

Take the Pressure Off IT

Expecting the unexpected in your IT environment will help turn potentially stomach-churning moments into opportunities to shine.

SIMPLIFY AND AUTOMATE



Proactively identify and prevent problems



Solve problems, not just symptoms



Increase security, reliability and productivity

PREVENT:

\$1.55M

IT downtime cost to business annually.*
(Aberdeen Group)

60%

Availability and performance errors caused by misconfigurations.
(Enterprise Management Association)

545

Hours of staff productivity lost annually due to IT downtime.**
(Evolve)

VMWARE SKYLINE

Avoid problems before they occur. With just a few clicks, you can increase team productivity and the overall reliability of your VMware environments.

VMware Skyline Collector™

Automatically and securely collects product usage data and support log bundles.



33M+

Identified objects with potential issues
(56% remediated by 9K+ customers)

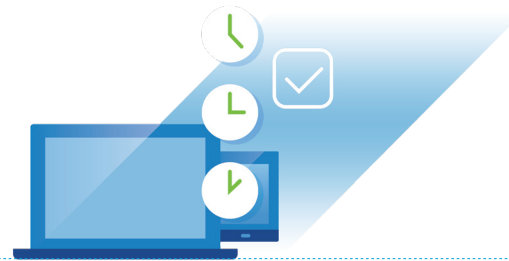
VMware Skyline™ Log Assist

Automatically (with your permission) uploads support log bundles to VMware Technical Support.



17x

Faster uploading logs with Skyline Log Assist than uploading manually



PRIVACY AND SECURITY

Telemetry data is transferred to VMware over an encrypted channel and stored in a secure VMware repository in the U.S. operated by VMware.



Products Supported by Skyline:

- VMware vSphere®
- VMware NSX®
- VMware vSAN™
- VMware vRealize® Operations™
- VMware Horizon®

Additionally, Skyline identifies VxRail and VMware Validated Designs™ solution deployments.

BENEFITS



Operational Reliability
Reliability, security, productivity



Risk Mitigation
Proactive identifications, enhanced visibility



Time to Resolve
Streamlined service request resolutions, reduced log upload time

Get started today
skyline.vmware.com/get-started



"Skyline has been a force multiplier. We can respond faster and even avert issues before they surface."

Henry Lin
Lead Systems Admin
Match.com

match

*<https://ers.ie/it-downtime-the-numbers> **<https://www.evolve.com/blog/downtime-outages-and-failures-understanding-their-true-costs.html>