage Policy
  - 8.4. Add CPU and Memory Limits
  - 8.5. Add Permissions
  - 8.6. Edit a Namespace for Storage, Resource, Object, and CL

## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere includes text descriptions for many Non-text Content, such as informative and functional images across tested workflows.</li> <li>• vSphere does not provide informative textual descriptions for many functional and complex images such as image buttons, image links, charts, and graphs.</li> <li>• vSphere does not provide alternative text for several decorative images.</li> <li>• vSphere exposes several form elements to assistive technology meant to be visually hidden from all users in the remote console.</li> </ul>
<p><b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web: vSphere does not contain prerecorded audio-only or video-only content.</p>
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p>	<p>Web: Not Applicable</p>	<p>Web: vSphere does not contain audio-only or video-only</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		media.
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	Web: vSphere does not contain time-based media or synchronized media.
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> </ul>	Web: Partially Supports	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere conveys info and relationships in content that is available in text or can be programmatically determined on many pages.</li> <li>• vSphere contains many data tables and data grids that do not correctly associate cells with</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>column headers.</p> <ul style="list-style-type: none"> <li>• vSphere uses layout tables for content without indicating its presentation purpose on several pages.</li> <li>• vSphere relies on styling and proximity to convey the headings of sections, charts, and graphs implicitly on many pages.</li> <li>• vSphere contains semantic headings that skip levels and do not match the visual hierarchy they present on many pages.</li> <li>• vSphere uses form fields with labels that do not have valid or programmatically associated labels on many pages.</li> <li>• vSphere contains form fields, radio buttons, checkboxes, and chart legends that rely on visual placement instead of being semantically grouped on many pages.</li> <li>• vSphere does not identify regions of related content on many pages.</li> </ul>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• In vSphere, content is presented in a meaningful sequence on many pages.</li> <li>• vSphere does not provide meaningful sequence for application menus in the Recent Tasks and Alarms footer, which are not rendered in-line with the controls that activate them.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: vSphere includes instructions which are not dependent on Sensory Characteristics for operating and understanding content on several pages.</p>
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere does not rely on the use of color to communicate meaning on many pages.</li> <li>• vSphere uses color alone in several diagrams to convey information about virtual switches and connections on Networking pages.</li> </ul>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web: vSphere does not contain audio-only media.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere uses interactive elements, many of which can be accessed via keyboard.</li> <li>• vSphere provides several interactive charts, graphs, and diagrams with controls and content on hover that cannot be accessed with the keyboard. Examples include charts and graphs on Monitor Performance and Networking pages.</li> <li>• vSphere contains many controls that do not receive keyboard focus or cannot be accessed with the keyboard such as filters, menu options, links, signposts, checkboxes, and navigation trees including resizable column headers, menus on the Virtual Switches page, and filter image links in add networking modals.</li> <li>• vSphere contains many data grids with resizable headers that cannot be adjusted with the keyboard, such as those on the storage configuration, networking, and workload management pages.</li> <li>• vSphere contains content that is revealed through hover navigation that cannot be accessed with the keyboard in several instances including delete-able items in Clone to Template</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	and New Resource Pool modals.  Web: vSphere does not contain keyboard traps.
<p><b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	Web: vSphere does not contain character key shortcuts.
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> </ul>	Web: Does Not Support	Web: vSphere does not provide a method where timing is adjustable.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: vSphere provides a method to pause, stop, or hide automatically updating content.
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	Web: Not Applicable	Web: vSphere does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Partially Supports	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere provides a mechanism to bypass blocks of repeated content on many pages.</li> <li>• vSphere does not provide a mechanism to bypass blocks on VAMI pages.</li> </ul>
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: vSphere provides web pages that describe the topic or purpose.
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p>	Web: Partially Supports	Web:

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• In vSphere, the focus order is meaningful for many pages.</li> <li>• vSphere contains many components that do not manage focus in a logical manner. Examples include menus and dialogs on TCIP/IP Configuration pages and poor focus management for modals on “More” dropdowns on the Virtual Switches page.</li> </ul>
<p><b><u>2.5.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• In vSphere, link purpose is identified on several pages.</li> <li>• vSphere does not provide clear purpose for some links, such as the timestamp link in the navigation header.</li> </ul>
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web: vSphere does not use pointer gestures.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports	Web: vSphere supports pointer cancellation and no down-events.
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Partially Supports	Web: <ul style="list-style-type: none"> <li>• In vSphere, accessible names of user interface components match visible text when text labels are used in many instances.</li> <li>• In vSphere, the browse buttons in the Configure vC HA workflow and the “Trust KMS” and “Trust vCenter” buttons in the Add KMS workflow provide visual text labels that are not included in their accessible names.</li> </ul>
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> </ul>	Web: Not Applicable	Web: vSphere does not include functionality that requires device motion or user motion.



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: In vSphere, the primary language is defined programmatically.
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: vSphere includes components that do not initiate a change of context when they receive focus.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.2.2 On Input</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere does not include components which initiate a change of context on input on many pages.</li> <li>• vSphere contains several components that trigger additional actions on input. Examples include checkboxes and disclosure the “edit cluster settings” on the DRS page and the “create virtual machine” modals.</li> <li>• vSphere contains several object trees in the “Clone VM”, “Clone to Template”, and “Import from OVF” workflows that shift keyboard focus to the beginning of the page or modal content when selected.</li> </ul>
<p><a href="#">3.3.1 Error Identification</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere uses error identification in many workflows.</li> <li>• vSphere does not provide or clearly identify errors for many form fields, such as within the “add networking” on the Virtual Switches page, and the “edit” modal on the “TCP/IP Configuration” page.</li> </ul>
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere provides labels or instructions for required input on many pages.</li> <li>• vSphere does not indicate required form fields in several modal wizards, such as those on the</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		“Virtual Switches” and “TCP/IP Configuration” pages.
<p><b>4.1.1 Parsing</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: <ul style="list-style-type: none"> <li>• vSphere contains complete start and end tags, and elements do not contain duplicate attributes on many pages.</li> <li>• vSphere contains several parsing errors including incorrect ARIA and improperly nested elements such as the cluster wizard on the Workload Management page, scheduling tasks for a virtual machine, and interacting with settings modals on Lifecycle Manager pages.</li> </ul>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Web: Partially Supports	Web: <ul style="list-style-type: none"> <li>• vSphere follows HTML specifications that facilitates accessibility on many pages.</li> <li>• vSphere provides many custom controls that do not have programmatically determinable names, roles, and states including image buttons, controls in data grids, menus, page tabs, date pickers, and navigation trees on Networking, VMkernel Adapters, and Physical Adapters pages.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• vSphere contains static text that is announced as actionable in several instances.</li> </ul>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	Web: vSphere does not contain live audio content.
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Web: Not Applicable	Web: vSphere does not include audio descriptions for videos.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports	Web: vSphere does not restrict content views and operation to a single display orientation.
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports	Web: vSphere does not contain form fields that collect information about the user.
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> </ul>	Web: Partially Supports	Web: <ul style="list-style-type: none"> <li>• vSphere provides sufficient contrast for text in many workflows.</li> <li>• vSphere has several elements that do not meet the minimum contrast requirements such as link</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		text, buttons, and charts on the Key Providers, Administration, and Workload Management pages.
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: <ul style="list-style-type: none"> <li>• vSphere allows text to be resized up to 200 percent without loss of content or functionality in many workflows.</li> <li>• vSphere includes several instances where content and functionality is lost such as the Virtual Switch, VMkernel Adapter, and Configure DRS pages.</li> </ul>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Web: Supports	Web: vSphere provides information with plain text rather than images of text.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<b>1.4.10 Reflow</b> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Does Not Support	Web: In vSphere, content cannot be presented without loss of information or functionality or without scrolling in two dimensions, at the dimensions required by this criterion.
<b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Partially Supports	Web: <ul style="list-style-type: none"> <li>• vSphere provides sufficient color contrast for user interface components and graphical objects on many pages.</li> <li>• vSphere contains many instances where non-text content provides insufficient contrast including interactive charts, image links, and image buttons on Monitor and TCP/IP Configuration pages, primary navigation regions.</li> <li>• vSphere provides keyboard focus indication for actionable elements that do not have sufficient color contrast in several instances.</li> </ul>
<b>1.4.12 Text Spacing</b> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> </ul>	Web: Partially Supports	Web: <ul style="list-style-type: none"> <li>• In vSphere, no loss of content or functionality occurs when text spacing is increased according to the guidelines in this criterion on many pages.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		<ul style="list-style-type: none"> <li>• vSphere contains content that is lost when text style properties are applied in a couple of instances, such as the Create Resource Pool modal and tooltip content for graph datapoints on Monitor pages.</li> </ul>
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Partially Supports	Web: <ul style="list-style-type: none"> <li>• vSphere includes content that becomes available on hover or focus, which can be dismissed by users without losing their location as well as content that is hoverable, focusable, and remains persistent until the user dismisses it on many pages.</li> <li>• vSphere contains content that appears on hover or focus in several instances where the content is not dismissible or persistent, including graphs and data grid content on VAMI Monitoring pages and custom controls inside the Clone Existing Virtual Machines and New Resource Pool modals.</li> </ul>
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Web: Supports	Web: vSphere provides multiple ways for users to locate required content.



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web:</p> <ul style="list-style-type: none"> <li>vSphere contains page headings and labels for form fields and interactive controls that are informative on many pages.</li> <li>vSphere includes many labels for menus and buttons that are redundant or generic, such as those on vSphere DRS, vSphere Cluster Availability, and Key Providers pages.</li> </ul>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web:</p> <ul style="list-style-type: none"> <li>vSphere contains user interfaces where the keyboard focus indicator is visible on many pages.</li> <li>vSphere does not provide a visual keyboard focus indicator for many components including date pickers, data grids, stack views, and form controls on the Configure DRS, Key Providers, and Workload Management pages.</li> </ul>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Web: Not Applicable	Web: vSphere does not change languages in its pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	Web: vSphere provides a consistent navigation mechanism for all pages.
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Web: Supports	Web: vSphere identifies elements consistently on all pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• vSphere provides descriptive error messages for many form fields.</li> <li>• vSphere contains several form fields with errors that do not provide formatting instructions for dates, license keys, IP address ranges, and numerical entries in modals on Virtual Switches and TCP/IP Configuration pages.</li> </ul>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: Supports</p>	<p>Web: vSphere does not cause legal commitments or financial transactions, and functions that modify or delete user-controllable data can be checked, confirmed, or reversed.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>In vSphere, many status messages are announced.</li> <li>vSphere contains several dynamic status messages for operation failures, validation, and progress that are not announced to screen reader users for trust processes on the Key Providers page, installing guest OS tools on virtual machines, and on Auto-deploy pages.</li> </ul>

### Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

# Revised Section 508 Report

Notes: Applicable for all 8 workflows and 67 tasks.

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Applicable for all 8 workflows and 67 tasks.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	vSphere can be operated by people without vision. Some challenges may occur as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.3.2, 4.1.1, and 4.1.2.
302.2 With Limited Vision	Partially Supports	vSphere can be operated by people with limited vision. Some challenges may occur as disclosed in Table 1: 1.3.2 and 1.4.1, and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
302.3 Without Perception of Color	Partially Supports	vSphere can be operated by people without perception of color. Some challenges may occur as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
302.4 Without Hearing	Supports	vSphere can be operated by people without hearing.
302.5 With Limited Hearing	Supports	vSphere can be operated by people with limited hearing.
302.6 Without Speech	Supports	vSphere can be operated by people without speech.
302.7 With Limited Manipulation	Partially Supports	vSphere can be operated by people with limited manipulation. Some challenges may occur as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	vSphere can be operated by people with

Criteria	Conformance Level	Remarks and Explanations
		limited reach and strength. Some challenges may occur as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	vSphere can be operated by people with limited language, cognitive, and learning abilities. Some challenges may occur as disclosed in Table 1: 3.3.2.

## Chapter 4: [Hardware](#)

Notes: Not Applicable

## Chapter 5: [Software](#)

Notes: Applicable for all 8 workflows and 67 tasks.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.x section
<b><a href="#">502 Interoperability with Assistive Technology</a></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	vSphere is not platform software
502.2.2 No Disruption of Accessibility Features	Not Applicable	vSphere is not platform software
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	vSphere is not platform software
502.3.2 Modification of Object Information	Not Applicable	vSphere is not platform software
502.3.3 Row, Column, and Headers	Not Applicable	vSphere is not platform software
502.3.4 Values	Not Applicable	vSphere is not platform software
502.3.5 Modification of Values	Not Applicable	vSphere is not platform software
502.3.6 Label Relationships	Not Applicable	vSphere is not platform software
502.3.7 Hierarchical Relationships	Not Applicable	vSphere is not platform software
502.3.8 Text	Not Applicable	vSphere is not platform software
502.3.9 Modification of Text	Not Applicable	vSphere is not platform software
502.3.10 List of Actions	Not Applicable	vSphere is not platform software

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Not Applicable	vSphere is not platform software
502.3.12 Focus Cursor	Not Applicable	vSphere is not platform software
502.3.13 Modification of Focus Cursor	Not Applicable	vSphere is not platform software
502.3.14 Event Notification	Not Applicable	vSphere is not platform software
502.4 Platform Accessibility Features	Not Applicable	vSphere is not platform software
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	vSphere does not contain synchronized media.
503.3 Alternative User Interfaces	Not Applicable	vSphere does not contain synchronized media.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	vSphere does not contain synchronized media.
503.4.2 Audio Description Controls	Not Applicable	vSphere does not contain synchronized media.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	vSphere is not an authoring tool.
504.2.2 PDF Export	Not Applicable	vSphere is not an authoring tool.
504.3 Prompts	Not Applicable	vSphere is not an authoring tool.
504.4 Templates	Not Applicable	vSphere is not an authoring tool.

## Chapter 6: [Support Documentation and Services](#)

Notes: Support documentation and services of vSphere are not part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	In vSphere, accessibility and compatibility

Criteria	Conformance Level	Remarks and Explanations
		features are not part of the accessibility review.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	In vSphere, alternate formats are not part of the accessibility review.
<a href="#">603 Support Services</a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	In vSphere, information on accessibility and compatibility features is not a part of the accessibility review.
603.3 Accommodation of Communication Needs	Not Applicable	In vSphere, accommodation of communication needs is not a part of the accessibility review.



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Notes: Applicable for all 8 workflows and 67 tasks.

## Chapter 4: Functional Performance Statements (FPS)

Notes: Applicable for all 8 workflows and 67 tasks.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	vSphere can be operated by people without vision. Some challenges may occur as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.3.2, 4.1.1, and 4.1.2.
4.2.2 Usage with limited vision	Partially Supports	vSphere can be operated by people with limited vision. Some challenges may occur as disclosed in Table 1: 1.3.2 and 1.4.1, and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
4.2.3 Usage without perception of colour	Partially Supports	vSphere can be operated by people without perception of colour. Some challenges may occur as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
4.2.4 Usage without hearing	Supports	vSphere can be operated by people without hearing.
4.2.5 Usage with limited hearing	Supports	vSphere can be operated by people with limited hearing.
4.2.6 Usage with no or limited vocal capability	Supports	vSphere can be operated by people with no or limited vocal capability.
4.2.7 Usage with limited manipulation or strength	Partially Supports	vSphere can be operated by people with limited manipulation or strength. Some challenges may occur as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
4.2.8 Usage with limited reach	Partially Supports	vSphere can be operated by people with limited reach. Some challenges may occur

Criteria	Conformance Level	Remarks and Explanations
		as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
4.2.9 Minimize photosensitive seizure triggers	Supports	vSphere does not include any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	vSphere can be operated by people with limited cognition, language, or learning abilities. Some challenges may occur as disclosed in Table 1: 3.3.2.
4.2.11 Privacy	Supports	vSphere features respect the privacy of assistive technology users.

## Chapter 5: [Generic Requirements](#)

Notes: vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this chapter.

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.2 Auditory output delivery including speech	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.3 Auditory output correlation	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject

Criteria	Conformance Level	Remarks and Explanations
		to the Closed Functionality criteria described in this Chapter.
5.1.3.4 Speech output user control	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.5 Speech output automatic interruption	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.6 Speech output for non-text content	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.7 Speech output for video information	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.8 Masked entry	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.9 Private access to personal data	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.10 Non-interfering audio output	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.11 Private listening volume	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria

Criteria	Conformance Level	Remarks and Explanations
		described in this Chapter.
5.1.3.12 Speaker volume	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.13 Volume reset	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.14 Spoken languages	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.15 Non-visual error identification	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.4 Functionality closed to text enlargement	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.5 Visual output for auditory information	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	vSphere supports standard assistive

Criteria	Conformance Level	Remarks and Explanations
		technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.7 Access without speech	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.2 Activation of accessibility features	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.3 Biometrics	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.4 Preservation of accessibility information during conversion	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.5.2 Operable parts discernibility	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.6.2 Visual status	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.7 Key repeat	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.8 Double-strike key acceptance	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.9 Simultaneous user actions	Not Applicable	vSphere supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

## Chapter [7: ICT with Video Capabilities](#)

Notes: Not Applicable

## Chapter [8: Hardware](#)

Notes: Not Applicable

## Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

## Chapter [10: Non-Web Software](#)

Notes: Not Applicable

## Chapter [11: Software](#)

Notes: Applicable for all 8 workflows and 67 tasks.

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	vSphere is not platform software.
11.5.2.4 Assistive technology	Not Applicable	vSphere is not platform software.
11.5.2.5 Object information	Not Applicable	vSphere is not platform software.
11.5.2.6 Row, column, and headers	Not Applicable	vSphere is not platform software.
11.5.2.7 Values	Not Applicable	vSphere is not platform software.
11.5.2.8 Label relationships	Not Applicable	vSphere is not platform software.
11.5.2.9 Parent-child relationships	Not Applicable	vSphere is not platform software.
11.5.2.10 Text	Not Applicable	vSphere is not platform software.
11.5.2.11 List of available actions	Not Applicable	vSphere is not platform software.
11.5.2.12 Execution of available actions	Not Applicable	vSphere is not platform software.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	vSphere is not platform software.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	vSphere is not platform software.
11.5.2.15 Change notification	Not Applicable	vSphere is not platform software.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.16 Modifications of states and properties	Not Applicable	vSphere is not platform software.
11.5.2.17 Modifications of values and text	Not Applicable	vSphere is not platform software.
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	vSphere is not platform software.
11.6.2 No disruption of accessibility features	Not Applicable	vSphere is not platform software.
11.7 User preferences	Supports	vSphere permits user preferences from platform settings.
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <a href="#">WCAG 2.1</a> section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	vSphere is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	vSphere is not an authoring tool.
11.8.5 Templates	Not Applicable	vSphere is not an authoring tool.

## Chapter [12: Documentation and Support Services](#)

Notes: Support documentation and services of vSphere are not part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	In vSphere, accessibility and compatibility features are not part of the accessibility review.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	In vSphere, information on accessibility and compatibility features is not part of the accessibility review.



Criteria	Conformance Level	Remarks and Explanations
12.2.3 Effective communication	Not Applicable	In vSphere, information on effective communication is not part of the accessibility review.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.x section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

### Legal Disclaimer (Company)

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E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

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