

Take the Pressure Off IT

Expecting the unexpected in your IT environment will help turn potentially stomach-churning moments into opportunities to shine.

SIMPLIFY AND AUTOMATE



Proactively identify and prevent problems



Solve problems, not just symptoms



Increase security, reliability and productivity

PREVENT:

\$1.55M

IT downtime cost to business annually.*
(Aberdeen Group)

60%

Availability and performance errors caused by misconfigurations.*
(Enterprise Management Association)

545

Hours of staff productivity lost annually due to IT downtime.**
(Evolve)

VMWARE SKYLINE

Avoid problems before they occur. With just a few clicks, you can increase team productivity and the overall reliability of your VMware environments.

VMware Skyline Collector™

Automatically and securely collects product usage data and support log bundles.



12M+

Identified objects with potential issues
(47% remediated by 7K+ customers)

VMware Skyline™ Log Assist™

Automatically (with your permission) uploads support log bundles to VMware Technical Support.



30%

Time saved uploading logs with Skyline Log Assist



PRIVACY AND SECURITY

Telemetry data is transferred to VMware over an encrypted channel and stored in a secure VMware repository in the U.S. operated by VMware.



Products Supported by Skyline:

- VMware vSphere®
- VMware NSX®
- VMware vSAN™
- VMware vRealize® Operations™
- VMware Horizon®

Additionally, Skyline identifies VxRail and VMware Validated Design™ solution deployments.

BENEFITS



Operational
Reliability, security, productivity



Risk Mitigation
Proactive identifications, enhanced visibility



Time to Resolve
Streamlined service request resolutions, reduced log upload time

Get started today
skyline.vmware.com/get-started



"Skyline has been a force multiplier. We can respond faster and even avert issues before they surface."

Henry Lin
Lead Systems Admin
Match.com

match

*<https://ers.ie/it-downtime-the-numbers> **<https://www.evolve.com/blog/downtime-outages-and-failures-understanding-their-true-costs.html>