Take the Pressure Off IT

Expecting the unexpected in your IT environment will help turn potentially stomach-churning moments into opportunities to shine.

SIMPLIFY AND AUTOMATE

Proactively identify and prevent problems

Solve problems, not just symptoms

Increase security, reliability and productivity

PREVENT:

$1.55M
IT downtime cost to business annually.*

(Aberdeen Group)

60%
Availability and performance errors caused by misconfigurations.*

(Enterprise Management Association)

545
Hours of staff productivity lost annually due to IT downtime.**

(Evolven)

Avoid problems before they occur. With just a few clicks, you can increase team productivity and the overall reliability of your VMware environments.

VMWARE SKYLINE

VMware Skyline Collector™
Automatically and securely collects product usage data and support log bundles.

12M+
Identified objects with potential issues (47% remediated by 7K+ customers)

VMware Skyline™ Log Assist™
Automatically (with your permission) uploads support log bundles to VMware Technical Support.

30%
Time saved uploading logs with Skyline Log Assist

PRIVACY AND SECURITY

Telemetry data is transferred to VMware over an encrypted channel and stored in a secure VMware repository in the U.S. operated by VMware.

Products Supported by Skyline:
• VMware vSphere®
• VMware NSX®
• VMware vSAN™
• VMware vRealize® Operations™
• VMware Horizon®

Additionally, Skyline identifies VxRail and VMware Validated Design™ solution deployments.

BENEFITS

Operational Reliability, security, productivity

Risk Mitigation Proactive identifications, enhanced visibility

Time to Resolve Streamlined service request resolutions, reduced log upload time

Get started today
skyline.vmware.com/get-started

“Skyline has been a force multiplier. We can respond faster and even avert issues before they surface.”
Henry Lin
Lead Systems Admin
Match.com