Take the Pressure Off IT

Expecting the unexpected in your IT environment will help turn potentially stomach-churning moments into opportunities to shine.

**SIMPLIFY AND AUTOMATE**

- Proactively identify and prevent problems
- Solve problems, not just symptoms
- Increase security, reliability and productivity

**VMWARE SKYLINE**

Avoid problems before they occur. With just a few clicks, you can increase team productivity and the overall reliability of your VMware environments.

**VMware Skyline Collector™**

Automatically and securely collects product usage data and support log bundles.

- **33M+** Identified objects with potential issues (56% remediated by 9K+ customers)

**VMware Skyline™ Log Assist**

Automatically (with your permission) uploads support log bundles to VMware Technical Support.

- **17x** Faster uploading logs with Skyline Log Assist than uploading manually

**PRIVACY AND SECURITY**

Telemetry data is transferred to VMware over an encrypted channel and stored in a secure VMware repository in the U.S. operated by VMware.

**PRODUCTS SUPPORTED BY SKYLINE:**

- VMware vSphere®
- VMware NSX®
- VMware vSAN®
- VMware vRealize® Operations™
- VMware Horizon®

Additionally, Skyline identifies VxRail and VMware Validated Designs™ solution deployments.

**BENEFITS**

- Operational Reliability, security, productivity
- Risk Mitigation Proactive identifications, enhanced visibility
- Time to Resolve Streamlined service request resolutions, reduced log upload time

**Get started today**

skyline.vmware.com/get-started

“Skyline has been a force multiplier. We can respond faster and even avert issues before they surface.”

Henry Lin
Lead Systems Admin
Match.com

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