

VMware Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

vRealize Log Insight 8.2

Report Date:

September 2020

Product Description:

vRealize Log Insight (vRLI) provides scalable log aggregation and indexing for the vCloud Suite, including all editions of vSphere, with near real-time search and analytics capabilities. vRealize Log Insight (vRLI) collects, imports, and analyzes logs to provide answers to problems related to systems, services, and applications, and derive important insights.

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Notes: N/A

Evaluation Methods Used:

The vRealize Log Insight accessibility audit was comprised of 16 main workflows that were further broken into 101 task-driven activities. These tasks, in addition to exploratory testing, were tested using manual testing in addition to automated testing. Manual testing methods employed assistive technology such as keyboard-only interaction, Voice Over using Safari on macOS, NVDA using Firefox on Windows, and code inspection with in-browser developer tools. Automated testing methods utilized ANDI (Accessible Name and Description Inspector), W3C validator, and WebAIM contrast Checker.

Workflows tested:

Interactive Analytics

1. Searching and Filtering Log Events
 - 1.1. Event Types Grouping
 - 1.2. Filter Log Events by Time Range
 - 1.3. Search for Log Events that Contain a Complete Keyword
 - 1.4. Search Log Events by Field Operations
 - 1.5. Exclude Content Pack Field Extraction from Log Events Search
 - 1.6. Search for Events that Occurred Before, After, or Around an Event
 - 1.7. View Event in Context
 - 1.8. Analyze Event Trends
 - 1.9. Clear All Filtering Rules
2. Using the Interactive Analytics Chart to Analyze Logs
 - 2.1. Add charts to your custom dashboards, and manage dashboard charts
 - 2.2. Change the time range of a chart
 - 2.3. Change the granularity of a chart
 - 2.4. Load a dashboard chart on the Interactive Analytics tab
 - 2.5. Load a dashboard chart on the Interactive Analytics tab
 - 2.6. Save a query as a chart to your custom dashboard
 - 2.7. Save a query as a field table to your custom dashboard
 - 2.8. Delete a widget from your custom dashboard
 - 2.9. Change the Type of the Interactive Analytics Chart
3. Dynamic Field Extraction
 - 3.1. Extract Fields by Using One-Click Extract
 - 3.2. Modify an Extracted Field
 - 3.3. Duplicate an Extracted Field

- 3.4. Delete an Extracted Field
- 4. Managing Search Queries
 - 4.1. Save a Query in vRealize Log Insight
 - 4.2. Rename a Query in vRealize Log Insight
 - 4.3. Load a Query in vRealize Log Insight
 - 4.4. Delete a Query from vRealize Log Insight
 - 4.5. Share the Current Query
 - 4.6. Export the Current Query
 - 4.7. Take a Snapshot of a Query
- 5. Alert Queries
 - 5.1. Add an Alert Query to Send Email Notifications
 - 5.2. Using Webhooks to Send Alerts to Third-Party Products
 - 5.3. Add an Alert Query to Send Notifications to vRealize Operations Manager
 - 5.4. Modify Alert Queries
 - 5.5. Enable Alert Queries
 - 5.6. Delete Alert Queries

Dashboards

- 6. Working with Dashboards
 - 6.1. Create a custom dashboard
 - 6.2. Edit the name of a custom dashboard
 - 6.3. Delete a custom dashboard
 - 6.4. Clone a dashboard from a content pack to your custom dashboard
 - 6.5. Add a chart widget to a dashboard
 - 6.6. Delete a widget from a dashboard
 - 6.7. Display time-synchronized data for all widgets
 - 6.8. Add a Query List Widget to the Dashboard
 - 6.9. Add a Query to a Query List Widget in a Dashboard
 - 6.10. Add a Field Table Widget to a Dashboard
 - 6.11. Add an Event Types Widget to a Dashboard
 - 6.12. Add an Event Trends Widget to a Dashboard
 - 6.13. Filter Using Field Values from Charts
 - 6.14. Provide Unauthenticated Access to a Dashboard

Content Packs

7. Using Content Packs
 - 7.1. Install a Content Pack from the Content Pack Marketplace
 - 7.2. Update an Installed Content Pack from the Content Pack Marketplace
 - 7.3. Import a Content Pack
 - 7.4. Export a Content Pack
 - 7.5. View Details About Content Pack Elements
 - 7.6. Uninstall a Content Pack
 - 7.7. Extract Selected Content Pack Fields for Queries
8. Creating Content Packs
 - 8.1. Creating Content Packs

Administration

9. Managing User accounts
 - 9.1. Create a New User Account in vRealize Log Insight
 - 9.2. Using Filtering to Manage User Accounts
 - 9.3. Configure VMware Identity Manager Access to Active Directory Groups for vRealize Log Insight
 - 9.4. Import an Active Directory Group to vRealize Log Insight
 - 9.5. Authenticating Users with Cross-Domain Group Membership
 - 9.6. Define a Data Set
 - 9.7. Create and Modify Roles
 - 9.8. Delete a User Account or Group from vRealize Log Insight
10. Configuring Authentication
 - 10.1. Enable User Authentication Through VMware Identity Manager
 - 10.2. Enable User Authentication Through Active Directory
11. Configuring log insight
 - 11.1. Assign a License to vRealize Log Insight
 - 11.2. Configure vRealize Log Insight to Send Health Notifications
 - 11.3. Configure vRealize Log Insight System Notifications for Third-Party Products
 - 11.4. Add a vRealize Log Insight Event Forwarding Destination using Event Forwarding Filters in Interactive Analytics
 - 11.5. Synchronize the Time on the vRealize Log Insight Virtual Appliance
 - 11.6. Configure the SMTP Server for vRealize Log Insight
 - 11.7. Install a Custom SSL Certificate
 - 11.8. View and Remove SSL Certificates

- 11.9. Change the Default Timeout Period for vRealize Log Insight Web Sessions
- 11.10. Enable or Disable Data Archiving in vRealize Log Insight
- 11.11. Import a vRealize Log Insight Archive into vRealize Log Insight
- 11.12. Export a Log Insight Archive to a Raw Text File or JSON
- 11.13. Restart the vRealize Log Insight Service
- 11.14. Download a vRealize Log Insight Support Bundle
- 12. Managing vRealize Log Insight Clusters
 - 12.1. Add a Worker Node to a vRealize Log Insight Cluster
 - 12.2. Remove a Worker Node from a vRealize Log Insight Cluster
 - 12.3. Working with an Integrated Load Balancer
- 13. Configuring monitoring and updating agents, Centralized Agent Configurations and Agent Groups
 - 13.1. Agent Group Configuration Merging
 - 13.2. Create an Agent Group
 - 13.3. Edit an Agent Group
 - 13.4. Add a Content Pack Agent Group as an Agent Group
 - 13.5. Delete an Agent Group
 - 13.6. Monitor the Status of the vRealize Log Insight Agents
 - 13.7. Enable Agent Auto-Update from the Server
- 14. Monitoring Log insight
 - 14.1. Check the Health of the vRealize Log Insight Virtual Appliance
 - 14.2. Monitor Hosts that Send Log Events
 - 14.3. Configure a System Notification to Report on Inactive Hosts
- 15. Integrating log insight with VMware products
 - 15.1. Connect vRealize Log Insight to a vSphere Environment
 - 15.2. Configure vRealize Log Insight to Pull Events, Tasks, and Alarms from vCenter Server Instance
 - 15.3. Configure vRealize Log Insight to send Notifications and Metrics to vRealize Operations Manager
 - 15.4. Enable Launch in Context for vRealize Log Insight in vRealize Operations Manager
 - 15.5. Disable Launch in Context for vRealize Log Insight in vRealize Operations Manager
- 16. Installing vRealize Log Insight
 - 16.1. Start a New vRealize Log Insight Deployment
 - 16.2. Join an Existing Deployment

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Applicable for all 16 workflows and 101 tasks

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI includes text descriptions for most non-text content, such as informative and functional images across tested workflows. • vRLI does not include textual descriptions for many functional and complex images, such as charts, graphs, image buttons, or images conveying status (for example, warning or loading). • vRLI does not include empty alt text for several decorative images. • vRLI includes inappropriate labels on several images such as cog, user, or angle-double.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Not Applicable</p>	<p>Web: vRLI does not contain prerecorded Audio-only and Video-only content.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: vRLI does not contain Audio-only or Video-only media.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Not Applicable	Web: vRLI does not contain time-based media or synchronized media.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> vRLI uses style, placement, or proximity to convey information and relationships implicitly rather than programmatically associating many elements such as headings, form labels, radio button groups, lists, landmarks, tabs, tab panels, table captions, and table headers. vRLI uses many unlabeled form elements. vRLI relies on placeholder text to label some form elements. vRLI uses many modal dialogs without programmatically associated titles. vRLI hides table headers from assistive technology on a couple tables, such as the ESXi hosts configured details table within the Administration workflow. vRLI labels some form input elements with the same label such as “required”. vRLI does not notify users when content changes occurs in several instances, such as when a query returns results
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> vRLI does not provide a meaningful sequence for many elements, such as buttons, timestamps, start/end time, and chart controls.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • vRLI does not manage focus appropriately to provide meaningful sequence on many items, such as modal dialogs. • vRLI does not render several elements inline with the activating control, such as tool tips, list boxes, or the snapshot feature, and application menus.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: vRLI includes instructions that are not dependent on sensory characteristics for operating and understanding content.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) 	Web: Partially Supports	Web: <ul style="list-style-type: none"> • vRLI's use of color is the only means to convey information in several areas such as: <ul style="list-style-type: none"> ○ highlighting specific events within the Interactive Analytics page ○ colorizing specific events within the Interactive Analytics page

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> ○ error messages within the Administration page.
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: vRLI does not contain Audio-only media.
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) 	Web: Partially Supports	Web: <ul style="list-style-type: none"> • vRLI uses most interactive elements can be accessed with the keyboard. • vRLI includes content revealed through hover navigation where the content is not reachable through keyboard navigation on many elements,

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>such as an event source, an event app name, information about event trends, detailed chart information, the label for technology preview, and the label for nightly build.</p> <ul style="list-style-type: none"> • vRLI uses text highlighting to trigger application menus in several elements within the 3.1 (Extract Fields by Using One-Click Extract) workflow. • vRLI does not allow keyboard navigation on several elements within the 7.1 (Install a Content Pack from the Content Pack Marketplace) and 7.2 (Update an Installed Content Pack from the Content Pack Marketplace) workflows.
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI has no keyboard trap in most workflows. • vRLI contains a keyboard trap when navigating elements in reverse (by using SHIFT + TAB) in several text area elements.
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p>	<p>Web: Not Applicable</p>	<p>Web: vRLI does not contain Character Key Shortcuts.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: vRLI does not include a means where timing is adjustable.</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI does not use media or elements requiring Pause, Stop, or Hide on most pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • vRLI uses automatically updating charts without stop, pause, or hide elements in the Administration workflow, on the System Monitor page, within the Resources tab.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: vRLI does not contain flashing content.
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) 	Web: Does Not Support	Web: vRLI does not include bypass blocks.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) – Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI demonstrates most pages are titled while navigating workflows. • vRLI lacks unique titles on several pages within the Start a New vRealize Log Insight Deployment workflow.
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI employs logical focus order on most active elements.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • vRLI does not use a logical focus order on some active elements, such as charts, graphs, elements within the Content Packs workflow (tabs, tooltips, and accordions), and the Interactive Analytics workflow (elements within the query filter). • vRLI does not trap virtual cursor focus within most modals. • vRLI does not return focus on most elements triggering modals. • vRLI uses several dropdown elements automatically select input elements (such as checkboxes or radio buttons) when navigating with the keyboard. • vRLI utilizes content changes above the element triggering the change in several instances.
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI link purpose is identified in context throughout most workflows. • vRLI contains several links are not unique within the Configuring monitoring and updating agents, Centralized Agent Configurations and Agent Groups workflow. • vRLI uses several links do not indicate the element will open a modal dialog (e.g.: “extracted fields”, “edit”, and “did you know”).

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	Web: vRLI does not use pointer gestures.
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: vRLI supports pointer cancellation and no down-event.
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.3 (Web) 	Web: Partially Supports	<p>Web:</p> <ul style="list-style-type: none"> vRLI uses label in name when text labels are visible.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		<ul style="list-style-type: none"> • vRLI does not explicitly label some elements, relying on implicit labels.
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: vRLI does not include functionality requiring device motion or user motion
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Supports	Web: In vRLI, primary language is defined programmatically.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: vRLI includes components that do not initiate a change of context when they receive focus.
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Supports	Web: vRLI does not include components that initiate a change of context on input.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI uses error identification within many workflows. • vRLI uses visual cues that do not identify what causes the error on several fields, such as field errors within the new alerts modal dialog.
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI uses labels or instructions across many active elements such as input fields, buttons, and forms. • vRLI does not label some elements such as input fields, required input fields, or read-only input fields. • vRLI does not use specific and unique labels to identify some elements, such as the select button within the Interactive Analytics workflow.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: vRLI contains several parsing errors including improperly nested elements, incorrect or incomplete names, or incorrect use of ARIA.</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI uses name, role, and/or value to identify most elements across the application. • vRLI uses the incorrect role on several elements such as link on static text. • vRLI does not indicate state on many elements across all workflows, such as elements that are expanded/collapsed, disabled, sorted ascending/descending, or selected. • vRLI uses many image buttons across all workflows without explicitly providing a text

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		name within the Administration workflow, such as edit, tooltip, copy, or delete. <ul style="list-style-type: none"> • vRLLI uses many interactive elements across all workflows without indicating the role programmatically such as buttons, tabs, tab panels, modal dialogs, list boxes, and input fields. • Many elements use an incorrect role, such as links.

Table 2: Success Criteria, Level AA

Notes: Applicable for all 16 workflows and 101 tasks

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Not Applicable	Web: vRLLI does not contain live audio content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	Web: vRLI does not include audio descriptions for videos.
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: vRLI is a web application and does not restrict the user from changing orientation.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p>	Web: Partially Supports	Web:

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> • vRLI identifies input purpose for some icons and user interface components. • vRLI uses a header landmark but does not use additional landmarks. • vRLI does not label many interface components such as charts, input fields, and application menus. • vRLI inaccurately identifies several interface components such as cog and times.
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI provides sufficient contrast for many elements across the application. • vRLI has many elements that do not meet the minimum contrast ratio, such as placeholder text, query search autocomplete results, and text within charts.
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) 	<p>Web: Does Not Support</p>	<p>Web: vRLI includes content that is not available when text is resized up to 200%.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: vRLI provides information using plain text rather than images of text.
<p><u>1.4.10 Reflow</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) 	Web: Does Not Support	Web: vRLI includes content that fails to reflow appropriately.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: <ul style="list-style-type: none"> • vRLI provides sufficient color contrast for non-text content on many tasks within workflows. • vRLI includes several instances where color contrast is insufficient such as charts and graphs across all workflows and an arrow icon within the administration workflow.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Supports	Web: vRLI, provides content and functionality appropriately when text spacing styles are applied.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web:</p> <ul style="list-style-type: none"> • vRLI includes content that becomes available on hover and on focus can be dismissed without losing focus location across most workflows and tasks. • vRLI includes some content that appears on hover that cannot be dismissed without moving the mouse pointer and hovered content does not persist when the mouse is moved to other content, such as chart text, edit and close icons for items in the "extracted fieldnames" modal.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: vRLI provides multiple ways for users to locate the required content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI provides unique and descriptive headings and labels on most elements. • vRLI does not use specific and unique labels to identify some elements, such as the select button within the Interactive Analytics workflow.
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • vRLI provides visible keyboard focus on active elements across workflows and tasks.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: vRLI does not include content in a secondary language</p>
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: vRLI provides a consistent navigation mechanism for all the pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: vRLI identifies elements consistently on all the pages.</p>
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: vRLI provides descriptive error messages for form fields.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: vRLI does not include forms that cause legal commitments or financial transactions.</p>
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p>	<p>Web: vRLI includes loading messages and snack bars that are not announced for screen reader users across all workflows and tasks.</p>

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

Revised Section 508 Report

Notes: Applicable for all 16 workflows and 101 tasks

Chapter 3: Functional Performance Criteria (FPC)

Notes: Applicable for all 16 workflows and 101 tasks

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	vRLI features allow people with vision loss to use screen readers to interact with user interface elements. Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.2.3, 1.3.1, 1.3.2, 2.1.1, 3.3.1, and 4.1.2, and Table 2: 4.1.3.
302.2 With Limited Vision	Partially Supports	vRLI features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.2 and 1.4.1 and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
302.3 Without Perception of Color	Partially Supports	vRLI can be operated by people without perception of color. Some challenges may occur as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Supports	vRLI features allow people without hearing to access the application controls do not require hearing.
302.5 With Limited Hearing	Supports	vRLI features allow people with limited hearing to access the application controls do not require hearing.
302.6 Without Speech	Supports	vRLI features allow people without speech to access the application controls do not require speech input.
302.7 With Limited Manipulation	Partially Supports	vRLI can be operated by people with limited manipulation. Some challenges may occur as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	vRLI vSphere can be operated by people with limited reach and strength. Some challenges may occur as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	vRLI can be operated by people with limited language, cognitive, and learning abilities. Some challenges may occur as disclosed in Table 1: 3.3.2

Chapter 4: [Hardware](#)

Notes: Not Applicable

Chapter 5: [Software](#)

Notes: Applicable for all 16 workflows and 101 tasks

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	vRLI is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	vRLI is not a platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	vRLI is not a platform software.
502.3.2 Modification of Object Information	Not Applicable	vRLI is not a platform software.
502.3.3 Row, Column, and Headers	Not Applicable	vRLI is not a platform software.
502.3.4 Values	Not Applicable	vRLI is not a platform software.
502.3.5 Modification of Values	Not Applicable	vRLI is not a platform software.
502.3.6 Label Relationships	Not Applicable	vRLI is not a platform software.
502.3.7 Hierarchical Relationships	Not Applicable	vRLI is not a platform software.
502.3.8 Text	Not Applicable	vRLI is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Not Applicable	vRLI is not a platform software.
502.3.10 List of Actions	Not Applicable	vRLI is not a platform software.
502.3.11 Actions on Objects	Not Applicable	vRLI is not a platform software.
502.3.12 Focus Cursor	Not Applicable	vRLI is not a platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	vRLI is not a platform software.
502.3.14 Event Notification	Not Applicable	vRLI is not a platform software.
502.4 Platform Accessibility Features	Not Applicable	vRLI is not a platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	vRLI does not contain synchronized media.
503.3 Alternative User Interfaces	Not Applicable	vRLI does not contain synchronized media.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	vRLI does not contain synchronized media.
503.4.2 Audio Description Controls	Not Applicable	vRLI does not contain synchronized media.

Criteria	Conformance Level	Remarks and Explanations
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <u>WCAG 2.1</u> section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	vRLI is not an authoring tool.
504.2.2 PDF Export	Not Applicable	vRLI is not an authoring tool.
504.3 Prompts	Not Applicable	vRLI is not an authoring tool.
504.4 Templates	Not Applicable	vRLI is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes: Applicable for all 16 workflows and 101 tasks

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	In vRLI, accessibility and compatibility features are not a part of the accessibility review.
602.3 Electronic Support Documentation	See <u>WCAG 2.1</u> section	See information in WCAG 2.1 section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	In vRLI, alternate formats are not a part of the accessibility review.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	In vRLI, information on accessibility and compatibility features is not a part of the accessibility review.
603.3 Accommodation of Communication Needs	Not Applicable	In vRLI, accommodation of communication needs is not a part of the accessibility review.

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Notes: Applicable for all 16 workflows and 101 tasks

Chapter 4: Functional Performance Statements (FPS)

Notes: Applicable for all 16 workflows and 101 tasks

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	vRLI can be operated by people without vision. Some challenges may occur as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.3.2, 4.1.1, and 4.1.2.
4.2.2 Usage with limited vision	Partially Supports	vRLI can be operated by people with limited vision. Some challenges may occur as disclosed in Table 1: 1.3.2 and 1.4.1, and Table 2: 1.4.3, 1.4.10, 1.4.11, and 2.4.7.
4.2.3 Usage without perception of colour	Partially Supports	vRLI can be operated by people without perception of colour. Some challenges may occur as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
4.2.4 Usage without hearing	Supports	vRLI can be operated by people without hearing.
4.2.5 Usage with limited hearing	Supports	vSphere can be operated by people with limited hearing.

Criteria	Conformance Level	Remarks and Explanations
4.2.6 Usage with no or limited vocal capability	Supports	vRLI features do not allow people with limited hearing to access the videos. Captions are not provided for videos as disclosed in Table 1: 1.2.2.
4.2.7 Usage with limited manipulation or strength	Partially Supports	vRLI features can be operated by people with limited manipulation or strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 1.3.5 and 2.4.7.
4.2.8 Usage with limited reach	Partially Supports	vRLI features can be operated by people with limited reach. Few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 1.3.5 and 2.4.7.
4.2.9 Minimize photosensitive seizure triggers	Supports	vRLI does not include any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	vRLI features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2 and Table 2: 1.3.5.

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	vRLI features respect the privacy of assistive technology users.

Chapter 5: [Generic Requirements](#)

Notes: vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.2 Auditory output delivery including speech	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.3 Auditory output correlation	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.4 Speech output user control	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.5 Speech output automatic interruption	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.6 Speech output for non-text content	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.7 Speech output for video information	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.8 Masked entry	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.9 Private access to personal data	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.10 Non-interfering audio output	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.11 Private listening volume	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.12 Speaker volume	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.13 Volume reset	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.14 Spoken languages	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.15 Non-visual error identification	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.4 Functionality closed to text enlargement	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.5 Visual output for auditory information	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1.7 Access without speech	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.2 Activation of accessibility features	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.3 Biometrics	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.4 Preservation of accessibility information during conversion	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.5.2 Operable parts discernibility	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not

Criteria	Conformance Level	Remarks and Explanations
		subject to the Closed Functionality criteria described in this Chapter.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.6.2 Visual status	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.7 Key repeat	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.8 Double-strike key acceptance	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.9 Simultaneous user actions	Not Applicable	vRLI supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter [8: Hardware](#)

Notes: Not Applicable

Chapter [9: Web](#) (see [WCAG 2.1 section](#))

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

Chapter [10: Non-Web Software](#)

Notes: Not Applicable

Chapter [11: Software](#)

Notes: Applicable for all 16 workflows and 101 tasks

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	vRLI is not a platform software.
11.5.2.4 Assistive technology	Not Applicable	vRLI is not a platform software.
11.5.2.5 Object information	Not Applicable	vRLI is not a platform software.
11.5.2.6 Row, column, and headers	Not Applicable	vRLI is not a platform software.
11.5.2.7 Values	Not Applicable	vRLI is not a platform software.
11.5.2.8 Label relationships	Not Applicable	vRLI is not a platform software.
11.5.2.9 Parent-child relationships	Not Applicable	vRLI is not a platform software.
11.5.2.10 Text	Not Applicable	vRLI is not a platform software.
11.5.2.11 List of available actions	Not Applicable	vRLI is not a platform software.
11.5.2.12 Execution of available actions	Not Applicable	vRLI is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	vRLI is not a platform software.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	vRLI is not a platform software.
11.5.2.15 Change notification	Not Applicable	vRLI is not a platform software.
11.5.2.16 Modifications of states and properties	Not Applicable	vRLI is not a platform software.
11.5.2.17 Modifications of values and text	Not Applicable	vRLI is not a platform software.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	vRLI is not a platform software.
11.6.2 No disruption of accessibility features	Not Applicable	vRLI is not a platform software.
11.7 User preferences	Not Applicable	vRLI is not a platform software.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.1 section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.1 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	vRLI is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
11.8.4 Repair assistance	Not Applicable	vRLI is not an authoring tool.
11.8.5 Templates	Not Applicable	vRLI is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes: vRLI support documentation and services are not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not applicable	vRLI accessibility and compatibility features are not a part of the accessibility review.
12.1.2 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not applicable	vRLI information on accessibility and compatibility features is not part of the accessibility review.
12.2.3 Effective communication	Not applicable	vRLI information on effective communication is not a part of the accessibility review.
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable

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