

# Workspace ONE Subscription Upgrade Program

## PROGRAM OVERVIEW

Effective January 2, 2020, the Workspace ONE Subscription Upgrade Program enables VMware customers with perpetual Workspace ONE licenses to upgrade to subscription Workspace ONE licenses, at a 20% discount, upon renewal.

## RESOURCES

- [Workspace ONE Subscription Upgrade Program FAQs](#)
- [Workspace ONE Website](#)

*Please contact your VMware sales representative for more information.*

## TERMS & CONDITIONS

- In order to purchase subscription Workspace ONE licenses through the Workspace ONE Subscription Upgrade Program, customers must own perpetual Workspace ONE licenses with active subscription and support (SnS).
- Customers cannot purchase subscription Workspace ONE licenses through the Workspace ONE Subscription Upgrade Program until the subscription and support (SnS) associated with their perpetual Workspace ONE licenses are up for renewal.
- Customers must own one perpetual Workspace ONE license for every subscription Workspace ONE license purchased through the Workspace ONE Subscription Upgrade Program, from which to upgrade. Proof of ownership must be provided upon quote request. Net-new subscription Workspace ONE licenses (i.e., those without a corresponding perpetual Workspace ONE license) cannot be purchased through the Workspace ONE Subscription Upgrade Program.
- By purchasing subscription Workspace ONE licenses through the Workspace ONE Subscription Upgrade Program, customers agree to relinquish their corresponding perpetual Workspace ONE licenses, effective upon deal close. Upon deal close, customers may not switch their upgraded subscription licenses back to perpetual licenses.
- Subscription Workspace ONE licenses purchased through the Workspace ONE Subscription Upgrade Program are not eligible for renewal. Upon renewal, customers must purchase (non-upgrade) subscription Workspace ONE licenses.
- Subscription Workspace ONE licenses purchased through the Workspace ONE Subscription Upgrade Program are not eligible for redemption in the VMware Enterprise Purchasing Program (EPP), VMware EPP discounts, or VMware Transactional Purchasing Program (TPP) discounts.
- Subscription Workspace ONE licenses purchased through the Workspace ONE Subscription Upgrade Program cannot be combined with other Workspace ONE discounts or promotions, with the exception of academic discounts, which still apply.