

VMware Accessibility Conformance Report

VPAT® Version 2.2 – Nov 2018

Name of Product/Version: VMware Workstation 15

Product Description:

VMware Workstation Pro is the industry standard for running multiple operating systems on a single Linux or Windows PC.

IT professionals, developers and businesses who build, test or demo software for any device, platform or cloud rely on Workstation Pro.

Workstation 15 Pro improves on the leading desktop with an updated high-DPI user interface, a new REST API, support for the latest Windows and Linux operating systems, and more...

Date: 2018/11/20

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For more accessibility information, please find from website: [VMWare Accessibility](#)

Notes:

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Beyondsoft, based on their independent testing of the generally available product version noted, has created this VPAT Report.

Evaluation Methods Used:

Using the combination methods of third-party automation tools and manual test.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A - Yes Level AA - Yes Level AAA - Yes
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Most of the non-text content has text alternative that serves equivalent purpose.</p> <p>However, for some images and controls, such as the special icon, VM Workstation does not provide text alternative for them.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) 	Not Applicable	<p>The VMware Workstation does not contain Audio-only and Video-only media.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The VMware Workstation does not contain Audio-only and Video-only media.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The VMware Workstation does not contain time-based media or synchronized media.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p>	Partially Supports	Tables and input boxes are available in text and can be read out by screen reader.

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>However, some redundant "blanks" are read out by screen reader.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Most info can be read out with correct reading sequence. However, if using [NVDA+numpad6] to navigate the object, NVDA reads out the content in wrong order.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Supports</p>	<p>All users can access instructions to use the content.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Most information in VMware Workstation does not use color as the only visual method to convey information. However, for memory types, the memory size is distinguished by color only without any text description.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The VMware Workstation does not contain audio content which plays automatically for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.15 (Web) 	Partially Supports	Most components in VMware Workstation support keyboard access. However, some controls cannot be access from keyboard such as some toolbars.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.1.2 No Keyboard Trap (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	There is no keyboard Trap in VMware Workstation.
<p>2.2.1 Timing Adjustable (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Not Applicable	There is no time limit is set in VMware Workstation.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	VMware Workstation does not contain moving, blinking, scrolling or auto-updating information.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	VMware Workstation does not have content that flashes more than three times in one second or below thresholds.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply 	Not Applicable	In VMware Workstation, no content is repeated on different windows.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The pages in VMware Workstation have titles that describe its topic.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	In VMware Workstation, the content receives focus in an order which is consistent with the meaning of the content.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The purpose of each link in VMware Workstation can be determined by the link text and the context.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	VMware Workstation does not contain web pages.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) 	Supports	The context is not changed when component receives focus in VMware Workstation.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.2 On Input (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	In VMware Workstation, changing the settings does not automatically cause a change in context.
<p>3.3.1 Error Identification (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The error message in VMware Workstation is described to user in text by screen reader.
<p>3.3.2 Labels or Instructions (Level A)</p> Also applies to:	Partially Supports	Most content which requires user input can provide labels or instruction. However, some combo boxes and

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>edit boxes are not associated with label and no other instructions provided in some modules.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>The content in VMware Workstation is not implemented using markup languages.</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Partially Supports</p>	<p>For most user interfaces in VMware Workstation, the role and name can be read out by screen reader. However, such as URL with hyperlink cannot be read out as link.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The VMware Workstation does not contain synchronized media.
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Not Applicable	The VMware Workstation does not contain synchronized media.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The text and image of text in VMware Workstation have contrast ratio of at least 4.5:1.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	The text cannot be resized up to 200 percent without requiring the use of assistive technology such as a screen magnifier.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.14 (Web) 	Supports	There is no Image of text on VMware Workstation, and text is used instead of image of text to convey the information.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	In VMware Workstation, users can use navigation landmark to locate the menus.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Not Applicable	VMware Workstation does not contain headings and labels.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All operable components have visible indicators when receiving focus.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The language in the VMware Workstation can be determined by screen reader, users with disabilities can be better able to understand the content.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply 	Supports	The navigational mechanism occurs in same relative order in VM Workstation.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The functional components are identified consistently.
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports	There are appropriate suggestions with correction for an input error in VMware Workstation.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.36 (Web) 10.2.36 (non-web document) 11.2.1.36 (Software) 11.2.2.36 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The VMware Workstation does not contain web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	VMware Workstation does not contain Audio and Video media.
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	VMware Workstation does not contain Audio and Video media.
<p>1.2.8 Media Alternative (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	VMware Workstation does not contain Audio and Video media.
<p>1.2.9 Audio-only (Live) (Level AAA)</p> <p>Also applies to:</p>	Not Applicable	VMware Workstation does not contain live Audio content.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply		
<u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most of the text in VMware Workstation has a contrast ratio of at least 7:1. But the contrast ratio for some buttons or links does not meet it.
<u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	VMware Workstation does not contain Audio and Video media.
<u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most blocks of text have a good visual presentation in VMware Workstation. However some specifying texts do not meet the criterion, such as the Width exceed 80 characters.
<u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	There is no Image of text in VMware Workstation.
<u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most components in VMware Workstation support keyboard access. However, some controls cannot be access from keyboard such as "X" button.
<u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	There is no timing related content on VMware Workstation, hence timing is not an essential part of the event for this product.
<u>2.2.4 Interruptions</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	There is no interruption related content on VMware Workstation.
<u>2.2.5 Re-authenticating</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	There is no Re-authenticating on VMware Workstation.
<u>2.3.2 Three Flashes</u> (Level AAA) Also applies to:	Supports	VMware Workstation does not contain anything that flashes more than three times in any one-second period

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		to reduce the chance of seizures.
<u>2.4.8 Location</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	VMware Workstation does not contain a set of webpage, thus the location info is not needed.
<u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most links can be identified through their link text, but some links cannot be determined by its text, such as "Learn more".
<u>2.4.10 Section Headings</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Each section has a heading in VMware Workstation.
<u>3.1.3 Unusual Words</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	No unusual Words used in VMware Workstation.
<u>3.1.4 Abbreviations</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	All abbreviations in VMware Workstation have expanded form or meaning of abbreviations.
<u>3.1.5 Reading Level</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	After removal of proper names and titles, it is available for the lower secondary education level.
<u>3.1.6 Pronunciation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	In VMware Workstation, no words cause ambiguous meaning without knowing the pronunciation.
<u>3.2.5 Change on Request</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	All requests can be initiated or enabled/disabled by users on VMware Workstation.
<u>3.3.5 Help</u> (Level AAA) Also applies to:	Supports	Context-sensitive help is available on VMware Workstation.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	VMware Workstation supports reversible submission, data input check and information confirmation before finalizing the submission.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most features allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as contrast ratio for some content doesn't meet 4.5:1, redundant blank is read out by screen reader ... that affect vision-impaired users.
302.2 With Limited Vision	Partially Supports	Most features allow low vision users to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface does not have enough color contrast ratio to allow low-vision user to distinguish.
302.3 Without Perception of Color	Partially Supports	Most information in VMware Workstation does not use color as the only visual method to convey information. However, for memory types, the memory size is only distinguished by color without any text description.
302.4 Without Hearing	Supports	VMware Workstation is available to people who are deaf or hard of hearing. There is no operation requires user hearing.
302.5 With Limited Hearing	Supports	VMware Workstation is available to people who are deaf or hard of hearing. There is no operation requires user hearing.
302.6 Without Speech	Supports	VMware Workstation does not require user speech.
302.7 With Limited Manipulation	Supports	VMware Workstation does not require simultaneous manual operations or fine motor control.
302.8 With Limited Reach and Strength	Supports	VMware Workstation can be operated by people with limited reach and limited strength. There is no operation requires user with reach and strength.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	VMware Workstation is compatible with screen reader and provides instruction when requires user input. However, the line space and background/foreground unchangeable issues may affect user with cognitive limitations.

Chapter 4: Hardware

All criteria of chapter 4 are Not Applicable for VMware Workstation.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	VMware Workstation is not Platform software.
502.2.2 No Disruption of Accessibility Features	Supports	VMware Workstation does not disrupt platform accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	Most objects can be detected and read out by screen reader. However, some edit boxes' description and some objects' states cannot be read out by screen reader.
502.3.2 Modification of Object Information	Supports	VMware Workstation provide interface to modify objects information.
502.3.3 Row, Column, and Headers	Supports	Screen reader can read out rows, columns, and table headers for tables in VMware Workstation.
502.3.4 Values	Supports	The values associated with objects are available to users and can be read out by screen reader.
502.3.5 Modification of Values	Supports	The values that can be set by user also can be set via keyboard when using screen reader.
502.3.6 Label Relationships	Partially Supports	Most labels in VMware Workstation can be detected and read out by screen reader. However, some labels, such as file edit boxes cannot be read out by screen

Criteria	Conformance Level	Remarks and Explanations
		reader.
502.3.7 Hierarchical Relationships	Supports	All objects' hierarchical relationships information in VMware Workstation can be obtained by screen reader.
502.3.8 Text	Partially Supports	Most content of text objects, text attributes, and the boundary of text rendered to the screen in VMware Workstation are available and displayed. However, description for some buttons cannot be read out by screen reader.
502.3.9 Modification of Text	Supports	Text set by the user can be set programmatically.
502.3.10 List of Actions	Partially Supports	The supported actions for most objects can be executed in VMware Workstation. However, some clickable components cannot be focused and operated through keyboard.
502.3.11 Actions on Objects	Partially Supports	VMware Workstation allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
502.3.12 Focus Cursor	Partially Supports	VMware Workstation shows text insertion point when requires user input and has visible focus. However, some clickable components cannot be focused.
502.3.13 Modification of Focus Cursor	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.
502.3.14 Event Notification	Partially Supports	Most notification of events is available to screen reader. However, the alert/warning message is not available to screen reader.
502.4 Platform Accessibility Features	Not Applicable	VMware Workstation is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	VMware Workstation permits user preferences from platform settings.
503.3 Alternative User Interfaces	Not Applicable	VMware Workstation does not provide any alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	VMware Workstation does not contain video or audio content.
503.4.2 Audio Description Controls	Not Applicable	VMware Workstation does not contain video or audio content.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information	Not Applicable	VMware Workstation is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
Provided for Accessibility in Format Conversion		
504.2.2 PDF Export	Not Applicable	VMware Workstation is not an authoring tool.
504.3 Prompts	Not Applicable	VMware Workstation is not an authoring tool.
504.4 Templates	Not Applicable	VMware Workstation is not an authoring tool.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	VMware Workstation has no accessibility and compatibility features, so no documentation is required.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All the documents of VMware Workstation are electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	VMware Workstation has no build-in accessibility features, so no corresponding support services is required.
603.3 Accommodation of Communication Needs	Supports	Support services of the VMware Workstation is provided, such as the Help, the privacy policy, open source license and submit logs link of about. In addition, there is some contact info listed in the electronic documents. VMware customers have access to get support service through the Get Support from web (https://www.vmware.com/support.html) or calling the support telephone.

EN 301 549 Report

Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most features allow vision-impaired users to use screen readers to interact with user interface elements. However, some features have accessibility issues, such as contrast ratio for some content doesn't meet 4.5:1, redundant blank is read out by screen reader ... that affect vision-impaired users.
4.2.2 Usage with limited vision	Partially Supports	Most features allow low vision users to use tools such as screen readers/Magnifier to interact with user interface elements. However, some user interface does not have enough color contrast ratio to allow low-vision user to distinguish.
4.2.3 Usage without perception of colour	Partially Supports	Most information in VMware Workstation does not use color as the only visual method to convey information. However, for memory types, the memory size is only distinguished by color without any text description.
4.2.4 Usage without hearing	Supports	VMware Workstation are available to people who are deaf or hard of hearing. There is no operation requires user hearing.
4.2.5 Usage with limited hearing	Supports	VMware Workstation are available to people who are deaf or hard of hearing. There is no operation requires user hearing.
4.2.6 Usage without vocal capability	Supports	VMware Workstation does not require user speech.
4.2.7 Usage with limited manipulation or strength	Supports	Using VMware Workstation does not require simultaneous manual operations or fine motor control.
4.2.8 Usage with limited reach	Supports	VMware Workstation can be operated by people with limited reach and limited strength.
4.2.9 Minimize photosensitive seizure triggers	Supports	VMware Workstation does not contain any flashes which can trigger photosensitive seizures.
4.2.10 Usage with limited cognition	Partially Supports	In VMware Workstation most content is simpler and easier to use for users. But the reading sequence in New Virtual Machine Wizard is not in understanding order.
4.2.11 Privacy	Not Applicable	There is no privacy related feature provided for accessibility in VMware Workstation.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Does not support	Some content is closed to screen reader and does not provide non-visual access for it. 5.1.
5.1.3.2 Auditory output delivery including speech	Not Applicable	VMware Workstation does not contain auditory output provide as non-visual access method.
5.1.3.3 Auditory output correlation	Not Applicable	VMware Workstation does not contain audio output provide as non-visual access method.
5.1.3.4 Speech output user control	Not Applicable	VMware Workstation does not contain speech output provide as non-visual access method.
5.1.3.5 Speech output automatic interruption	Not Applicable	VMware Workstation does not contain speech output provide as non-visual access method.
5.1.3.6 Speech output for non-text content	Partially Supports	Most non-text content in VMware Workstation, alternative text is provided. However, some images in VMware Workstation does not provide proper alternative text.
5.1.3.7 Speech output for video information	Not Applicable	VMware Workstation does not contain pre-recorded video content provide as non-visual access method.
5.1.3.8 Masked entry	Not Applicable	VMware Workstation does not contain auditory output provide as non-visual access method.
5.1.3.9 Private access to personal data	Not Applicable	VMware Workstation does not contain auditory output provide as non-visual access method.
5.1.3.10 Non-interfering audio output	Not Applicable	VMware Workstation does not contain auditory output provide as non-visual access method.
5.1.3.11 Private listening	Not Applicable	VMware Workstation does not contain auditory output provide as non-visual access method.
5.1.3.12 Speaker volume	Not Applicable	VMware Workstation does not contain auditory output provide as non-visual access method.
5.1.3.13 Volume reset	Not Applicable	VMware Workstation does not contain auditory output provide as non-visual

Criteria	Conformance Level	Remarks and Explanations
		access method.
5.1.3.14 Spoken languages	Not Applicable	VMware Workstation does not contain speech output provide as non-visual access method.
5.1.3.15 Non-visual error identification	Not Applicable	VMware Workstation does not contain speech output provide as non-visual access method.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	VMware Workstation does not provide self-services transaction.
5.1.4 Functionality closed to text enlargement	Not Applicable	No function in VMware Workstation is closed to text enlargement feature of platform or assistive technology.
5.1.5 Visual output for auditory information	Not Applicable	No function in VMware Workstation needs pre-recorded auditory information to use.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	No function in VMware Workstation is closed to keyboard or keyboard interfaces.
5.2 Activation of accessibility features	Not Applicable	VMware Workstation does not have documented accessibility features.
5.3 Biometrics	Not Applicable	VMware Workstation does not use biological characteristics.
5.4 Preservation of accessibility information during conversion	Not Applicable	VMware Workstation does not have documented accessibility features
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	VMware Workstation does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Not Applicable	There are no operable parts in VMware Workstation.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	VMware Workstation does not have locking or toggle control.
5.6.2 Visual status	Not Applicable	VMware Workstation does not have locking or toggle control.
5.7 Key repeat	Not Applicable	VMware Workstation does not have key repeat function.
5.8 Double-strike key acceptance	Not Applicable	VMware Workstation does not have key repeat function.
5.9 Simultaneous user actions	Supports	VMware Workstation provides key mapping function, user is able to customize keyboard shortcut.

Chapter 6: ICT with Two-Way Voice Communication

All criteria of chapter 6 are Not Applicable for VMware Workstation.

Chapter 7: ICT with Video Capabilities

All criteria of chapter 7 are Not Applicable for VMware Workstation.

Chapter 8: Hardware

All criteria of chapter 8 are Not Applicable for VMware Workstation.

Chapter 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1 General	Heading cell – no response required	Heading cell – no response required
10.2 Document success criteria	Heading cell – no response required	Heading cell – no response required
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG section
10.2.39 Caption positioning	Not Applicable	VMware Workstation is not non-web document.
10.2.40 Audio description timing	Not Applicable	VMware Workstation is not non-web document.

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.3.2.1 Platform accessibility service support for software that provides a user	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17

Criteria	Conformance Level	Remarks and Explanations
<i>interface</i>		
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Supports	VMware Workstation does not disrupt platform accessibility features.
11.3.2.4 Assistive technology	Not Applicable	VMware Workstation is not an assistive technology.
11.3.2.5 Object information	Partially Supports	Most objects can be detected and read out by screen reader. However, some edit boxes' description, the states of some objects cannot be read out by screen reader.
11.3.2.6 Row, column, and headers	Supports	Screen reader can read out rows and columns, and any headers for table in VMware Workstation.
11.3.2.7 Values	Supports	The values associated with objects are available to users and can be read by screen reader.
11.3.2.8 Label relationships	Partially Supports	Most labels in VMware Workstation can be detected and read out by screen reader. However, some labels, such as file edit boxes cannot be read out by screen reader.
11.3.2.9 Parent-child relationships	Supports	All objects' hierarchical relationships information in VMware Workstation can be obtained by screen reader.
11.3.2.10 Text	Partially Supports	Most content of text objects, text attributes, and the boundary of text rendered to the screen in VMware Workstation are available and displayed. However, descriptions for some buttons cannot read out by screen reader.
11.3.2.11 List of available actions	Partially Supports	The supported actions for most objects can be executed in VMware Workstation. However, some clickable components cannot be focused and operated through keyboard.
11.3.2.12 Execution of available actions	Partially Supports	VMware Workstation allows assistive technology to execute actions on objects. However, some clickable components cannot be focused and operated through keyboard.
11.3.2.13 Tracking of focus and selection attributes	Partially Supports	VMware Workstation shows text insertion point when requires user input and has visible focus. However, some clickable components cannot be focused.
11.3.2.14 Modification of focus and selection attributes	Supports	The focus cursor can be tracked and moved among interactive interface elements as the input focus changes.
11.3.2.15 Change notification	Partially Supports	Most notification of events is available to assistive technology.

Criteria	Conformance Level	Remarks and Explanations
		However, the alert/warning messages are not available to screen reader.
11.3.2.16 Modifications of states and properties	Supports	VMware Workstation provide interface to modify objects information.
11.3.2.17 Modifications of values and text	Supports	The values can be set by vision-impaired users with accessibility tools such as screen reader.
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	VMware Workstation is not a Platform software.
11.4.2 No disruption of accessibility features	Supports	VMware Workstation does not disrupt platform accessibility features.
11.5 User preferences	Supports	VMware Workstation permits user preferences from platform settings.
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
11.6.3 Preservation of accessibility information in transformations	Not Applicable	VMware Workstation is not an authoring tool.
11.6.4 Repair assistance	Not Applicable	VMware Workstation is not an authoring tool.
11.6.5 Templates	Not Applicable	VMware Workstation is not an authoring tool.

Chapter 12: Documentation and support services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	VMware Workstation has no accessibility and compatibility features, so no documentation is required.
12.1.2 Accessible documentation	See WCAG 2.0 section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	VMware Workstation has no accessibility and compatibility features, so no corresponding support services are required.
12.2.3 Effective communication	Supports	Support services of the VMware Workstation is provided, such as the Help, the privacy policy, open source license and submit logs link of about. In addition, there is some contact info listed in the electronic documents. VMware customers have access to get support service through the Get

Criteria	Conformance Level	Remarks and Explanations
		Support from web (https://www.vmware.com/support.html) or calling the support telephone.
12.2.4 Accessible documentation	See WCAG 2.0 section	See information in WCAG section

Chapter 13: ICT Providing Relay or Emergency Service Access

All criteria of chapter 13 are Not Applicable for VMware Workstation.