

# SAP HANA virtualized

## Controlled Availability Application Process

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- **Customers interested in running multiple SAP HANA VMs on VMware vSphere 5.5 in production** can apply for Controlled Availability of SAP HANA production support by sending an email to:

`sap_hana_tailored_data_center_integration@sap.com`

- This email should contain...
  - High-level scenario description and timeline (e.g. planned Go-live date)
  - Expected database size (compressed HANA DB size, number of users)
  - Hardware spec (HW vendor, server t-shirt size),
  - Planned HA/DR setup (if applicable),
  - Contact details for further communication
- All information given will be kept confidential and is only being used during the selection process. Once accepted, customer will get access to restricted SAP Note, officially stating SAP HANA support for the presented scenario.