

VMware vSphere Storage Appliance End of Availability

Q: When is the VMware vSphere Storage Appliance End of Availability (EOA) date?

A: The EOA of vSphere Storage Appliance is scheduled for April 1, 2014. vSphere Storage Appliance will no longer be available for purchase after this date.

Q: Does the EOA apply to just the standalone version of vSphere Storage Appliance?

A: The EOA applies to all versions including standalone and bundled products that originally contained vSphere Storage Appliance.

Q: Can I continue to use vSphere Storage Appliance after EOA?

A: Yes, you may continue to use the product after EOA.

Q: Can I continue to get technical support for vSphere Storage Appliance after EOA?

A: Yes. Customers who have active support contracts for vSphere Storage Appliance will still be entitled to Technical Support as per the VMware Life Cycle policy matrix.

<https://www.vmware.com/files/pdf/support/Product-Lifecycle-Matrix.pdf>

Q: How and when will customers get notified?

A: Customers who have purchased vSphere Storage Appliance standalone or as part of a bundle, and have active support contracts, should receive notification of the End of Availability by e-mail before the end of March, 2014.

Q: Will vSphere Storage Appliance licenses be removed from My VMware?

A: No, the licenses will not be removed from the portal.

Q: Is there a new product that replaces vSphere Storage Appliance?

A: While there isn't a direct replacement for vSphere Storage Appliance, customers who meet the hardware requirements can choose to upgrade to [VMware Virtual VSAN](#). A vSphere Storage Appliance to Virtual SAN upgrade SKU will be available.

