FREQUENTLY ASKED QUESTIONS

Workspace ONE Trust Network

Q. What is Workspace ONE Trust Network?
A. Workspace ONE Trust Network combines insights from VMware Workspace ONE, the industry’s first Intelligence-driven digital workspace platform, with verified security partner solutions to deliver predictive and automated security in the digital workspace. Workspace ONE Trust Network provides a set of capabilities to protect, detect and remediate threats across the evolving digital workspace. Workspace ONE Trust Network gives organizations a comprehensive and modern enterprise security approach to secure their users, apps, endpoints and networks.

Q. What are the benefits of Workspace ONE Trust Network?
A. Existing security tools provide IT with only limited visibility and automation, focusing only on silos of security that were built in a perimeter-bound world. This results in organizations bolting on more tools to get visibility and automation, leading to high-costs and complexity in trying to secure a digital workspace. Workspace ONE Trust Network provides a set of capabilities to protect, detect and remediate threats across the evolving digital workspace, based on a framework of verification. Workspace ONE Trust Network:

• Removes security solution silos to give IT an action-based framework that provides an aggregated view across the digital workspace
• Is the only solution that combines of access, device and app management for all devices and apps, with insights and automation across an entire end-user computing ecosystem
• Uniquely leverages an open and best-of-breed partner ecosystem so customers can continue to use existing investments.

Q. What security capabilities are built into the Workspace ONE platform?
A. Security capabilities include access management, contextual policies, Data Loss Prevention (DLP), encryption and more. For more information, visit: www.vmware.com/products/workspace-one/security.

Q. What are the security capabilities that Workspace ONE Trust Network partner solutions provide?
A. Workspace ONE Trust Network partners integrate with Workspace ONE Intelligence to provide a comprehensive approach to securing the digital workspace. Partner technologies focus on a range of different technologies including mobile threat defense, endpoint detection and remediation, cloud-access security, and more.

Q. How can customers purchase Workspace ONE Trust Network?
A. Workspace ONE Trust Network capabilities are available to Workspace ONE customers who have Workspace ONE Intelligence. Workspace ONE Intelligence is available in Workspace ONE Enterprise, Workspace ONE Enterprise for VDI, and as an add-on to Workspace ONE on-premises editions.

Q. What happened to Mobile Security Alliance (MSA)?
A. The Mobile Security Alliance (MSA) unifies threat security for business mobility against cyber-attacks by integrating the industry’s leading security solutions with the VMware AirWatch EMM (enterprise mobility management). As the device management industry shifts from EMM to UEM (unified endpoint management) and ultimately the digital workspace, organizations must evolve their security approach that goes beyond enterprise mobility. Workspace ONE Trust Network provides organizations with a modern approach to securing their entire end-user ecosystem across all endpoints, apps and employees.

Q. Will VMware continue to support the Mobile Security Alliance?
A. Yes. VMware will also work with Mobile Security Alliance partners to explore opportunities to support Workspace ONE Trust Network.
Q. When can we expect partner integrations?

A. VMware is always evaluating new partners to Workspace ONE Trust Network and partners are added on a continual process. Currently, we have 6 partners – Carbon Black, Lookout, Netskope, Wandera, Zimperium and Zscalar. Stay tuned for information on future integrations.

Q. What capabilities do these integrations with current partners provide to customers?

A. By aggregating threat intelligence from partners, Workspace ONE Intelligence provides deeper insights and automation, based on that threat intelligence, to help secure an organization’s digital workspace. With this integration, customers can leverage their existing investments in security solutions from these partners while continuing to take advantage of Workspace ONE’s intrinsic security features.

Q. How can partners integrate their solutions and become part of Trust Network?

A. At VMworld Barcelona 2019, VMware announced the availability of a self-serve open API called Trust Network Ingest API. With this, partners can easily integrate their solutions and become part of Workspace ONE Trust Network.

Q. Is the Trust Network API bidirectional in nature? Can partners ingest information from Workspace ONE intelligence as well?

A. No. There are no specific plans at this time. However, customer who have Workspace ONE Intelligence and a supported Trust Network partner product deployed can use the Custom Connectors feature of the Workspace ONE Intelligence Automation engine to call back into any partner product REST API. This enables customer-driven data flows based on Trust Network and Workspace ONE data into any product or service that exposes REST APIs.

Q. Where can I find out more about partners’ solutions that support Workspace ONE Trust Network?

A. VMware Solution Exchange at https://marketplace.vmware.com/vsx/ will provide more information on partners’ solutions.

Q. How do partners sign up to support Workspace ONE Trust Network?

A. Please contact your local sales representative for details.

Q. Where can I get more information about Workspace ONE Trust Network?

A. For more information, visit www.vmware.com/products/workspace-one/security