

Workspace ONE Subscription Upgrade Program

FAQs

Q. What is the Workspace ONE Subscription Upgrade Program?

A. The Workspace ONE Subscription Upgrade Program enables VMware customers with perpetual Workspace ONE licenses to upgrade to subscription Workspace ONE licenses, at a 20% discount, upon renewal. By purchasing subscription Workspace ONE licenses through this program, customers agree to relinquish their corresponding perpetual Workspace ONE licenses, effective upon deal close. Customers who wish to keep their existing perpetual Workspace ONE licenses should not purchase subscription Workspace ONE licenses through this program.

Q. Who can purchase licenses through this program?

A. Commercial, academic, and federal customers wanting to upgrade their active perpetual Workspace ONE licenses to subscription Workspace ONE licenses.

Q. When can I purchase subscription Workspace ONE licenses through this program?

A. Customers can purchase licenses starting January 2, 2020. However, customers cannot purchase licenses through the program until the subscription and support (SnS) associated with their perpetual Workspace ONE licenses are up for renewal.

Q. Can I purchase licenses through this program via an authorized VMware reseller?

A. Yes.

Q. Are licenses purchased through this program eligible for redemption in the VMware Enterprise Purchasing Program (EPP) or EPP discounts?

A. No.

Q. Are licenses purchased through this program eligible for VMware Transactional Purchasing Program (TPP) discounts?

A. No.

Q. Can licenses purchased through this program be combined with other discounts and/or promotions?

A. No, with the exception of academic discounts, which still apply.

Q. If I upgrade to subscription licenses through this program, what happens to my perpetual Workspace ONE licenses?

A. By purchasing subscription Workspace ONE licenses through the program, customers agree to relinquish their corresponding perpetual Workspace ONE licenses, effective upon deal close. Upon deal close, customers may not switch their upgraded subscription licenses back to perpetual licenses.

Q. Do I need to purchase subscription and support (SnS) in order to upgrade?

A. No. Support is already included in all subscription Workspace ONE licenses.

Q. Are subscription Workspace ONE licenses purchased through the program eligible for renewal?

A. No. Upon renewal, customers must purchase (non-upgrade) subscription Workspace ONE licenses.

Q. What are the terms and conditions?

A. Please reference the Workspace ONE Subscription Upgrade Program Terms and Conditions.

ADDITIONAL QUESTIONS?

Please contact your VMware sales representative.