

# VMware Cloud Foundation Professional Services Overview

## Fast path to cloud

### At a glance

Architect, deploy, integrate, and operationalize VMware Cloud Foundation solutions.

Augment your in-house skills with extended experts, TAMs, or training.

### Key benefits

- Reduce risk and complexity when implementing new technologies
- Minimize disruption to existing operations
- Benefit from our best practices, proven methodologies, and deep knowledge of VMware technology

It's important to be agile and move as quickly as possible. So how do you overcome obstacles and maximize the value of your VMware Cloud Foundation investments? Leverage experts who know your industry and know the technology. They can help you achieve your goals faster than you can do it alone.

### Service overview

The experts of Professional Services can help you with consulting services, operational services, and training. We can architect, deploy, configure, integrate, and operationalize VMware Cloud Foundation and build your private cloud.

### VMware Pro Cloud Services

VMware Pro Cloud Services™ leverage prescriptive reference architectures which were developed based on our breadth of customer deployments and best practices for a consistent, predictable, and reliable solution. Our comprehensive services for building or modernizing a private cloud include designing, deploying, activating, integrating, and configuring your VMware Cloud Foundation environment. This includes networking, mobility, and security to protect the network, workloads, and data. We define and automate IT processes and workflows, implement cloud cost management, and create policies, dashboards, and alerts for performance and capacity management. We help you operate and manage a multi-cloud environment by providing best practices and standard operating procedures for the cloud environment. We will define new IT and cloud roles and skills for your teams.

Our migration services include analyzing infrastructure and understanding dependencies between applications. Our iterative approach minimizes disruption to existing resources and operations and reduces risk.

We can also create and implement a cloud-based disaster recovery strategy so you can recover quickly from unplanned disruptions like natural disasters, hardware failure, human error, or cyberattacks.

## Learn more

Visit [vmware.com/services](https://vmware.com/services)

## Ongoing operations

### Extended Expert Services

Extended Expert Services help you optimize operations with hands-on assistance, either remotely or onsite. Our consultants enhance and support your operations team, implementing tasks tailored to your organization's needs and unique objectives. They can assist with product installation, usage, optimization, and administration, bridging any potential staffing gaps.

### Technical Adoption Management

VMware Cloud Technical Adoption Management provides a designated resource (a "TAM") with the subject matter expertise to assist your organization in optimizing your VMware technology. They help you plan and prepare for future technology investments, conduct technology assessments, provide solution guidance, recommend operations optimizations, and provide peer insights. TAMs are embedded in your team to help you speed adoption of VMware Cloud Foundation in support of your objectives. TAMs can provide both on-site and remote assistance.

## Learning

With any new technology, knowledge gaps can exist. We offer a range of training that can advance and augment your in-house skills. Leveraging these services not only gets your teams ready for the future, it shows an investment in them and their future. Training options include:

- Digital Training – Online training that includes a basic subscription free of charge to all VMware Cloud Foundation customers
- Classroom - Traditional instructor-led VMware training in a classroom setting.
- Live Online - Instructor-led training delivered online that lets you learn from virtually anywhere.
- Lab Connect - Additional access to practice labs enabling you to gain extra hands-on practice of new skills before applying them in your operational environment.
- Private Training - Training at your location tailored to fit your business goals, schedule, and delivery needs.

## Benefits

VMware Professional Services has the experience, best practices, proven methodologies, and deep knowledge of VMware technology that can help you reduce risk and complexity and minimize disruption. From developing your strategy and roadmap, to architecting, deploying, and integrating your environment, to implementing operations and management, we can help you realize your goals faster.