



# VMware Pivotal Tracker

## Sub-Processors

VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the General Terms) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions.

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA	Cloud file attachment storage	410 Terry Avenue North Seattle, WA/98109 USA	aws-EU-privacy@amazon.com	Standard Contractual Clauses
Google, Inc.	USA	Cloud infrastructure and Cloud based log management	1600 Amphitheatre Parkway Mountain View, CA/94043 USA	<a href="#">Google Cloud Platform Data Privacy Enquiry form</a>	Standard Contractual Clauses
Freshworks, Inc.	USA	Customer support ticketing	2950 S. Delaware Street, Suite 201 San Mateo, CA/94403 USA	dpo@freshworks.com	Standard Contractual Clauses
New Relic, Inc.	USA	Application performance monitoring	188 Spear St., Suite 1000, San Francisco, CA/94105 USA	privacy@newrelic.com	Standard Contractual Clauses

VMware may use additional sub-processors for customer support – see the sub-processor listing for [VMware Support Services](#).

If you would like to receive updates to this sub-processor list, please go <http://pages.cloud.vmware.com/sub-processor-communications>, and enable notifications for this sub-processor list.



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