VMware vRealize® Operations™ Management Pack for Horizon®
End-to-end visibility into VDI environments

AT A GLANCE
VMware vRealize® Operations Management Pack for Horizon delivers end-to-end visibility into the health, performance, and efficiency of VMware virtual desktop and application environments, enabling virtualization & desktop administrators to proactively optimize end-user experience, avert incidents, and eliminate bottlenecks which in turn reduces costs and expedites time to resolution (TTR).

KEY BENEFITS
• Full visibility into the performance and health of Horizon deployments on VMware vSphere®
• Intelligent automation of root-cause analysis, session details, and event correlation
• Autocorrelation of metrics and monitoring data
• Agentless data collection
• In-guest metrics for user sessions
• Real-time, predictive capacity analytics
• Out-of-the-box reporting templates and remediation recommendations
• Integration with vRealize Log Insight™ Cloud for 360-degree troubleshooting with metrics and logs
• Available as a SaaS offering with vRealize Operations™ Cloud for fast time to value

Business Challenges
Organizations are turning to desktop and application virtualization to support end users with secure access to corporate services across devices, locations, and connections. However, in order to provide these employees with the best possible experience at scale, IT organizations need to ensure that the storage, networking, and compute infrastructure used is adequately sized, tuned and—where necessary—remediated. To do this effectively, IT must anticipate problems proactively from the data center through to the very desktops and applications that employees are using today.

Figure 1: vRealize Operations Dashboard provides comprehensive visibility into VDI environments.

vRealize Operations Management Pack for Horizon Overview
VMware vRealize Operations Management Pack for Horizon is optimized for VMware Horizon environments. It allows IT to meet these challenges head on while improving operational efficiencies and user experience, reducing operating expenses, and improving infrastructure utilization through intelligent root-cause analysis and automated troubleshooting & remediation.
Who Can Benefit from vRealize Operations for Horizon?

VMware vRealize Operations Management Pack for Horizon offers comprehensive insight to help enable a wide spectrum of VMware IT and business teams, as well as their managers, to meet their individual business objectives. Everyone from the virtual infrastructure and desktop administrator to the vice president of desktop infrastructure can greatly benefit from end-to-end visibility.

Entire IT organizations will benefit from having unified visibility across their virtual infrastructure to VDI desktops, across vSAN, NSX and even into hybrid cloud environments, including VMware Cloud™ on AWS. This reduces the growing needs for training and eliminates the learning curve and technical complexity of adding additional monitoring solutions.

As a SaaS offering, IT administrators will not have to worry about maintaining or scaling the management platform, as it scales on demand.

Unlock the Potential of Virtual Desktops and Applications

VMware vRealize Operations Management Pack for Horizon addresses the management and operation challenges traditional monitoring tools and processes cannot solve by enabling IT organizations to seamlessly monitor and remediate virtual desktop and application environments at scale. VMware vRealize Operations™ delivers a lower cost of ownership, faster time to market, and better end-user experience for organizations across the globe.