CloudHealth® Secure State™
Sub-processors

Last Updated: April 14, 2021

VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the Terms of Service) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions.

<table>
<thead>
<tr>
<th>Subcontractor</th>
<th>Country</th>
<th>Services Performed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amazon Web Services, Inc.</td>
<td>USA</td>
<td>Hosting provider and platform services</td>
</tr>
</tbody>
</table>

The following sub-processors are used for customer support. This list is in addition to the listing noted below for VMware Global Support Services.

<table>
<thead>
<tr>
<th>Subcontractor</th>
<th>Country</th>
<th>Services Performed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Google, LLC.</td>
<td>USA*</td>
<td>GSuite</td>
</tr>
<tr>
<td>Zendesk, Inc.</td>
<td>USA*</td>
<td>Customer success platform</td>
</tr>
</tbody>
</table>

* The country listed is the sub-processor’s primary location. VMware purchases the sub-processor’s standard offering and thus the sub-processor controls the country in which data is stored.

VMware may use additional sub-processors for customer support – see the sub-processor listing for VMware Global Support Services.

If you would like to receive updates to this sub-processor list, please go [http://pages.cloud.vmware.com/sub-processor-communications](http://pages.cloud.vmware.com/sub-processor-communications), and enable notifications for this sub-processor list.