Professional Services for Transformation Governance

Provide program, technical and operational governance across multiple VMware transformation projects

AT A GLANCE

Not a typical consulting approach. Equip your Program Office for success with people, processes and resources that deliver end-to-end project governance for VMware technology initiatives.

KEY BENEFITS

- Create delivery execution excellence
- Ensure VMware products and solutions are installed and configured correctly and meet end-user requirements
- Realize expected business benefits and transfer knowledge for post-project sustainability
- Support your program office with a master plan and holistic view of VMware-related transformation projects
- Provide resources to manage, measure and communicate status across in-scope VMware projects
- Understand and convey the organizational impact of relevant VMware projects

Business challenge

IT organizations are tested daily with complex, multi-faceted projects. Keeping track of resources and workstreams across multiple projects creates confusion. Inadequate communication with stakeholders causes conflict. A gap in skills or the continuous juggling of numerous competing priorities often masks whether projects move in the right direction, reducing the course correction time.

Technology teams need to understand how specific physical infrastructure configurations impact the overall organization and individual end-users. Program offices need to know if projects are moving in the right direction and when a project concludes, all systems work together, and IT can manage post-project.

Service overview

VMware Professional Services will help you manage in-scope VMware-related transformation engagements with program, technical and operational governance. We help you as an extension of your team with resources to provide comprehensive program success and make sure you're prepared and ready after a project concludes. Our three-person team includes a:

- Program Director, Program Governance lead, who ensures the coordination of multiple workstreams and product installations
- Solution Architect, Technical Governance lead, for high-level reference architecture development ensuring efficient coordination of multiple product configurations
- Transformation Architect, Operational Governance lead, for operating model and business alignment of services ensuring the ability to sustain and manage the post-project environment.

Deliverables: VMware IT Transformation Governance Services

- Master Project Plan: Coordinate and align identified VMware projects
- Risk Register: Identify, categorize and track project risks and mitigation plans
- Stakeholder Requirements: Identify and compile the list of all stakeholders across VMware-related projects into a traceable requirements matrix
- Metrics and Reporting: Define the key performance indicators and metrics for each assigned project and provide consistent reporting for project execution and evaluation
- Procurement Plan: Provide and update detailed lists of acquisition needs and dates
- Financial Management: Establish budget projections and cash flow to track spending
- Resource Management: Deploy the right staff across VMware projects at the right time
- Organizational Impact: Provide a consistent holistic view of the current state and gaps to identify processes and roles needed for in-scope VMware projects
- Communications: Develop formal, consistent communications cadence and deliverables

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Benefits

Whether you're modernizing your application portfolio, moving to a hybrid cloud environment, implementing a remote workforce solution, or implementing another VMware transformation project simultaneously, Professional Services can help. We have the resources and a core set of deliverables for program success and will ensure you acquire the knowledge and skills you need for post-implementation.

VMware Professional Services for Transformation Governance: Bringing it all together

- No one knows VMware products like VMware Professional Services. We help provision VMware products to ensure you realize the benefits of your transformation projects.

- The first step to a successful transformation project is creating a plan. As part of IT Transformation Governance Services, we develop a master plan that provides a comprehensive view of your in-scope transformation projects.

- Communication reduces confusion and conflict. Our governance deliverables include identifying all stakeholders and create a communications plan to keep everyone informed and included.

- Mitigating risk is one of the biggest challenges of delivering IT transformation. We have the experience, knowledge and processes to reduce the threats to your projects.