Professional Services for VMware Cloud on AWS Operational Readiness Assessment

Analyze and guide operational requirements to achieve the desired outcomes

Business challenge
Realizing the operational consistency and scalable computing infrastructure from an AWS environment requires that organizations know the differing roles, responsibilities, and requirements of a hybrid cloud computing environment. The move from on-premises to cloud affects the entire operational framework from people, processes, and technologies, including:

- Customer roles and responsibilities
- Knowledge and skills to manage workloads
- Processes and technical requirements

Evaluating your operational readiness is an essential step in identifying the changes and requirements needed for your VMware Cloud on AWS environment.

Service overview
VMware Professional Services can help you assess the readiness of your environment for your VMware Cloud on AWS service. Our eight-week engagement includes a VMware Consultant who:

- evaluates your operational framework across 38-52 different categories,
- provides an integrated picture of your current state, and
- recommends the requirements and changes needed to achieve an efficient deployment and operation.

Our comprehensive evaluation identifies gaps, provides prioritized recommendations, details the necessary processes for supporting services and highlights operational excellence (incident, problem, change, monitoring, release) that can be added to your backlog.
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Core Readiness Offering:
- Strategy Governance Business
  - Determine the strategy, business, and IT outcomes
  - Identify strategy inhibitors and enablers
- Organization and Culture
  - Understand the current organizational structure, roles, and responsibilities
- Cloud Service Management
  - Assess capabilities with change, incident, problem, monitoring/event management
  - Evaluate service desk and service operations center
- Service Business Control
  - Assess IT demand and financial management
- Service Implementation Control
  - Analyze general security, access management and compliance in the context of Day 0, 1 and 2
- Service Operations Control
  - Address security operations capabilities and reporting that covers capacity, availability, performance management on an ongoing basis
- Infrastructure and Technical Control
  - Assess the management capabilities across multiple categories for VMware Cloud: architecture, engineering, deployment, lifecycle, compute, storage, networking, notification, workload and native AWS integration

Benefits
Realize the full potential of your VMware Cloud on AWS service

With an operational readiness assessment, organizations coming from a managed services approach will know where they have gaps and ensure they know and can manage new responsibilities.

VMware Professional Services have real-world experience with VMware Cloud on AWS. We can look at your unique drivers – both strengths and areas of improvement – and provide a prioritized list of recommendations to ensure all elements align and interact within your new environment. To achieve operational excellence, we can help you conquer risk and operational complexity.

With the VMware Cloud on AWS Operational Readiness Assessment, you can:
- Identify gaps and understand where to focus and how to resolve
- Know how the roles and responsibilities will change across your organization
- Assess if existing processes, policies, structures are adapted effectively
- Evaluate your ability to support and manage your new VMware Cloud environment
- Understand what knowledge and skills your team needs to manage long-term
- Adapt to your new VMware Cloud on AWS environment

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