



## VMware Cloud™ on AWS

### Sub-processors

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VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the Terms of Service) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions.

| Sub-processor             | Country  | Services Performed                                       |
|---------------------------|--|--|
| Amazon Web Services, Inc. | USA<br>United Kingdom<br>Germany<br>Australia<br>Ireland<br>Japan<br>Singapore<br>France<br>Canada<br>India<br>South Korea<br>Brazil<br>Sweden | Hosting provider and platform services                   |
| Twilio, Inc.              | USA  | Verify – Security Services<br>Multifactor Authentication |

VMware may use additional sub-processors for customer support – see the sub-processor listing for VMware [Global Support Services](#).

If you would like to receive updates to this sub-processor list, please go <http://pages.cloud.vmware.com/sub-processor-communications>, and enable notifications for this sub-processor list.