



VMware Aria Automation™ for Secure Clouds

Sub-Processors

VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the General Terms) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions.

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA	Hosting provider and platform services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU-privacy@amazon.com	Standard Contractual Clauses

The following sub-processors are used for customer support. This list is in addition to the listing noted below for VMware Support Services.

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Google, LLC.	USA*	GSuite	1600 Amphitheatre Parkway, Mountain View, CA 94043 USA	Google Cloud Platform Data Privacy Enquiry form	Standard Contractual Clauses
Zendesk, Inc.	USA*	Customer success platform	989 Market St. San Francisco, CA 94103 USA	privacy@zendesk	Binding Corporate Rules (primary mechanism), Standard Contractual Clauses (secondary, if BCRs do not apply)

* The country listed is the sub-processor's primary location. VMware purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.

VMware may use additional sub-processors for customer support – see the sub-processor listing for [VMware Support Services](#).

If you would like to receive updates to this sub-processor list, please go <http://pages.cloud.vmware.com/sub-processor-communications>, and enable notifications for this sub-processor list.