

# Professional Services for Anywhere Workspace

## Deliver secure frictionless experiences

### At a glance

Architect, deploy, integrate, and operationalize VMware Anywhere Workspace solutions.

### Key benefits

- Align stakeholders on a common vision and gain agreement on your future state
- Accelerate time to value by prioritizing and iteratively delivering use cases based on business impact
- Optimize operations to support, maintain and enhance your Anywhere Workspace at scale
- Experience predictable outcomes from our best practices, proven methodologies, and deep knowledge of Anywhere Workspace solutions.

The hybrid work experience should be one that empowers employees to be productive from anywhere, using any device, to securely access the applications and data they need. It allows them to collaborate with their peers and just get work done. Companies with great employee experiences are better positioned to attract and retain top talent.

How do you get there? What are the considerations for achieving an inspiring and productive solution? What is the right sequence of steps needed to achieve your desired outcomes? Does your IT team have the time and expertise to make your vision a reality?

### Service overview

Our services for VMware Anywhere Workspace will help you with a broad range of hybrid workforce initiatives whether that is transitioning to VMware Horizon® or VMware Horizon Cloud® on Microsoft Azure, enabling modern management for desktops or providing great employee experiences. We can help you move from your current state of fragmented security, operational complexity, and subpar employee experiences to your future state supporting a hybrid workforce with seamless access to the applications and data they need on any device, with zero trust compliance.

We collaborate with your senior business and IT stakeholders to identify your most important outcomes and any obstacles impeding your progress. We assess your capabilities around workspace management, employee experience and workspace security.

Next, we define your solution requirements, workforce personas and uses cases to create a roadmap for fast, iterative value realization.

### Onboard employees and devices quickly

We use an Activate, Expand, and Transform delivery approach to help you realize value quickly and iteratively.

In the Activate phase, we build the environment using standardized architectures and quickly help you onboard your first persona group with an adoption plan designed to prepare employees for the new environment.

## Learn more

Visit [vmware.com/services](https://vmware.com/services).

In the Expand phase we iteratively add applications, devices, workflows, use cases, and more persona groups. The Expand phase repeats until all desired product capabilities have been implemented, and all personas and devices have been onboarded.

In the Transform phase, either as a separate initiative or embedded in one or more Expand phases, we focus on optimizing operations around your people and processes to ensure you are prepared to manage and operate your new environment at scale. We help you use analytics to continuously improve employee experiences, remediate issues faster with enhanced monitoring, and drive efficiencies by fully utilizing advanced product features.

### Leverage engineered solution services for focused initiatives

VMware Professional Services can help you provide great experiences throughout the entire employee lifecycle. We have engineered solution services based on our Activate, Expand and Transform approach to help you with focused initiatives:

- **Enable Modern Management for Desktops** – Implements VMware Workspace ONE® UEM and VMware Workspace ONE® Access™ allowing you to manage access control, application management and multi-platform end-point management for Windows and Mac desktops. Optional capabilities include automatic device enrollment, factory/drop ship provisioning and more.
- **Adopt Modern VDI on Any Cloud** – Implements Horizon or Horizon Cloud followed by iteratively adding persona groups, apps, desktops, peripherals, capacity, and locations until all your desired capabilities have been rolled out to production.
- **Enhance the Digital Employee Experience** - Implements Workspace ONE Access, VMware Workspace ONE® Intelligent Hub and Experience Workflows™ for Workspace ONE® powered by Boomi to automate common administrative tasks for apps your employees use daily.
- **Secure the Digital Workspace with Zero Trust Compliance** – Assesses your current digital workspace to identify security gaps. From there our experts will identify and implement Zero Trust security features to close those gaps. Operations are optimized by reviewing incident data for continuous improvement and to identify and remediate issues quickly. We also help you update your Dev/SecOps procedures based on the new security features.

### Benefits

Reap the benefits of a thriving hybrid workforce. VMware Professional Services have the experience, best practices, and proven methodology to help you maximize the value from your VMware investments. Our broad expertise and deep knowledge of VMware Anywhere Workspace technology can help reduce risk and complexity. We can help you quickly get up and running with minimal disruption and less risk to existing resources and operations.