



## CloudHealth® by VMware

### Sub-processors

Last Updated: June 28, 2022

VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the Terms of Service) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions. The list below applies whether you purchased the CloudHealth service from VMware or CloudHealth Technologies, Inc.

Subcontractor	Country	Services Performed
Amazon Web Services, Inc.	USA	Hosting provider and platform services
Auth0, Inc.	USA*	Single Sign On
SendGrid, Inc.	USA*	Service Email Provider
FiveTran	USA	Database Services

The following sub-processors are used for customer support. This list is in addition to the listing noted below for VMware Global Support Services.

Subcontractor	Country	Services Performed
Google, LLC.	USA*	GSuite
Zendesk, Inc.	USA*	Customer success platform

*\* The country listed is the sub-processor's primary location. VMware purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.*

VMware may use additional sub-processors for customer support – see the sub-processor listing for VMware Support Services at <https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/support/vmware-support-services-sub-processor-list.pdf>.

If you would like to receive updates to this sub-processor list, please go to <http://pages.cloud.vmware.com/sub-processor-communications> and enable notifications for this sub-processor list.