

VMware vSphere Data Protection Advanced

End of Availability

March 1, 2015

Q. When is the VMware vSphere Data Protection Advanced End of Availability (EOA)?

A. The vSphere Data Protection Advanced EOA is scheduled for March 1, 2015. VMware vSphere® Data Protection Advanced™ will no longer be available for purchase as a standalone product SKU after this date.

Q. What is End of Availability (EOA)?

A. A product has reached its End of Availability when it is no longer available for purchase from VMware. See more at: <https://www.vmware.com/support/policies/lifecycle.html>

Q. Will the EOA apply to just the standalone version?

A. Yes, the EOA will apply to just VMware vSphere Data Protection Advanced SKUs. The existing vSphere Data Protection Advanced capabilities will be consolidated into vSphere Data Protection 6.0 (available through vSphere Essentials Plus or higher vSphere editions, all vSphere with Operations Management™ editions and all vCloud Suite® editions) and will no longer require purchase of a separate license or support.

Q. Can I purchase additional VMware vSphere Data Protection Advanced licenses after March 1, 2015?

A. No, except for orders currently in process that will complete by March 31, 2015.

Q. Can I continue to use VMware vSphere Data Protection Advanced after EOA?

A. Existing customers that purchased standalone VMware vSphere Data Protection Advanced may continue to use the product beyond the End of Availability date of March 1, 2015. This change in packaging will not affect existing product support or functionality.

Q. Can I continue to get technical support for vSphere Data Protection Advanced after EOA?

A. Yes. Customers who have active support contracts for vSphere Data Protection Advanced will still be entitled to technical support as per the VMware Lifecycle Policy Matrix available at: <https://www.vmware.com/files/pdf/support/Product-Lifecycle-Matrix.pdf>

Q. What is the VMware vSphere Data Protection Advanced End of General Support (EOGS) date?

A. End of General Support (EOGS) for VMware vSphere Data Protection Advanced is as indicated on the following: <https://www.vmware.com/files/pdf/support/Product-Lifecycle-Matrix.pdf>

Q. Can I renew my VMware vSphere Data Protection Advanced Support before my contract expires?

A. If your contract expires after the EOA date of March 1, 2015, it will not be necessary to renew support on VMware vSphere Data Protection Advanced. As long as you have an active vSphere support contract, you will be automatically entitled to support for vSphere Data Protection Advanced through your entitlement to vSphere 6.0.

Q. Will VMware vSphere Data Protection that is available through VMware vSphere Essentials Plus and higher editions continue to be available?

A. Yes. VMware vSphere Data Protection (available through vSphere Essentials Plus or higher vSphere editions, all vSphere with Operations Management editions and vCloud Suite editions) will continue to be available. In fact, the existing VMware vSphere Data Protection Advanced capabilities will be consolidated into vSphere Data Protection 6.0.

Q. Is there a new product that replaces vSphere Data Protection Advanced?

A. The existing vSphere Data Protection Advanced capabilities will be consolidated into vSphere Data Protection 6.0 (available only through vSphere Essentials Plus or higher vSphere editions, all vSphere with Operations Management editions and all vCloud Suite editions).

Q. To use vSphere Data Protection 6.0, do I need to have the latest versions of ESXi or vCenter Server?

A. vSphere Data Protection 6.0 is backward compatible with ESXi 5.1 and higher versions as well as vCenter Server 5.5 and 6.0. Please check the latest compatibility information at: http://www.vmware.com/resources/compatibility/sim/interop_matrix.php

Q. Whom may I contact if I have additional questions?

A. Please reach out to your VMware representative or VMware Global Support Services if you have any additional questions.

