



# VMware View 5 Documentation and Online Help VPAT©

November 4, 2011



## VPAT®

Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	Not Applicable
Section 1194.22 Web-based Intranet and Internet Information and Applications	<b>Supports with Exceptions</b>	<a href="#">Please refer to the 1194.22 section for details.</a>
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
Section 1194.31 Functional Performance Criteria	<b>Supports</b>	<a href="#">Please refer to the 1194.31 section for details.</a>
Section 1194.41 Information, Documentation, and Support	<b>Supports</b>	<a href="#">Please refer to the 1194.41 section for details.</a>

## Support Levels

Support Level	Description
<b>Supports</b>	Use this language when you determine the product fully meets the letter and intent of the Criteria.
<b>Supports with Exceptions/Minor Exceptions</b>	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
<b>Supports through Equivalent Facilitation</b>	Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.

Support Level	Description
<b>Supports when combined with Compatible AT</b>	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology ("AT"). For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used AT for people who are blind).
<b>Does Not Support</b>	Use this language when you determine the product does not meet the letter or intent of the Criteria.
<b>Not Applicable</b>	Use this language when you determine the Criteria does not apply to the specific product.
<b>Not Applicable - Fundamental Alteration Exception Applies</b>	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration").

## § 1194.22 Web-based Intranet and Internet Information and Applications

Criteria	Support Level	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	<b>Supports with Exceptions</b>	Not all images have alt attributes.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	<b>Not Applicable</b>	VMware View Help does not use multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	<b>Supports</b>	Color is not used as a sole means of conveying information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	<b>Supports</b>	The help pages can be read with style sheets disabled. Headings and lists have HTML markup.
(e) Redundant text links shall be provided for each active region of a server-side image map.	<b>Not Applicable</b>	Server-side image maps are not used.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	<b>Not Applicable</b>	Client-side image maps are not used.
(g) Row and column headers shall be identified for data tables.	<b>Supports</b>	Row and column headers are supplied for all data tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	<b>Not Applicable</b>	Data tables do not have multilevel columns or rows.
(i) Frames shall be titled with text that facilitates frame identification and navigation	<b>Supports</b>	Frames are used and provide appropriate titles.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz	<b>Supports</b>	Pages do not flash or blink.

Criteria	Support Level	Remarks and Explanations
and lower than 55 Hz.		
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	<b>Not Applicable</b>	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	<b>Supports with Exceptions</b>	Not all interface elements are keyboard accessible.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	<b>Not Applicable</b>	Plug-ins are not used.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	<b>Supports with Exceptions</b>	When using the web-based GUI, not all form fields are accessible to assistive technology(AT). For example, under the Search Tab, the search field label contains constraint information, but it does not explicitly identify itself as a search field.
(o) A method shall be provided that permits users to skip repetitive navigation links.	<b>Does Not Support</b>	There are navigation tabs on the screen presented to the user; however, there is no skip navigation link to take the user to the main content.
(p) When a timed response is required, the user shall be alerted	<b>Not Applicable</b>	Timed responses are not required.

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and given sufficient time to indicate more time is required.		

*Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.*

## §1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<b>Supports with Exceptions</b>	<a href="#">Please refer to § 1194.22 above.</a>
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	<b>Supports</b>	VMware View Help can be used by people who are visually impaired and with assistive technologies such as screen magnification.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	<b>Supports</b>	Hearing is not required.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<b>Not Applicable</b>	Audio is not present.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	<b>Supports</b>	User speech is not required.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and	<b>Supports</b>	Fine motor control is not required to use the application.

Criteria	Support Level	Remarks and Explanations
strength shall be provided.		



## § 1194.41 Information, Documentation, and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.